

Sustainable Smart City Assistant using IBM Granite LLM

Team ID : LTVIP2025TMID38464

Project Name : Sustainable Smart City Assistant Using IBM Granite LLM

1. INTRODUCTION

1.1 Project Overview

The **Sustainable Smart City Assistant** is an AI-powered civic engagement platform that integrates generative AI (IBM Granite LLM) with municipal data to enhance urban governance. Built using **Streamlit** and **FastAPI**, it provides modules for policy summarization, citizen feedback sentiment analysis, KPI forecasting, anomaly detection, and eco-friendly tip generation.

1.2 Purpose

The project aims to bridge the communication and information gap between citizens and urban administrators. By enabling personalized and intelligent interactions, the system supports sustainable decision-making and real-time engagement using AI-driven insights.

2. IDEATION PHASE

2.1 Problem Statement

Urban stakeholders lack AI-powered tools to interpret large volumes of policy documents, manage feedback efficiently, detect anomalies in civic data, and guide citizens with sustainable actions.

2.2 Empathy Map Canvas

- **Users:** Citizens, Government Officials (Admins)
- **Needs:** Simplified policy understanding, transparent feedback mechanisms, real-time data analytics
- **Pains:** Overwhelming information, delayed responses, lack of personalized communication
- **Gains:** AI-generated summaries, feedback insights, daily eco tips, anomaly alerts, and improved service delivery

2.3 Idea Pool (Brainstormed Concepts)

- AI-based policy summarization using Granite LLM
- Sentiment analysis of citizen feedback
- KPI forecasting dashboard

- Real-time anomaly detection for urban utilities
 - Personalized daily eco tips
 - Chat assistant for answering civic queries
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3. REQUIREMENT ANALYSIS

3.1 Customer Journey Map

1. Citizen/Admin logs in
2. Citizen submits feedback or asks queries
3. Admin uploads policies or reviews dashboards
4. System generates summaries, tips, forecasts, or anomaly alerts
5. Users view insights on personalized dashboards

3.2 Solution Requirements

- IBM Granite LLM integration
- Streamlit-based dashboards
- FastAPI backend with role-based routing
- Feedback NLP engine & policy summarization
- Real-time KPI forecasting and anomaly detection
- Daily tip generation using prompt templates

3.3 Data Flow Diagram

1. User input → API Gateway → Granite LLM → Output (Summaries, Tips, Responses)
2. Feedback/Policy/KPI data → Analysis → Dashboard Visualization
3. Stored results → JSON/Cloud for further insights

3.4 Technology Stack

- **Frontend/UI:** Streamlit
 - **Backend:** FastAPI, Python
 - **AI Model:** ibm/granite-3-3-8b-instruct (Hugging Face)
 - **Database:** JSON-based or optionally MongoDB/Firebase
 - **Libraries:** Transformers, Pandas, Matplotlib/Plotly, scikit-learn, NLTK, SpaCy
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4. PROJECT DESIGN

4.1 Problem–Solution Fit

Traditional smart city dashboards provide only static insights. This assistant uses real-time AI to summarize documents, analyze feedback, forecast key metrics, and improve urban sustainability.

4.2 Proposed Solution

A modular civic assistant featuring:

- **Policy Summarizer:** Converts long policies into plain summaries
- **Feedback Analyzer:** NLP-driven insights into citizen satisfaction
- **KPI Dashboard:** Forecasts key indicators (water, traffic, energy, etc.)
- **Anomaly Detector:** Flags unusual patterns
- **Eco Tips Engine:** Generates daily sustainability recommendations
- **AI Chat Assistant:** Answers citizen queries

4.3 Solution Architecture

- **UI Layer:** Streamlit Web App
- **AI Layer:** IBM Granite LLM via Hugging Face
- **API Gateway:** FastAPI with secure routing
- **Storage:** JSON/Flat File or NoSQL
- **Visualization:** Plotly, Pandas
- **Vector Search (if used):** Pinecone for semantic retrieval

5. PROJECT PLANNING & SCHEDULING

5.1 Project Planning

- - Week 1-2: Ideation and Design - Week 3-4: Model Integration and Content Generation - Week 5-6: UI and Dashboard Development - Week 7: Testing and Documentation

6. FUNCTIONAL AND PERFORMANCE TESTING

6.1 Performance Testing

- Tested quiz generation and model response time. IBM Granite model loads efficiently using GPU. Quiz generation is ~5s on average.

Output Screenshots:

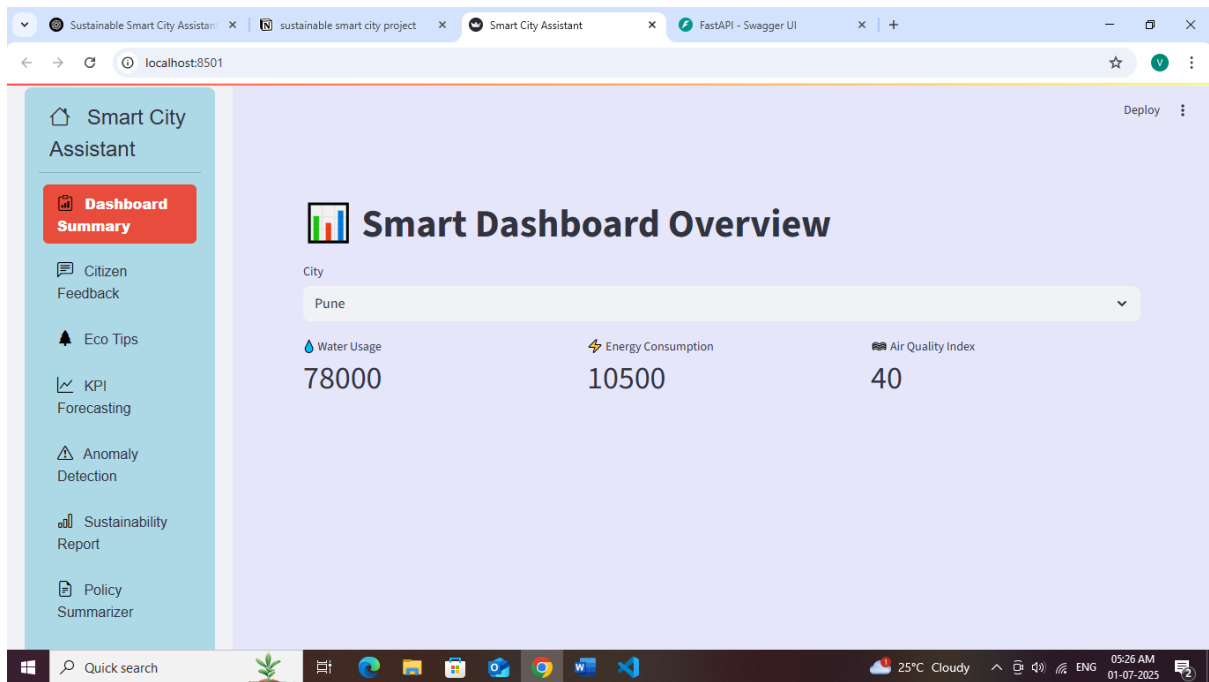


Fig: Main Dashboard

Smart City Assistant

Dashboard Summary

Citizen Feedback

Eco Tips

KPI Forecasting

Anomaly Detection

Sustainability Report

Policy Summarizer

Citizen Feedback Form

Please provide your feedback related to smart city issues.

Your Name: vasantha

Category: Public Transport

Your Message: "NO buses are available after 9pm in my sector 5 hyderabad".

[Submit Feedback](#)

Thank you for your feedback!

FIG : Citizen Feedback

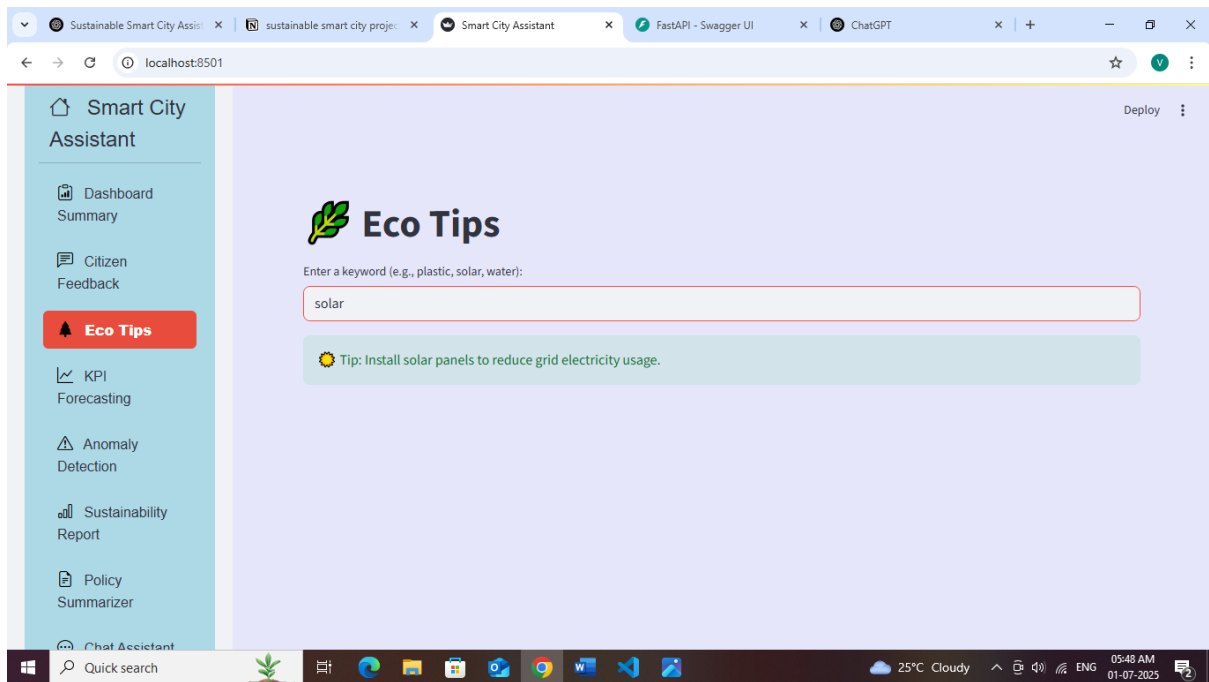


Fig: Eco Tips

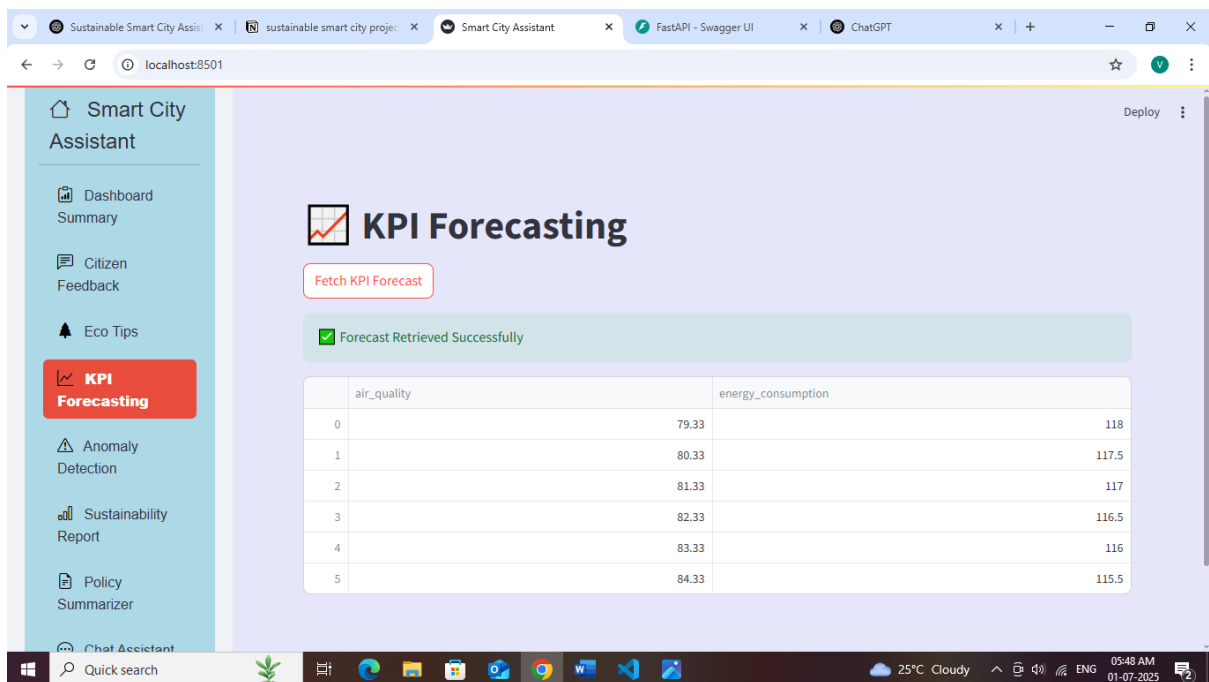


Fig:KPI Forecasting

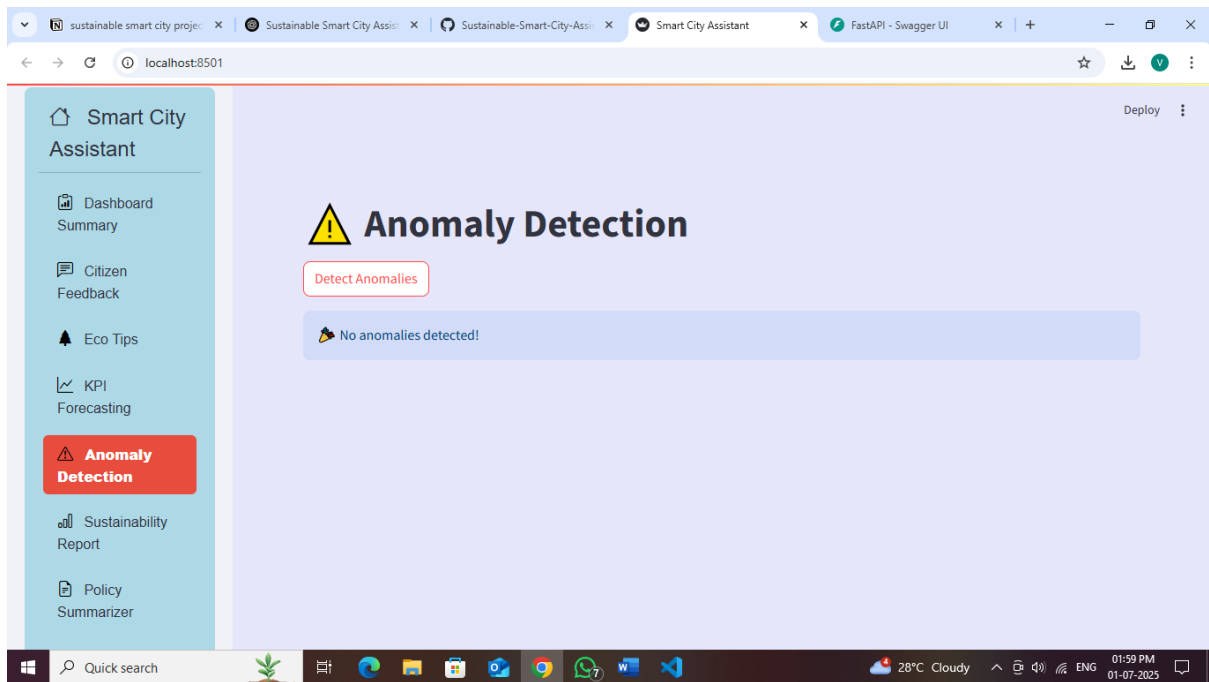
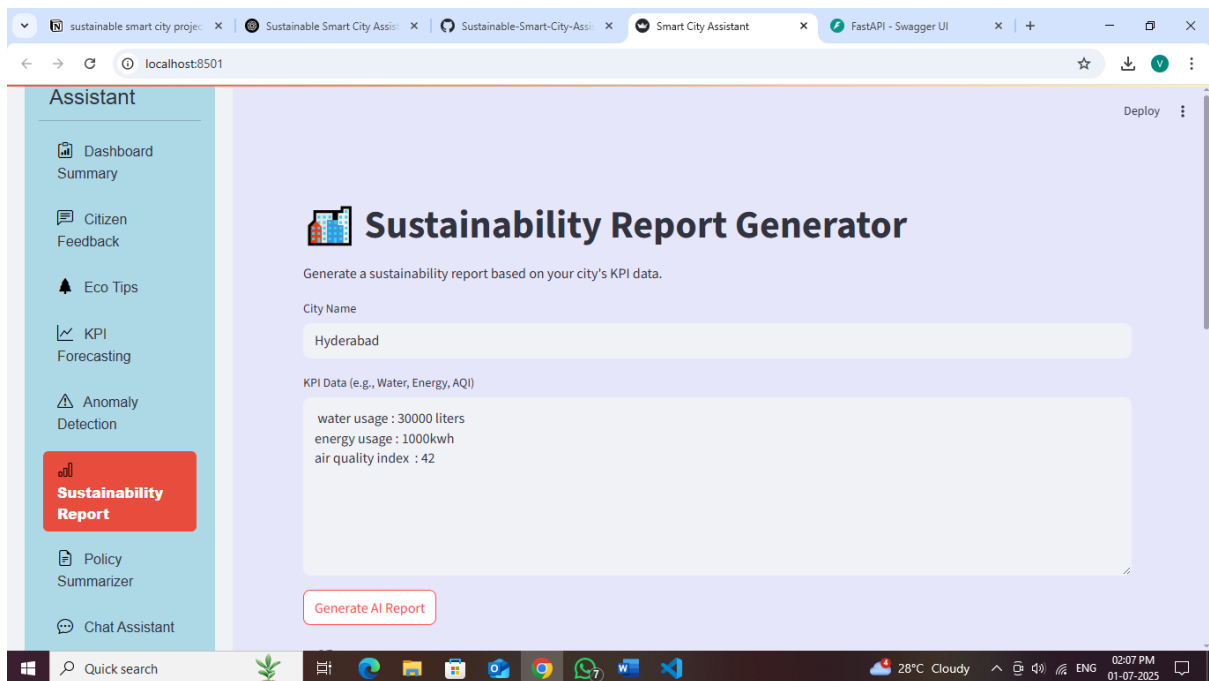


Fig:Anomaly Detection



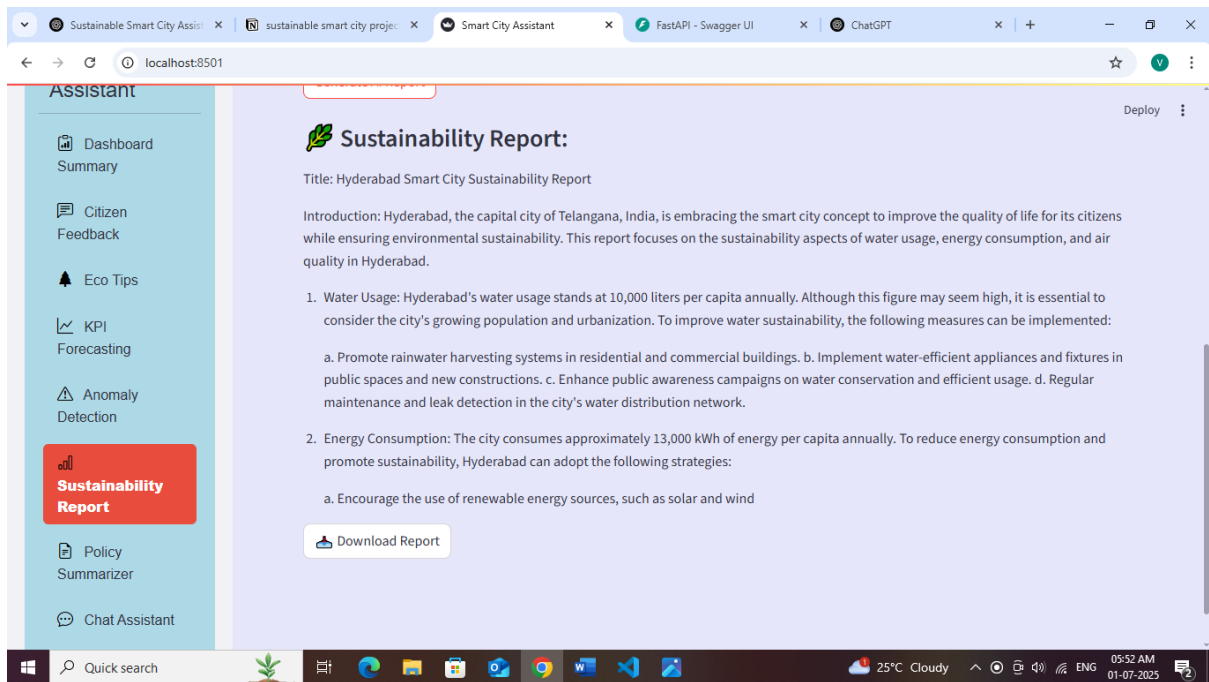
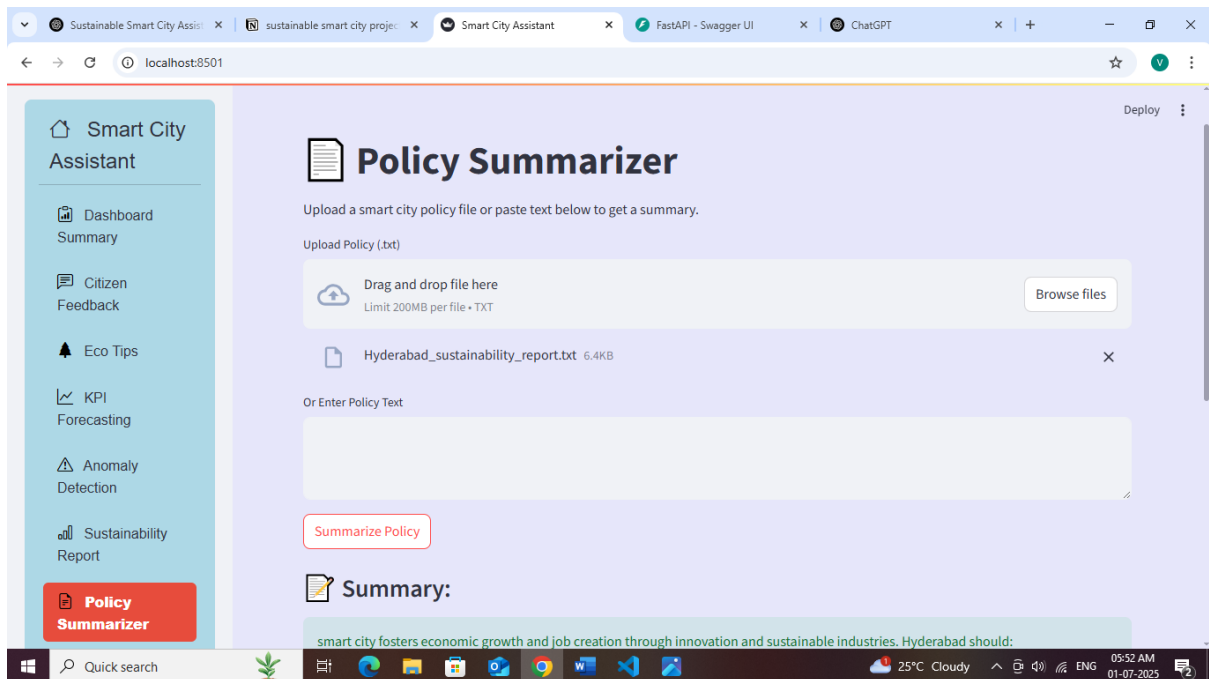


Fig:Sustainability Report



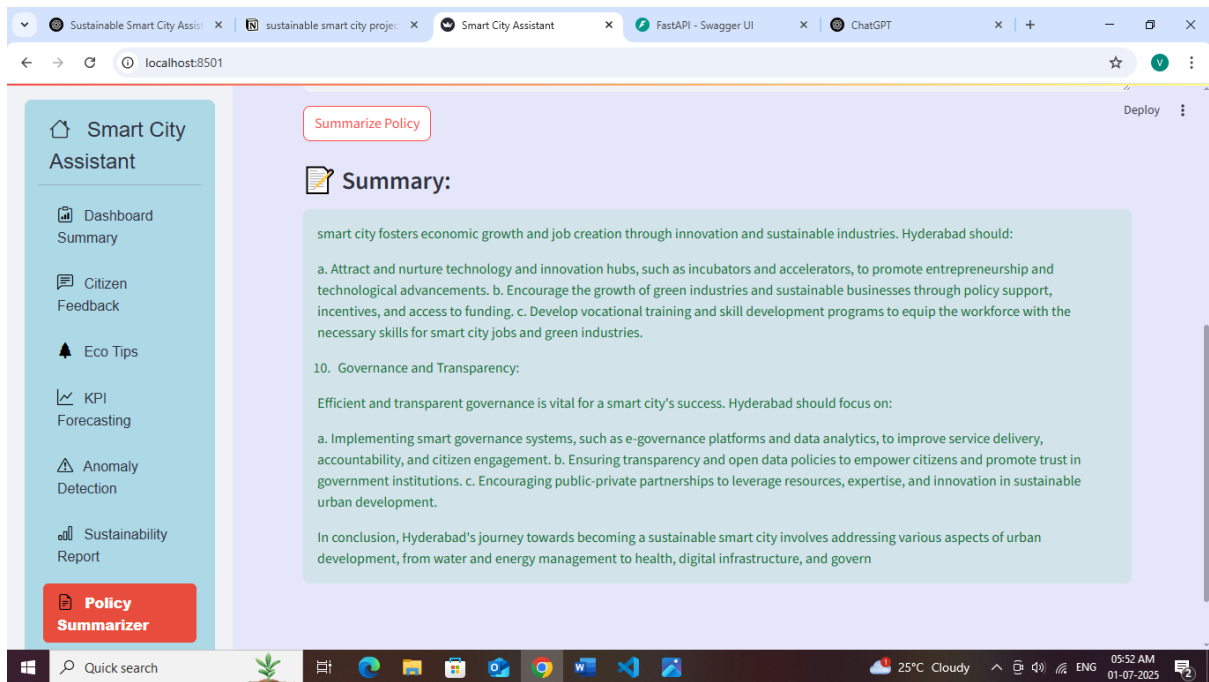
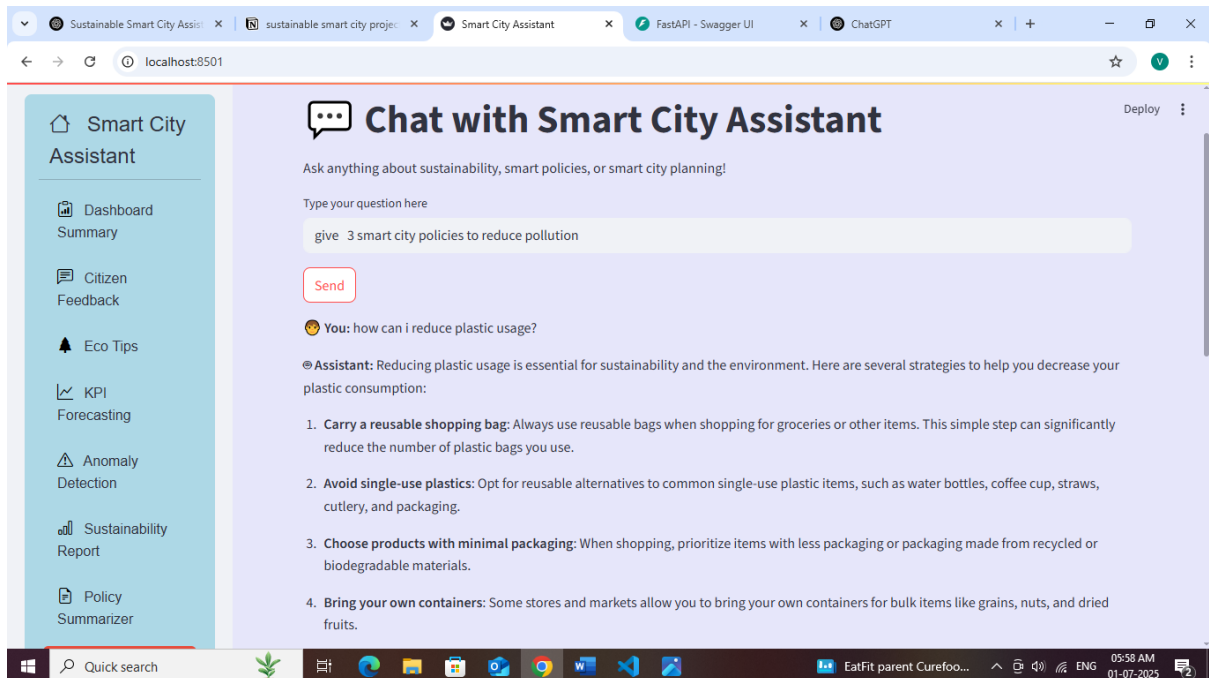


Fig: Policy Summarizer



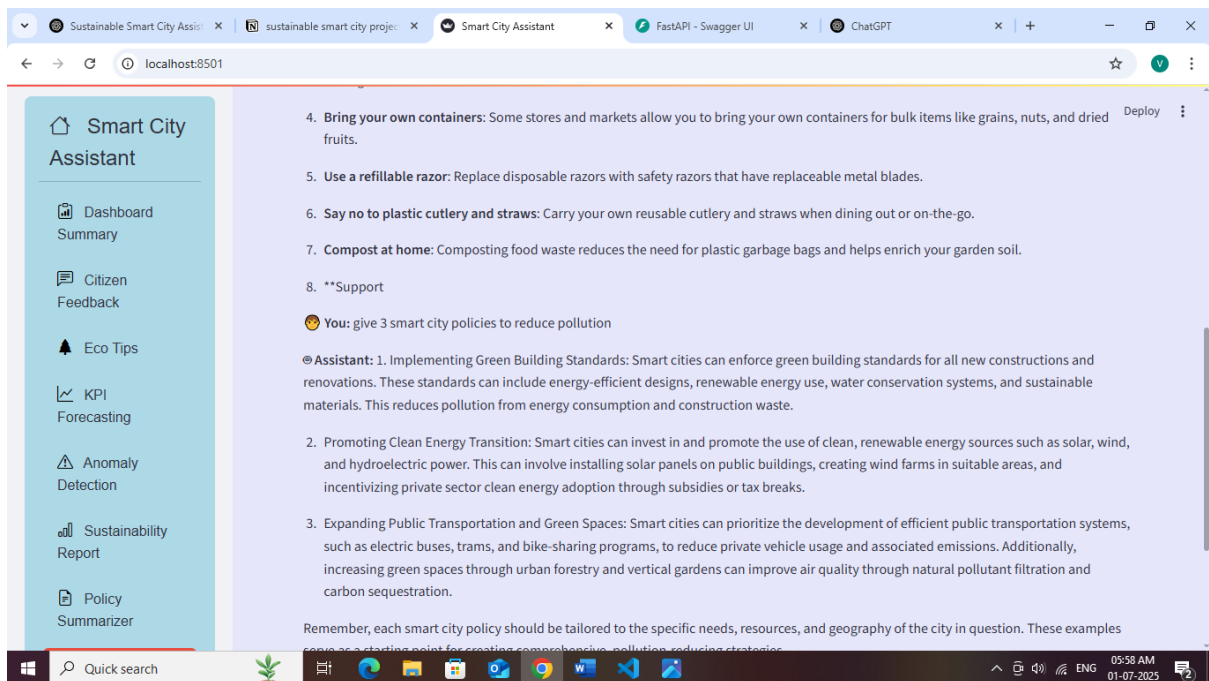
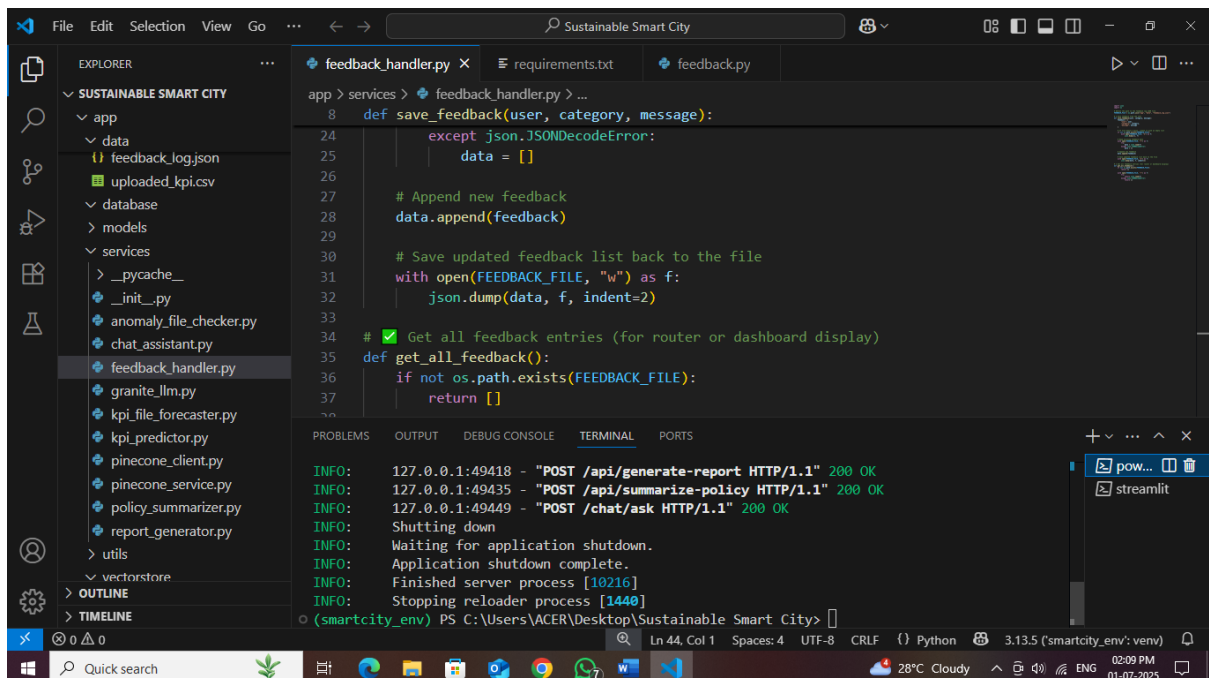
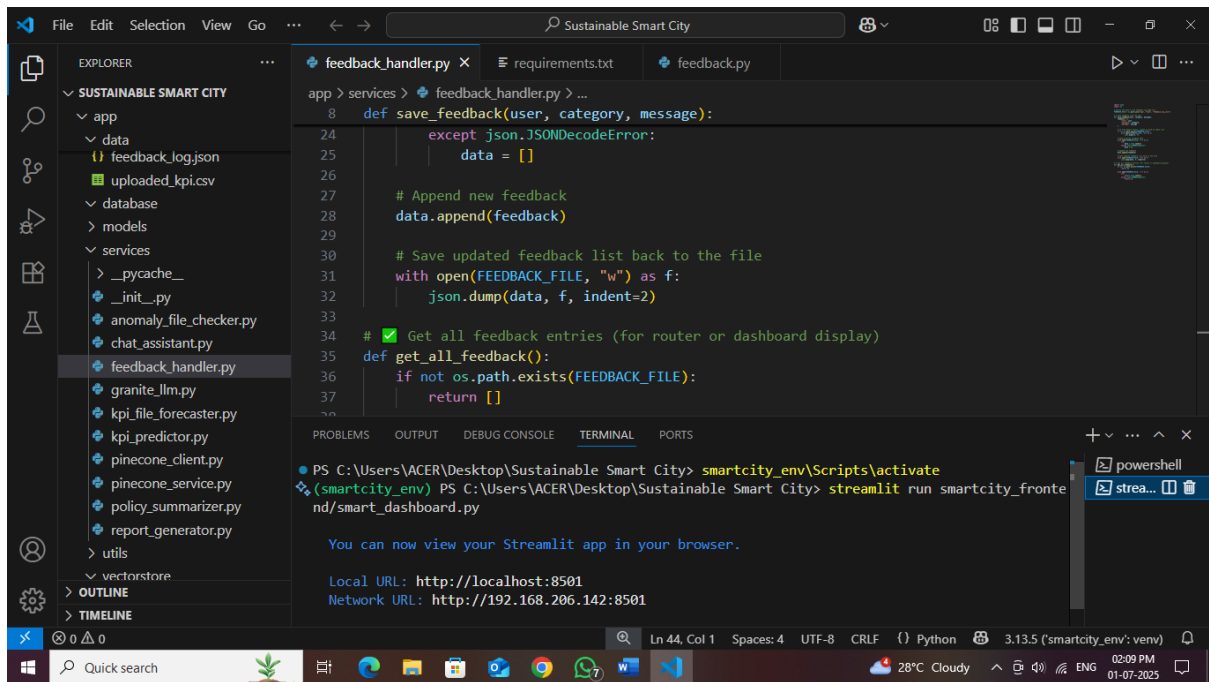


Fig: Personalized Assistant



- Code Execution



8. ADVANTAGES & DISADVANTAGES

Advantages

- AI-powered governance support through real-time feedback analysis and policy summarization
- Data-driven decision-making using KPI forecasting and anomaly detection
- Personalized eco-tips and AI chat assistant to engage citizens
- Interactive and role-based dashboards built with Streamlit and FastAPI
- Granite LLM integration enables natural language understanding of civic data

Disadvantages

- LLM model latency may affect real-time interactivity under high load
- Storage using JSON files limits scalability for enterprise deployment
- Requires GPU resources for fast model inference which may increase cost

9. CONCLUSION

The Sustainable Smart City Assistant leverages generative AI to modernize public services, providing tools for summarizing policies, analyzing citizen sentiment, forecasting KPIs, and detecting anomalies in civic data. By enhancing communication and insight between citizens and administrators, it supports data-driven, transparent, and sustainable urban governance.

10. FUTURE SCOPE

- Migrate to a scalable backend like Firebase, PostgreSQL, or MongoDB for production readiness
- Add voice interface for policy search and real-time civic queries
- Enable live collaboration for administrators to co-review feedback and performance reports
- Train localized models using city-specific data to improve recommendations and alerts
- Introduce reinforcement learning for eco tip optimization based on citizen behavior patterns

11. APPENDIX

Team Members

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12. GitHub & Project Demo Link

Github link : <https://github.com/lakshmivasanthaa/Sustainable-Smart-City-Assistant-Using-IBM-Granite-LLM>