LAZAR MILICEVIC

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Stevana Opacica, Belgrade, Serbia

My website: https://lazar-milicevic.carrd.co ☞

Hello Team,

Hope you are doing well.

In this part, we usually hear that we should praise ourselves, point out good qualities, and inflate them like helium balloons so that we can soar. This can suit any normal guy my age (I'm 28 years old), but only when someone else does it for us. As well as all the good qualities I possess, I value myself and my knowledge.

However, I wouldn't be where I am today without a handful of bad decisions, ups, and downs, both personally and professionally. Ultimately, I am a man, with all my faults and success, just like every one of you who has read my CV. As a team player, I have a lot of experience working in a group setting, but I am also comfortable working by myself.

Since I tend to think outside the box, I often take an unconventional approach to problems and I never give up until I find the solution. Also, I have experience working with computer hardware and software. I have provided technical support to several larger companies in Belgrade with Office 365, Azure AD, Microsoft Exchange Administration, and beyond through the design and maintenance of computer networks. I mostly work with Windows, so I'm familiar with all its tools, but I'm not unfamiliar with Linux either.

I would appreciate the opportunity to interview with your company. Please find enclosed my resume for your review. I can be reached via email at lamingsrb@gmail.com or by phone at +381 60 420 124 1. I enthusiastically look forward to hearing from you soon.

Thank you for your time and consideration.

Sincerely

Lazar Milicevic

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CONTACT

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SKILLS

- Microsoft Azure AD
- Microsoft 365 Admin
- Microsoft Intune Endpoint Manager
- Microsoft Exchange Online Admin
- Microsoft SharePoint Admin
- SmartDeploy cloud
- VmWare Virtualization
- Microsoft Hyper-V Virtualization
- Zendesk
- Microsoft Windows
- Ubuntu Linux
- Android Studio
- Microsoft Excel
- Networking
- Wordpress
- Shopify
- Microsoft OneNote
- Microsoft OneDrive
- Microsoft Teams
- IT support
- Project management
- Team management
- Project Documentation
- Adobe Acrobat DC Administration

OBJECTIVE

I am looking for a challenging job with a rapidly growing organization that can provide me with a range of goals and job objectives within a contemporary and economical business setting.

EXPERIENCE

Customer Success Company

04.15.2022 - -
Senior IT Engineer
Some of my roles and achievements:

Design and implementation of Microsoft Intune / Automatic enrollment / Autopilot / Defender policy / etc for more than 70 users within the company.

Implementation of cloud OS deployment software for the entire company. Automation in software installation, pushing group policy, restricting company laptops, creating regulations, managing this and many other projects.

Active use of Zendesk Tiketing system, Azure Active directory, Microsoft 365 Admin center, Microsoft Exchange center, Microsoft defender 365, Microsoft EndPoint manager and so on.

Working with US, UK, AU and HK clients, adapting to their time zone. IT onboarding meetings, settings of work laptops, mobile phones. Work on the ticketing system, solving all user issues.

Message tracking, Adding users, password resetting, sharepoint administration. By enabling Self Service Password reset for the entire tenant, we accelerated the company's work by 50%, because IT could deal with more complex things during that time.

Creation of multi-factor authentication, for the entire tenant, for over 70 users. Creation of project documentation and instructions for end users, project management.

Using the PowerShell platform to access the Microsoft 365 Admin Center, Azure AD and Exchange.

Creation of Virtual machines in Microsoft Hyper-V, VMware, Android Studio for daily testing of software, policies, rules, restrictions, etc.

Using the Dialpad Admin Center, buying virtual mobile numbers, porting mobile numbers, creating documentation, training all users, creating instructions.

Use of all Microsoft user tools, Microsoft 365, creation of complex tables in Excel, creation of daily, weekly and monthly reports regarding ongoing projects. Management of all documentation related to IT projects.

Using many software: Teamviewer, Anydesk, Snagit, WinRar, 7zip, PowerShell, VMware, Hyper-V, Android Studio, SmartDeploy, Microsoft Office 365, Microsoft Authenticator, company portal and so on.

Troubleshooting Windows, Mac OS and Android systems. Solving network, software and hardware issues.

VPN Softwares

Laming
2018 - -
CEO / Owner
Maintenance of computers and computer networks for about 50 companies in Serbia. Some of them are Exchanges, Factories, Money Transfer Companies, Chain Stores, etc.

Some of my roles and achievements:

Management of all major IT projects.

Candidate selection, training and team management.

Work in Microsoft Admin centers, Exchange office, SharePoint, etc.

Adding, deleting users, resetting forgotten passwords, creating security groups, assigning access, etc.

Team leader of 10 employees, working with over 100 external companies in the field of IT security, IP video surveillance, Network systems, Backup systems, etc.

VWG Engineering
2017 - 2019
IT support engineer
The company deals with the design, assembly and servicing of network equipment.

Some of my roles and achievements:

Work with over 200 clients on computer and computer network maintenance.

Diagnosing all user issues with computers, quickly solving.

Designing computer solutions for the needs of clients.

Team leader of 4 employees, field work.

Design and creation of over 100 mining machines, maintenance and troubleshooting.

Oil Industry of Serbia
2014 - 2017
IT helpdesk
State oil company

Some of my roles and achievements:

Work on servicing the company's IT equipment

Work on diagnosing network and computer issues

Working with people, selling items

EDUCATION

Drinka Pavlovic in Kursumlija
2011
Primary school
Excellent Score

Drinka Pavlovic

2014
High school
Excellent Score

Dositej University in Belgrade

- 1 exam remaining until graduation
Informatics Sciences
Computer science engineer

Digital entrepreneurship

2022
MasterBox
Excellent score

REFERENCE

Alex - "Vwg engineering"

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Dragan - "Paris Security"

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