# Changes to these policies will be made according to MOM reviews and guidelines as well as when the Management deems fit for the interest of Company's operational needs

All <u>Leave</u> are only in active after Employee has completed 3 Months of Service. Any absence during first 3 Months of Service will automatically be NO PAY LEAVE.

1	Type of Leave	Entitled	Remarks
1.1	Annual Leave	14 Days	Pro-rated for new hires according to formula 14 days/12 mths x no.
			of mths worked in full but round up/down to nearest half
1.2	Annual Leave Add-on	NA	Currently NA
1.3	Medical Leave (Outpatient)	14 Days	Pro-rated for new hires according to formula 14 days/12 mths x no.
			of mths worked in full but round up/down to nearest half. Requires
			a M.C.
1.4	Medical Leave (Hospitalisation)		Pro-rated for new hires according to formula <b>60 days/12 mths x no.</b>
		-	of mths worked in full but round up/down to nearest half. Requires
		Medical	a M.C. (inclusive of non-working days)
		Leave	
1.5	Marriage Leave	3 Days	Requires a copy of the Marriage Certificate
1.6	Paternity Leave	2 Days	Requires a copy of the Birth Certificate
1.7	Maternity Leave	60 Days	Requires a copy of the Birth Certificate (consecutively)
1.8	Compassionate Leave (Cat 1: Parent / Spouse / Child)	3 Days or	Requires a copy of the Death Certificate
		until day of	To be taken consecutively inclusive of PH or weekend
		burial/	
		cremation;	
		whichever is	
		earlier	
1.9	Compassionate Leave (Cat 2: Parent-in-law / Sibling / Grandparent /	1 Day	Requires a copy of the Death Certificate
	Grandchildren)		
	Additional		
1.10	No Pay Leave	No set limit	Dependent on Management's advice
1.11	Goodwill Leave	No set limit	Dependent on Management's advice

1.12 Off-in-lieu	No set limit Dependent on Management's advice
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### NOTE:

Any important events whereby your presence is crucial, Management has the right not to approval staff leave or cancel approved leave.

#### Extension to 1.3/1.4

	011 to 1.3/1.4		
1.3.1	Staff who have taken Sick leave (consist of both Medical Leave and Hospitalization Leave) for more than 14 days for that calendar year will be forfeited their accumulated Day-offs at the discretion of the Management	1.3.3.1	Allow the employee to go on extended no-pay leave for an agreed period i.e. 3-6 months;
1.3.2	An outpatient medical appointment that is not issued with MC/HL is considered to be on personal time. However, if a medical chit is submitted with a duly completed leave form, staff can opt to used the Sick Leave Quota with their RO's approval and it will be deducted on a per day basis.	1.3.3.2	Make other working arrangements that are acceptable to both parties e.g. reassigning employee's duties;
1.3.3	If an employee is sick and has used up all leave entitlements, the standard is to do the following:	1.3.3.3	Obtain a medical assessment of the employee's suitability for continued employment (Unfit certification will allow the employer to terminate the services as the contract will be deemed frustrated with ex-gratia payments on a goodwill basis)
		1.3.3.4	Alternative arrangements other than the above will be at the discretion of the management as it is above and beyond regulations and is purely on goodwill.

## Eligibility must be fulfilled for Fringe Benefits.

2	Fringe Benefits	Eligibility	Remarks
2.1	Marriage's Congratulatory Gift	Confirmed	RM300 Hongbao upon submission of a copy of the marriage
		Staff	certificate
		1st Marriage	
		during eLC	
		tenure	

2.2	Newborn's Congratulatory Gift	Confirmed	RM100 Gift Voucher/Hamper/Hongbao upon submission of a copy
		Staff	of newborn's birth certificate
2.3	Medical Claims	All Staff	Active immediately
			Up to RM20 per visit / Up to maximum 3 visits per month
			Only approved Western Medical Practioners e.g. GPs, Polyclinics &
			Hospitals, etc (NO DENTAL BENEFITS)
2.4	Off-in-lieu granted (Official OT)	All Staff	Given at the discretion of RO/Mgmt
		To be	To be cleared within the month.
		recorded	
		with HAF	
2.5	Sundries (including but not exhastive: Pantry items, Cleaning items,	Capped at	Requires submission of Petty Cash records to Finance monthly for
	Toilet items, Light Bulbs, Batteries, etc)	RM1200 a	verification purposes
		year on the	
		basis of	
		RM100 a	
		month	
2.6	Health Incentive	Confirmed	HI will be forfeited in FULL once more than 7 Days of MC (including
		Staff	HL) has be taken i.e. 8 days and above
		Commenced	
		from next	
		FULL work	
		year	
2.7	OT Dinner	All Staff	<rm10 pax<="" per="" th=""></rm10>
			Dinner receipts to be retained and submitted for reimbursement by
		OT past 9 PM	a POC
2.0	Common Detroct *in-sting/terminations within 2 and the form	Confirmed	Oversee destination when ever posible
2.8	Company Retreat *resignation/terminations within 3 months from		Overseas destination whenever possible
	Retreat dates are subject to penalty of full costs incurred per pax	Staff	All travel expenses, including most F&B, catered for
			Family members (Spouse & Children)/Partners are on self-expenses
			Set in Aug/Sep period

2.9	D&D cum Countdown	All Staff	Family members (Spouse & Children) /Partners are invited guests
			Set on 31st December annually
2.10	Short Work Courses (to be determined when there is one about	Confirmed	Has bond of 3 months
2.10	duration and costs)	Staff	Has bond of 3 months
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2.11	Overseas Opportunities/Trips including Retreat and D&D when	Confirmed	Has bond of 6 months
2.42	applicable	Staff	
2.12	Local Paid Courses & Seminars (longer and costlier than Short Work	Confirmed	Has bond of 6 months
	Courses)	Staff	
2.13	Promotions	NA	Has bond of 12 months
2.14	Salary Increments	NA	Has bond of 12 months
			Penalty is to pay back the total incremental difference gained from
			previous drawn salary if you break the bond
2.15	Partial/Full Sponsorship of education advancements/courses relevant	Confirmed	Has bond of 12 months
	to company	Staff	
		Staff >3 years	
		,	
	Additional		
2.16	Transport Claims	For approved	RM0.50 per KM subject to BUH's approval
		staff on	
		official	
		errands	
2.17	Allowance for Overseas	minimum 1	Applicable for duration of STAY in host country
			50% of original allowance if Boss is hosting the trip
			Not applicable on late night arrival by personal choice
			Special Case e.g. long-term outstation work or more than 5 days of
			stay will be on case-by-case basis at the discretion of Management
			and the discretion of Management
2.18	5 yrs Long Service Award	Staff of 5 yrs	Calculated as of D&D in Anniversary Year; Momento to be
		,	presented during Countdown D&D in Anniversary Year
2.19	Company T-shirt	Staff >1 Year	2 T-shirts will be given
	1 / -		0

2.20	Company Jacket	Confirmed	1 Jacket will be given
		Staff >1 Year	
2.21	eLC Pin	All Staff	eLC Pin must be returned after Service ends
			Responsible for replacing lost pin at SGD\$350
			Staff whom wants to keep it after 3 years can request
	Insurance		
2.22	Staff Insurance	All Staff	Company sponsored (after 3 months of service)

# Every add-on of the Rules will be circulated in an email to all staff and be in effect henceforth from date of email

3	Rules	Remarks
3.1	Attendance of Company Events	Compulsory
		No leave applications approved during event dates
		Absences need to be excused personally by CEO
3.2	Outstation/Overseas Work	Staff to adhere to that country's calendar / PHs
3.3	Monthly PCB Deduction (Income Tax deducted monthly)	Employer will do the submissions for deductions
3.4	Cyber Security for Laptop Owners	Staff is to run virus scans every 1st and 15th of the month and submit their scan reports to Addison at techsupport@elc.com.sg
3.5	Upon resignation/termination	Staff shall not divulge all information relating to eLC to a rival company and/or direct competitor. Liable for legal responsibility
		Non-local/PRs need to ensure individual outstanding tax matters are settled satisfactorily before the final month's pay are released by the Company
3.6	Notice Period *Contract staff is subject to contract terms of one year	Unconfirmed Staff is one (1) day notice period
		Confirmed Staff is one (1) month notice period
		BU Heads/PD Seniors is three (3) months notice period
		No leave period can be used to off-set the last day of employment
		All Fringe Benefits will be withdrawn during notice period except for entitled leave
		Exit Interview will be done on the last day
3.7	Confirmation Period	Usual 6 months evaluation period

		RO must submit relevant 136 evaluations for CEO to approve prior to confirmation
3.8	Dress Code	Smart Casual/Presentable for normal working hours; Appropriate office
		wear/formal wear when meeting clients in various settings
3.9	Updating of Personal Information in G50 / Application Form	As and when staff has a change of details and/or Project Requirements

NOTE: eLCS Staff affected by 3.6.3 are BUHs and Seniors