Laura Diaz

Contact Information
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[Linkedin](#) | [Portfolio](#) | [Github](#)

About me
Frontend Engineer since 2020. A self-motivated individual, learning strong fundamentals in web development and passionate about tech and JavaScript.

I am currently working in a dynamic team where **I am the principal Frontend engineer** responsible for developing new user-facing features and products, determining the project structure on the Frontend, and choosing the right technology.

I focus on creating an engaging user experience.

I am interested in FullStack development, and one of my goals is to become one in the short term.

SKILLS
JavaScript | Reactjs | Nextjs | HTML5 | CSS | Redux l Typescript | Responsive Design | Git | SQL

WORK EXPERIENCE
Dorothy, Remote | Front End Engineer | 06/2021 - Present
- Frontend development of different company products: I developed various landing pages, platforms, and an Admin dashboard (among others).
- I get to decide which technologies, project structure, and state management tools, according to the project's needs (Redux and Context).
- Developed two different MVPs: the first launched to production within my first six months in the company.
- I identify and fix bugs/technical issues before and after deploying.
- I am an active team member: Creating features to enhance the user experience.
- Currently working on Backend tasks to transition to FullStack Developer.
- Tech stack: ReactJs | Redux | NextJs

Freelance, Remote | Front End Engineer | 06/2020 - Present
- Personal website for a Graphic and Typeface designer: Responsive website built in NextJs.
- I worked closely with the designer and suggested additional features and Improvements.
- Currently working on V2: Refactor code, add more functionalities, etc.

Emirates, Dubai | Cabin Crew | 05/2016 - 06/2020

- Safety and security, customer care, and problem-solving skills.

Telefonica, Buenos Aires | Workforce Management Analyst | 12/2014 - 04/2016
- Analyzed, controlled, and managed the services in the Customer Service Department.
- Executed actions and launched the contingency plan for any situation impacting Customer Service performance.
- Problem-solving.

Directv, Buenos Aires | Workforce Management Analyst | 04/2013 - 12/2014
- My work consisted of controlling in real-time the behavior of the Customer Service Center's traffic calls. Ensured compliance with a high service level.
- Created reports about customer service agents' performance.
- I Solved problems that affected the business.

Directv, Buenos Aires | Customer Care Representative | 04/2010 - 04/2013
- Customer care representative.
- Technical advisor.

Big Ben Institute, Buenos Aires | Administrative/Receptionist | 04/2010 - 04/2013
- Administrative tasks.

EDUCATION

- **Front End Development Coding Bootcamp** | CourseIt | Remote | 03/2020 - 07/2020

- **Introduction to SQL** | Code First Girls | Remote | 07/2022 - 09/2022