## Lam Pham

www.lamvpham.me

linkedin.com/in/lamvpham

tolamvpham@gmail.com

education \_\_\_\_\_

University of Waterloo
Bachelor of Applied Science,
Systems Design Engineering
09/2019 - 04/2024

Coursework of human factors in design, human-computer interaction, user-centered design, and psychology.

work \_\_\_\_\_

Product Design Intern Formlabs

01/2022 - 04/2022

UX Design Intern CDK Global

06/2021 - 08/2021

Product Design Consultant Watsi

01/2021 - 05/2021

Mobile Product Design Intern *Ceridian* 

09/2020 - 12/2020

UX/UI Design Intern
BlueCat Networks

01/2020 - 04/2020

Web Designer & Developer Synqrinus

07/2020 - 06/2021

Defined the user/team/group information and relationship architecture in the Dashboard entity ecosystem, formalizing the Attribute-based Access Control permissions and expansive scalability.

Architected the UX patterns and interactions of a new notification center for all enterprise products, launching the foundational requirements and global notification patterns for product team adoption.

Reenvisioned Watsi's donation 'thank you' screen details, emphasizing share button copy and page content hierarchy to escalate organic user growth, validated through A/B testing.

Proposed calendar refresh research initiatives; conceptualizing Calendar and List View functionality with considerations for Voice Over/Talk Back accessibility for 500,000+ daily users.

Championed the UX/UI redesign of a flagship product to improve the information architecture and user task flow, enhancing the user experience and comprehension of a clientele of 100+ companies.

Reconstructed company website for a more efficient CI pipeline using more responsive client-facing layouts.

Founding Design Lead

09/2020 - 06/2021

Loo Labs

Spearheaded end-to-end design and strategy for organization-identification scalability and event/club discovery for the 41k+ Waterloo student community. Conducted user interviews, defined discovery user flows and information hierarchy, and championed timeline priorities for initial MVP.

toolkit & interests \_\_\_\_\_

Figma, Sketch, Axure Rp, Xd, Adobe CC, InVision, React, HTML/CSS/SCSS/JS, C++ Interaction and visual design, fidelity wireframing, research & strategy, information architecture In love w/ philosophy, psychology, visual arts, music, writing, volleyball, board games, and so much more