

PROBLEM STATEMENTS

Date	24 June 2025
Team ID	LTVIP2025TMID31361
Project Name	Lease Management

After analyzing the empathy map and conducting user observations, we identified the core issues and drafted a clear problem statement to guide our project.

Problem statement 1:

I am	a property manager or admin
I'm trying to	efficiently manage multiple lease agreements, tenant records, and payment schedules in one system
But	I'm using spreadsheets or disconnected tools that are prone to errors and require a lot of manual effort
Because	there is no centralized or automated system to manage lease operations
Which makes me feel	frustrated, anxious about missing deadlines, and overwhelmed by repetitive manual tasks

Problem Statement 2:

I am	a business stakeholder or supervisor
I'm trying to	track approval status and lease activity in real-time
But	the current process lacks visibility and structured workflow
Because	there are no dashboards, notifications, or approval automation in place
Which makes me feel	disconnected from operations, delayed in decision-making, and unsure of data accuracy