LAKSHIT SHARMA

MICROSOFT CERTIFIED: POWER BI DATA ANALYST ASSOCIATE

PERSONAL PROFILE

A Data enthusiast with strong business and analytical mindset. I have deep understanding of Data/Business Intelligence Analytics and would like to use my knowledge to transform raw business data into meaningful insights to help organizations grow and make sound business growth decisions.

EDUCATION

PGDM (MBA) IN INFORMATION TECHNOLOGY

NMIMS Global School, Mumbai
June 2020 - May 2022

BCA (BACHELORS OF COMPUTER APPLICATION, COMPUTER SCIENCE)

IITM, Janakpuri (GGSIPU)
June 2016 - May 2019

CONTACT

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WORK EXPERIENCE

SENIOR BUSINESS DEVELOPMENT EXECUTIVE | CLIENT: ROBLOX
iEnergizer, Noida | July 2021 - Nov 2021

- Analyzing real-time product's data, end-user uploading on Roblox platform.
- The analysis spread over - images, videos, audio files and game's graphics, etc.
- Following approved processes and adhering to strict client guidelines to prevent inappropriate content uploads on Roblox platform.

SENIOR BUSINESS OPERATIONS ANALYST (SME) | CLIENT: UBER USA & CANADA
Concentrix, Gurgaon | June 2019 - June 2021

- Identify performance related issues, develop an action plan for improvement and implement corrective actions.
- Analyzing the performance of entire team then provides feedback accordingly.
- Using Power BI to extract entire LOB data from client's workspace and create reports for multiple LOB.
- Create weekly detailed reports with insights - Whats working well and whats not.
- Responsible for conducting team meetings for updates and planning new efficient strategies for performance improvement.
- Guiding the members of the team to effectively meet the target and enhance objectives and comprehensive performance.
- Efficiently identify and resolve client's safety related concern.

SKILLS

Business Intelligence:

Microsoft Power BI | Power Query | Data WareHousing Concepts | BI Architecture | ETL | SSIS | SSAS | SQL | Power BI Services | Data Modelling | Data Cleansing | Data Visualization, etc

Databases Familiarity:

MySQL | Microsoft SQL Server (Joins, Subqueries, Group By, Stored Procedures, etc.)

Programming:

DAX | Python fundamentals & pandas, NumPy, Matplot.lib | Web Development like HTML, CSS, Bootstrap, etc.

Soft Skills:

Skilled in multi-tasking; including the ability to be flexible and adapt to changes quickly; Ability to work as a team member, as well as independently; Ability to mentor, coach and provide direction to team members.

PROJECTS

- **Market Analysis Challenge by Maven Analytics**: Built end-to-end BI report from scratch like Connecting & Transforming the source data, building a relational model, adding calculated columns & DAX measures, and designing an interactive report, published to **Power BI Services**.

- **Market Analysis Challenge by Maven Analytics**: Built end-to-end BI report from scratch like Connecting & Transforming the source data, building a relational model, adding calculated columns.

- **EDA using SQL**: With complex SQL queries like Joins, Window Functions, Subqueries, Procedures, Views, etc.

- **EDA using Python:** Analysis using Python modules like pandas, numpy, matplotlib, seaborn. Hands on experience in using Jupyter Notebook as platform.

CERTIFICATIONS & ACHIEVEMENTS

Microsoft Certified: Power BI Data Analyst Associate
Microsoft | January 2022

Microsoft Power BI Desktop for Business Intelligence
Maven Anaytics via Udemy | December 2021

SQL for Data Analytics & Business Intelligence
365 Careers via Udemy | December 2021

Python for Data Science
IBM via Coursera | December 2021

Certificate of Appreciation (Top Performer on Highest Quality Score)
Director, Operations Management - Concentrix | **December** 2019

Certificate of Appreciation (Top Performer on Highest Quality Score)
Delivery Leader, Operations Management - Concentrix | **November** 2019

Certificate of Appreciation (Top Performer on Highest Customer Satisfaction)
Senior Manager, Operations Management - Concentrix | **October** 2019

Certificate of Appreciation (Top Performer on Highest Quality Score)
Director, Operations Management - Concentrix | **September** 2019

Certificate of Excellence (Secured 2nd Position in SPIN-A-WEB Competition.)
TECHTONICS 2018 - IITM, Janakpuri | September 2018

Certificate of Excellence (Secured 3rd Position in Training of Web Technologies using Java.)
ISSAC IT LAB SOLUTIONS LLP | July 2018