Hello! I tried my best to read it thoroughly and really understand but let's face it I didn't entirely understand but I made a lot of comments and suggestions that I hope are useful in terms of the flow of it!

## **Summary Comments**

- I liked how detailed it was it really helped with trying to understand certain things that you did
- The format of your case studies were consistent and followed a chronological order in terms of what is what, what you did, what the challenges are, your solutions, and looking forward
- The grammar could use some work which is what im here for i made a lot of revisions but i also suggest that your read through it and try to avoid rerun sentences and unnecessary extension sentences

### **Revisions + Questions**

001.

### What did I do?

Is this written in the present or past tense?

The initial thought process for this project is to improve the users' experience with the product...

- you are wrote this paragraph alternating between past and present tense

I thoroughly researched different landing page and dashboard concepts that could display workflows effectively while avoiding adding unnecessary information to the user. Compared to BlueCat Edge and Integrity, Gateway is not statistics driven, so I approached the dashboard with a general direction on how to improve usage of the front page.

Instead maybe:

I thoroughly researched different landing pages and dashboard concepts that would display workflows effectively while avoiding disruptive information. Compared to BlueCat Edge and Integrity, Gateway is not statistics driven which allowed me to approach the dashboard with a general direction on how to improve usage of the front page.

When talking to the technical product manager of Gateway for feedback on my ideas, he leaned towards concept #3 that I drew out.

Instead maybe:

When receiving feedback from the Gateway's technical product manager, he leaned towards concept #3.

- because its already implied that you drew it out

### What is needed from this?

- is point #1 crossed out on purpose?

The UI I created follows the design system for Edge, and the (?) ask for a BAM UI look meant that I needed to to integrate the BAM...

The way I designed this is to allow for the user to have faster access to their desired workflows, prioritizing the efficiency of the user's task flow when on Gateway.

Instead maybe:

My design allows the user to obtain faster access desired workflows, while prioritizing the efficiency of user's task flow on Gateway.

002.

By focusing my efforts on designing the UI for the comparison, I was the sole designer towards addressing the progression each user would go through for accessing the comparison visibility.

Instead maybe:

As the sole designer, I focused my efforts on designing the UI for the comparison which worked towards addressing the progression each user would go through for accessing the comparison visibility.

As an infrastructure engineer and network engineer... (as an infrastructure and network engineer)

Overall, my time spent on this feature provided many learning points. This project is still in progress, but currently, it helped me to understand the interactions between design and developers. With UX and its interactions with UI, this taught me about viewing a solution based on management and technical level.

Instead maybe:

Overall, my time spent on this feature provided a useful learning curve. Although the project is still in progress, I was able to grasp a thorough understanding of the interactions between

design and developers. Through observing the interactions between UX and UI, I was able to view solutions based on the management and technical level?

003.

Accessibility is a crucial aspect towards a customer-facing product. As it turns out, designing small-scale features deserves all the attention with their details. Along the way, I learned how important it is to understand the flexibility products must go through to satisfy a wider range of potential customers.

Instead maybe:

For a customer-facing product, accessibility is essential. As it turns out, designing small-scale features requires being meticulous with the small details. Along the way, I learnt how important is it to understand the flexibility products must go through to satisfy a wider range of potential customers. (? I didnt understand the sentence so I didn't rewrite it)

By having a search function, it will allow for the user to pinpoint targets on the map that they wish to view more efficiently.

Instead maybe:

The existence of a search function allows the user to easily pinpoint desired targets on the map effectively and efficiently.

Using Google Maps as a starting point, it provided icons for recent searched, normal searched and location searches.

- pls reword with proper tense

### I made the mistake of making the search bar.... (These three paragraphs)

- pls rewrite concisely
- you can remove additional transition words like "as well" "learning from that" as it sometimes make the flow choppy and with this you want to get straight to the point of how you solved the problem with the search bar

# After giving this to the developers to add to the map, I took away some valuable insight with this idea...

- kinda sounds like you neglected the insight, which I know you didn't
- you note that you will make sure the projects you design in the future will be more accessible maybe make a quote of how so it doesn't conclude as broadly

### 004.

# My role:

My first project at BlueCat required me to learn the principles of networks..... to be visible?

Through learning the basics of QPS and the term service point, I was able to acquire a better understanding of how security intertwines with networks.

# Instead of **Questions about the feature** use maybe:

- often asked questions
- FAQ

## Some closing words

Switch paragraph placement

- chronologically its better if you put your personal thoughts/experience before presenting the results of it
- ending it off with "April 2020 release"