

# LALETH T R

## Software Engineer

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### SUMMARY

I have over 3+ years of experience working in Software engineering industry. Currently, I work as a software development engineer at HTC Global Service, providing support for PeopleSoft applications. I am very much interested and excited to build a career in Full-Stack Web Development.

### EXPERIENCE

#### Software Engineer

**HTC Global Service** 2020 - Present Chennai, TamilNadu.

HTC Global Services is a service-based corporation that helps in Financial Management Product and Management of Financial Information as an application.

- Serve as the senior point of contact for providing customers' information on time to an insurance-based client from the United States – State Farm
- Provide back-end support and employ the latest versions of supported applications with the best user interface (UI) design to reduce client downtime.
- Collaborate with clients to collect feedback for delivering new products and upgraded versions.
- Respond to client concerns in a timely and professional manner.

#### Project Description:

PeopleSoft Purchasing application is used by Purchasing and Distribution and State Farm Replacement program. It performs creation of requisitions and Purchase Order, dispatching, receipts and invoice matching. Purchasing has enabled automation of most interfaces, approvals and routine processes.

- Responsibilities:
  - Providing technical and functional support for the PeopleSoft applications.
  - Implementing new enhancements and customizing the application to meet customer requirements
  - Managing business incidents to promptly address customer issues and ensure resolution.
  - Keeping the application up-to-date with the latest technologies and versions based on customer needs.
  - Offering support for IBM DB2 and Mainframe Systems.
  - Creating Python scripts for automating various tasks.
  - Managing change management processes.
  - Conducted reverse engineering to facilitate migration from Mainframe to React.
  - Replaced IBM DB2 with MongoDB for storing all data records and retrieving them through APIs.

### EDUCATION

#### Bachelor's Degree in Communications

**Karpagam College of Engineering**

2015 - 2019 CGPA: 7.13

#### HSC

**Saratha Matric Higher Secondary School, Gobichettipalayam.**

2014 - 2015 Percentage: 73.5%

#### SSLC

**Saratha Matric Higher Secondary School, Gobichettipalayam**

2012 - 2013 Percentage: 73.5%

### SKILLS

**C** • **JavaScript** • **HTML** • **CSS** • **React** • **NodeJS** • **MongoDB** • **SQL** • **IBM DB2** • **Cobol** • **PL/1** • **JCL**

**Tools:** • **ServiceNow** • **Github** • **Postman** • **Gitlab**

### PERSONAL EXPERIENCE

**Guvi | April 2023 – Feb 2024**

Guvi is a online program that provides hands-on experience in Full-Stack projects and technologies using React, Node

**Vector India | Jul 2019 - Jan 2020**

Completed certification in C and Embedded systems.

### PROJECTS

#### Movie Booking App:

Date period Location

About:

- An application designed for booking movie tickets.
- Utilizes React for the front-end and Express + NodeJS for the back-end.
- Integrates MongoDB for efficient data storage and retrieval of movie and booking information.
- Provides a user-friendly interface for browsing movies and booking tickets.
- Implements a responsive design to ensure a seamless experience across various devices.

### LANGUAGES

Tamil

English

### INTERESTS

Badminton

Travelling