

Dear Amazon Seller Support,

Thank you for your attention to the product ASIN: B0BHZR8YHV. Please allow me to verify and update the issues mentioned in the email.

The buyer complained that the product received was not completely consistent with the description on the product detail page.

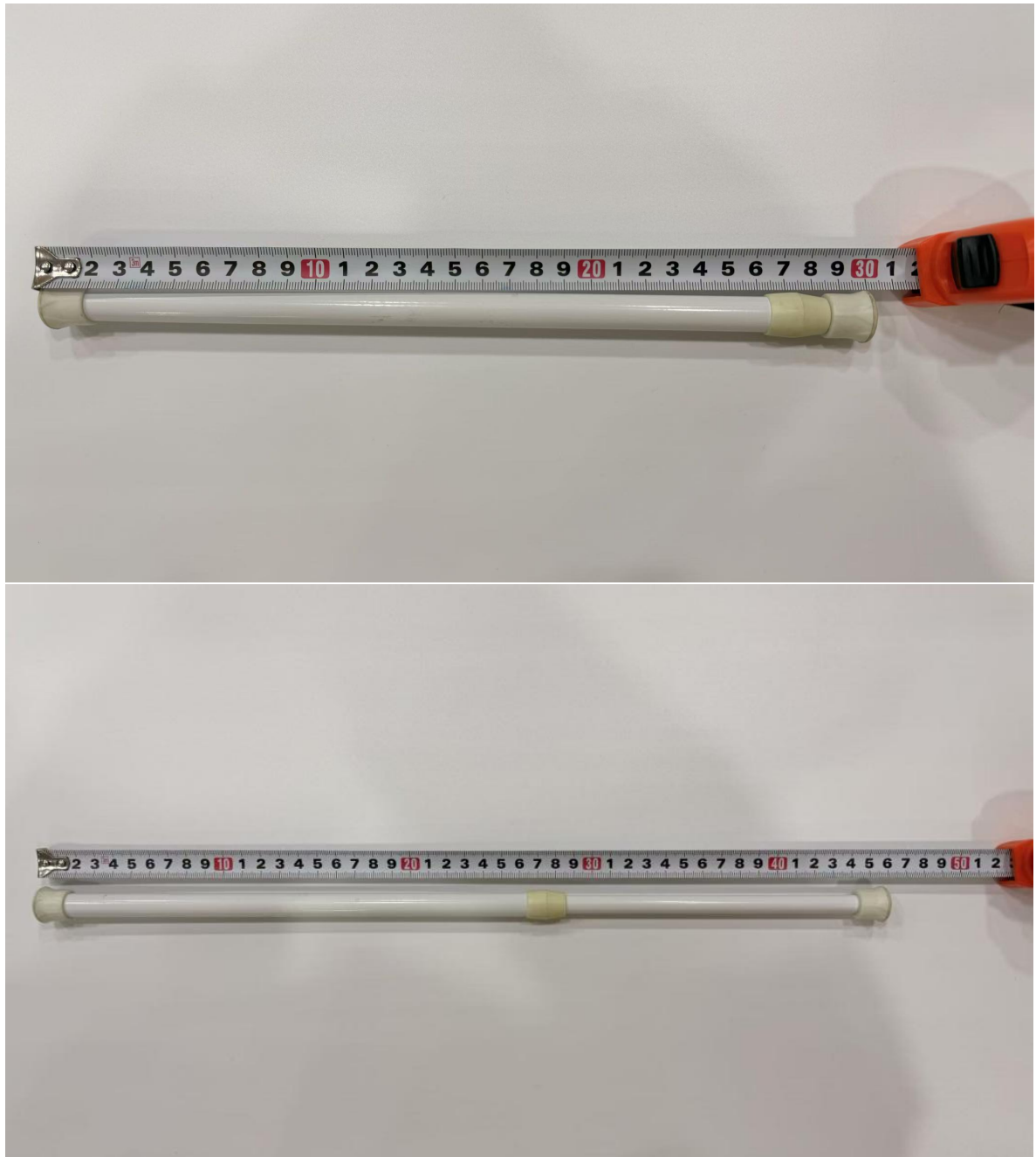
We analyzed all the buyers' voices and summarized the main reasons for the problem:

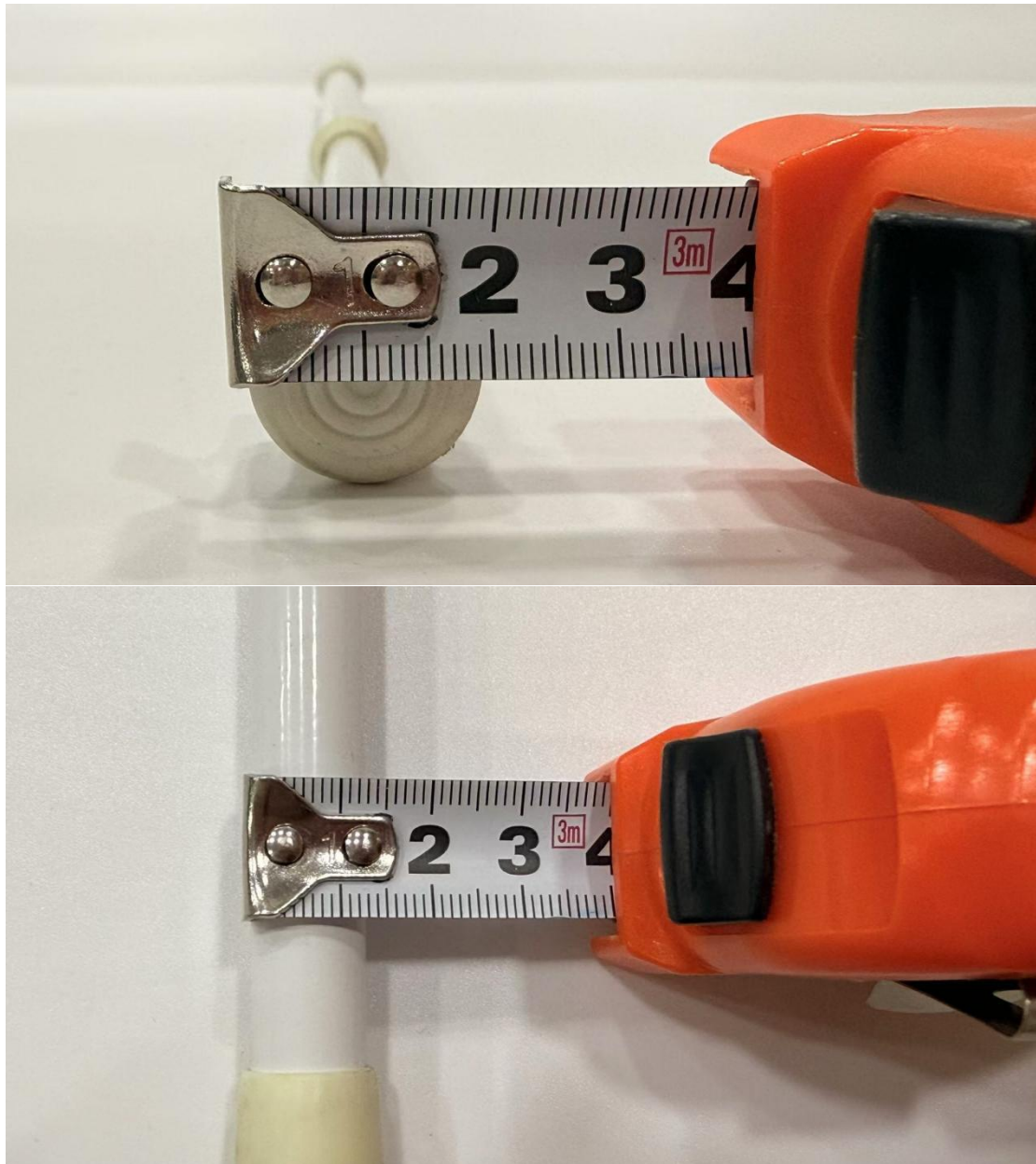
1. The diameter of the product itself is small: diameter 13mm

2. The length of the product itself is short: length 30-45cm

So the customer thought that the product was not as expected after purchase.

For this problem, we first measured the size of the product itself





The data in the figure proves that our product itself is consistent with the description on the detail page.

Roll over image to zoom in

ASIN: B08H2B7YHV | Brand: GDEVKIN | Sold by: WXEUN

2PCS Tension Rods for Net Curtains Easy Use Net Curtain Rods Extendable Spring Loaded Tension Rod for Kitchen, Bathroom, Wardrobe, Window, Diameter: 13mm(30-45CM/11.8-19.7Inch,White)

Price: \$8.46 | Rating: 4.3 (1,730) | Q&A: --

Size Name: 30-50CM/11.8-19.7Inch(2PCS) | Colour Name: White

Item Weight: 140 g (140.00 g)

Item Dimensions: 32 x 8 x 8 cm | Package Weight: 140 g (140.00 g)

Package Dimensions: 30.8 x 5.9 x 3.3 cm (Large Box) | Shipping Date: 2022-10-11 (777天)

Full Description: **** | Natural Description: **** | Advertising Description: **** | Detailed Description: ****

Product Features: 1. Easy to use 2. Extendable 3. Spring loaded 4. Suitable for kitchen, bathroom, wardrobe, window, etc. 5. 13mm diameter 6. 30-45cm length 7. White color 8. 2PCS

Visit the GDEVKIN Store | 4.3 ★★★★★ | 1,730 ratings | 200+ bought in past month

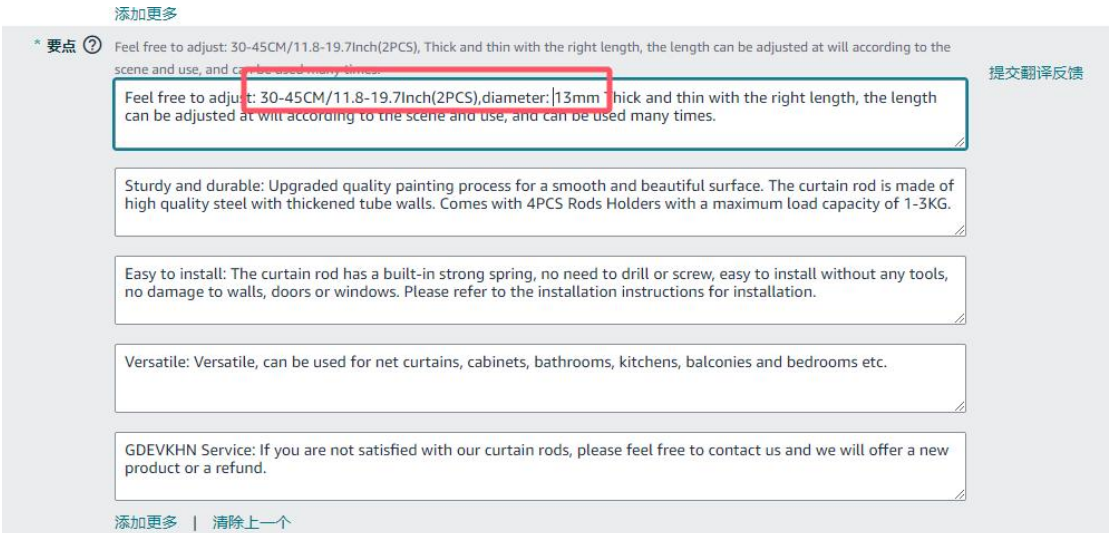
listing

Our solution to this problem is as follows

1. Add a size reference image to the sub-image on the product detail page



2. Five-point reminder diameter size



The above are the corresponding modifications we have made. In the future, we will pay more attention to buyer feedback, optimize in a timely manner, and bring better experience to customers.