Pratibha Joshi

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Work Experience

Sprinklr · Lead Product Designer

Apr 2016 - Mar 2018, New Delhi

- Led design for Sprinklr's core product lines like Social Selling, Paid Advertising, Listening and Content Marketing that were all listed as Forrester Wave™ leaders.
- Increased user satisfaction (+11%) by redesigning the platform experience with the new design system 'Space'.
- Worked closely with product managers, developers, and CTO to enhance product features and meet business goals.

Sprinklr · Sr. Product Designer

May 2015 to Apr 2016, New Delhi

- Led a team to create a unified communication platform for top brands to be able to manage their social presence.
- Increased user adoption by +21%

Sprinklr · Product Designer

Aug 2014 to May 2015, New Delhi

- Designed Social /non-social content publishing features for web and mobile.
- Created data visualizations and dashboard experience for Sprinklr's Analytics platform

Microsoft · UX Intern

Dec 2013 to May 2014, Hyderabad

- Worked on the enterprise side to create topology data visualization solution for Network Administrators.
- Conducted extensive user research, UX flows, wireframes, and interactive prototypes.

Bellurbis Technologies · Summer Intern

Apr 2013 to Jun 2013, New Delhi

 Worked on kids learning apps (Tablet and mobile). Performed user research and made wireframes, high fidelity prototypes, and quirky graphics to create an engaging experience.

Education

Symbiosis Institute of Design

2010 - 2014

Bachelor of Design (Specialization User Experience Design)

1st Award for Academic Excellence

CUA By HFI

Nov 2015

Skills

Design

Interaction Design, Information
Design, User-centered research,
Product Conceptualization,
Information Architecture,
Wireframes, Visual Design,
Prototyping

Collaboration

Self Starter, Communicative, Detail oriented, Team player

Tools

Sketch, Omnigraffle, Figma, Principle, Invision, Marvel, Adobe creative suite, Office, Keynote