

# Laura Diaz

## CONTACT INFORMATION

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[Linkedin](#) | [Portfolio](#) | [Github](#)

## ABOUT ME

Frontend Engineer since 2020. A self-motivated individual, learning strong fundamentals in web development and passionate about tech.

I am currently working in a dynamic team where **I am the principal Frontend engineer** responsible for developing new user-facing features and products, determining the project structure on the Frontend, and choosing the right technology.

I've been learning Nodejs and worked on fullstack projects where I implemented my new skills (checkout my last [fullstack app](#)).

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## SKILLS

JavaScript | Reactjs | Nextjs | HTML5 | CSS | Redux | Typescript | Responsive Design  
Version control (Git) | SQL | Nodejs

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## WORK EXPERIENCE

### Dorothy, Remote | Front End Engineer | 06/2021 - Present

- Frontend development of different company products: I developed various landing pages, platforms, and an Admin dashboard (among others).
- I get to decide which technologies, project structure, and state management tools, according to the project's needs (Redux and Context).
- Developed two different MVPs.
- I identify and fix bugs/technical issues before and after deploying.
- I am an active team member currently working on the Backend as a Fullstack developer.
- Tech stack: Reactjs | Redux | Nextjs | Nodejs

### Freelance, Remote | Front End Engineer | 06/2020 - Present

- Personal [website](#) for a Graphic and Typeface designer: Responsive website built in Nextjs.
- I worked closely with the designer. I suggested additional features and

Improvements.

- Recently launched V2 where I managed to do improvements, refactor code, add more functionalities, etc.

#### Emirates, Dubai | Cabin Crew | 05/2016 - 06/2020

- Safety and security, customer care, and problem-solving skills.

#### Telefonica, Buenos Aires | Workforce Management Analyst | 12/2014 - 04/2016

- Analyzed, controlled, and managed the services in the Customer Service Department.
- Executed actions and launched the contingency plan for any situation impacting Customer Service performance.
- Problem-solving.

#### Directv, Buenos Aires | Workforce Management Analyst | 04/2013 - 12/2014

- My work consisted of controlling in real-time the behavior of the Customer Service Center's traffic calls. Ensured compliance with a high service level.
- Created reports about customer service agents' performance.
- I Solved problems that affected the business.

#### Directv, Buenos Aires | Customer Care Representative | 04/2010 - 04/2013

- Customer care representative.
- Technical advisor.

#### Big Ben Institute, Buenos Aires | Administrative/Receptionist | 03/2009 - 03/2010

- Administrative tasks.

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## **EDUCATION**

**Front End Development Coding Bootcamp** | Courselt | Remote | 03/2020 - 07/2020  
HTML, CSS, Javascript and React.

**Introduction to SQL** | Code First Girls | Remote | 07/2022 - 09/2022

I worked in a team, we created a School database as a final project for this course.