Lance Benedictos

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Summary of Qualifications

- Proficient in creating fullstack web applications by using **NodeJS**, **Express**, **React** and **MongoDB**
- Experienced in working in a fast paced environment with a focus on delivering excellent customer service while maintaining high level of accuracy and attention to detail
- Ability to establish strong rapport with team and act as a support person when needed, focused on actively listening to solve any team challenges
- Highly creative and resourceful when troubleshooting unique software development applications
- Strong verbal and written communication skills in English; Fluent in Filipino
- Proactively find ways to enhance the customer experience

Technical Skills

Project Management: *Agile, Waterfall, Scrum, Gantt Charts, Pair Programming*
Languages: *JavaScript, TypeScript, Java, C#*
Frameworks: *ReactJS, NodeJS*
Other: *Figma, ExpressJS, Firebase, SQL, MongoDB, CSS, TailwindCSS*

Education & Certifications

Google IT Professional Certification   **Dec 2020**
Junior IT Analyst Program
NPower Canada │ Toronto, Ontario
14-week in-class training with hands-on experience including:
- Install, configure, and troubleshoot: hardware and software components
- Basics of virtualization, desktop imaging, and deployment
- Network services and Cloud Computing

Computer Programming   **December 2023**
Sheridan College│ Brampton, Ontario
- Web Development using Java EE and PHP
- Networking and Security
- Cloud networks using AWS EC2
- Database using SQL and MongoDB

Awards

Seneca Hackathon 2nd Runner Up and Category winner   **May 2023**
Seneca College │ Toronto, Ontario

Say-Hello
GPT-powered speech coach that would assist new English speakers with holding conversations through role

based conversations and providing feedback for each response.
- Demonstrated strong collaboration
- Developed a prototype using NextJS, OpenAI GPT API , Whisper API, and Google Cloud Speech API

Projects

Portfolio

lancebenedictos.dev
- Created using TypeScript, React, Framer Motion

Work Experience

Customer Service Representative   **August 2023 - April 2024**

D Light │ Mississauga, Ontario
- Assisted customers with billing and queries
- Effectively communicated with co workers and customers
- Ensured great attention to detail while performing administrative duties, such as answering phones

Lab Assistant   **October 2022 - April 2023**

Bureau Veritas, │ Mississauga, Ontario
- Provided support to lab technicians by timely providing the supplies needed
- Coordinated with co-workers to provide ample support
- Ensured that all duties are performed within the required timeframe