

LAKSHIT SHARMA

Microsoft Certified: Data Analyst Associate

A professional with over 2.5 years of corporate experience in Operations & Outsourcing domain.

As a continuous learner, I'm always eager to learn new skills and upgrade myself.

Skills

Power BI SQL Python DAX

Data Visualization Ms Excel

NumPy pandas Jupyter

Web Development Flask

HTML CSS Bootstrap

Multi Tasking Time Management

Projects:

Business-Intelligence-Report-using

Power-Bi: Built end-to-end BI report from scratch like Connecting & Transforming the source data, building a relational model, adding calculated columns & DAX measures, and designing an interactive report, etc.

SQL-for-Data-Analysis: Using complex SQL queries like Joins, Window Functions, Subqueries, Procedures, Views, etc.

Python-for-Data-Analysis: EDA using Python and Jupyter Notebook.

Education

2020 - 2022 | NMIMS Global School

PGDM (MBA) in IT

2016 - 2019 | IITM Janakpuri (GGSIPU)

(BCA) Bachelor of Computer Application

Contact

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Portfolio: LakshitSharma99.github.io

Work Experience

iEnergizer, Noida | June 2021 - Nov 2021

Senior Executive (Moderation) | Roblox US

- Responsible for moderating all content user uploaded on Roblox platform like images, videos, audio files, or any game's graphics, etc.
- Part of a team that work to prevent inappropriate content from being shown in the Roblox platform.

Concentrix, Gurgaon | June 2019 - June 2021

Senior Executive (Operations) | Uber US & Canada

- Responsible for resolving Uber's Rider's, Driver's, Delivery Partner's and Eater's queries and providing resolution accurately over email and chat.
- Achieved many recognitions in quality and CSAT parameters, also got opportunity to manage team as a temp SME.

Certifications & Achievements

- **Microsoft Certified: Data Analyst Associate**
Jan 2021 | Microsoft
- **Microsoft Power BI Desktop for Business Intelligence**
Dec 2021 | Maven Analytics via Udemy
- **SQL for Data Analytics & Business Intelligence**
Dec 2021 | 365 Careers via Udemy
- **Python for Data Science**
Dec 2021 | IBM via Coursera
- **Microsoft Excel: Beginner to Advanced**
April 2021 | Office Newb via Udemy
- Top Performer on Highest **Quality Score**
Dec 2019 | Received **Certificate of Appreciation** from Director, Operations Management - Concentrix
- Top Performer on Highest **Quality Score**
Nov 2019 | Received **Certificate of Appreciation** from Delivery Leader, Operations Management - Concentrix
- Top Performer on **Customer Satisfaction**
Oct 2019 | Received **Certificate of Appreciation** from Delivery Leader, Operations Management - Concentrix
- Top Performer on Highest **Quality Score**
Sep 2019 | Received **Certificate of Appreciation** from Delivery Leader, Operations Management - Concentrix