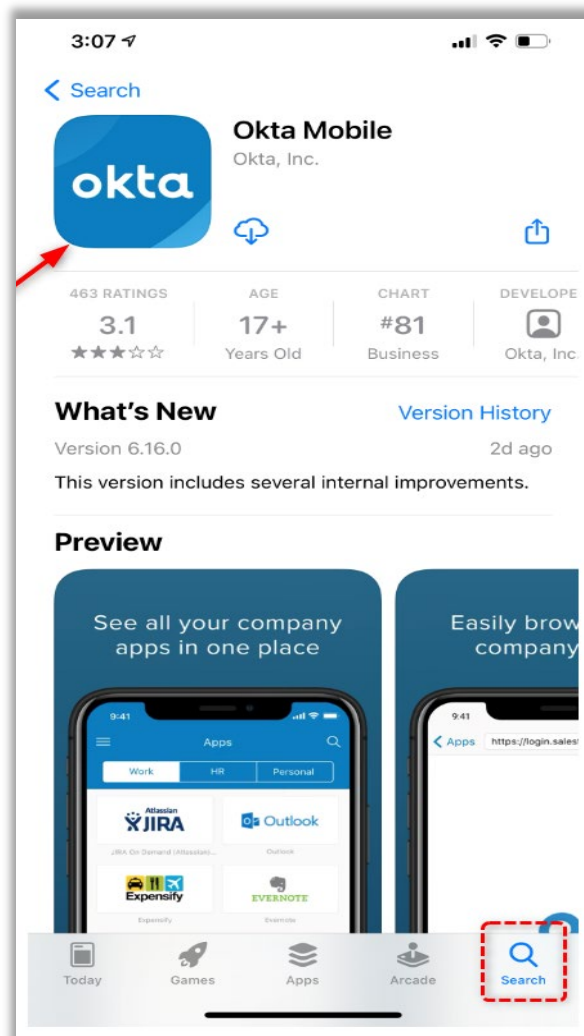


OKTA MOBILE GUIDE



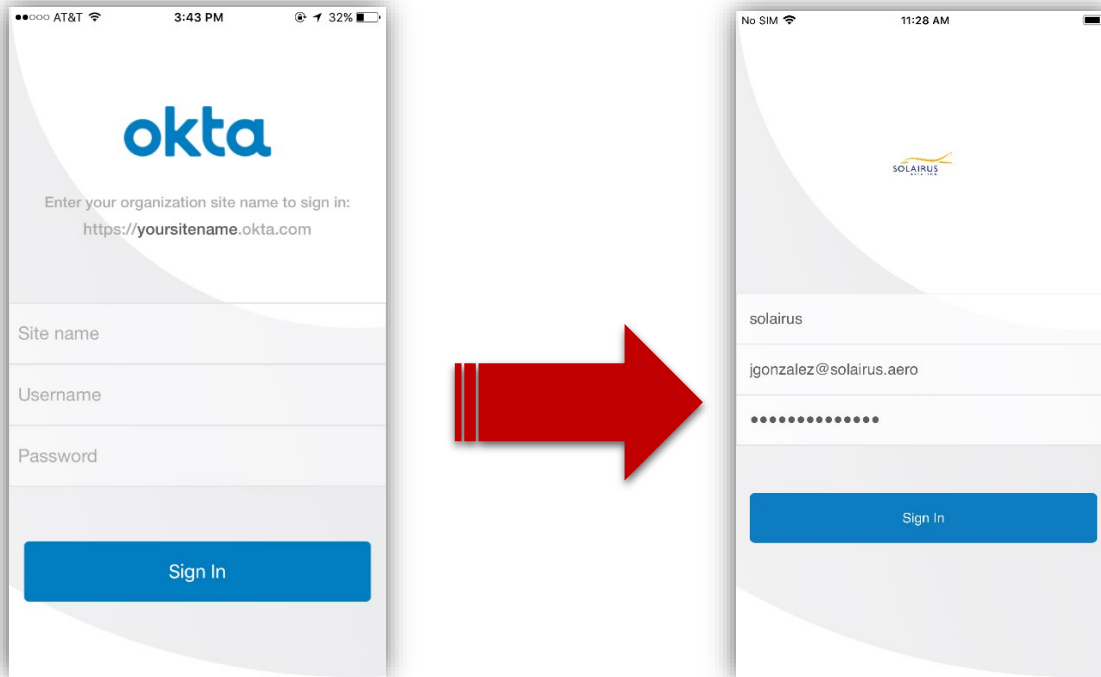
1. Go to the Apple App Store. →

2. Search for “Okta”



3. From there look for “Okta Mobile” and install it (looks like the image above).

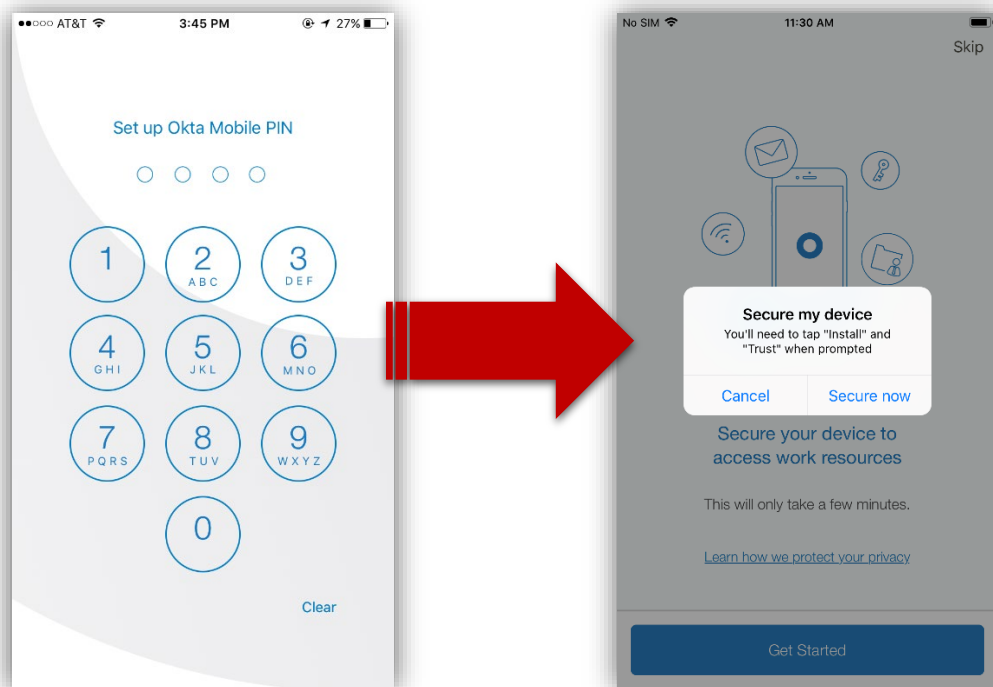
4. After Installing the application and opening it for the first time you will be presented with the screen on the left below.



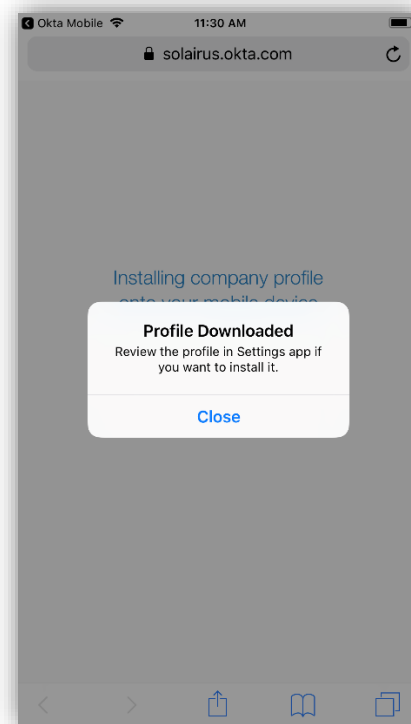
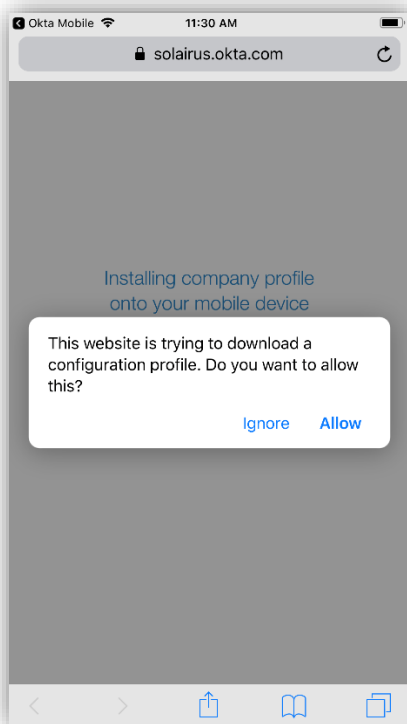
5. For the Site Name put “ **solairus** ”. (Not case sensitive)
6. For Username put “**Your Solairus Email**”.
7. For Password put “**Your Okta Password**”.
8. After putting in your information click “**Sign In**”

9. After authentication you will see the screen below. Create & confirm a pin.

10. You will then be prompted to “**Get Started**”; click option to “**Secure now**”.

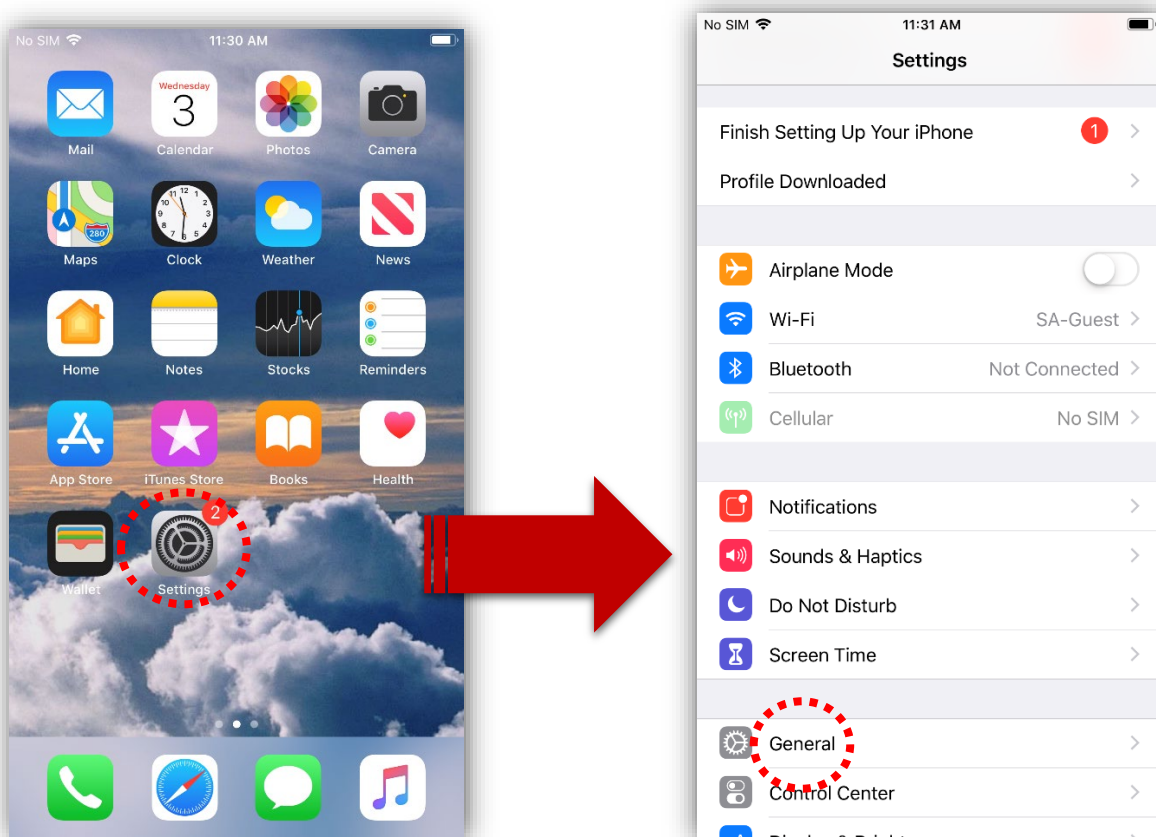


11. You will then be redirected you to a webpage where it asks you to **“Allow”** the download of the configuration profile; select **“Allow”**.
12. When finished you will be informed to go to your **“Settings”** to review the profile it just downloaded.



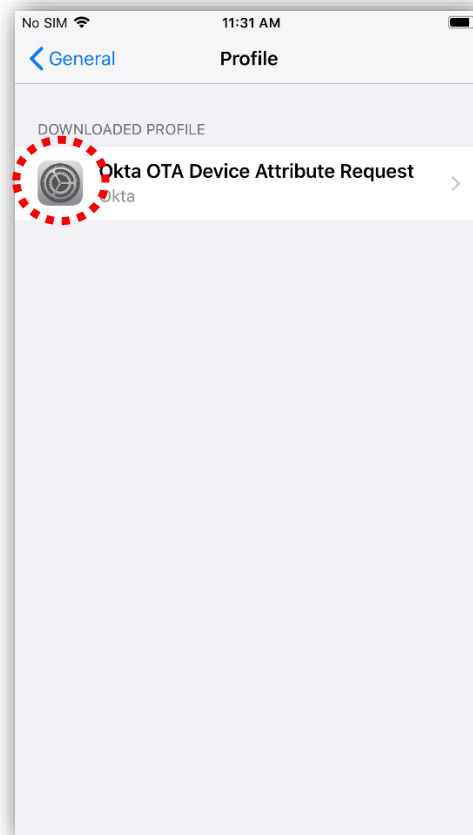
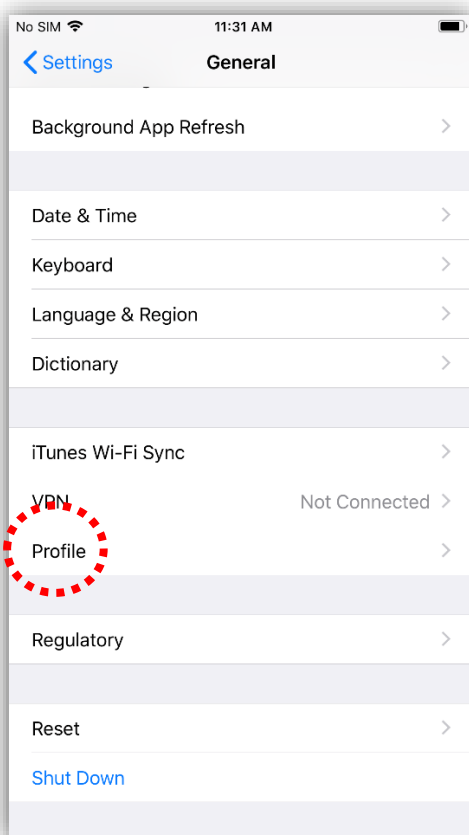
12. Go into your **“Settings”** from your Home screen.

13. Once in Settings, click on **“General”**.

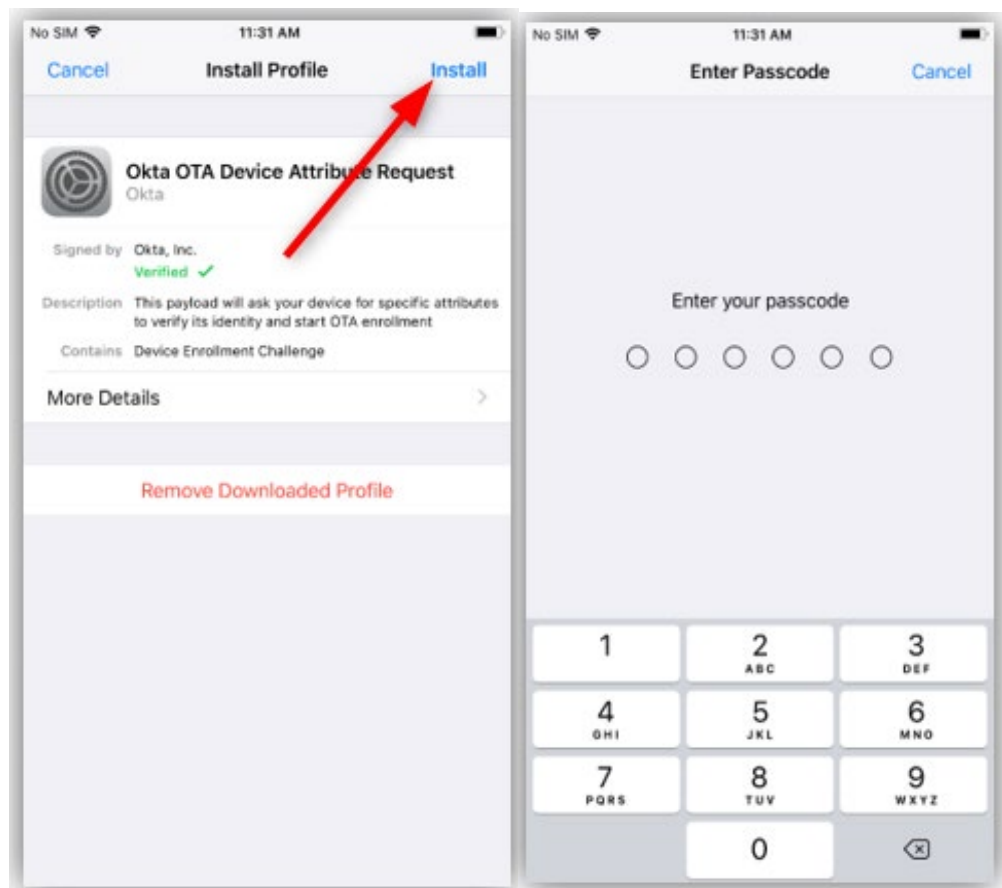


14. Scroll down until you reach “**Profile**”. Please click on Profile.

15. Click on the “**Okta OTA Device Attribute Request**”.

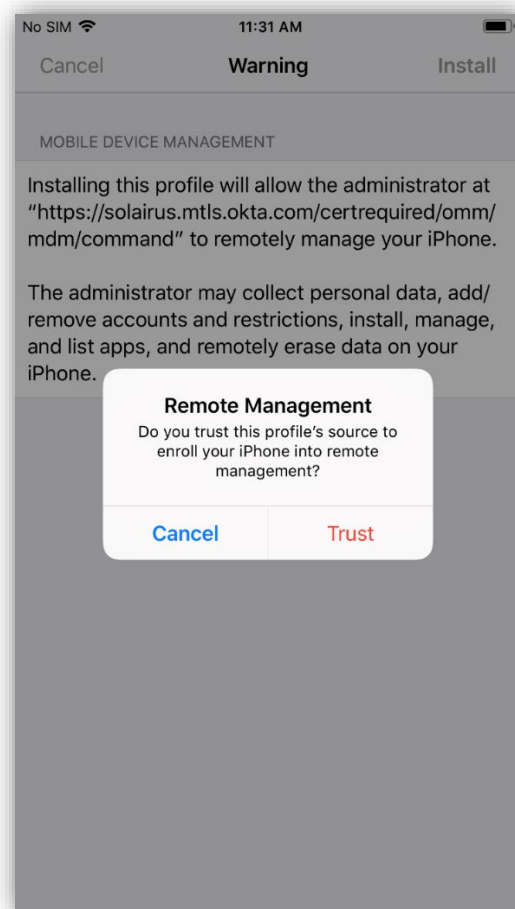
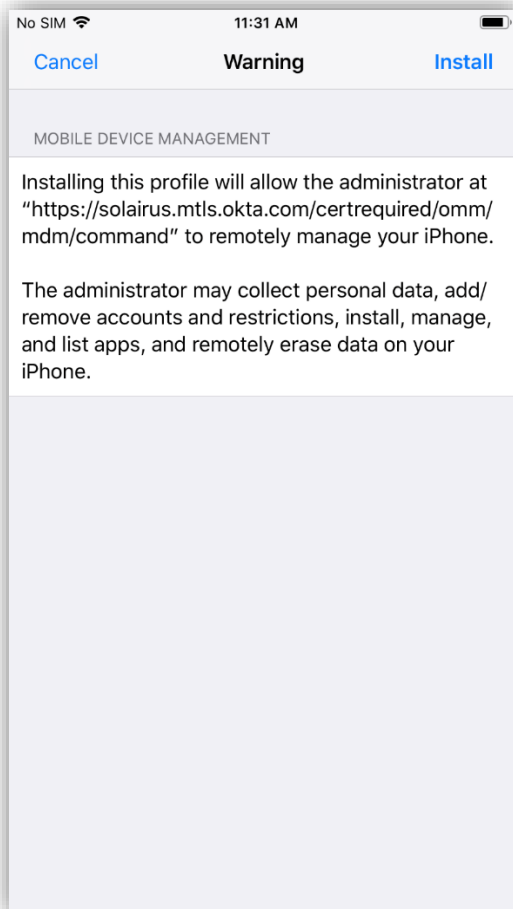


16. Click **"Install"** on the upper right-hand corner, it will confirm with you once more you want to install.
17. You will be prompted you to enter *your iPhone's* passcode, enter to confirm installation.



18. You will be prompted to install “Okta MDM Configuration”, go ahead and Install.

19. You will be prompted to ***Trust** the Device management, go ahead and do so.



**You will be prompted after Installing OTA Device Attribution Request to “trust” Remote Management, this a necessary step to complete the mobile Okta Installation, if you have any questions please contact the Solairus IT Dept.*

20. Congratulations! Okta Mobile has been successfully installed on your iPhone, it may take a few minutes to update, but the applications will populate.

As always, if you run into any issues please contact the Solairus IT Department by visiting:

<https://support.solairus.aero/>

Or by sending an email to support@solairus.aero

We can be reached by phone at: (707) 775-2799, Ext. 4009

****Due to high call volume it is encouraged that a voicemail is left, in case no one is available to take your call.***