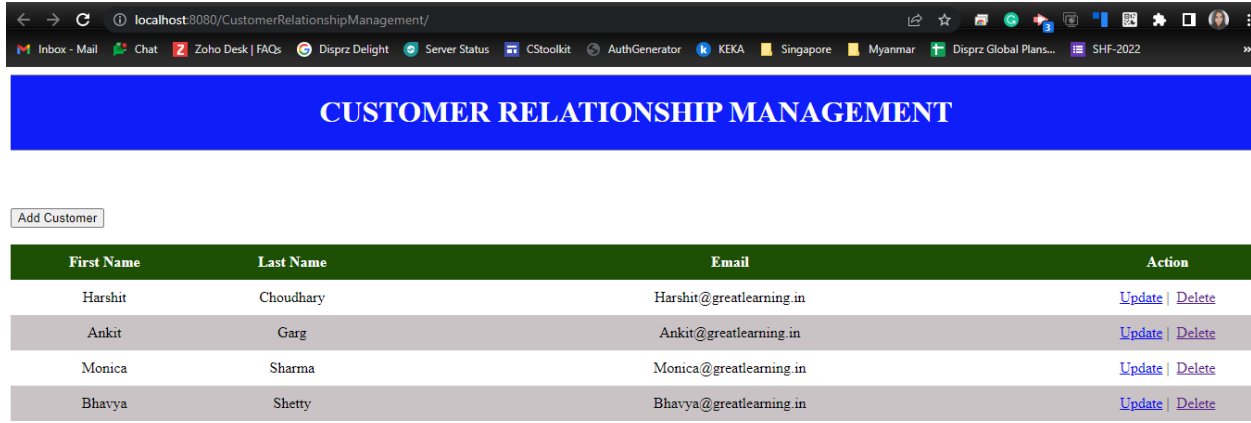


CRM APPLICATION OPERATIONS

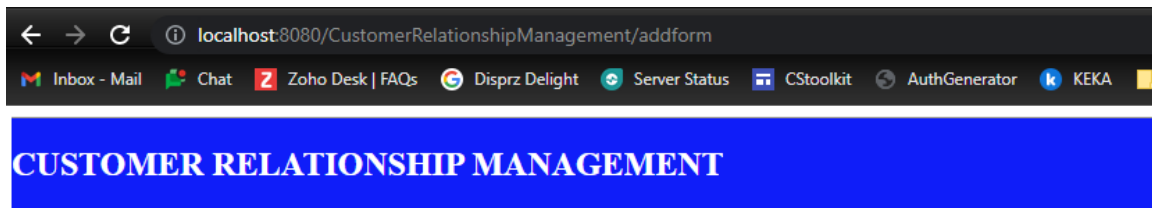
1. The below is a sample template of the main page.



The screenshot shows a web browser at localhost:8080/CustomerRelationshipManagement/. The page has a blue header with the text "CUSTOMER RELATIONSHIP MANAGEMENT". Below the header is a button labeled "Add Customer". Underneath is a table with four columns: "First Name", "Last Name", "Email", and "Action". The table contains four rows of customer data.

First Name	Last Name	Email	Action
Harshit	Choudhary	Harshit@greatlearning.in	Update Delete
Ankit	Garg	Ankit@greatlearning.in	Update Delete
Monica	Sharma	Monica@greatlearning.in	Update Delete
Bhavya	Shetty	Bhavya@greatlearning.in	Update Delete

2. Add Customer operation



The screenshot shows a web browser at localhost:8080/CustomerRelationshipManagement/addform. The page has a blue header with the text "CUSTOMER RELATIONSHIP MANAGEMENT". Below the header is a form titled "Save Customer" with input fields for "First Name", "Last Name", and "Email". The "First Name" field contains "Pranav", the "Last Name" field contains "S", and the "Email" field contains "Pranav@gmail.com". There is a "Save" button below the form.

Save Customer

First Name:

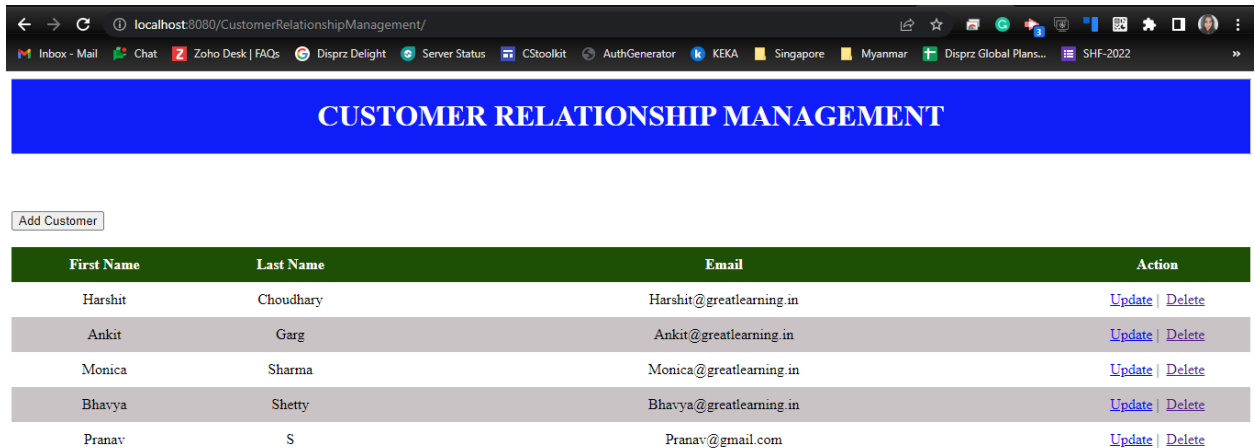
Last Name:

Email:

[Back to List](#)

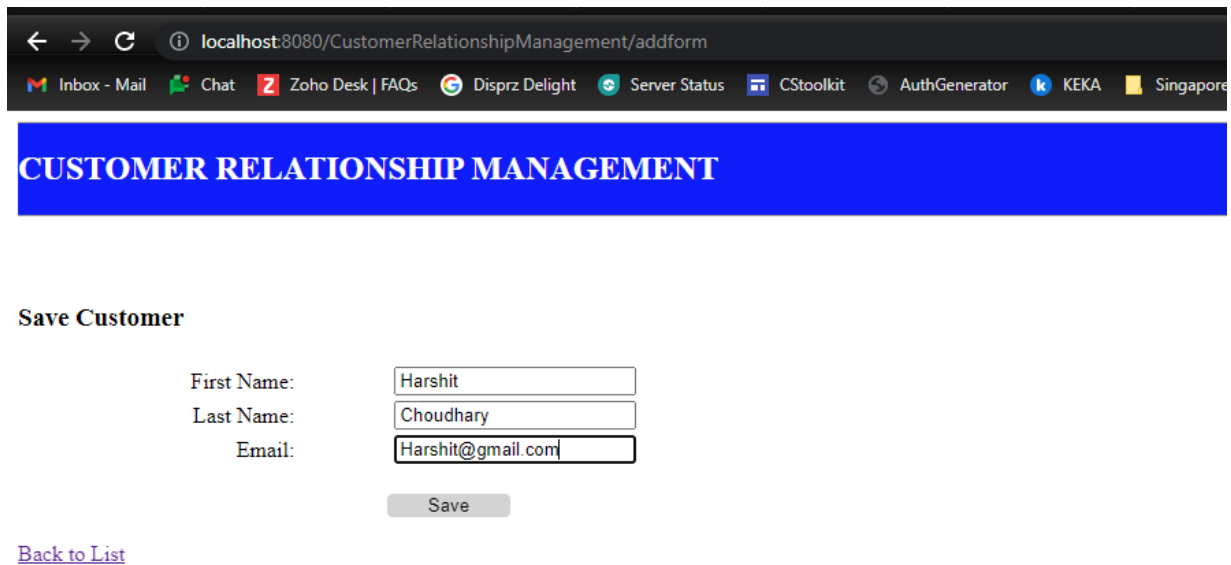
CRM APPLICATION OPERATIONS

3. Updated list of customers after adding a new customer Pranav S



First Name	Last Name	Email	Action
Harshit	Choudhary	Harshit@greatlearning.in	Update Delete
Ankit	Garg	Ankit@greatlearning.in	Update Delete
Monica	Sharma	Monica@greatlearning.in	Update Delete
Bhavya	Shetty	Bhavya@greatlearning.in	Update Delete
Pranav	S	Pranav@gmail.com	Update Delete

4. Updating the email address for customer Harshit Choudhary and saving it with address gmail.com



Save Customer

First Name:

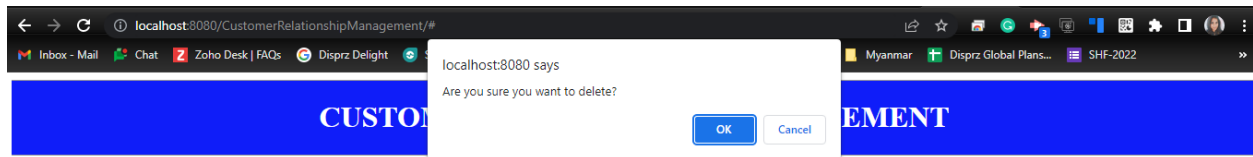
Last Name:

Email:

[Back to List](#)

CRM APPLICATION OPERATIONS

- Updated value of Customer Harshit Choudhary with email address ending with gmail.com, also upon clicking the delete button, a pop up is generated.



[Add Customer](#)

First Name	Last Name	Email	Action
Harshit	Choudhary	Harshit@gmail.com	Update Delete
Ankit	Garg	Ankit@greatlearning.in	Update Delete
Monica	Sharma	Monica@greatlearning.in	Update Delete
Bhavya	Shetty	Bhavya@greatlearning.in	Update Delete
Pranav	S	Pranav@gmail.com	Update Delete

- Updated list of employees upon deleting customer Harshit Choudhary

The screenshot shows the same web browser window, but the confirmation dialog box is no longer present. The table of customers is updated, showing only the remaining four customers: Ankit, Monica, Bhavya, and Pranav.

[Add Customer](#)

First Name	Last Name	Email	Action
Ankit	Garg	Ankit@greatlearning.in	Update Delete
Monica	Sharma	Monica@greatlearning.in	Update Delete
Bhavya	Shetty	Bhavya@greatlearning.in	Update Delete
Pranav	S	Pranav@gmail.com	Update Delete