

Lam Pham

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Experience

Ceridian **Product Designer** (intern)

September 2020 - December 2020

Synqrinus **Web Designer & Developer** (freelance)

Reconstructed company website from Wordpress into HTML/CSS/Javascript for more efficient CI pipeline, while designing more responsive client-facing layouts

July 2020 - Present

BlueCat Networks **UX/UI Designer** (intern)

Translated user research and customer feedback/experiences on DNS & DHCP networks for upcoming product features into high-fidelity mockups using Axure Rp

Redesigned the UI of BlueCat's flagship product Gateway to improve overall usability. Collected feedback from internal primary stakeholders to ensure efficient user taskflow between pages

January 2020 - April 2020

UWPM **Design Lead** (community)

Designing graphic marketing materials using Figma and coordinating events presented by UWPM to help foster the student product community

May 2020 - Present

Skills

Interaction

User research
Wireframing
Prototyping
User testing

Visual

Visualization
Illustration
Drawing
Sketching

Software

Axure Rp
Figma/Sketch
Xd
Adobe Suite

Coding

HTML
CSS
Javascript
C++

Education

University of Waterloo **Class of 2024**

BASc, Systems Design Engineering

1A Engineering Society Representative

Relevant Courses:

Human Factors in Design, Psychology, Data Structures and Algorithms,
Linear Algebra, Digital Computation, Introduction to Design