

Heurística #9: Ayudar a reconocer, diagnosticar y recuperarse de errores

Help users recognize, diagnose, and recover from errors

- Ayudar a entender por qué ocurrió un error y cómo evitarlo

Edit your profile

Full name

Carla Griggio

Display name

Carla 🐕

❗ Of course you want a name with an emoji. Sadly, it is not to be. Try letters?

This could be your first name, or a nickname — however you'd like people to refer to you in Slack.

Slack

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The screenshot shows a user profile page with several sections. The 'Account' section contains a form to 'Set a new account password...'. It has three input fields: 'Current password' (with 8 dots), 'New Password' (with 4 dots and a red border), and 'Confirm password'. A green 'Change Password' button is below. The 'Email addresses' section shows 'carla@cs.au.dk' with a red 'Remove' button and an empty 'Email Address' input field with an 'Add' button below. The 'Phone numbers' section is partially visible. A red error message box on the right says 'X Names and surnames by themselves are easy to guess'. The 'element.io' logo is in the bottom right.

Account

Set a new account password...

Current password

.....

New Password

....

Confirm password

Change Password

Email addresses

carla@cs.au.dk

Remove

Email Address

Add

Phone numbers

X Names and surnames by themselves are easy to guess

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