Leonel Audrey Mezatio

lamezati@ncsu.edu | 13368587125 | Raleigh, NC

Linkedin

EDUCATION

North Carolina State University — Raleigh
Computer Science, Concentration Cyber Security Bachelors — Aug 20, 2023 - Present
GPA: 3.7

Ragsdale High School — Jamestown
Degree in High School — Aug 20, 2021 - June 9, 2023
GPA: 4.3

EXPERIENCE

NC State | Information Technology Intern — Raleigh | Aug 18, 2024 - Present
* Managing and resolving technical issues using the Service Now ticketing system, including support for classrooms, labs, and conference rooms.
* Conducting initial assessments of technical problems using checklists and knowledge bases, escalating more complex issues to specialized teams.
* Troubleshooting complex computer issues to ensure smooth operations across university departments.

Outlier | AI Training - Advanced Coder — Remote | November 2024 - Present
* Collaborated with Outlier.ai to enhance generative artificial intelligence (AI) models by providing expert feedback and coding solutions.
* Communicated technical concepts clearly and effectively in English, ensuring high-quality outcomes in training AI models.
* Maintained meticulous attention to detail, including adherence to grammar, punctuation, and coding style guidelines.

NC State Hacking Club | Member — Raleigh | Aug 20, 2023 - Present
* Participated in workshops, hackathons, and collaborative projects to gain hands-on experience in the field.
* Actively involved in organizing club events to promote awareness and share knowledge within the university community.

SKILLS

Programming Languages:	Java
Libraries/Frameworks:	JUNIT
Tools / Platforms:	Eclipse, Jenkins
Databases:	SQL, Firebase

PROJECTS / OPEN-SOURCE

Wolf Tracker | Link — *Java, Eclipse*
* Developed "Wolf Tracker," a Java-based application for managing projects, tasks, and categories with detailed task statistics.
* Applied best practices in object-oriented design, unit testing, and file I/O operations, ensuring a modular and extensible codebase.
* Implemented robust error handling and focused on simplicity and efficiency to provide a solid foundation for project management tools.

CERTIFICATIONS

- Google Cybersecurity Certificate - **Google**