

element.io

- Appearance
- Notifications
- Preferences
- Voice & Video
- Security & Privacy
- Help & About

Account

Set a new account password...

Current password

••••••••

New Password

••••

Confirm password

Change Password

Email addresses

carla@cs.au.dk

Remove

Email Address

Add

Phone numbers

Phone Number

✕ Names and surnames by themselves are easy to guess

Heurística #9: Ayudar a reconocer, diagnosticar y recuperar de errores
Help users recognize, diagnose, and recover from errors

• Ayudar a entender por qué ocurren errores y cómo evitarlos

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Heurística #9: Ayudar a reconocer, diagnosticar y recuperarse de errores

Help users recognize, diagnose, and recover from errors

- Ayudar a entender por qué ocurrió un error y cómo evitarlo

The screenshot shows a user profile page with several sections. The 'Account' section contains a form to 'Set a new account password...'. It has three input fields: 'Current password' (with a green border and 8 dots), 'New Password' (with a red border and 4 dots), and 'Confirm password' (with a grey border). A green 'Change Password' button is below. The 'Email addresses' section shows 'carla@cs.au.dk' with a red 'Remove' button and an empty 'Email Address' input field with a green 'Add' button below. The 'Phone numbers' section is partially visible. A red error message box on the right says 'X Names and surnames by themselves are easy to guess'. The 'element.io' logo is in the bottom right.

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Heurística #10: Ayuda y documentación

Help and documentation

- La documentación y artículos de ayuda tienen que ser fáciles de encontrar y navegar, y estar lo más cerca posible de donde se necesitan

