Systematic Innovation



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Innovators and Entrepreneurs Of MSP – Meet Up Group

Perry's Solutions, Inc.

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Systematic Innovation

What is Systematic Innovation

- **■** Culture
 - · Open to ideas
 - Integrated in everything we do
- **Processes**
 - · Business plan
 - Project selection
 - Execute
 - Constantly reinvent
- **Tools**
 - Brainstorming
 - TRIZ

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Framework

- Setting/ culture/ personal attitude
 - Exercise, shower, driving keep notepad handy
 - · Focus on solution
 - · Focus on growing and learning
- **■** Requirements
- Risk
- Stakeholders
- **Tools**
- **■** Decision process/ evaluation of options

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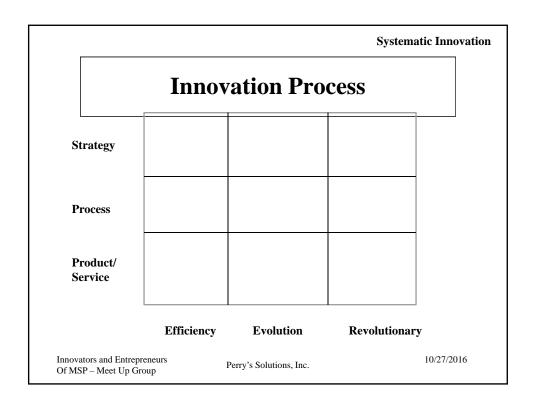
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Innovation Area Options

- **■** Product development
- Process
- **■** Business process
 - Service
 - Marketing
- **■** Business design
- System
- **■** Organization

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Decision Making Process

- **■** State problem (or opportunity)
- **■** Identify alternatives
- Evaluate alternatives (funnel down # of choices?)
 - · Existing knowledge
 - · Design and conduct experiments
- Make decision
- Implement
 - Does not need to be all or nothing, phased implementation is also an alternative (gathering more data)

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Brain Writing

- Each person gets an index card and records an idea
 - Either pass to right or put in center of table
- Next person builds on the original idea
 - · Could be by sketch also
- After 10-20 minutes, collect cards and transfer ideas to a flip chart and add new ideas
 - Number card and flip chart to ensure original thought process could be found again

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Magazine Trigger

- Open to a page in a magazine
- Assume that your solution is on that page
- What is it? There is always an answer.
- Must do several times, best in a group
- Review:
 - · Start with sharing picture with the group
 - Review your thought process
 - · Share your final idea
 - · Allow group to build on what was said

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Reverse Brainstorming

- How could we get MORE defects
 - People often enjoy talking about causes of the problem. This leverages this "negative" energy.
- **■** Compliment to standard brainstorming techniques
 - Use typical brainstorming techniques first
 - · Perform reverse brainstorming
 - · Reverse ideas to get solution

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Forced Combination

- Number the idea or concepts you have generated
- Take 2 or 3 random ideas from another technique and make a new idea by combining them in different ways
- Continue until most or all ideas have been considered in at least one combination
- Consider forcing combinations of the combinations as well

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Lotus Blossom

- What is it
 - A tool to visually force alternative options
 - Use circles to surround the core idea
- Why use it
 - · Works well for individual idea generation
 - No specific shape, so flexible
- When not to use it
 - . ?
- **■** Weaknesses
 - Can add more layers of pedals, but gets complex to create and visualize

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Lotus Blossom Picture Can add more petals to expand one of the items. Innovators and Entrepreneurs Of MSP – Meet Up Group Systematic Innovation Can add more petals to expand one of the items.

Idea Matrix

Reduced Effort ==>

Goodwill efforts		Do it
Avoid it		Depends on which stakeholder
Interest>		

Interest ==>

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Conclusion

- Brainstorming does not always mean game changing products to customers
- **■** Brainstorming needs implementation
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 - http://bit.ly/18oPRQK Creativity
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