

Laura Diaz

Contact Information

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[Linkedin](#) | [Portfolio](#) | [Github](#)

Front End Engineer

Front End Engineer with two years of experience, learning strong fundamentals in Front End technologies. I like building scalable web infrastructure and making websites fast. Passionate about tech, javascript, curious about UX and I love learning new things.

SKILLS

Javascript | Reactjs | Nextjs | HTML5 | CSS | Redux | Browser dev tools | Responsive Design | Git | Github

WORK EXPERIENCE

Dorothy, Remote | Front End Engineer | 06/2021 - Present

- Frontend development of different company products: Deploy to production within my first six months in the company.
- I identify and fix bugs/technical issues before and after deploying.
- I implemented Redux and Context API for state management.
- I am an active team member with UI/UX knowledge working on the redesign of our products.
- Contributing ideas: new features and improvements.
- Tech stack: NextJs (ReactJs Framework), Redux.

Freelance, Remote | Front End Engineer | 06/2020 - 05/2021

- Freelance project for a Graphic and Typeface designer, is a responsive website built in NextJs.
- I worked closely with the designer and suggested additional features and improvements.
- Tech stack: NextJs

Emirates, Dubai | Cabin Crew | 05/2016 - 06/2020

- Safety and security, customer care, problem-solving skills.

Telefonica, Buenos Aires | Workforce Management Analyst | 12/2014 - 04/2016

- Analyzed, controlled, and managed the services in the Customer Service Department.
- Executed actions and launched the contingency plan for any situation that may impact Customer Service performance.
- Problem solving.

Directv, Buenos Aires | Workforce Management Analyst | 04/2013 - 12/2014

- My work consisted of controlling in real-time the behavior of the Customer Service Center's traffic calls. Ensured compliance with a high service level.
- Created reports about customer service agent's performance.
- I Solved problems that affected the business.

Directv, Buenos Aires | Customer Care Representative | 04/2010 - 04/2013

EDUCATION

Front End Development Coding Bootcamp | Courself | Remote | 03/2020 - 07/2020