Design Document

Building Management

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Database Schema

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High Level Description

The purpose of this application is to provide businesses with a way to manage their facilities by reserving meeting spaces, listing the amenities of their meeting spaces, and allowing users to report any maintenance issues within the building.

The facility owner will create an account and register their facilities. Registration will require them to input the buildings their facility contains, and input the rooms in each building. Owners may also input their own custom room by defining their own amenities that their rooms contain.

Facilities may be public or private, and that is determined by the facility owner at the time of registration. If a facility is public, any user may create an account and make a reservation for any room in that facility. If a facility is private, the user must join by entering an access code that is provided to the facility. If the owner chooses to, users may be sorted into groups to give an additional layer of privatization in the building. Reservations may only be made by users in a group that is authorized to access that room. Reservations will be assigned on a first come, first served basis. If the need arises, facility admins may cancel or change reservations.

The Building Management system will also have the option to submit and manage maintenance requests. If a user sees a problem with a room, they may submit a maintenance request describing the issue to the maintenance team. Admins will review these from a "Maintenance" page and track the progress of each request. Requests will be organized as submitted, in progress, and completed.

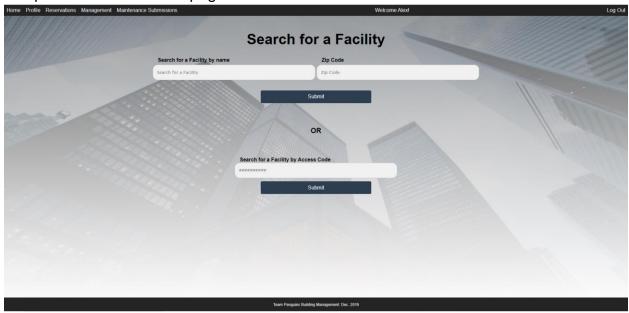
Problem Solving Approaches

A challenge that arose while designing the data storage for our app was how to store users in a way that would allow for facilities to add additional restrictions on room reservations internally. Initially, we were just making facilities private or public, which made any room in a private facility able to be reserved by a member of that facility. Upon further consideration, the group decided that we would like to offer facilities greater access control to their rooms in the event that certain areas should be restricted to employees with certain access or if access was only supposed to be granted to a select few departments. We were unsure of how to reorganize our database structure in a way that segments user storage into access control lists per facility. By adding an additional table, Groups, we can assign users to a group, and assign groups to the facility they belong to. When a room is created, we will provide the approved group lists which will segment which users are allowed to make reservations in that room in a facility.

Web Pages

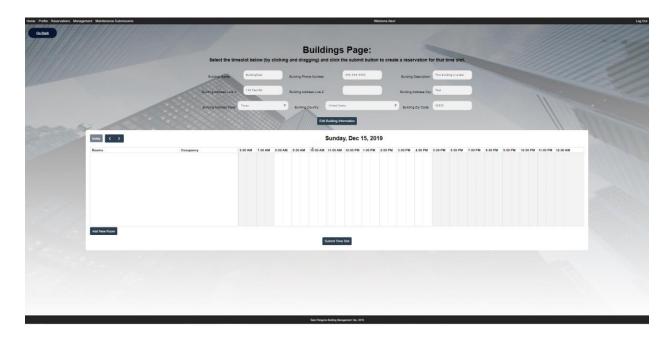
Home Page

The *Home Page* is where the users will be directed when they go to use the web application at the beginning of their use. As seen below, the home page has two different text fields, three when logged in, to enter a facility and a zip code to search for a specific type of facility or known facility. If the Facility is private a user can enter an Access Code to search for the hidden facility. After searching for a facility, results pertaining to that search will be displayed. After the results appear, the user will be able to click on a facility's name to go to the *Facility Page* to view that specific facility's buildings. In addition to searching, the user can also login on this page by clicking the button at the top. Or they can proceed to a different page via the menu bar above the search boxes.



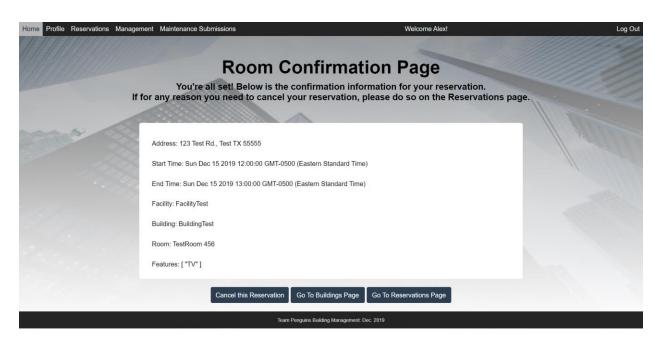
Buildings Page

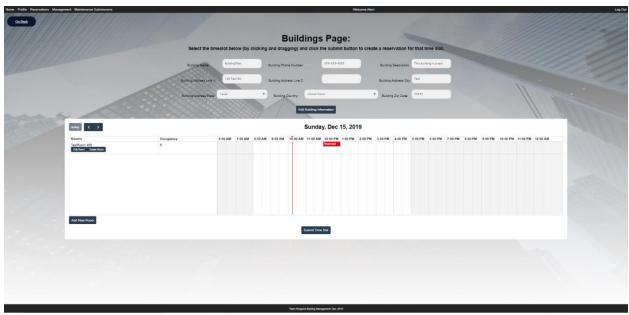
The *Buildings Page* is where users can select the time slot and date according to what they need for a specific room. To change the date users would click the arrows to move the date forwards or backwards. If they want to find out the features they would hover over the names of the rooms and a pop-up will appear. If they want to select the time slot then they would click on the calendar to choose a range of time and hit the "Submit Time Slot" button. To correctly use the page, the user would need to be logged in. If the user is not logged in, they will see a message requesting the user to login.



Room Confirmation Page

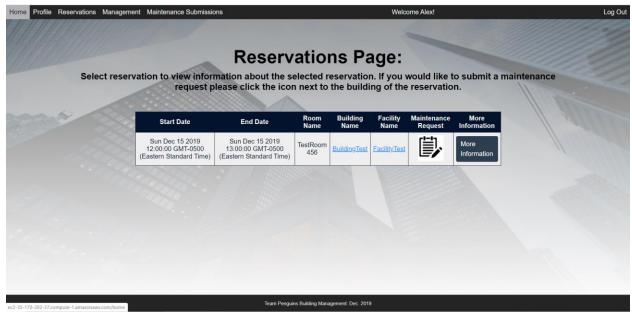
The *Room Confirmation Page* will allow the user to see the information for the room they scheduled. The user can cancel the reservation that they just created, go back to the buildings page, or go to their respective reservations page.





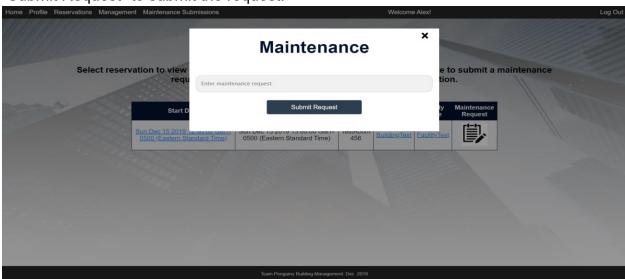
Reservations Page

The Reservations Page is where the users will be able to view the reservations that they have made in the past as well as future reservations coming up. When the user clicks on the more information button they will be redirected to the Room Confirmation Page where they can view the information for the reservation. Users can also submit a maintenance request by clicking on the maintenance request button corresponding to the reservation that need maintenance.



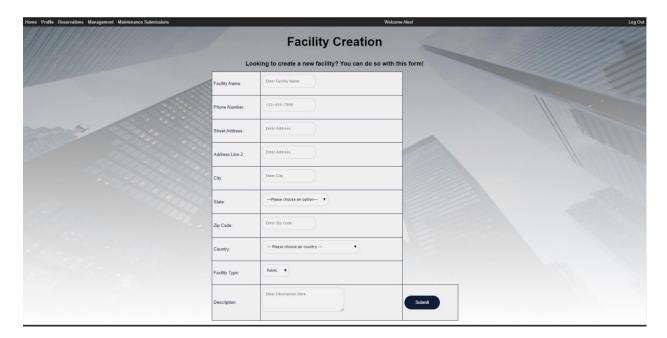
Maintenance Request Pop-Up

The *Maintenance Request Pop-Up* is used on the *Reservations Page* to submit a maintenance request. The user can enter text into the description section and click "Submit Request" to submit the request.



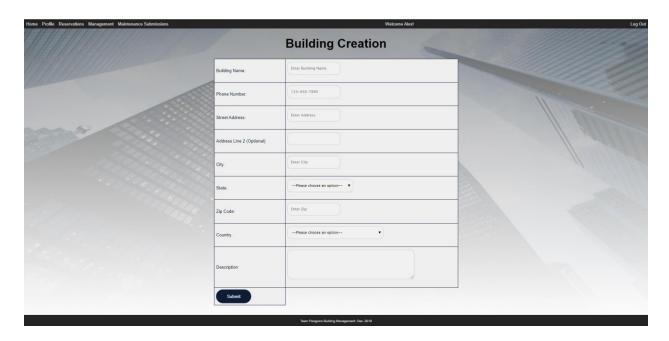
Facility Creation Page

The Facility Creation Page is where the users, namely facility owners, will be able to create new facilities. After entering the information about their facility in text boxes, they will click the "Create Facility" button to proceed to the Facility Page for that facility. Currently anyone is allowed to create a facility.



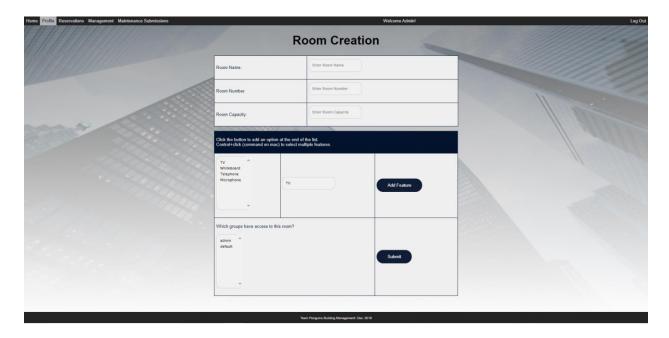
Building Creation Page

The *Building Creation Page* is where users, namely facility owners, can create buildings to link to their facility. Users complete the relevant required information of the form and then submit the information. If a user wanted to go back to the *Facility Creation Page* they would click the button to direct them back. Like the *Facility Creation Page*, this page is only visible to building/facility owners while they are logged into their specific account.



Room Creation Page

The Room Creation Page is where users, namely building/facility owners, will be able to create rooms for the buildings and facilities. By entering the relevant information for the room below into the text boxes the user can create the room according to how they need to. After clicking the "Submit" button, the user will be redirected to the previous page, the Buildings Page, where they can edit other rooms or choose to create new rooms.



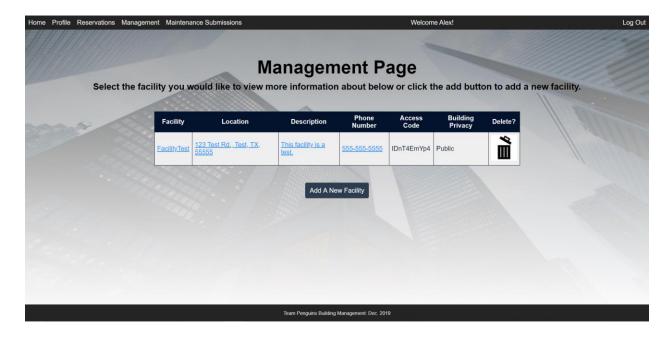
Room Update Page

The Room Update Page is where users, namely building/facility owners, will be able to edit the rooms that they have created from the Room Creation Page. After clicking on a specific room on the Buildings Page, the user will be directed to this page wherein they can modify the room.



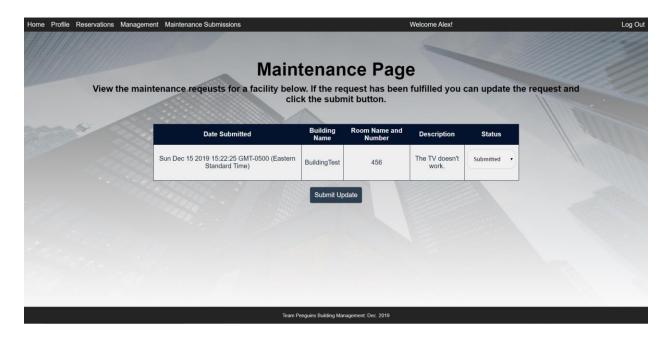
Management Page

The *Management Page* is where users, namely building/facility owners, will be able to navigate to different areas to manage their facilities. As seen below, a user can see a list of facilities that they are an admin of, add a new facility, delete a facility, or go to the *Facility Page* for one of their facilities.



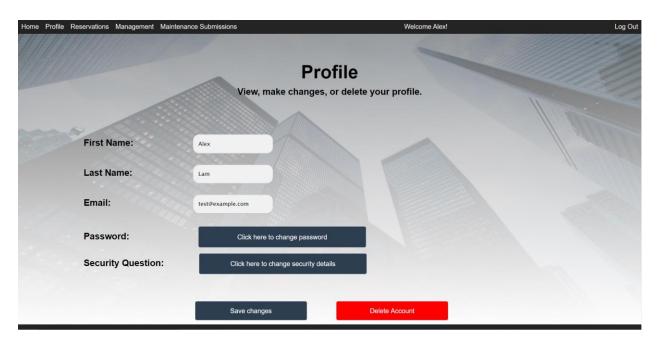
Maintenance Page

The *Maintenance Page* is where users, namely building/facility admins, will be able to view the requests for a facility. They will be able to see the date submitted, building name, room number, short description of what is wrong, and the status of the maintenance request. By using the dropdown menu for the status, they will be able to modify and update the maintenance request.



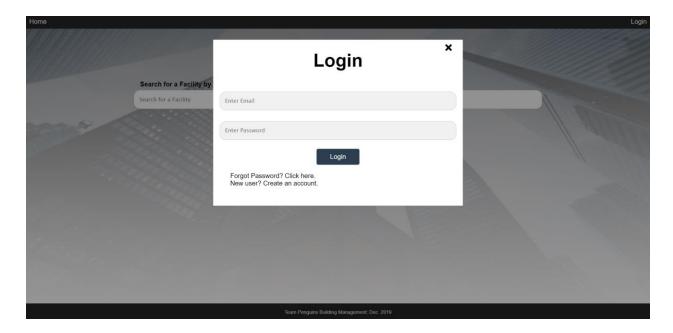
Profile Page

The *Profile Page* is where users will be able to edit their information that they put in at the time they registered.



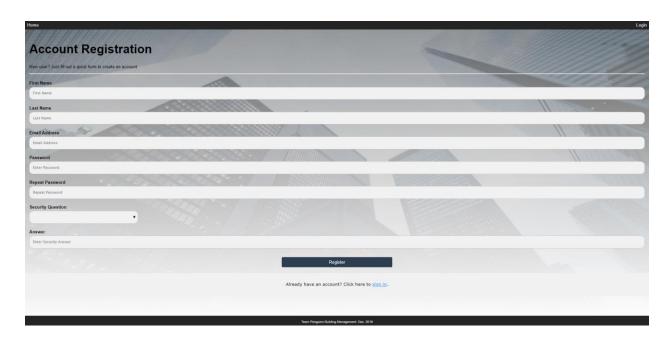
User Login Pop-Up

The *User Login Pop-Up* will pop-up if they click the login button in the navigation bar. They are required to enter their email and password. If they are a new user they can click the link to create a new account. If they forgot their password, they can click the link "Forgot Password?"



User Registration Page

The *User Registration Page* allows users to create their account by entering their first name, last name, email, password, security question, and security question answer. Once they hit the "Register" button then they can access their account that was created on the site. They cannot create an account if their email already has an account associated with it.



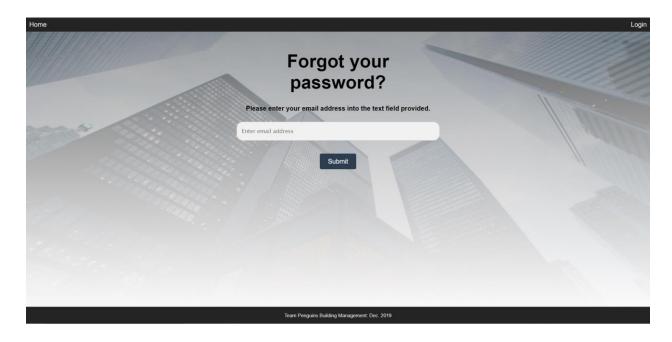
Groups Page

The groups page allows admins to place existing users into different groups for a facility. That way, facility owners are able to know who is allowed to make reservations in their facilities.

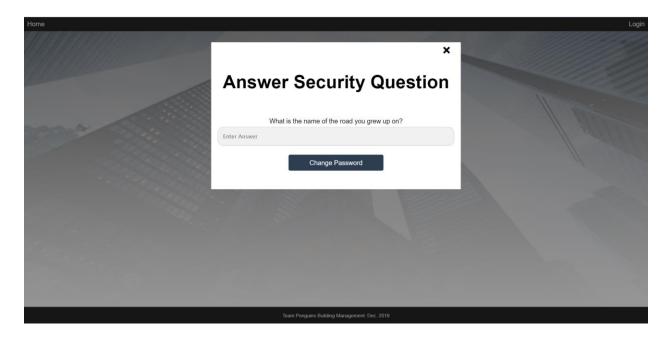


Forgot Password

The forgot password page is to allow users who have forgotten their passwords to recover their accounts. They will be first redirected to a page that takes in their email address.

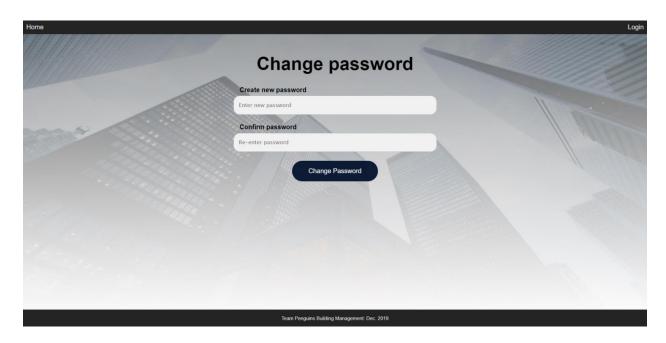


When they enter a valid address into the text field, they will be given a prompt to enter their security question that the user created at the creation of their account.

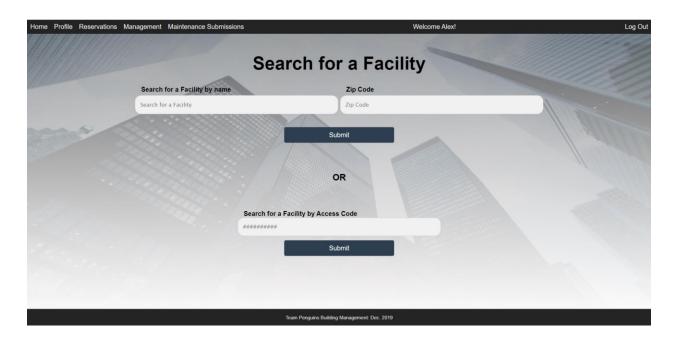


When the user answers the security question correctly, they will be given a page

to change their password.



Once the user enters a new password, then the account will be ready to use again.



User Maintenance Request Overview Page

The user maintenance request page allows users to see all of the requests they have made for rooms. Users will be able to see when they submitted the request, the facility and building the room belongs to, the room number, and the description of what they have submitted. The user will also be able to see the status of their maintenance request.



Web Page Navigation

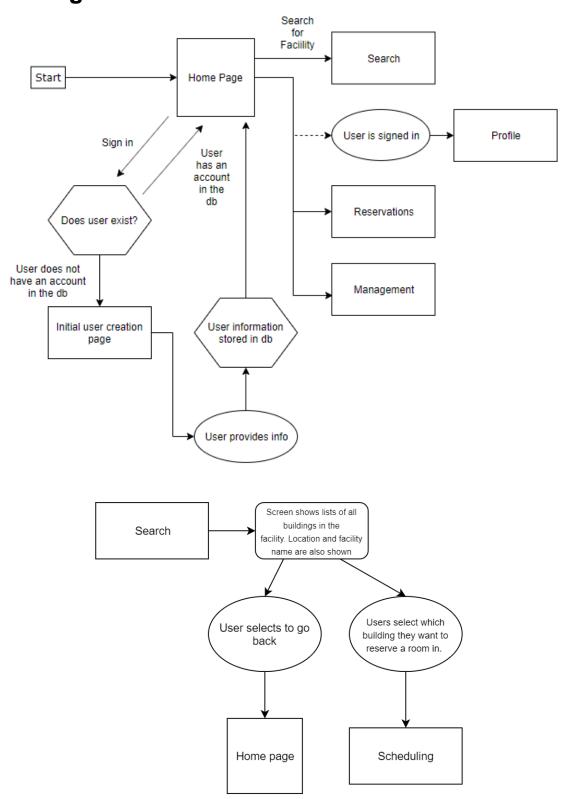
When the user first loads the website they will be presented with the home screen. The user will be able to enter a facility name and zip code to search for a facility. Once the user searches for a facility, results with the facility's name and location will appear. Users will be able to click on a facility's name to be redirected to the *Facility Page* for more information for the selected facility. On the *Facility Page*, users are presented a list of buildings within the facility. After selecting a building they will be sent to the *Buildings Page*.

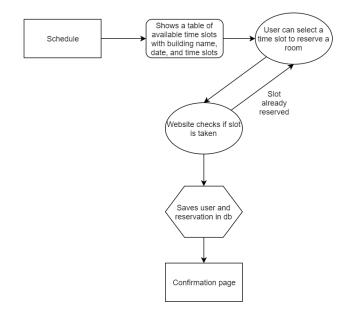
The user will schedule a room within the facility from the *Buildings Page*. They will select a room, date and time for when they want to reserve the room and then submit their request. If the user has not logged in, they will not be able to reserve a room until they do log in. If successful then they will be sent to the *Room Confirmation Page* which confirms and provides information on their request.

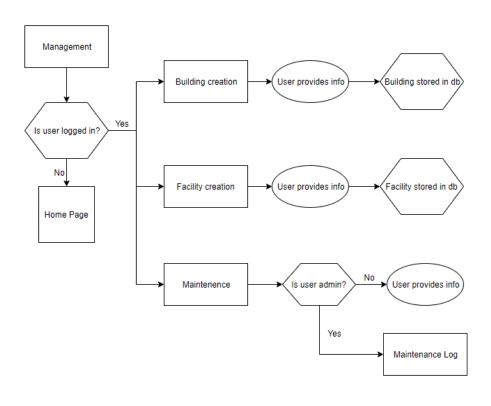
All users will have to login to access all available features provided. When prompted to login, if the user does not already have an account, or use an email that is already associated with an account, they can create one using the *User Registration Page*. When logged in, the user will be able to access the *Management Page*, through the management tab to manage facilities they are an admin of. The *Management Page* provides the user with the ability to create, or delete, a facility, buildings and submit and view all current maintenance request. Users can then go to the *User Maintenance Request Overview Page* to see the status of all maintenance requests they have made.

Other options available from the Navigation Bar include *Profile*, *Home* and *Reservations*. If the user clicks on any of these options they will be prompted to login if they have not already done so. The *Profile Page* lets users edit their information, including but not limited to their: name, email, password and phone number. The *Home Page*, as described above, list buildings that are within a facility. Lastly, the *Reservations Page* shows users all of their current, and past, reservations.

Flow Diagram









Technology Stack

The application uses the Javascript framework Vue.js. We are also using Axios for consuming API endpoints. We are using FullCalendar as our calendar component for the scheduling pages.

The app uses the Python microframework Flask for the backend service. It handles the RESTful API and serving the web pages. MongoDB was chosen for the database for its NoSQL structure. It connects to Flask using PyMongo.

Our website, backend, and database are hosted on an AWS EC2 instance, which is also running the Apache HTTP server.

Backend Information

The backend is made in Flask for Python, and it will connect with the MongoDB database, providing data for the frontend web pages. The database holds all of the information about the facilities, buildings, rooms, maintenance requests, and users.

All of the business logic code for scheduling will be performed on the backend through the use of API endpoints. This includes checking whether a user has the required permissions to create a new reservation, and ensuring any one room does not have two or more reservations for the same time.

Authentication and Security

To make any reservations using our application, users must create an account first. Accounts will be created by providing an email address and creating a password. Users will also provide their first and last name. Passwords will have a salt value added to them, then hashed. We will not store plain text passwords. All database injection attacks are considered and accounted for. To log in, the user will enter the email address they registered with and their password.

Facilities registered as private will not be visible upon search to a user who is not registered with that facility. A user may register with a private facility by providing an access code that will be given to the facility's owner.

Input and Output

Input: User input will be a mixture of buttons and text fields. In most cases the text fields will require you to enter information, which will be used to search, filter, edit and add to the database. These include, but are not limited to, facilities, buildings, groups, rooms and maintenance requests. Buttons will be primarily utilized to navigate through web pages, they will also be used to submit data in the text fields, select/set fields, and to select objects from our lists. For our program we will utilize a calendar to display the reservations a room currently has, in this instance we would require the user click a spot on the calendar in order to select it, bring up more information, or submit a reservation for that time slot. Our web pages will almost always have a mixture of these two input types.

Output: The output to the user is dependent on which page the user is currently on. In most cases you will search one of the lists (like facilities) and a list of facilities would be returned that match any filters input by the user. All the information may not be shown in the list, however if you were to click on it, the information for that specific facility will be shown in more detail. This extends to many of our database objects. When a user wants to create or edit an instance of an object, the object in question will be returned and output. Searching list will return the list of said objects, while specifying the object ID will return information of the object specified.

Database Schema

The database will utilize MongoDB's structure in expanding columns. If a user would like to add/remove rooms, buildings, and facilities, the database will maintain its integrity without extraneous maintenance. Since all the scheduling is self-contained to each different facility, they will each have their own reservation system. A facility will have many features and it will be the host of the scheduling process.

Each facility will have a name, address, and the collection of groups created in the facility. The data structure also has an access code which will be used if the facility is marked as private. The facility also holds all the maintenance reports. Maintenance reports will have the building the report belongs to, where the room is located, and what amenity needs to be addressed.

Facility Document

```
id: ObjectId("5dd81b02c3fe0ffb0e9e2950")
 name: "Rowan University"
 private: false
 access_code: "950phcqLWI"

√ address: Object

    address_L1: "123 Mullica Hill Road"
    address L2: null
    city: "Glassboro"
    state: "NJ"
   zip: "08028"
    country: "USA"
 phone: "123-555-7887"
 description: "another description"
v attributes: Array
    0: "whiteboard"
    1: "TV"
    2: "computers"
    3: "projector"
waintenance: Array
  ∨0:Object
       id: ObjectId("5df402aa62d9a0b16ba6352d")
       buildingName: "Robinson"
      roomID: ObjectId("5ddd997363777aaba9717840")
       roomNum: "101"
       description: "bad"
      userID: ObjectId("5dd99013e0ca294864d98b8b")
      date: 2019-12-13T21:29:14.387+00:00
      status: "Submitted"
v groups: Arrav
  ∨0:Object
       _id: ObjectId("5dd81b02c3fe0ffb0e9e294f")
       name: "admin"
  ∨1:Object
       _id: ObjectId("5dea9bf20516b0c9e4d25a6d")
       name: "new group"
       _id: ObjectId("5deaa05177ae9b4f5b0a5f64")
       name: "another new group"
```

Buildings are held in a separate collection. Every building is an individual document, linked back to the facility it belongs to by storing its facility ID. The buildings hold the name of it, its address, and a description of the building.

Building Document

```
_id: ObjectId("5dd9993738535a92b3b6f12d")
name: "Test1"
> address: Object
phone: "1231231234"
description: "test"
facilityID: ObjectId("5dd998f138535a92b3b6f12c")
```

Rooms are held in a separate collection. Every room is an individual document, linked back to the building it belongs to by storing its building ID. Rooms may have different attributes listed in them, such as a whiteboard or TV. They will also have a room number to associate where the room is located within the building.

Reservations for each room are also stored in the Room document. This will hold all the reservations that are created for that room with its scheduling information. The user ID of whoever made the reservation is also stored.

Room Document

```
_id: ObjectId("5de5b6c0981d115774185a09")
v attributes: Array
    0: "whiteboard"
    1: "tv"
 buildingID: ObjectId("5de5b69c981d115774185a08")
 capacity: "35"

√ groupID: Array

   0: "5de5b66c981d115774185a06"
 name: "Classroom"
 number: "300"
v reservations: Array
  ∨0:Object
       _id: ObjectId("5de5badbbe2411aad604c3a1")
       start_time: 2019-12-03T10:00:00.000+00:00
       end_time: 2019-12-03T12:00:00.000+00:00
       userID: ObjectId("5dd99013e0ca294864d98b8b")
```

Users will have a username, password, and email associated with them at the creation of the account. They will also have their first and last name associated with their account to identify the identity of the account holder. Each user will also have an array of groups that the user belongs in. This is to decide which users have access to certain buildings. For security, passwords and security answer questions are hashed.

User Document

```
_id:ObjectId("5de5d0225a799d7eb479a8a5")

password:Binary('JDJiJDEyJGlyR0JCYUJ2blJ1RVNxdjVWNGJFYWUUZNFSMlFOWjB5U29TTnEuLnp1ckExeTB2alkwVzFX')

email: "monicasemail@gmail.com"

first_name: "Monica"

last_name: "Mahon"

question: "What is your favorite book?"

answer: Binary('JDJiJDEyJE5yZkFSLlFwSwN0QTY4a0ozMlJhbHVUcE1UVGw3STdMQlBPS0ZKZTgxVEZWM3c5Z0d4SkNP')

> groupID: Array

0: ObjectId("5df108ef0de27b3507c316ea")

1: ObjectId("5df108ef0de27b3507c316eb")

2: ObjectId("5df117c3d6c52d45e5bc1b26")
```

Restful Endpoints

The endpoints are labeled in the form of REQUEST TYPE /api/url/. Inputs to an endpoint are denoted by brackets. Additional parameters/information needed will be passed using JSON. Assume that JSON with the appropriate data is passed for all POST and PUT requests, and if any errors occur a corresponding error message is returned.

Facility

GET /api//facilities Returns facilities that match with the passed data; ZIP and name, or access code for a facility

GET /api/facilities/<facility_ID> Returns the facility that corresponds to the facility_ID

POST /api/facilities Create a new facility and return the facility_ID

PUT /api/facilities/<facility_ID> Updates the facility of the given facility_ID

DELETE /api/facilities/<facility_ID> Deletes the facility that corresponds to the facility_ID

Building

GET /api/facilities/<facility_ID>/buildings Returns the buildings of a given facility_ID

GET /api/facilities/<facility_ID>/buildings/<building_ID> Return the building of the corresponding building_ID

POST /api/facilities/<facility_ID>/buildings Creates a new building and returns the building_ID

PUT /api/facilities/<facility_ID>/buildings/<building_ID> Updates the facility of the given building_ID

DELETE /api/facilities/<facility_ID>/buildings/<building_ID> Deletes the building that corresponds to the building_ID

Room

GET /api/facilities/<facility_ID>/buildings/<building_ID>/rooms Returns the rooms of a building given the facility_ID and building_ID

GET /api/facilities/<facility_ID>/buildings/<building_ID>/rooms/<room_ID> Returns a room that corresponds with the given facility_ID, building_ID and room_ID

POST /api/facilities/<facility_ID>/buildings/<building_ID>/rooms Creates a new room and returns the room_ID

PUT /api/facilities/<facility_ID>/buildings/<building_ID>/rooms/<room_ID> Updates the room that corresponds with the given facility_ID, building_ID and room_ID

DELETE /api/facilities/<facility_ID>/buildings/<building_ID>/rooms/<room_ID> Deletes the room that corresponds with the given facility_ID, building_ID and room_ID

Reservation

GET /api/facilities/<facility_ID>/buildings/<building_ID>/rooms/<room_ID>/reservations Return all reservations in the room that corresponds with the given facility_ID, building_ID and room_ID

GET

/api/facilities/<facility_ID>/buildings/<building_ID>/rooms/<room_ID>/reservations/<reserv_ID> Return the reservation that corresponds with the given facility_ID, building_ID, room_ID, and reservation ID

POST /api/facilities/<facility_ID>/buildings/<building_ID>/rooms/<room_ID>/reservations Creates a new reservation and returns the reservation_ID

PUT

/api/facilities/<facility_ID>/buildings/<building_ID>/rooms/<reserv_ID> Update the reservation that corresponds with the given facility_ID, building_ID, room_ID, and reservation_ID

DELETE

/api/facilities/<facility_ID>/buildings/<building_ID>/rooms/<room_ID>/reservations/<reserv_ID> Delete the reservation that corresponds with the given facility_ID, building_ID, room_ID, and reservation_ID

Users

GET /api/users Returns the user that is currently logged in

POST /api/users Create a new user

PUT /api/users Update the user that is currently logged in

DELETE /account Delete the user that is currently logged in

Maintenance

GET /api/facilities/<facility ID>/maintenance/ Return all maintenance requests

GET /api/facilities/<facility_ID>/maintenance/room/<room_ID>

GET /api/facilities/<facility_ID>/maintenance/<maintenance_ID> Return request given a maintanence_id

POST /api/facilities/<facility_ID>/maintenance/ Create a new maintenance request

PUT /api/facilities/<facility_ID>/maintenance/<maintenance_ID> Update a maintenance request given the facility_ID and maintenance_ID

DELETE /api/facilities/<facility_ID>/maintenance/<maintenance_ID> Delete a maintenance request given the facility_ID and maintenance_ID

Group

GET /api/facilities/<facility_ID>/groups Return the groups of a facility given the facility_ID

GET /api/facilities/<facility_ID>/groups/<group_ID> Return the group that corresponds with the given facility_ID and group_ID

POST /api/facilities/<facility_ID>/groups Create a new group

PUT /api/facilities/<facility_ID>/groups/<group_ID> Update a group given the facility_ID and group_ID

DELETE /api/facilities/<facility_ID>/groups/<group_ID> Delete a group given the facility_ID and the group_ID

<u>UserReservations</u>

GET /api/user/reservations Return the reservations for the user thats logged in

UserGroup

GET /api/facilities/<facility_ID>/users/groups/<group_id> Returns the users that correspond with the given facility_ID and group_ID

POST /api/facilities/<facility_ID>/users/groups/<group_id> Add a user to the group

DELETE /api/facilities/<facility_id>/users/<user_id>/groups/<group_ID> Delete the user with the given user_ID from the group with the corresponding facility_ID and group_ID

<u>UserFacility</u>

GET /api/users/facilities Returns the facilities the logged in user is an admin of

<u>UserMaintenance</u>

GET /api/maintenance/users Returns the maintenance requests the logged in user has created