Job Title: IT Support Analyst

Job Description:
Provide technical support to employees and resolve IT-related issues. Ensure smooth operation of systems and networks.

Key Responsibilities:

- Troubleshoot hardware and software issues.

- Assist users with IT queries.

- Maintain IT systems and documentation.

- Install and configure software.

Required Skills & Experience:

- Associate or Bachelors degree in IT.

- Knowledge of Windows, Linux, or macOS.

- Strong problem-solving and communication skills.

- Familiarity with helpdesk tools.