LAURA DIAZ

FRONTEND DEVELOPER

My portfolio

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ABOUT ME

Frontend Developer with 2 years of experience in
blending the art of design with skill of programming to deliver an immersive and engaging user experience through efficient website development and proactive feature optimization.

EXPERIENCE

06/2021 - Present

Dorothy - Frontend Developer
Frontend development of different company products.
I identify and fix bugs/technical issues before and after deploying.
Depends on the project needs, I implemented Redux and Context API for state management.
Tech stack: NexJs (ReactJs Framework), Redux.

06/2020 - 05/2021

Freelance - Frontend Developer
Freelance project for a Graphic and Typeface designer, is responsive website built in NextJs :
https://ferminguerrero.com/ .
I worked closely with the designer.
Tech stack: NextJs (ReactJs Framework).

05/2016 - 06/2020

Emirates Airline - Cabin Crew

12/2014 - 04/2016

Telefonica - Workforce Management Analyst
Analyzed, controlled and managed of the services in the Customer Service Department. Executed actions and launched the contingency plan for any situation that may impact Customer Service performance.

12/2014 - 04/2016

Directv - Workforce Management Analyst
Controlled in real time the behavior of Customer Service Center's traffic calls. Ensured compliance of a high service level. Created reports about customer service agents performance. Solved problems that affect the business.

04/2010 - 04/2013

Directv - Customer Service Agent
Customer Care Support.

04/2010 - 04/2013

Big Ben Institute - Administrative
Administrative tasks.

EDUCATION

2020

Frontend Development Coding Bootcamp

Frontend development coding bootcamp with an extension of +200 hours.
Skills: HTML5, CSS, Javascript (ES6), ReactJs.