**SONALI DIVE.**

**Address** : Shri Krushna Kunj Bulding ,

102, 1st  floor, Sec-19,

KoperKhairane, Near Lake

Navi Mumbai Pin 400709

**Email: dive\_sonali@yahoo.com** , [**Sonalidive786@gmail.com**](mailto:Sonalidive786@gmail.com) **Mobile:** +91-9819364639

**Skill Summary**

With Good experience in IT industries I am a highly charged, self-motivated and ambitious System Administrator with the ability to work in Linux Projects .

**Career Objective**

Seeking a position within the Information Technology department, special interest in “**Linux Administration.**”   To focus on a career oriented towards System Administration, Implementation and Support. To excel with my abilities by exploring new technologies and upgrading knowledge.

**Certifications**

* **RHCE** and **RHCSA** Certified. **REDHAT CERTIFICATE NUMBER: 140-180-266.**
* **ITIL V3 certified .** Registration number 5287490.20369879
* **MSCIT** Certified.

**Academics**

* **BSCIT, Mumbai University India.**
* **Diploma in Computer Technology, MSBTE Mumbai India.** .

**Technical Summery**

**Linux :** Installation and management various operating system like, RedHat,4,5,6, CentOS 4,5,6,ubantu,etc.

**Windows Skills:** Windows 7, 8, L1 Network support, AD , Windows 2k Support.

**Linux Skills:**

* User Management
* ACL
* LVM
* YUM
* Linux Monitoring Tools
* Linux Backup Tools
* Configuration Apache
* Configuration Tomcat
* Configuration MySQL
* Configuration Send mail, Postfix.
* NFS, Samba, FTP,SSH
* NIS
* Understanding DNS
* Understanding   
  Raids
* Understanding LDAP
* Understanding Redhat

Cluster

* Understanding Veritas Cluster
* Understading SAN

**Professional Experience**

**ASM Technologies (India) Private Limited**

Linux L2 Administrator May 2015 to till date

**IGATE Global Andheri India**

System Support Engineer (Linux) July 2013 to Jan 2015

Support Engineer (Windows) Aug 2011 to July 2013

**CMS Info system PVT LTD, Mumbai India**

Customer Support Engineer, Jan 2009 to June 2011

**RESPONSIBILITIES HANDLE**

**ASM Technologies.**

**Client :** Reliance Corporate IT park .Ghansoli

**Designation**: Linux Administrator L2 May 2015 to till date

**Job Responsibility .**

* Following and Working in ITIL Based business Framework and Office Safety HSSE rules
* Installation and configuration of Rhel , Centos ,ubantu, Solaris on system Servers.
* Managing file systems, monitor performance and troubleshoot alerts from the monitoring tools.
* Responsibilities for all aspects of Linux administration including monitoring, backup and performance management and any project related activities.
* Hardware /software configuration and management.
* VERITAS and Red hat Cluster Configuration
* Installation and configuration of FTP, SSH, CRONJOB.
* LVM Configuration and Manage.
* Disk Quota Configure and Manage.
* User & Group Administration.
* RPM’s Installation.
* Yum Client and server Configuration.
* File Permissions & Special Permissions.
* NFS, NIS, SAMBA Configuration.
* Apache, Tomcat Configuration and integration.
* Backup: File / Directory level backups, snapshot based backups, sync
* Tools: ssh,Sar, grep, vi, net stat, iostat, iftop, lsof, PS, top.
* **Documentation knowledge, Creating Incident Reports,**
* Involved and working on Change, Problem, incident Procedures.

**IGATE Global India,**

**Client** : Castrol Technology Center Wadala Mumbai.

**Designation**: System Support Engineer (Linux), July 2013 to Jan 2015

**Job Responsibility**

* Following and Working in ITIL Based business Framework and Office Safety HSSE rules
* Installation and configuration of REDHAT Linux, Centos on systems.
* Install software’s, manage file systems, monitor performance and troubleshoot alerts from the monitoring tools.
* Responsibilities for all aspects of Linux administration including monitoring, backup and performance management and any project related activities.
* Hardware /software configuration and management.
* Installation and configuration of FTP, SSH, CRONJOB.
* LVM Configuration and Manage.
* Disk Quota Configure and Manage.
* User & Group Administration.
* RPM’s Installation.
* Yum Package installation.
* File Permissions & Special Permissions.
* NFS, NIS, SAMBA Configuration.
* Apache, Tomcat Configuration and integration.
* Backup: File / Directory level backups, rnapshot based backups, rsync
* Tools: ssh,Sar, grep, vi, netstat, iostat, iftop, lsof, PS, top.
* Documentation knowledge, Creating Incident Reports.
* Involved and working on Change, Problem, incident Procedures.

**IGATE Global Andheri India**

**Client** : Castrol India Limited, Andheri Mumbai

**Designation** : Support Engineer (Windows), Aug 2011 to July 2013

**Job Responsibility**

* Following HSSE rule in Work Environment and ITIL implemented in environment.
* Providing onsite Technical Support to Management and Director Level users
* Technical Support for Configuration and Troubleshooting for Desktop and Laptop Systems. Networks, of Blackberry , IPhone and IPad
* Working on Active Directory unlocking account and Resetting Passwords, Adding into domain.
* Handling Support for Asset Management, Vendor Management.
* Providing L1 support and to Live Network Equipment(switches, routers, Wass, AP)
* Ticketing Tool Remedy 7.5.
* Involved in Change, Problem, incident Management team.
* Telecom and Video conferencing,
* Support to Laptop Encryptions.(WAVE)
* Follow up with application development, networks, security, management systems, vendors for resolving respective issues
* Install software’s, Windows Security patches, , monitor performance and troubleshoot alerts
* Remotely Giving support for Application and Hardware level problem for various Locations.

**CMS Info system PVT LTD, Mumbai India,**

**Client** : TATA Communications, Fort Mumbai.

**Designation** : Customer Support Engineer, Jan 2009 to July 2011

**Job Responsibility**

* Technical Support for Desktop and Laptop Systems.
* Ticketing Tool Remedy 7.5.
* Lan Network and Wireless network troubleshooting.
* Providing L1 support to Live Network Equipment.
* Support to Laptop Encryptions.( Sophos)
* Follow up with application development, networks, security, management systems, vendors for resolving respective issues
* Installation software’s, Windows Security patches,
* Configuring GroupWise, Outlook 2003, ERP, Work related applications
* Configuration and troubleshooting of Blackberry ,
* Remotely Giving support for Application and Hardware level problem.
* Software /Hardware configuration and management
* Responsible for all OS (xp, win vista, win 7), Software Hardware escalated calls

**Personal Details**

**Date of Birth** : 16**th** October 1985

**Marital Status**  :  Single

**Nationality** :  Indian

**Languages known** : English, Hindi & Marathi.

**Personal skill** **:** Quick learner, Willingness to do new things, Adaptability, Accepting

Creativeness, ready to do hard work

**Place: Mumbai, India.**