

Q. What is MIS?

Ans. MIS stands for Management-Information system.

→ MIS is the use of information technology, people, and business processes to record store and process data to produce information.

→ This information is used by decision makers to make day to day decision.

We can define MIS as -

→ As an integrated user machine system

→ that provide information to support operations, management, analysis and decision making functions

MIS uses -

→ computer H/W and s/w
→ manual procedures.

→ models for analysis, planning control and decision making and a database.

(2)

Q what- are structure and non-structured decisions.

Ans Structured decisions : -

- Planned decisions are known as structured decisions.
- we take time to take structured decisions.
- Because they are planned, prespecified, risk factor for wrong decision is very low.
- structured decisions are programmable.
- we can repeat-structured decisions.

Unstructured - Decision

- When decisions are not-planned then they are known as unstructured decisions.

→ Unstructured decisions are very quick

→ we make them according to situation.

→ They are quick, not-planned so risk of failure is high.

Q. Explain structure of MIS based on management-activity.

Ans