

Landen English

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Profile

Software Engineer specializing in Front End development with 3+ years of experience.
Led development of AI-powered internal tools and trained 80+ engineers on AI-assisted development.
UI Lead mentoring developers and improving team code quality.

Skills

Front End (Focus)	JavaScript/TypeScript, Vue.js, Vite, HTML, CSS/SCSS
Backend/Testing	Node.js, MongoDB, Playwright, Vitest
AI Tools	OpenAI API, OpenRouter API, RAG, MCP
Misc	Git, WSL, Jira

Experience

Crosscountry Mortgage, Charlotte NC Software Engineer 3

Jul 2022 — Present

- Advanced from SE1 to SE3 in three years.
- Led development of the company's first internal AI chatbot as core developer, building RAG-based integrations with OpenAI's API and all front-end architecture. Now averaging 500+ daily users with 1,200+ daily messages.
- Recently expanded into full-stack development by independently architecting and building a company-wide ChatGPT alternative from backend to front-end, using OpenRouter to support models from multiple providers.
- Co-led a company-wide initiative to train 80+ engineers on AI-assisted development tools and workflows.
- Served as UI Lead for my team, driving technical direction, reviewing code, and mentoring developers.
- Drove improvements to code quality through better state management, linting, and TypeScript enforcement.
- Took on additional responsibilities as product owner and primary technical contact, working directly with business stakeholders in a fast-paced, startup-like environment.
- Built reusable components, hooks, and TypeScript helpers for our shared UI library, including a request composable now standard across all teams.
- Built full-stack testing with Playwright, web scraping tools, and automation for production workflows.

Personal Trainer & Fitness Coach

2020 — May 2022

Personal Fitness Trainer, O2 Fitness (Nov 2021 – May 2022): Delivered personalized training and managed 20+ client relationships.

Online Fitness Coach (June 2020 – Oct 2021): Coached 30+ clients remotely on fitness and nutrition.

Education

Bachelors in Computer Science UNC Charlotte

2020