

1. Users should be able to create a new account.
2. Initially there won't be any conversations.
3. Handling messenger messages
 - On new messages on the FB messenger page, users will be able to see a new conversation showing that message.
 - Users should be able to reply to that conversation. Reply can be seen on FB messenger as well.
 - Each new message will appear in the same conversation thread unless a new message is coming after 24h of the last messages.

FAQs:

- Can we use a different tech stack?
Any tech stack can be used. Just create the best output in any technology
- Do we need to submit the FB App for verification?
No, the app will work normally in development mode. Just add emails provided above (Technical Notes section) as test users.
- Do users have to log in through Facebook only?
This is optional.
- What should be the App's privacy policy URL?
You can add any url there, it doesn't matter unless you submit it for verification.

Questions?

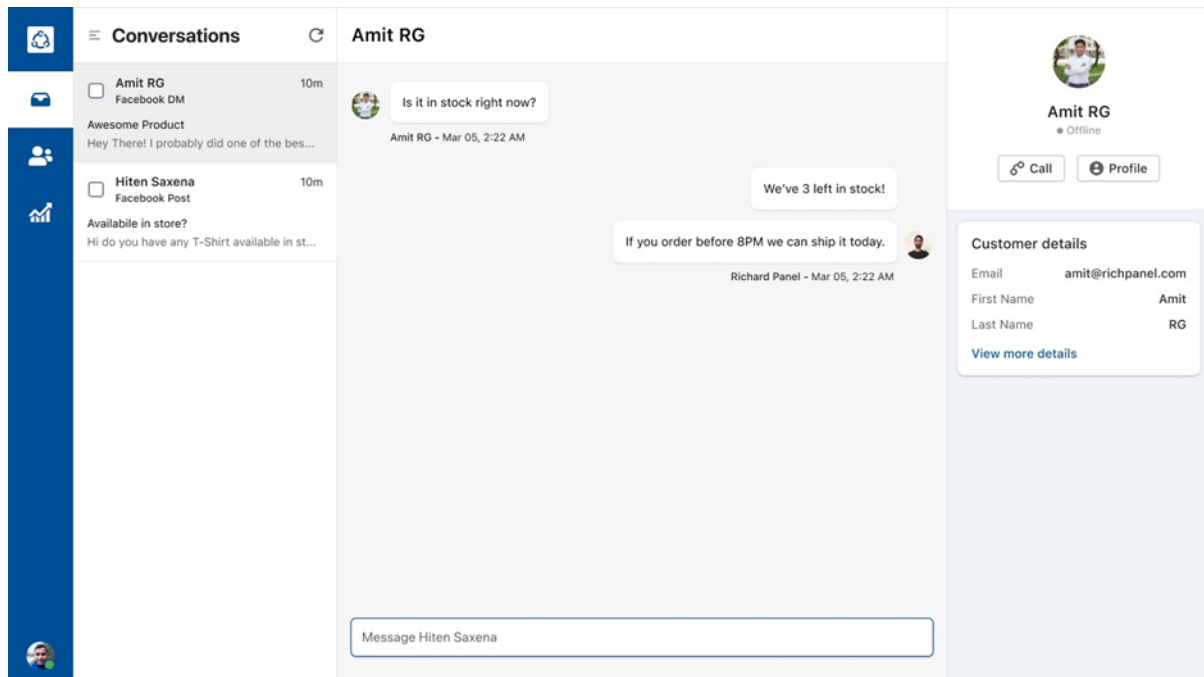
We want to help you be successful in your assignment. Feel free to reach out in case of any questions/queries.

Tech:

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Agent Screen:

Agents will see a list of conversations on the left column. Once a conversation is selected, the agent will see the conversation thread on the centre of the screen. And the customer's profile (the one who commented or messaged) on the right side of the screen.



IMPORTANT - We believe in creating beautiful products.
Everything at Richpanel is crafted with care. Please ensure that your HTML/CSS matches with the design above exactly. That's an important step of your evaluation.

Technical Notes

1. Use a database to store the account info, conversations and other details.
2. Refer to these documents for development:
 - <https://developers.facebook.com/docs/messenger-platform/>
 - <https://developers.facebook.com/docs/pages/>
 - <https://developers.facebook.com/docs/facebook-login/>
3. Work in development mode only, do not make it live.

To make sure we'll be able to test, create test users and share credentials with us. Follow this documentation for more information:

<https://developers.facebook.com/docs/development/build-and-test/test-users/>

Test cases & Video Submission

Please submit a working video of the app covering the below test cases.