“According to Welling and Thomson (2008) and Meloni (2008) the most significant disadvantage of open source technology is that it is fairly complex to use and implement, and requires expertise from individuals who are experienced in the technology applicable. This carries with it factors such as additional costs for hiring of people with expertise or costs associated with training to up skill people to obtain the necessary skills.”

Hi Zubair,

I totally agree with this statement. I learned this when I first attempted to install Linux on a desktop computer back in 1997. Just like today, it was free, but the effort required was extremely difficult and time consuming compared to Windows. Of course, it’s much easier now that we have distributions like Ubuntu. Even to this day, many people espouse the often-said mantra that the advantage of open source software being “free”. One way or another, organizations will learn that open-source software has hidden costs. Applications such as Filezilla are one thing. Operating systems such as Linux and web servers like Apache are a whole different animal requiring IT staff with expertise in maintaining these systems. In fact, if I were in charge of allocating resources for a project, I would seriously consider contracting outside vendors for such services like such as Amazon’s Cloud Computing services (Amazon Web Services, 2014), and Oracle’s Cloud Database (Oracle, 2014), which may save an organization overhead expenses in such areas like HR.

Regards,

Emanuel

References:

Amazon (2014) *Amazon S3 Pricing* [Online]. Available from: <http://aws.amazon.com/s3/pricing/> (Accessed: 16 June 2014)

Oracle (2014) *Oracle Cloud* *Database* [Online]. Available from: <https://cloud.oracle.com/database?tabID=1383678929090> (Accessed: 16 June 2014)

“enforcing both client and server-sided validation is the real deal in achieving true form validation.”

Hi Olatunde,

During the time I have researched this topic for this DQ, I have also come to this conclusion. Since client-side validation could be subverted, server-side validation should also be done. In my opinion, client-side validation is most useful for providing a better user experience, and avoiding situations where users later complain that they actually submitted required data. For example, an entire form could be rejected and the user would be informed. What is your opinion?

Regards,

Emanuel

“I tend to disagree with your statement “The first and most obvious advantage of using open source software is of course, that it is free”, to a large extent, not all open source software’s are free of charge like a free tool, some open source licenses are restricted and could have a price tag attached to them.”

Hi Olatunde,

Thank you for reading my post and your comments. I whole-heartedly agree with you. Perhaps I should have phrased my statement better. What I really meant was that this is a perceived advantage to many individuals and organizations when they are considering which software they will be adopting. When these “newbies” do choose to go with the open-source alternative, they quickly learn that there are hidden costs, usually associated with the expertise required to maintain the system. If I were running an organization, I would seriously consider passing the responsibility of this maintenance to an outside vendor rather than making sure my IT staff had the adequate expertise required.

Regards,

Emanuel