# Changes to these policies will be made according to MOM reviews and guidelines as well as when the Management deems fit for the interest of Company's operational needs

All <u>Leave</u> are only in active after Employee has completed 3 Months of Service. Any absence during first 3 Months of Service will automatically be NO PAY LEAVE.

1	Type of Leave	Entitled	Remarks
1.1	Annual Leave	14 Days	Pro-rated for new hires/resignees according to formula <b>14 days/12 mths x no. of mths worked in full but down to nearest half</b> . If you want to take leave for dates that are declared on half-day mode e.g. Xmas Eve, full-day leave to be taken
1.2	Annual Leave (Staff more than 5 Yrs) *only for non-incentive scheme staff	19 Days	Pro-rated add-on of 5 days to be given after crossing the Anniversary Date according to formula 5 days/12 mths x no. of mths worked in full after A.D. and round down to nearest half. Full additional 5 days to be added only in beginning of next work year (MC from Dental Surgeries NA)
1.3	Medical Leave (Outpatient)	14 Days	Pro-rated for new hires/resignees according to formula <b>14 days/12 mths x no. of mths worked in full but round down to nearest half</b> . Requires a M.C.
1.4	Medical Leave (Hospitalisation)	60 Days	Pro-rated for new hires/resignees according to formula <b>60 days/12 mths x no. of mths worked in full but round down to nearest half</b> . Requires a M.C. (inclusive of non-working days)
1.5	Marriage Leave	3 Days	Requires a copy of the Marriage Certificate
1.6	Childcare Leave (kicks in after Annual Leave is fully consumed)	3 Days / 6 Days	2nd set of 3 Days will require employee to complete a GPCL1 Form and submit in hardcopy
		2 Days	Applies to PRs/Foreigners covered under EA or CDCSA
1.7	Paternity Leave	2 Days/1 week	Requires a copy of the Birth Certificate
1.8	Maternity Leave	16 Weeks	Requires a copy of the Birth Certificate
			May start as early as 4 weeks before delivery date
			9th-16th week of leave can be taken flexibly
			Flexi leave days is max. 40 days (8 weeks x 5 days)
		12 weeks	Requires a copy of the Birth Certificate
		(covered	Only the first 8 weeks are paid Maternity Leave
		under EA or	May start as early as 4 weeks before delivery date
		CDCSA)	9th-12th week of leave can be taken flexibly
			Flexi leave days is max. 20 days (4 weeks x 5 days)

1.9	Compassionate Leave (Cat 1: Parent/Spouse/Child)	3 Days or	Requires a copy of the Death Certificate
		until day of	To be taken consecutively inclusive of PH or weekend
		burial/	
		cremation;	
		whichever is	
		earlier	
1.10	Compassionate Leave (Cat 2: Parent-in-law/ Sibling/ Grandparent/	1 Day	Requires a copy of the Death Certificate
	Grandchildren)		
	Additional		
1.11	No Pay Leave	No set limit	Dependent on Management's advice
1.12	Goodwill Leave	No set limit	Dependent on Management's advice
1.13	Off-in-lieu	No set limit	Dependent on Management's advice

### NOTE:

Any important events whereby your presence is crucial, Management has the right not to approval staff leave or cancel approved leave.

#### Extension to 1.3/1.4

	on to 1.3/1.4  Staff who have taken Sick leave (consist of both Medical Leave and Hospitalization Leave) for more than 14 days for that calendar year will be forfeited their accumulated Day-offs at the discretion of the	1.3.3.1	Allow the employee to go on extended no-pay leave for an agreed period i.e. 3-6 months;
1.3.2	Management An outpatient medical appointment that is not issued with MC/HL is considered to be on personal time. However, if a medical chit is submitted with a duly completed leave form, staff can opt to used the Sick Leave Quota with their RO's approval and it will be deducted on a per day basis.	1.3.3.2	Make other working arrangements that are acceptable to both parties e.g. reassigning employee's duties;
1.3.3	If an employee is sick and has used up all leave entitlements, the standard is to do the following:	1.3.3.3	Obtain a medical assessment of the employee's suitability for continued employment (Unfit certification will allow the employer to terminate the services as the contract will be deemed frustrated with ex-gratia payments on a goodwill basis)
		1.3.3.4	Alternative arrangements other than the above will be at the discretion of the management as it is above and beyond regulations and is purely on goodwill.

## Eligibility must be fulfilled for Fringe Benefits.

2	Fringe Benefits	Eligibility	Remarks
2.1	Marriage's Congratulatory Gift	Confirmed	\$300 Hongbao upon submission of a copy of the marriage certificate
		Staff	
		1st Marriage	
		during tenure	
2.2	Newborn's Congratulatory Gift	Confirmed	\$100 Gift Voucher/Hamper upon submission of a copy of newborn's
		Staff	birth certificate
2.3	Medical Claims	All Staff	Active immediately
			Up to \$30 per visit / Up to maximum 2 visits per month
			Only approved Western Medical Practioners e.g. GPs, Polyclinics &
			Hospitals, etc (DENTAL BENEFITS NA)
2.4	Off-in-lieu granted (Official OT)	All Staff	Given at the discretion of RO/Mgmt
		To be	To be cleared within the month.
		recorded	
		with HAF	
2.5	NS Incentive	Confirmed	Requires a copy of the award given
		Staff	
		Achieved an	
		IPPT Award	
2.6	Health Incentive	Confirmed	HI will be forfeited in FULL once more than 7 Days of MC (including
		Staff	HL) has be taken i.e. 8 days and above
		Commenced	
		from next	
		FULL work	
		year	
2.7	OT Dinner	All Staff	<\$10 per pax
			Dinner receipts to be retained and submitted for reimbursement by
		OT past 9 PM	аРОС
2.8	Company Retreat *resignation/terminations within 3 months from	Confirmed	Overseas destination
	Retreat dates are subject to penalty of full costs incurred per pax	Staff	All travel expenses, including most F&B, catered for
	, , , , , , , , , , , , , , , , , , , ,		Family members/Partners are on self-expenses
			Set in Aug/Sep period
2.9	D&D cum Countdown	All Staff	Family members/Partners are invited guests
	- 3	, J.u.i	Set on 31st December annually
2.10	Short Work Courses e.g. WSH	Confirmed	Has bond of 3 months
		Staff	The solid of a monthly

2.11	Overseas Opportunities/Trips including Retreat and D&D when applicable	Confirmed Staff	Has bond of 6 months / 12 months (longer periods of stay)  QAF of a C+ grade and above staff will be more advantageous during selection
2.12	Local Paid Courses & Seminars e.g. KM	Confirmed Staff	Has bond of 6 months
2.13	Promotions	NA	Has bond of 12 months
2.14	Salary Increments	NA	Has bond of 12 months
			Penalty is to pay back the total incremental difference gained from previous drawn salary if you break the bond
2.15	Partial/Full Sponsorship of education advancements/courses relevant	Confirmed	Has bond of 12 months. QAF of a C+ grade and above staff will be
	to company	Staff	more advantageous during evaluation
		Staff >3 years	
	Additional		
2.16	S'pore PR Application	Staff >2 years	Company sponsored
2.17	Allowance for Overseas		Applicable for duration of STAY in host country
			50% of original allowance if Boss is hosting the trip
		host country	Not applicable on late night arrival by personal choice
			Special Case e.g. long-term outstation work or more than 5 days of
			stay will be on case-by-case basis at the discretion of Management
2.18	Long Service Award *differs for incentive scheme and non-incentive	Staff >5 years	Momento to be presented during Countdown D&D in Anniversary
	scheme staff. Changes at management's discretion		Year
		Staff >10	Momento to be presented during Countdown D&D in Anniversary
		years	Year
2.19	Company T-shirt	Staff <1 Year	2 T-shirts will be given
2.20	Company Jacket	Confirmed	1 Jacket will be given
		Staff >1 Year	
2.21	eLC Pin	All Staff	eLC Pin must be returned after Service ends
			Responsible for replacing lost pin at \$350
			Staff whom wants to keep it after 3 years can request
	Insurance		
2.22	Staff Insurance	All Staff	Company sponsored (after 3 months of service)

## Every add-on of the Rules will be announced and updated via online HR Induction and be in effect henceforth

3	Rules	Remarks
3.1	Attendance of Company Events	Compulsory
		No leave applications approved during event dates
		Absences need to be excused personally by CEO
3.2	Outstation/Overseas Work	Staff to adhere to that country's calendar / PHs
3.3	Annual IRAS Submission	eLC is on Auto-Inclusion Scheme so no IR-8A Form will be issued, staff is to go
		online when they received the notification
3.4	Cyber Security for Laptop Owners	Staff is to run virus scans every 1st and 15th of the month and submit their scan
		reports to Addison at techsupport@elc.com.sg
3.5	Upon resignation/termination	Staff shall not divulge all information relating to eLC to a rival company and/or
		direct competitor. Liable for legal responsibility
		Non-local/PRs need to ensure individual outstanding tax matters are settled
		satisfactorily before the final month's pay are released by the Company
3.6	Notice Period *Contract staff is subject to contract terms of one year	Unconfirmed Staff is one (1) day notice period
		Confirmed Staff is one (1) month notice period
		BU Heads/Seniors is three (3) months notice period
		No leave period can be used to off-set the last day of employment; Exit Interview
		will be done on the last day
		All Fringe Benefits will be withdrawn during notice period except for entitled leave
		Last pay cheque will only be at end month or after all handover to HAF is satisfied
3.7	Confirmation Period	Usual 6 months evaluation period
		RO must submit relevant 136 evaluations for CEO to approve prior to confirmation
		Pay day will remained as current dates to staff as of Nov 2012
3.8	Dress Code	Smart Casual/Presentable for normal working hours; Appropriate office
		wear/formal wear when meeting clients in various settings
3.8	Updating of Personal Information in G50 / Application Form	As and when staff has a change of details and/or Project Requirements
3.9	Transport Claims	To be discussed with Management

3.10 Guidelines on Email Etiquette	3.10.1 When in correspondence with external parties, please note to check :
	3.10.1.1 Correct spelling of external party's name(s)
	3.10.1.2 Correct email address is inputted
	3.10.1.3 No unnecessary/unrelated information is listed in your content, including
	but not limited to, internal parties' correspondence to you, W-I-P correspondence,
	etc
	3.10.1.4 Always minimize delay to respond to emails and/or phone calls, both
	internal or external parties; if an actual response to their enquiry is not possible
	immediately, should reply to acknowledge their email/call and provide a deadline if
	necessary for the follow-up
	3.10.2 When replying, please note to check :
	3.10.2.1 For group or mass emails internally - Correct email address is inputted
	(clicking "REPLY" may not necessarily means you are replying to the original sender
	of the email)
	3.10.2.2 Only place addressee in the "To" field if you require them to provide a
	direct reply, placing them in the "Cc" field signify FYI but not necessary a reply is
	required
3.11 Guidelines on Email Signature	Email Signature must consist of pertinent info on you and the company:
	Line 1 - State closing greeting in Calibri, size 11, black (e.g. Best Regards,)
	Line 2 - State Name in Calibri, size 11, black, BOLD
	Line 3 - State Designation in Calibri, size 11, black (e.g. Consultant)
	Line 4 - State Company information (including name of coy and address) in Calibri,
	size 10, black, with company name in BOLD (e.g. <b>eLC Pte Ltd</b>   29 Ubi Road 4,
	Wangi Industrial Building, #04-00, S408619)
	Line 5 - State Company information (including contact numbers and web address)
	in Calibri, size 10, black (e.g. Tel: +65 6846 9040   Fax: +65 6846 9030   Web:
	www.elc.com.sg)
	Line 6 - Blank space
	Line 7 - Confidential Statement (e.g. This e-mail is confidential. If you are not the
	intended recipient, please delete it and kindly notify us immediately; you should
	not copy or use it for any purposes, nor disclose its contents to any other person.
	Thank you.)

3.12 Vehicle Usage	3.121 Guidelines on Use
	Step 1: Driver must have approval of their BUH in the use of company vehicle
	Step 2: Notify HAF in drawing out the key, log book and cash card
	Step 3: Survey the vehicle for damages not reported in log book before proceeding with use; if not staff will be responsible for the cost if the company should so decide to proceed with repair
	Step 4: Record entries dutifully in log book after each use before returning the key, log book and cash card to HAF
	3.122 Liability involved for BUH/Driver if due to own negligence
	Both BUH and Driver are liable for company vehicle's damages and/or additional excess from insurance, whichever is applicable, in the event of an accident due to driver's negligence (50% each)
	In the event of an accident, only first official errand's BUH is liable; subsequent "by-the-way" or "on-the-way" errands' BUH is technically not liable. However, final decision is at the discretion of the Management on a case-by-case basis
	Rule of thumb is no young drivers under 26 years of age / inexperienced drivers of less than 2 years / work permit holders are permitted to drive company vehicles unless granted by Management
	3.123 Guidelines on Reporting of Accident (no injury involved)
	Step 1: After accident has occurred, and if third party has stopped, ascertain there is no injury involved
	Step 2: Proceed to move vehicles to a safe spot and inspect damages
	Step 3: Capture damages on all vehicles involved, note down number of passengers, and take down particulars of the third party driver
	Step 4: Notify BUH/HAF and proceed to insurers' approved workshops/centres to file a report if vehicle can be moved, or call for towing if vehicle is immobile
	Step 5: Return to company to update BUH/HAF if applicable
	3.124 Guidelines on Reporting of Accident (injury involved)
	Generally, follow the same 5 steps above with the exception of Step 2 - if injury sustained by third party is of a serious nature, stay put and notify the police

NOTE: eLC Staff affected by 3.6.3 are BUHs and Seniors