

# LALETH T R

## Software Engineer

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### SUMMARY

I have over 3+ years of experience working in Software engineering industry. Currently, I work as a software development engineer at HTC Global Service, providing support for PeopleSoft applications. I am very much interested and excited to build a career in Full-Stack Web Development.

### EXPERIENCE

#### Software Engineer

HTC Global Service 2020 - Present Chennai, Tamil Nadu

- **HTC Global Services** is a service-based corporation that helps in Financial Management Product and Management of Financial Information as an application.
  - Serve as the senior point of contact for providing customers' information on time to an insurance-based client from the United States – **State Farm**
  - Provide back-end support and employ the latest versions of supported applications with the best user interface (UI) design to reduce client downtime.
  - Collaborate with clients to collect feedback for delivering new products and upgraded versions.
  - Respond to client concerns in a timely and professional manner.
- **Project Description:**  
PeopleSoft Purchasing application is used by Purchasing and Distribution and State Farm Replacement program. It performs creation of requisitions and Purchase Order, dispatching, receipts and invoice matching. Purchasing has enabled automation of most interfaces, approvals and routine processes.
- **Responsibilities:**
  - Providing technical and functional support for the PeopleSoft applications.
  - Implementing new enhancements and customizing the application to meet customer requirements
  - Managing business incidents to promptly address customer issues and ensure resolution.
  - Offering support for IBM DB2 and Mainframe Systems.
  - Assisting in developing and maintaining web applications using React JS.
  - Collaborating with team members to integrate APIs and optimize data retrieval processes.
  - Learning and applying the latest React JS features and best practices.
  - Supporting the migration of legacy systems to React-based applications.
  - Staying updated with the latest developments in React JS and related technologies through continuous learning.

### EDUCATION

#### BE – Electronics and Communication Engineering

Karpagam College of Engineering

2015 - 2019 7.13

#### HSC

Saratha Matric Higher Secondary School

2014 - 2015 73.5%

#### SSLC

Saratha Matric Higher Secondary School

2012 - 2013 88.2%

### SKILLS

**Tech: C • JavaScript • HTML • CSS • ReactJS •**

**NodeJS • MongoDB • IBM Mainframe**

**Tools: ServiceNow • GitHub • Gitlab • Postman**

### TRAINING / COURSES

Full Stack Development:

**Guvi** is an online platform offering practical experience through Full-Stack development projects.

- Completed a comprehensive course in Full-Stack Development.

**Project:**

**Movie Booking App:**

- An application designed for booking movie tickets.
- Utilizes React for the front-end and Express + NodeJS for the back-end.
- Integrates MongoDB for efficient data storage and retrieval of movie and booking information
- Provides a user-friendly interface for browsing movies and booking tickets.
- Implements a responsive design to ensure a seamless experience across various devices.

Embedded Systems :

Vector India:

- Completed a comprehensive course in Embedded Systems and C programming.

- Enhanced problem-solving skills through various coding exercises and projects.

### INTERESTS

Badminton

Travelling

### LANGUAGES

Tamil

English