Your Energy Bill

Page 1 of 3

Service address KAREN G PEREZ

Bill date Feb 23, 2022 For service Jan 25 - Feb 21 28 days

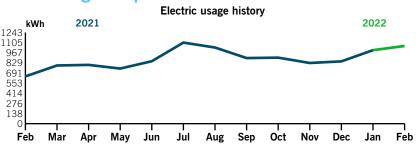
13619 TORTONA LN APT 3121 WINDERMERE FL 34786

Account number 9100 7883 2561

Billing summary

Pı	revious Amount Due	\$91.39
	Payment Received Feb 17	-91.39
C	urrent Electric Charges	154.26
Ta	axes	16.69
To	otal Amount Due Mar 16	\$170.95

Your usage snapshot



Average temperature in degrees

68° /(J° /2°	/8°	81°	82°	82°	80°	77°	66,	68°	60°	61,
		Current	Month	Feb	2021	12-M	lonth U	sage	Avg Mo	nthly L	Jsage
Electric (k	(Wh)	1,0	59	6	44	1	10,870	١		906	
Avg. Daily	(kWh)	38	3	2	22		29				
12-month usage based on most recent history											

Thank you for your payment.

Do you or someone you know need help with energy bills or other essentials as a result of the pandemic? Help is available through new and existing assistance programs for those who qualify. To get started, visit 211.org, dial 211 or text your zip code to 898211.

Duke Energy Florida utilized fuel in the following proportions to generate your power: Coal 11%, Purchased Power 10%, Gas 77%, Oil 0%, Nuclear 0%, Solar 2% (For prior 12 months ending December 31, 2021).

Winter's cold weather can bring higher energy bills. Get lots of ideas and resources to help control your energy use and save at dukeenergy.com/BetterWinterBills.

Go solar with no rooftop panels to install or long-term contracts, and save over time. Whether you rent or own your home, support clean energy by enrolling at duke-energy.com/CECSolar.

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a \$5.00 or 1.5%, late charge, whichever is

Please return this portion with your payment. Thank you for your business



Duke Energy Return Mail PO Box 1090 Charlotte, NC 28201-1090

Account number 9100 7883 2561

\$170.95 by Mar 16 After Mar 16, the amount due will increase to \$175.95.

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greater.

Add here, to help others with a contribution to Share the Light

Amount enclosed

KAREN G PEREZ

13619 TORTONA LN APT 3121 WINDERMERE FL 34786-7459 **Duke Energy Payment Processing** PO Box 1094 Charlotte, NC 28201-1094

200210436563



We're here for you

Report an emergency

Electric outage duke-energy.com/outages

duke-energy.com

800.700.8744

800.228.8485

Convenient ways to pay your bill

Online duke-energy.com/billing

Automatically from your bank account duke-energy.com/automatic-draft

Speedpay (fee applies)

duke-energy.com/pay-now 800.700.8744 P.O. Box 1094

By mail payable to Duke Energy

Charlotte, NC 28201-1094

In person

duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing

Home **Business** duke-energy.com/paperless duke-energy.com/manage-home duke-energy.com/manage-bus

General questions or concerns

Online Home: Mon - Fri (7 a.m. to 7 p.m.)

Business: Mon - Fri (7 a.m. to 6 p.m.) 877.372.8477

For hearing impaired TDD/TTY International

duke-energy.com 800.700.8744

800.222.3448 or 711 1.407.629.1010

Call before you dig

Call 800.432.4770 or 811

Check utility rates

Check rates and charges duke-energy.com/rates

Correspond with Duke Energy (not for payment)

P.O. Box 14042

St Petersburg, FL 33733

Important to know

Your next meter reading: Mar 23

Please be sure we can safely access your meter. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your electric service may be disconnected if your payment is past due

If payment for your electric service is past due, we may begin disconnection procedures. The due date on your bill applies to current charges only. Any unpaid, past due charges are not extended to the new due date and may result in disconnection. The reconnection fee is \$13 between the hours of 7 a.m. and 7 p.m. Monday through Friday and \$14 after 7 p.m. or on the weekends.

Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

Asset Securitization Charge

A charge to recover cost associated with nuclear asset-recovery bonds. Duke Energy Florida is acting as the collection agent for Special Purpose Entity (SPE) until the bonds have been paid in full or legally discharged.

Medical Essential Program

Identifies customers who are dependent on continuously electric-powered medical equipment. The program does not automatically extend electric bill due dates, nor does it provide priority restoration. To learn more or find out if you qualify, call 800.700.8744 or visit dukeenergy.com/home/billing/special-assistance/ medically-essential.

Special Needs Customers

Florida Statutes offer a program for customers who need special assistance during emergency evacuations and sheltering. Customers with special needs may contact their local emergency management agency for registration and more information.

Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.700.8744.



Your usage snapshot - Continued

Current electric usage for meter number 1262413				
Actual reading on Fe Previous reading on		28474 - 27415		
Energy Used		1,059 kWh		
Billed kWh	1,059.000 kWh			



A kilowatt-hour (kWh) is a measure of the energy used by a 1,000-watt appliance in one hour. A 10-watt LED lightbulb would take 100 hours to use 1 kWh.

Billing details - Electric

Billing Period - Jan 25 to Feb 21				
Meter - 1262413				
Customer Charge	\$12.45			
Energy Charge				
1,000.000 kWh @ 9.337c	93.37			
Energy Charge				
59.000 kWh @ 10.487c	6.20			
Fuel Charge				
1,000.000 kWh @ 3.681c	36.81			
Fuel Charge				
59.000 kWh @ 4.751c	2.80			
Asset Securitization Charge				
1,059.000 kWh @ 0.248c	2.63			
Total Current Charges	\$154.26			

Your current rate is Residential Service (RS-1).

Billing details - Taxes

Total Taxes	\$16.69
County Utility Tax	12.62
Gross Receipts Tax	3.96
Regulatory Assessment Fee	\$0.11