SOP for IDC- SMTP configuration

IDC SMTP

Address: 10.128.3.23   name : smtp.idc.ril.com

CENTRAL SMTP

Address: 10.129.15.248   Name: emailsmtp.ril.com.

Address: 10.129.15.249   Name: emailsmtp.ril.com.

##

Prerequisite need to check before configuring any user request ip In idc smtp server.

Point 1) Mail Relay request is for RIL to ril only, With get it TKT.

Point 2) mail Size should not exceed more than 2MB

Point 3) port 25 should be open from Source   to Destination Server

Point 3) Approval of IDC operation Manager.

Point 4) Replay server FQDN   smtp.idc.ril.com will be provided to user after configuration.

##

SMTP relay Configuration:

We have configured SMTP relay server on Sendmail. (/etc/mail/sendmail.cf)

Need to edit the file as per user request to add IPs into SMTP RELAY

/etc/mail/access

```
10.128.77.40              RELAY
10.128.28.59              RELAY
10.128.52.35              RELAY
10.63.50.100              RELAY
10.128.38.40              RELAY
10.129.49.12              RELAY
10.127.208.222            RELAY
```

And run the " sendmailrestart "   script which is located in /root.

Path : =➜ /var/log/maillog

Query1) Mail is not Flowing.

Query2) Server not configure for Relaying mail.

Query3) server configured in Relay Server but Mail not Going to sender end.

Query4) How to configure Relay in application or client end.

Query5) count of mail from particular mail ids.