# Lance Nguyen

lancemnguyen@gmail.com | 408-836-6377 | Portfolio | LinkedIn | Github

## **Objective**

Self-taught developer with a solid understanding of data structures and algorithms, seeking a challenging software engineering role to leverage expertise in generative AI technologies to deliver valuable innovation for the business.

#### **Skills**

Languages: Python, JavaScript, HTML, CSS

Frameworks: PyTorch, LangChain, LlamaIndex, Django, Flask

Tools/Other: Retrieval-Augmented Generation (RAG), Prompt Engineering, LLMs, Debugging, Git

## **AI Projects**

## LLM Optimization with RAG | Website

- Analyzed LangChain and LlamaIndex frameworks to experiment with RAG techniques, exploring advanced indexing and vector store embeddings for enhanced retrieval mechanisms
- Built a Streamlit app for users to upload PDFs and interact with external data

## SpotOn (Review Analysis) | Website

• Architected an efficient communication pipeline between OpenAI API and Google Places API to automate query responses about reviews, enabling search functionality and location data retrieval

#### **Qdoc (Article Assistant) | Website**

- Designed an article assistant to utilize an LLM for web article summarization, reducing screen time by 90%
- Implemented a context-aware chatbot system for generating user-centric responses

#### CooPA (Search Chatbot) | Website

- Engineered GPT-3.5 to return contextually relevant responses based on aggregated content from Google search results
- Enhanced content aggregation accuracy by leveraging BeautifulSoup for web scraping

#### AI Chrome Extensions | Github

• Developed extensions to interact with an LLM for language analysis and transformation

# **Experience**

# AI Training, Mentorship

January 2023 – Present

• Engaged in a private course of AI studies with a senior AI researcher from Nvidia, focusing on advanced AI techniques and frameworks

#### Medical Biller/Assistant Bookkeeper, Pacific Hearing Service

*April* 2022 – *March* 2023

• Managed end-to-end billing processes, submitting 400+ claims and resolved 100+ open invoices on CounselEar, resulting in 72% increase in client retention and \$46k in revenue generation

#### **Professional Tennis Coach,** *Lu Tennis Academy*

*April 2014 – April 2022* 

• Collaborated with coaching staff to empower 600+ students by executing training programs for all levels, leading to improved tournament ratings up to: Blue Chip, 13 UTR, and 5.5 NTRP

#### **Education**

Bachelor of Science in Kinesiology, San Jose State University

August 2019

**Online AI Courses:** Andrej Karpathy - Neural Networks, DeepLearning.AI - Prompt Engineering, LangChain Chat with Your Data, Building and Evaluating Advanced RAG Applications