

# LAKSHIT SHARMA

Microsoft Certified: Data Analyst Associate

A professional with over 2.5 years of corporate experience in Operations & Outsourcing domain.

As a continuous learner, I'm always eager to learn new skills and upgrade myself.

## Skills

Power BI SQL Python DAX

Data Visualization Ms Excel

NumPy pandas Jupyter

Web Development Self Learner

HTML CSS Bootstrap

Multi Tasking Time Management

## Projects:

### **Business-Intelligence-Report-using**

**Power-BI:** Built end-to-end BI report from scratch like Connecting & Transforming the source data, building a relational model, adding calculated columns & DAX measures, and designing an interactive report, etc.

**SQL-for-Data-Analysis:** Using complex SQL queries like Joins, Window Functions, Subqueries, Procedures, Views, etc.

**Python-for-Data-Analysis:** EDA using Python and Jupyter Notebook.

## Education

2020 - 2022 | NMIMS Global School

**PGDM (MBA) in IT**

2016 - 2019 | IITM Janakpuri (GGSIPU)

**(BCA) Bachelor of Computer Application**

## Contact

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**Portfolio:** [LakshitSharma99.github.io](https://LakshitSharma99.github.io)

## Work Experience

iEnergizer, Noida | June 2021 - Nov 2021

### **Senior Executive (Moderation) | Roblox US**

- Responsible for moderating all content user uploaded on Roblox platform like images, videos, audio files, or any game's graphics, etc.
- Part of a team that work to prevent inappropriate content from being shown in the Roblox platform.

Concentrix, Gurgaon | June 2019 - June 2021

### **Senior Executive (Operations) | Uber US & Canada**

- Responsible for resolving Uber's Rider's, Driver's, Delivery Partner's and Eater's queries and providing resolution accurately over email and chat.
- Achieved many recognitions in quality and CSAT parameters, also got opportunity to manage team as a temp SME.

## Certifications & Achievements

- **Microsoft Certified: Data Analyst Associate**  
Jan 2021 | Microsoft
- **Microsoft Power BI Desktop for Business Intelligence**  
Dec 2021 | Maven Analytics via Udemy
- **SQL for Data Analytics & Business Intelligence**  
Dec 2021 | 365 Careers via Udemy
- **Python for Data Science**  
Dec 2021 | IBM via Coursera
- **Microsoft Excel: Beginner to Advanced**  
April 2021 | Office Newb via Udemy
- Top Performer on Highest **Quality Score**  
**Dec 2019** | Received **Certificate of Appreciation** from Director, Operations Management - Concentrix
- Top Performer on Highest **Quality Score**  
**Nov 2019** | Received **Certificate of Appreciation** from Delivery Leader, Operations Management - Concentrix
- Top Performer on **Customer Satisfaction**  
**Oct 2019** | Received **Certificate of Appreciation** from Delivery Leader, Operations Management - Concentrix
- Top Performer on Highest **Quality Score**  
**Sep 2019** | Received **Certificate of Appreciation** from Delivery Leader, Operations Management - Concentrix