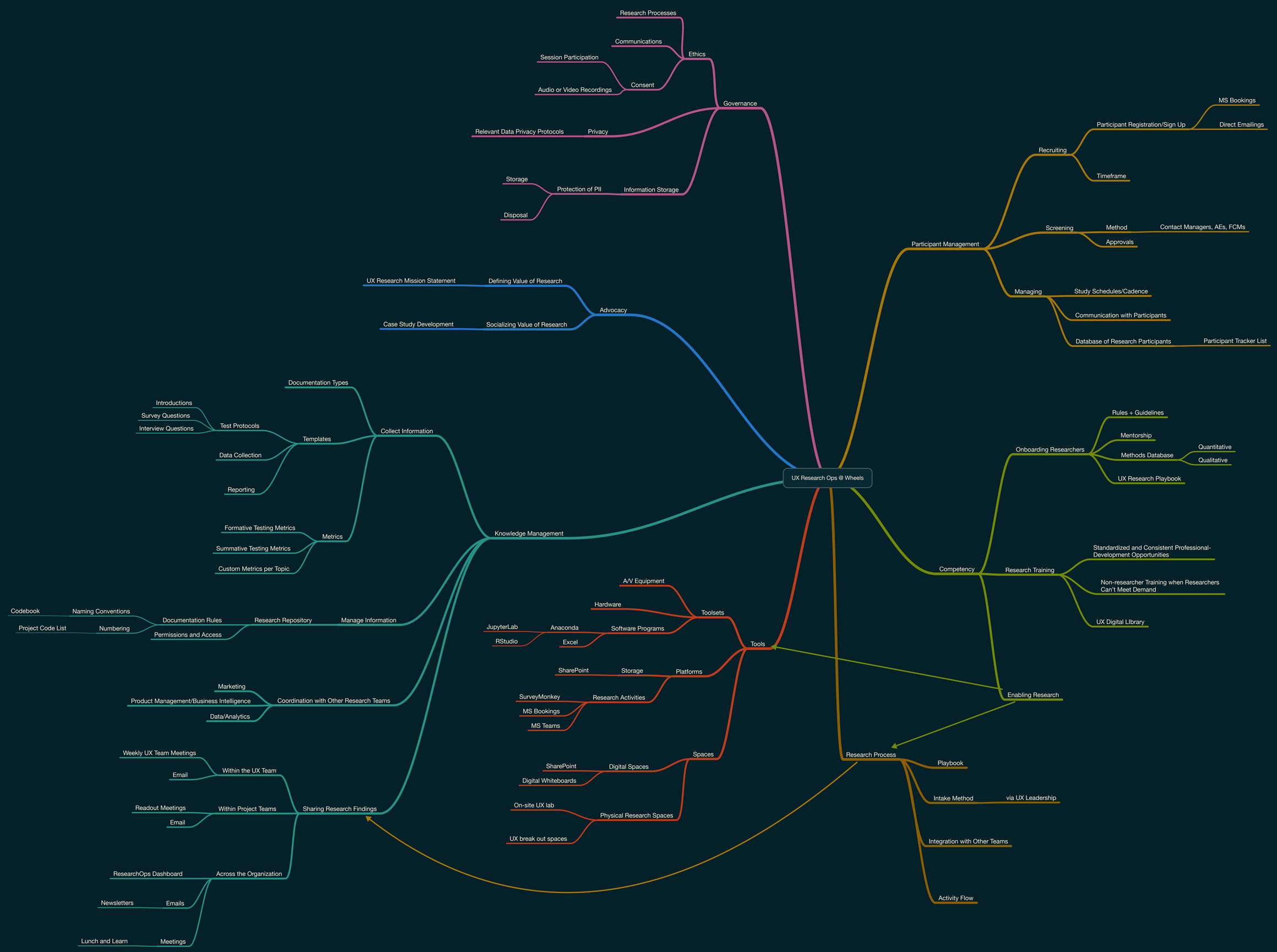
UX Research Ops @ Wheels
Governance
Ethics
Research Processes
Communications
Consent
Session Participation
Audio or Video Recordings
Privacy
Relevant Data Privacy Protocols
Information Storage
Protection of PII
Storage
Disposal
Advocacy
Defining Value of Research
UX Research Mission Statement
Socializing Value of Research
Case Study Development
Knowledge Management
Collect Information
Documentation Types
Templates
Test Protocols
Introductions
Survey Questions
Interview Questions
Data Collection
Reporting
Metrics
Formative Testing Metrics
Summative Testing Metrics
Custom Metrics per Topic
Manage Information
Research Repository
Documentation Rules
Naming Conventions
Codebook
Numbering
Project Code List
Permissions and Access
Coordination with Other Research Teams
Marketing
Product Management/Business Intelligence
Data/Analytics
Sharing Research Findings
Within the UX Team
Weekly UX Team Meetings
Email
Within Project Teams
Readout Meetings
Email
Across the Organization
ResearchOps Dashboard
Emails
Newsletters
Meetings
Lunch and Learn
Tools
Toolsets
A/V Equipment
Hardware
Software Programs
Anaconda
JupyterLab
RStudio
Excel
Platforms
Storage
SharePoint
Research Activities
SurveyMonkey
MS Bookings
MS Teams
Spaces
Digital Spaces
SharePoint
Digital Whiteboards
Physical Research Spaces
On-site UX lab
UX break out spaces
Participant Management
Recruiting
Participant Registration/Sign Up
MS Bookings
Direct Emailings
Timeframe
Screening
Method
Contact Managers, AEs, FCMs
Approvals
Managing
Study Schedules/Cadence
Communication with Participants
Database of Research Participants
Participant Tracker List
Competency
Onboarding Researchers
Rules + Guidelines
Mentorship
Methods Database
Quantitative
Qualitative
UX Research Playbook
Research Training
Standardized and Consistent Professional-Development Opportunities
Non-researcher Training when Researchers Can't Meet Demand
UX Digital LIbrary
Enabling Research
Research Process
Playbook
Intake Method
via UX Leadership
Integration with Other Teams
Activity Flow