

A photograph of two individuals, a woman on the left and a man on the right, both looking down at a device they are holding. They appear to be in a professional setting, possibly a meeting or a presentation. The woman has curly hair and is wearing a small earring. The man has dark hair and a beard. The background is out of focus.

Building Apps for Microsoft Teams

Integrate and extend your application experiences

Taehee Kim

*Senior Consultant
Modern Workplace*

Agenda

Microsoft Teams Overview and Opportunity

Teams App Platform Overview

Example Application Scenarios

Resources and Next Steps

Microsoft Teams

The hub for teamwork in Microsoft 365



Communicate

through chat, meetings & calls



Collaborate

with deeply integrated Office 365 apps



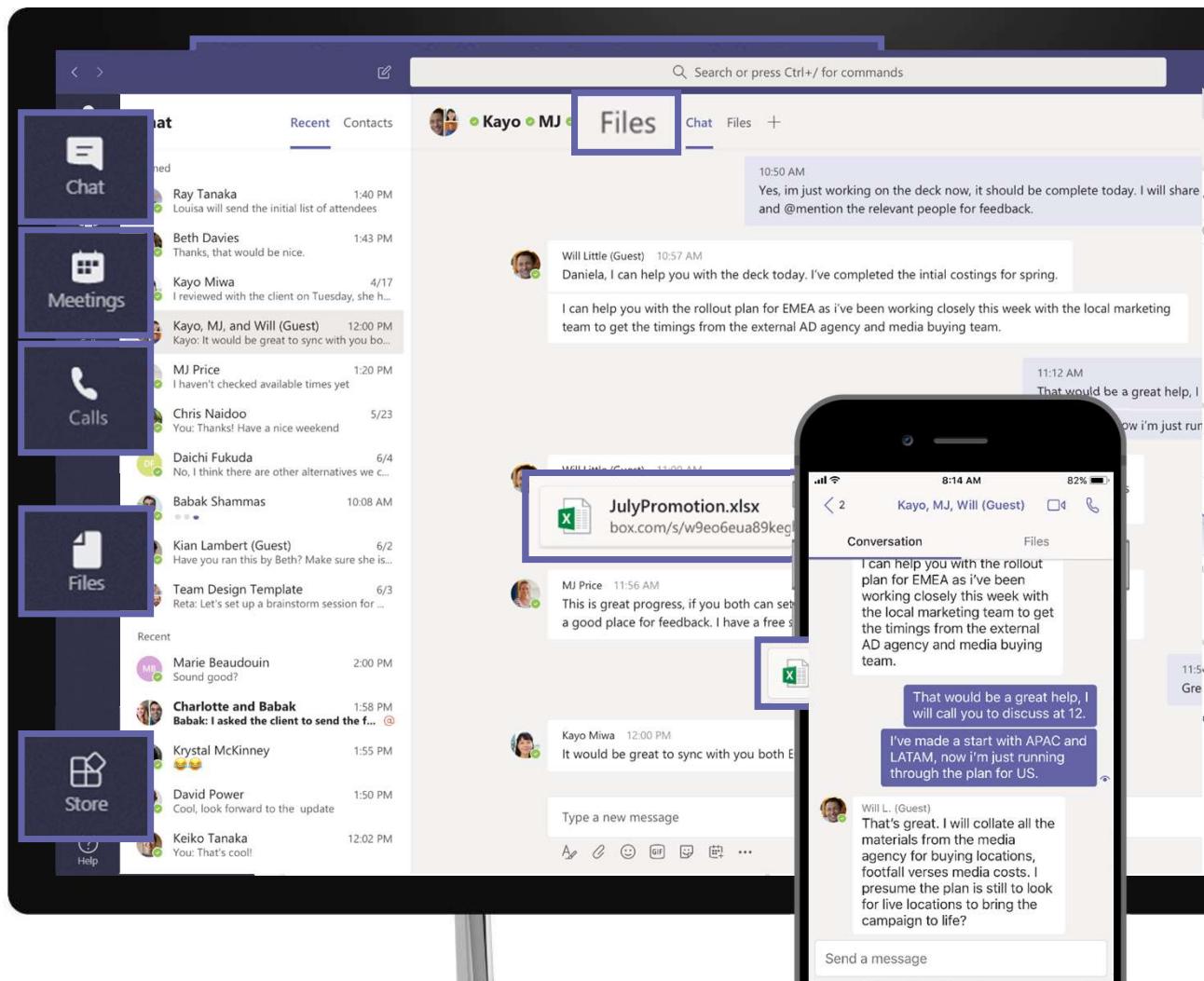
Customize & Extend

with 3rd party apps, processes, and devices



Work with confidence

enterprise level security, compliance, and manageability



Microsoft Teams

Fastest growing business application in Microsoft history



13M+

13M+ daily active users and
19M+ weekly active users



500,000+

More than 500,000 organizations use Teams



91%

91 Fortune 100 companies use Teams



44+

In 181 markets with support for 44 languages and growing



10,000+

150 organizations have 10,000 or more active users

Why build on Teams?



Harness the fastest-growing business application in Microsoft's history

Leverage momentum and IT deployment activity to grow new and existing customers



Leverage existing investments in Microsoft app platforms

Supports SharePoint Framework, PowerApps, Flow, Office 365 Connectors, Azure



Reach users directly in their personal or team workspace

Embed in channels/chats, personal apps, calls/meetings – one app, multiple touchpoints



Rely on enterprise-grade identity from Azure Active Directory

Leverage single sign-on for integrated flow and easy IT acceptance



Deliver value quickly from existing services and platforms

Start fast with a tab or connector, then build up to higher value and sophistication



Use different deployment options: public/private store, desktop/mobile

Reach every endpoint, publish to the global or per-company store, commerce coming soon

Evolve how your people work, with the tools they need

Custom Apps

Vertical solutions



Healthcare



Manufacturing



Retail



Banking

Ready to use

Partner applications



Polly.ai



Trello



GitHub



Adobe



Wrike



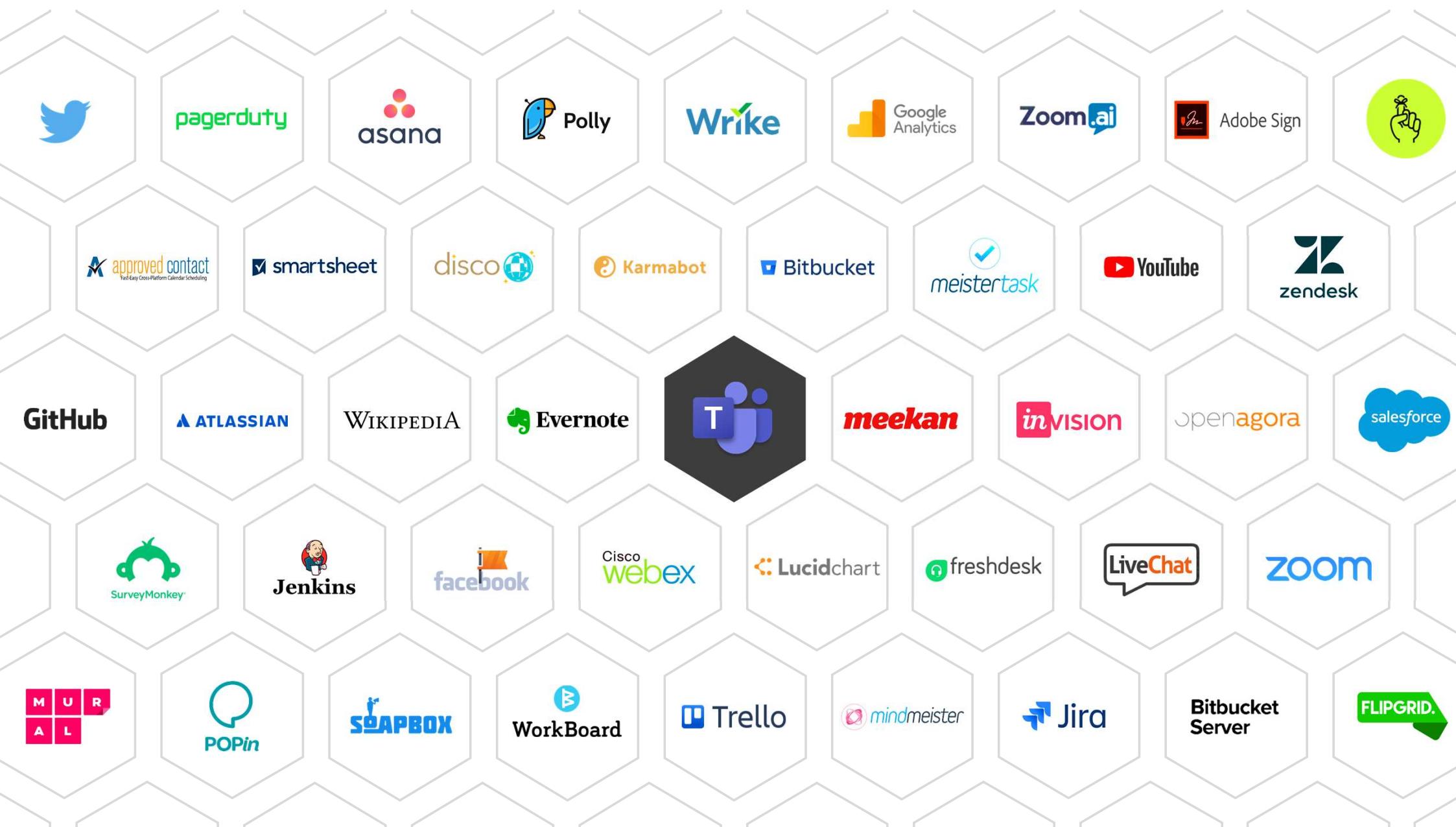
Jira Core



Confluence

Office 365 applications





App scenarios across different industries and horizontals

Industry Vertical



Airlines, Transportation

- Flight / route crew communication hub
- Local crew shift management



Financial Services

- Proposal Manager for commercial banking
- Content sharing with compliance



Retail and Consumer Goods

- Supply chain real time collaboration
- Shift, pricing, and inventory management



Mining, Oil, and Gas

- New location development
- Daily quality monitoring and analysis



Government

- Emergency/disaster response and recovery
- Citizen service: permitting and licensing



Healthcare

- Patient care coordination
- Telemedicine



Manufacturing

- Key accounts inventory, logistics
- Change order services



Power and Utilities

- Field service real time remote assist
- Billing and customer management



Real Estate and Construction

- Leasing office tenant management
- Real estate customer engagement

Horizontal



Marketing

- Brand partnership hub
- Industry event planning
- Marketing hub



HR

- Recruiting tool
- New hire onboarding and support tools



Project management

- Billable hours management
- Client engagement hub



Service desks

- Self-service knowledge base
- Customer service desk
- Procurement center service



Firstline workers

- Shift management
- Remote worker task management

Extensible Platform

Build apps with a rich set of capabilities to enable these higher performing teams and reach your users in their chats, channels, notifications, and personal workspace.

Drive engagement by submitting your app to the  Office Store.

Scopes



Capabilities



Bots

Help users get tasks done in calls, conversations and online meetings



Tabs

Surface rich content within Teams



Notifications

Engage users via channel & feed notifications



Messaging extensions

Allow users to query and share rich cards in conversations



Commands and Actions

Trigger commands to kick off workflows or search content



MS Graph

Power your apps using Graph. Automate teamwork and add richness using data from M365

Publishing Modes

Sideload

For testing and development

App Store

ISVs building for Teams

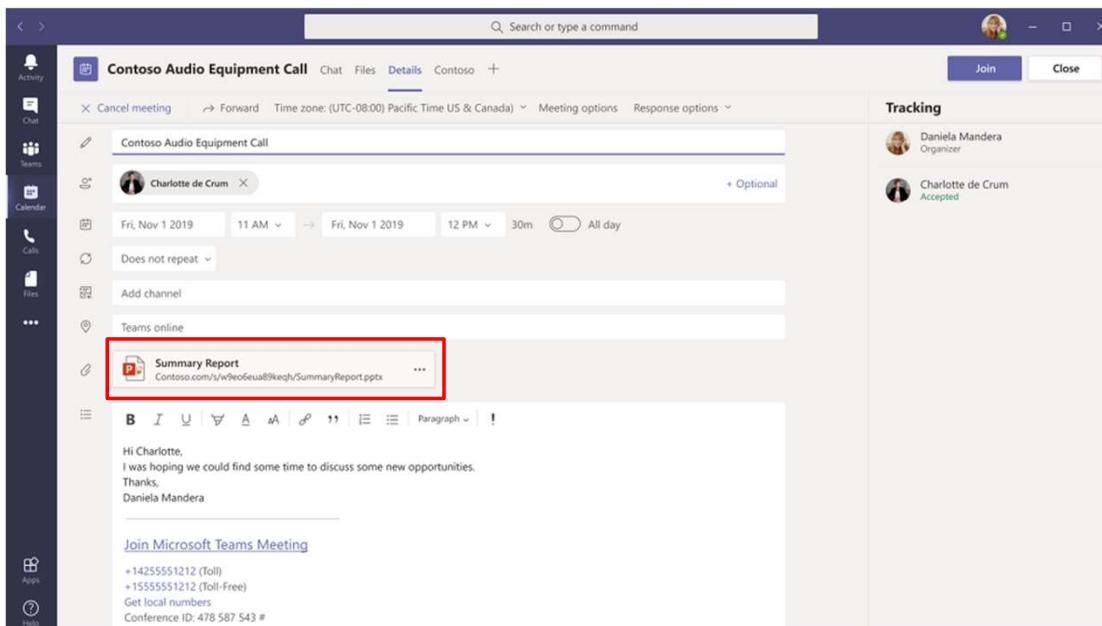
Company Store

Deploy using private app store

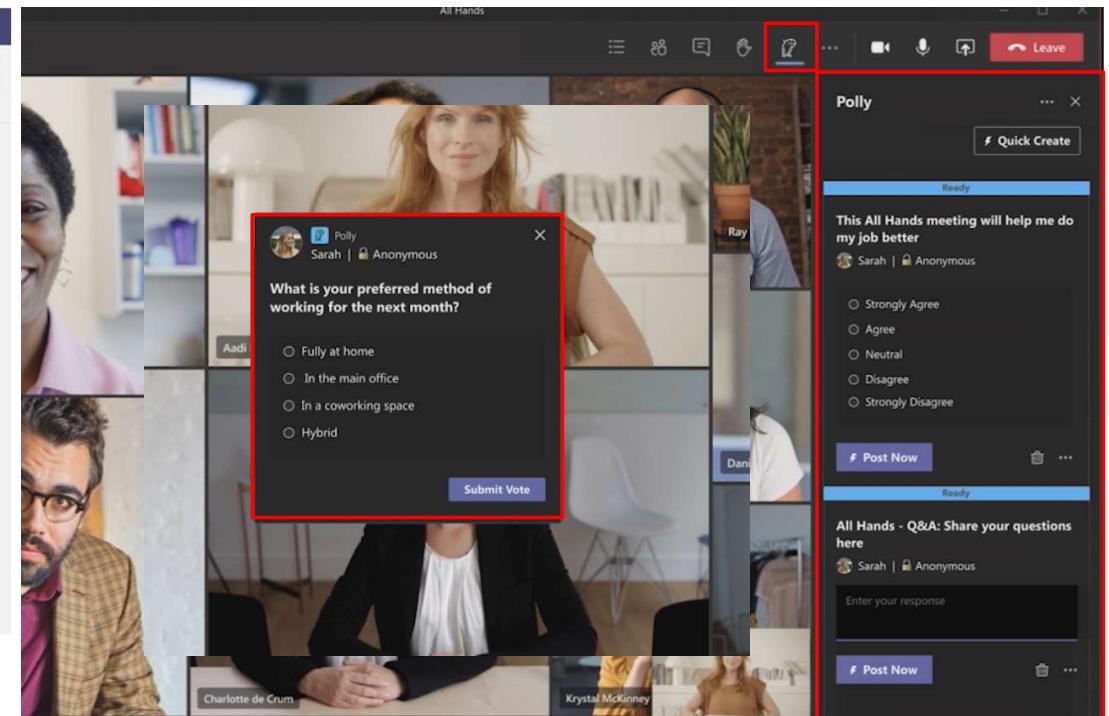
Extend meeting capabilities with Teams apps

Build apps or integrate existing ones within the meeting surface and provide a richer collaboration experience

Before and after meeting experiences



During meeting experiences



Connecting it all together

Notifications drive action and timely responses – used sparingly

Tabs provide team-focused context to shared activity

Rich cards enable smart sharing from chats/channels

Bots drive focused queries in the conversation flow

Personal apps provide a “control center” overall view

Graph API aligns team/channel lifecycle with overall app flow

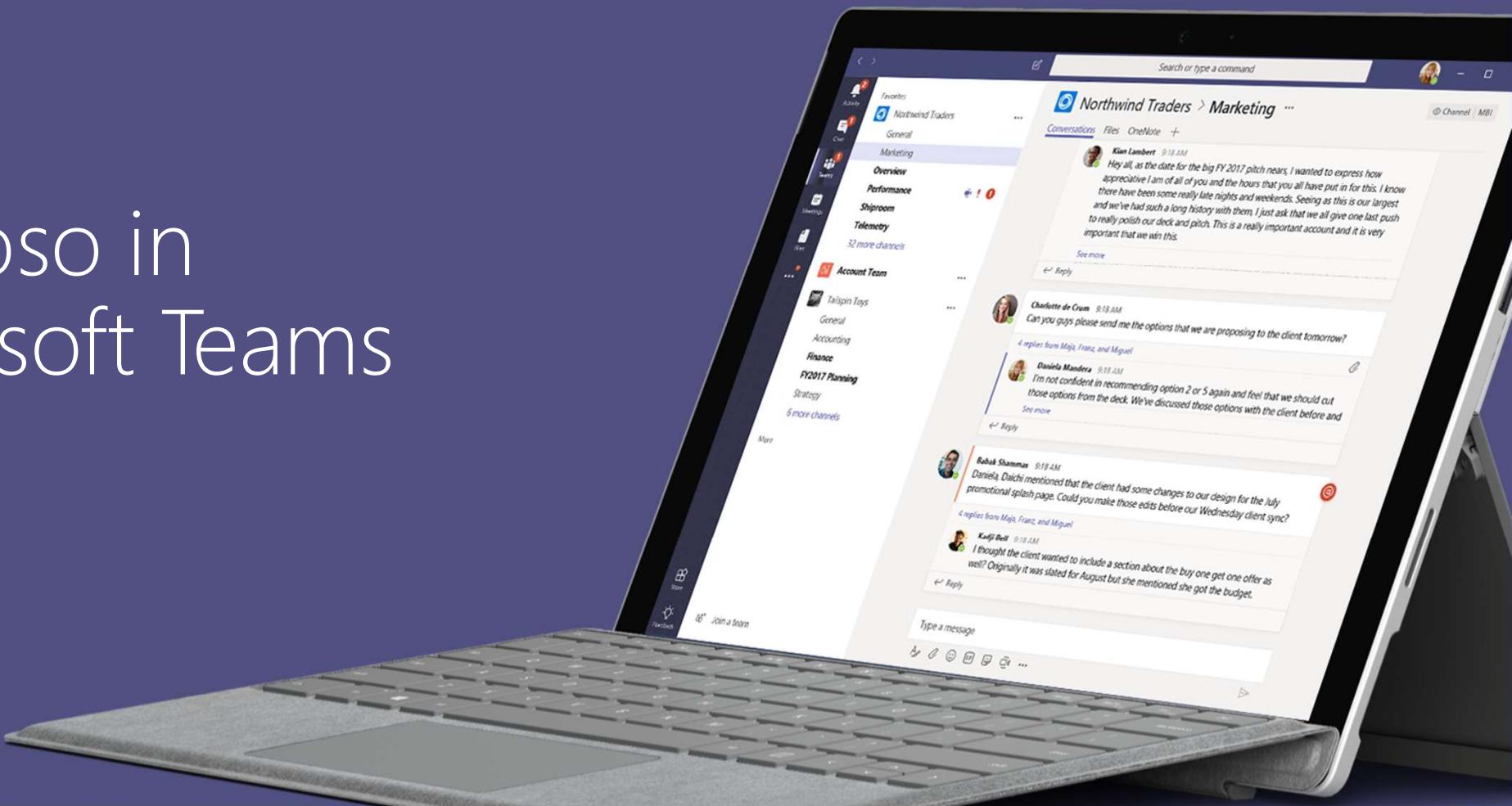
PowerApps and **SharePoint Framework** bridge existing solutions



Demo



Contoso in Microsoft Teams





Store

Hundreds of apps easily accessible and available to users – including a “private store” for company’s line-of-business (LOB) apps, plus commerce options coming soon

Activity

Chat

Teams

Meetings

Calls

Files

...

Store

Help

Search or type a command

Profile icon

Store

Search all

All

Apps

Bots

Tabs

Connectors

Messaging

Contoso

Top picks

Analytics and BI

Developer and IT

Healthcare

Human resources

Productivity

Project management

Sales and support

Social and fun

Upload a custom app

Browse available apps and services

Add your favorite app for yourself or for a team.

See our top picks

The image displays a grid of 16 cards, each representing a different app or service connector available in the Microsoft Store. The cards are arranged in four rows and four columns. Each card includes the app's logo, name, category, and a brief description.

- Aha!** Project Management: The Aha! connector sends notifications about activities related to your product or account.
- Airbrake** Developer tools: The Airbrake connector sends notifications about errors and exceptions in your applications.
- AppSignal** Analytics: The AppSignal connector sends notifications about exceptions in your applications.
- Asana** Project management: Asana helps you clarify who's doing what by when. Assign tasks and due dates to stay accountable to each other.
- Avochato** Customer support: Avochato is text messaging software for sales, support, and operations teams.
- AzureBot** Developer tools: Be more productive with your own Microsoft Azure subscriptions using natural language. You can start, stop, and list Azure VMs and start Azu...
- Beeminder** Lifestyle: The Beeminder connector sends notifications about off-track long-term goals.
- Bing News** News + weather: Get the most relevant news on topics you care about.
- Bitbucket** Developer tools: Bitbucket Cloud is the Git solution for professional teams. Distributed version control system that makes it easy for you to collabor...
- Bugsnag** Developer tools: The Bugsnag connector sends notifications about errors and exceptions in your applications.
- CheckMarket** Sales + marketing: The CheckMarket connector sends notifications about responses to your surveys.
- Dribbble** Lifestyle: Easily pull Dribbble shots into your channels.
- Dynamics 365** Sales + marketing: Microsoft Dynamics 365 connector sends notifications about activity updates in your connected Dynamics 365 records.
- Empsense** Human resources + recruiting: Empsense your team right here.
- GitHub** Developer tools: Browse issues and pull requests for your repositories within Teams using V-Empower's GitHub for Microsoft Teams.
- Heroku** Developer tools: The Heroku connector sends notifications about your deployments.



Tabs

Surface rich content within channels and chats

Search or type a command



Channel | MBI

Favorites

Northwind Traders

General

Development

Overview

Performance

Shiproom

Telemetry

32 more channels

Account Team

Tailspin Toys

General

Accounting

Finance

FY2017 Planning

Strategy

6 more channels

More

Join a team

Conversations Files OneNote +

Northwind Traders > Development

Kian Lambert 9:18 AM

Hey all, as the date for the big FY 2017 pitch nears, I wanted to express how appreciative I am of all of you and the hours that you all have put in for this. I know there have been some really late nights and weekends. Seeing as this is our largest and we've had such a long history with them, I just ask that we all give one last push to really polish our deck and pitch. This is a really important account and it is very important that we win this.

Several of you have asked, but the current agenda is still TBD as we are waiting for the client to confirm the time. Thanks!!
Jump to present research findings (TBD)

See more

Reply

Charlotte de Crum 9:18 AM

Can you guys please send me the options that we are proposing to the client tomorrow?

4 replies from Maja, Franz, and Miguel

Daniela Mandera 9:18 AM

I'm not confident in recommending option 2 or 5 again and feel that we should cut those options from the deck. We've discussed those options with the client before and she believes those are too costly for the brand. If we don't acknowledge those concerns, she may lose confidence in our recommendations.

Reply

Babak Shammas 9:18 AM

Daniela, Daichi mentioned that the client had some changes to our design for the July promotional splash page. Could you make those edits before our Wednesday client sync?

4 replies from Maja, Franz, and Miguel

Kadji Bell 9:18 AM

I thought the client wanted to include a section about the buy one get one offer as well? Originally it was slated for August but she mentioned she got the budget approved for July.

Reply

Type a message

A Gif ...

Search or type a command

Northwind Traders > Development

Conversations Files OneNote +

Add a tab

Turn your favorite apps and files into tabs at the top of the channel.

Search

X

Tabs for your team

Asana Contoso Excel Hootsuite OneNote Planner Polly

Power BI PowerPoint SharePoint Stream SurveyMon...

All tabs

Zoom AzureBot Bing News Bitbucket Empsense Flipgrid Intercom

Kayak MindMeister Nearpod Nimble Co... Polyscribe Sapho Smartsheet

Type a message

Join a team

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6 more channels

More

Channel MBI

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Search or type a command

Northwind Traders > Development

Kian Lambert 9:18 AM

Set up a tab for Northwind Traders > Development

Username: dmandera@example.com

Password: *****

Sign up for Contoso

Which dashboard would you like to use?

Create a new board

Use an existing plan

Select an existing plan to add it as a tab.

Northwind Traders Dev

Tab name: Contoso

Done

Reply

Type a message

Activity

Chat

Teams

Meetings

Calls

Files

Store

Help

Favorites

Northwind Traders

General

Development

Overview

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More

Join a team

Search or type a command

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Northwind Traders > Development

Conversations Files OneNote Contoso +

Contoso

Search

Add a list

Future Features

- Add customizer config for logo's background colour
- Sticker face tracking issue with Video Calls
- Add power by Edify Hub to login page when using someone else's branding
- Sermons page and widgets-sync with SermonAudio

Backlog

- Add customizer config for logo's background colour
- Send out specs
- Admin notifications when info changes - with option to update info block
- Set up archive of logs
- Upgrade Open SSL (after Jul. 9)
- Update login page to use new branding and styling

Required for Open Beta

- Add customizer config for logo's background colour
- Send out specs
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Search or type a command

Activity 2

Chat 1

Teams 1

Meetings

Calls

Files

...

Join a team

Northwind Traders > Development

Conversations Files OneNote Contoso +

Contoso

Search

+

Eric Ishida 12:32 PM Hey Brian, have you had a look at this project yet?

Brian Wright 12:38 PM Yes, I ran it by Daniela, everything seems to be in order.

You 1:00 PM Brian did a great job! 👍

Eric Ishida 1:14 PM Ok great, I will send it off now.

Future Features

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Add a card...

Type a message

A C S M D ...

Category	Description	Comments	Owner
Future Features	Add customizer config for logo's background colour	1	MB
Future Features	Sticker face tracking issue with Video Calls	1	MB
Future Features	Add power by Edify Hub to login page when using someone else's branding	2	JG
Future Features	Sermons page and widgets-sync with SermonAudio	2	JG
Backlog	Add customizer config for logo's background colour	4	MB
Backlog	Send out specs	1	MB
Backlog	Admin notifications when info changes - with option to update info block	2	DF
Backlog	Set up archive of logs	2	DF
Backlog	Upgrade Open SSL (after Jul. 9)	2	DF
Backlog	Update login page to use new branding and styling	2	DF
Required for Open Beta	Add customizer config for logo's background colour	4	MB
Required for Open Beta	Send out specs	1	MB
Required for Open Beta	Admin notifications when info changes - with option to update info block	2	DF
Required for Open Beta	Set up archive of logs	2	DF
Required for Open Beta	Upgrade Open SSL (after Jul. 9)	2	DF

Search or type a command

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Meetings

Calls

Files

...

Join a team

Northwind Traders > Development

Conversations Files OneNote Contoso +

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Reply

Daniela Mandera 9:18 AM Tab conversation has begun

Contoso

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Brian Wright 12:38 PM Yes, I ran it by Daniela, everything seems to be in order

Daniela Mandera 1:00 PM Brian did a great job 👍

Eric Ishida 1:14 PM Ok great, I will send it off now.

Reply

Type a message

A C 😊 GIF 📸 ...



Personal apps

All content for an application, aggregated across all teams and channels in one single view with tabs

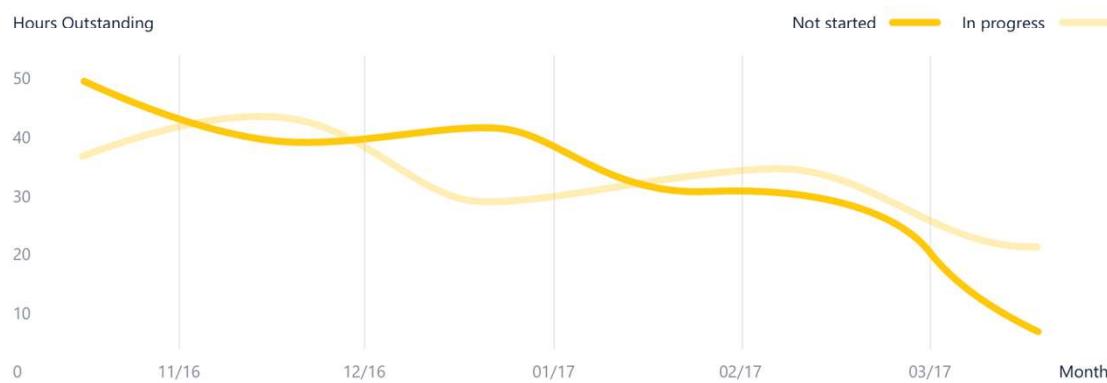


Search or type a command

Planner

Dashboard My tasks Recent tasks Tasks I assigned Plans Help About

Glide path



Numbers this month

Here's a snapshot of your activity this month

Tasks assigned

14

- 2.0 %

Tasks remaining

09

+ 1.8 %

Tasks completed

11

- 2.1 %

New plans

02

- 2.4 %

Tasks you assigned

13

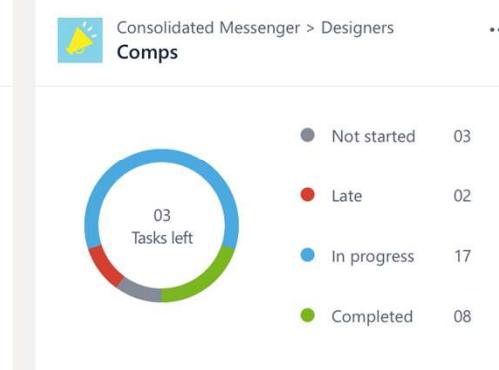
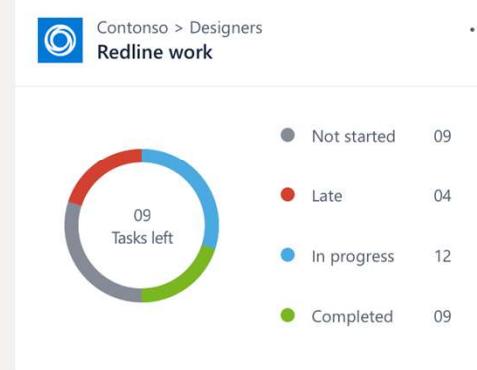
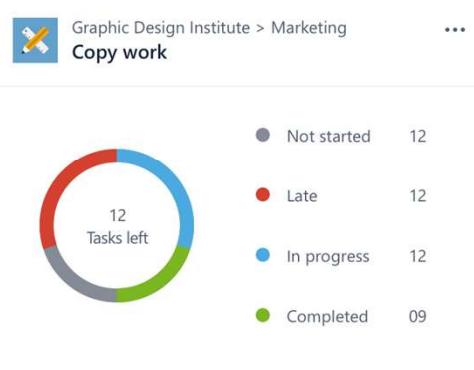
+ 0.8 %

Tasks completed

07

- 2.2 %

Recent plan stats



Activity

Chat

Teams

Meetings

Files

...

Store

Feedback

Search or type a command

Planner

Dashboard My tasks Recent tasks Tasks I assigned Plans Help About

Due this week

Not started

In progress

Completed

Graphic Design Institute > Marketing Text

Marketing follow up letter
Write and send out thank you email
4/2

Marie Beaudouin

Contonso > Designers Text

Design work (home page)
Redline home page
4/1

Marie Beaudouin

Contonso > Designers Text

Design prep
Write up completion plan
4/4

Marie Beaudouin

Graphic Design Institute > Marketing Text

Invite new hire (contract)
Prep invitation
4/3

Marie Beaudouin

Graphic Design Institute > Marketing Text

Marketing meeting
Coordinate meeting
4/6

Marie Beaudouin

Contonso > Designers Text

Design style guide update
Update changelog
4/4

Marie Beaudouin

Graphic Design Institute > Marketing Text

Marketing update
Change web strings
4/6

Marie Beaudouin

Search or type a command



Activity (2)

Chat (1)

Teams (1)

Meetings

Files

...

Store

Feedback

Planner

Dashboard [My tasks](#) Recent tasks Tasks I assigned Plans Help About

Due this week ▾

Not started

Plan	Assigned to	Task name	Description	Due Date	...
Contonzo > Designers Text	MB Marie Beaudouin	Marketing follow up letter	Write and send out thank you email	4/2	...
Contonzo > Designers Text	MB Marie Beaudouin	Design prep	Write up completion plan	3/16	...

In progress

Assigned by	Assigned to	Task name	Description	Due Date	...
Contonzo > Designers Text	MB Marie Beaudouin	Design work (home page)	Redline home page	4/1	...
Graphic Design Institute > Marketing Text	MB  	Invite new hire (contract)	Prep invitation	4/3	...
Graphic Design Institute > Marketing Text	MB 	Marketing meeting	Coordinate meeting	4/3	...

Completed

Assigned by	Assigned to	Task name	Description	Due Date	...
Contonzo > Designers Text	MB Marie Beaudouin	Design style guide update	Update change log	4/4	...
Graphic Design Institute > Marketing Text	MB Marie Beaudouin	Marketing update	Change web strings	4/6	...



Bots

Help users get tasks done in calls, conversations and online meetings

Search or type a command

Contoso

Conversation Your tasks Recent All Help About

Contoso 2:07 PM Hi Daniela! Here are some of the things I can do for you.

Welcome! Hello, I am Contoso, a bot that lets you ask questions about your data.

Here's what we can do:

- View your Contoso boards and tasks
- Create and assign cards
- Set due dates or mark tasks as done

If you're ready to start using Contoso, sign in!

See less

Sign in Tour

Type your questions here

A Gif ...

Favorites

Ray Tanaka 1:40 PM Louisa will send the initial list of attendees

Beth Davies 1:43 PM

Kayo Miwa 1:35 PM I reviewed with the client on Tuesday...

Contoso 12:00 PM Hi Daniela! Here are some of the things I...

MJ Price 1:20 PM I haven't checked available times yet

Chris Naidoo 5/23 You: Thanks! Have a nice weekend

Daichi Fukuda 6/4 No, I think there are other alternatives we c...

Babak Shamma 10:08 AM Is this a weird interaction?

Kian Lambert 6/2 Have you ran this by Beth? Make sure she is...

Charlotte de Crum 6/3 Let's set up a brainstorm session for tomor...

Recents

Marie Beaudouin 2:00 PM Sound good?

Charlotte and Babak 1:58 PM I asked the client to send the feedback by e...

Krystal McKinney 1:55 PM Yes!

David Power 1:50 PM Cool, look forward to the update

Keiko Tanaka 6/5 You: That's cool!

Jazmine Simmons 6/5 Nah, I would not worry about it

Search or type a command

Contoso

Conversation Your tasks Recent All Help About

Sign in Tour

2:07 PM Tour

Contoso 2:02 PM Glad you asked, here's a tour of what I can do

Create and assign tasks

Contoso makes it easy for you to stay organized, assign tasks, and keep track of your progress. You can now create and assign tasks with the Contoso app.

New task

Type your questions here

A Gif ...

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Activity 2

Chat 1

Teams 1

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Store

Help

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Contoso 2:02 PM Glad you asked, here's a tour of what I can do

View your Contoso boards and tasks

My tasks

Type your questions here

A ⚡ Gif 🎨 ...

Search or type a command

Contoso

Conversation Your tasks Recent All Help About

This command enables you to labores disputando dissentiet, dicat graeci accumsan vel. Usu stet velit ne, nec numquam iracundia et. Nam agam graeci nemore ut, erant inermis vis an.

My tasks

Contoso 2:02 PM
Here are your work items for the day.

Send out specs
Development > Contoso

Add Customizer config for background colors
Development > Contoso

Test Accounts Server
Engineering > Contoso

List Item Header

Type your questions here

A Gif ...

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Join a team

Northwind Traders > Development

Conversations Files OneNote +

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[Link to present research findings \(TBD\)](#)
[See more](#)

Reply

Daniela Mandera 9:18 AM
Contoso what are the team's work items for today?

Contoso 9:18 AM
Here are the team's work items for the day.

-  Send out specs
Development > Contoso
-  Add Customizer config for background colors
Development > Contoso
-  Add power by Edify Hub to login page when using...
Development > Contoso
-  List Item Header
[View more](#)

Reply

Type a message

A Gif ...

Search or type a command

Northwind Traders > Development

Conversations Files OneNote +

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Development > Contoso

Add Customizer config for background colors
Development > Contoso

Add power by Edify Hub to login page when using...
Development > Contoso

List Item Header

Kadji Bell 9:18 AM
Babak what's the status of the Edify Hub login page? We need to get that up and running.

Type a message

Join a team

Favorites

Activity

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Northwind Traders

General

Development

Overview

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Shiproom

Telemetry

32 more channels

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Strategy

6 more channels

More

Channel MBI



Activity Feed

Engage users via feed notifications

Feed ▾

Babak Shamas Just now @
Northwind Traders / General
I can get on board with that. Thanks for taking a look! Would you mind cc-ing Dan...

Contoso Just now
You've completed a task.

Keiko Tanaka 2m ago @
Northwind Traders / Marketing
I haven't checked the latest deck but the comps that Marie sent are in the Design ch...

Marie Beaudouin 3m ago 📈
Northwind Traders / Announcements
We hit 1m MAU!!! @General

Sarah, Reta, Miguel, +2 2h ago ↗
Northwind Traders / Marketing
I haven't checked the latest deck but the comps that Marie sent are in the Design ch...

Aadi Kapoor 3h ago 📈
Northwind Traders / Announcements
@NorthwindTraders

David Power 4h ago ←
Northwind Traders / Strategy
Yes that was also my thinking. But I am hesitatnt to only go in with 2 approaches...

Pete Turner 4h ago ←
Northwind Traders / Design
I really like this direction. I'm a huge fan of option 2, don't care too much for option 3...

Kadji Bell 5 h ago @
Northwind Traders / Finance
Daniela, can you please approve the timesheets from your vendors?

Danielle Booker 5h ago @
Northwind Traders / Strategy
Can you send me available times for next week please? Daniela

Search or type a command

Northwind Traders > Development

Conversations Files OneNote +

long history with them, I just ask that we all give one last push to really polish our deck and pitch. This is a really important account and it is very important that we win this.

Several of you have asked, but the current agenda is still TBD as we are waiting for the client to confirm the time. Thanks!!
↳ View more recent messages (TBD)

Reply

Daniela Mandera 9:18 AM
Contoso what are the team's work items for today?

Contoso 9:18 AM
Here are the team's work items for the day.

Send out specs
Development > Contoso

Add Customizer config for background colors
Development > Contoso

Add power by Edify Hub to login page when using...
Development > Contoso

List Item Header

View more

Kadji Bell 9:18 AM
Babak what's the status of the Edify Hub login page? We need to get that up and running.

Reply

Type a message

...



Adaptive Cards

Add rich interactive cards to bots, extensions, and connectors

Search or type a command

Activity

Chat

Teams

Meetings

Calls

Files

...

Join a team

Northwind Traders > Development

Conversations Files OneNote +

Reply

Babak Shammas 9:18 AM
Daniela, Daichi mentioned that the client had some changes to our design for the July promotional splash page. Could you make those edits before our Wednesday client sync?

4 replies from Maja, Franz, and Miguel

Kadji Bell 9:18 AM
I thought the client wanted to include a section about the buy one get one offer as well? Originally it was slated for August but she mentioned she got the budget approved for July.

Reply

Daniela Mandera 9:18 AM
Contoso
Help System Illustrations
Assigned to: MJ Price
9/13/2017
Update to system illustrations with new style
Board: Help Systems
List: Illustrations
Due Date: (none)
Set due date Move View in Contoso

Reply

Type a message

A Gif Smiley Face More

Search or type a command

Activity

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Store

Help

Northwind Traders > Development

Conversations Files OneNote +

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Help System Illustrations

Assigend to: MJ Price
9/13/2017

Update to system illustrations with new style

Board: Help Systems
List: Illustrations
Due Date: (none)

Set due date Move View in Contoso

Date 31

Save

Reply

Type a message

A C S G I D ...

Search or type a command

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Northwind Traders > Development

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Reply

Daniela Mandera 9:18 AM

Contoso

March 2018

Sun	Mon	Tues	Wed	Thur	Fri	Sat
26	27	28	1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	1
2	3	4	5	6	7	8

03/14/2018

Save

Reply

Type a message

A Gif ...

Search or type a command

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Calls

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Northwind Traders > Development

Conversations Files OneNote +

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9/13/2017

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Board: Help Systems
List: Illustrations
Due Date: (none)

Set due date Move View in Contoso

03/14/2018

Save

Reply

Type a message

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Northwind Traders > Development

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Contoso

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9/13/2017

Update to system illustrations with new style

Board: Help Systems
List: Illustrations
Due Date: (none)

Set due date Move View in Contoso

Submitted.

Reply

Type a message

A C G I M ...



Link unfurling

Use custom interactive card previews for URLs relevant to your app

Search or type a command

Northwind Traders > Development

Conversations Files OneNote +

Kian Lambert 9:09 AM
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Several of you have asked, but the current agenda is still TBD as we are waiting for the client to confirm the time. Thanks!! - Ivan to present research findings (PRD)

See more

Reply

Charlotte de Crum 8:58 AM
I'm not confident in recommending option 2 or 5 again and feel that we should cut those options from the deck.

4 replies from Maja, Franz, and Miguel

Daniela Mandera 9:09 AM
We've discussed those options with the client before and she believes those are too costly for the brand. If we don't acknowledge those concerns, she may lose confidence in our recommendations. Performance is a critical component and should be addressed before the end of the next sprint.

Reply

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Daniela, Daichi filed a number of new bugs that we need to address before we move on to the next stage. As these are mission critical blockers I think it would be good to set up a bash before we meet on Thursday.

5 replies from Franz, Giselle, and Inna

Kadji Bell 9:09 AM
I thought that we already handled that in the main code base updates from last merge. Lets double check on these during the bug bash and insure all updates are checked in.

Reply

https://contoso.projects.com/NWTraders/_queries/new/1/?wtd=Task

Join a team

Search or type a command

Northwind Traders > Development

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See more

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Kadji Bell 9:09 AM
https://contoso.projects.com/NWTraders/_queries/new/1/?wtd=Task_340767

Task 340767
Update to system illustrations with new style
Active | Babak Shammas

Join a team

Search or type a command

Northwind Traders > Development

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See more

Reply

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https://contoso.projects.com/NWTraders/_queries/new/1/?wtid=Task_340767

Contoso

Task 340767

Assigned to: Babak Shammas
9/13/2019

Update to system illustrations with new style

Board: Help Systems
List: Illustrations
Due Date: (none)

Set due date Move View in Contoso

Join a team

Search or type a command

Northwind Traders > Development

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Reply

Daniela Mandera 9:38 AM
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Contoso

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9/13/2019

Update to system illustrations with new style

Board: Help Systems
List: Illustrations
Due Date: (none)

Set due date Move View in Contoso

Reply

Start a new conversation, use @ to mention someone

A C S G M D ...

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Messaging extensions

Bring rich data and info from your service while composing a message

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Jump to present research findings (TBD)

[See more](#)

[Reply](#)

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4 replies from Maja, Franz, and Miguel

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[Reply](#)

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[Reply](#)

Type a message

...

Search or type a command

Northwind Traders > Development

Conversations Files OneNote +

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See more

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Contoso

Search

Recents Work items

Upgrade Open SSL (after Jul. 9)
Babak Shamas | Backlog

Info.edifyhub.com, default to homepage
Louisa C | Required for Open Beta

Update login page to use new config flow
Daniela Mandera | Backlog

Categorize more of the unknown bugs
Kayo Meiwa | Required for Open Beta

Sticker face tracking issue with pixelation
Mill Little | Backlog

Type a message

Join a team

Search or type a command

Activity 2

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Join a team

Northwind Traders > Development

Conversations Files OneNote +

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See more

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Can anyone jump in on Babak's bugs while he's out?

Upgrade Open SSL (after Jul. 9)

Contoso > Development
Created by Daniela Mandera

Assigned to: Babak Shamma
Due Date: 06/20/2018
Task: Upgrade to Open SSL
Flagged: To do

[View details](#)

A, C, S, GIF, T, ...

Search or type a command

Northwind Traders > Development

Conversations Files OneNote +

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Contoso
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Flagged: To do

View details

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@



Message actions

Take action on a message using an app – share, convert, send, or create a new message in Teams

Search or type a command

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See more

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Reply

Babak Shammas 9:25 AM
Daniela, Daichi mentioned that the client had some changes to our design for the July promotional splash page. Can you guys please send me the revised designs? I'll share them with the team before our Wednesday client sync?

5 replies from Franz, Giselle, and Inna

Kadji Bell 9:50 AM
I thought the client wanted to include a section about the buy one get one offer as well? Originally it was said that they mentioned she got the budget approved for July.

Reply

Type a message

...

Mark as unread

Copy link

Translate

Share to

Search or type a command

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Join a team

Northwind Traders > Development

Conversations Files OneNote +

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See more

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Reply

Type a message

Add a note

New work item

Mark as unread

Copy link

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Join a team

Northwind Traders > Development

Kian Lambert 9:18 AM

Contoso New work item

Name: July promo splash page

Category: Backlog

Add to: Marketing > Development

Notes: Daniela, Daichi mentioned that the client had some changes to our design for the July promotional splash page. Could you make those edits before our Wednesday client sync?

Show a confirmation on the message

Save

Reply

Type a message

A Gif

Search or type a command

Northwind Traders > Development

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Daniela Mandera 9:18 AM
I've made a new task for this

Contoso
July promo splash page
Created by Daniela Mandera
Flagged as To do
Assigned to Ray Tanaka
Due date August 8th, 2019
View details

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See more

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Reply

Type a message

...

Search or type a command

Northwind Traders > Development

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Join a team

Set up a connector

Keep your group current with content and updates from other services.

Search

Sort by: Popularity

All

Connectors for your team

Contoso

Get the latest updates that matter to your business.

Twitter

Send and receive messages called Tweets

Bing News

Get news summaries powered by Bing

RSS

Get RSS feeds for your group

Zendesk

Manage issues, tickets, and customer service calls

Wunderlist

Track tasks to be done and collaborate on projects

Asana

Track projects from start to finish

Jira Cloud

Get the latest updates that matter to your business.

Set up

Set up

Set up

Set up

Add

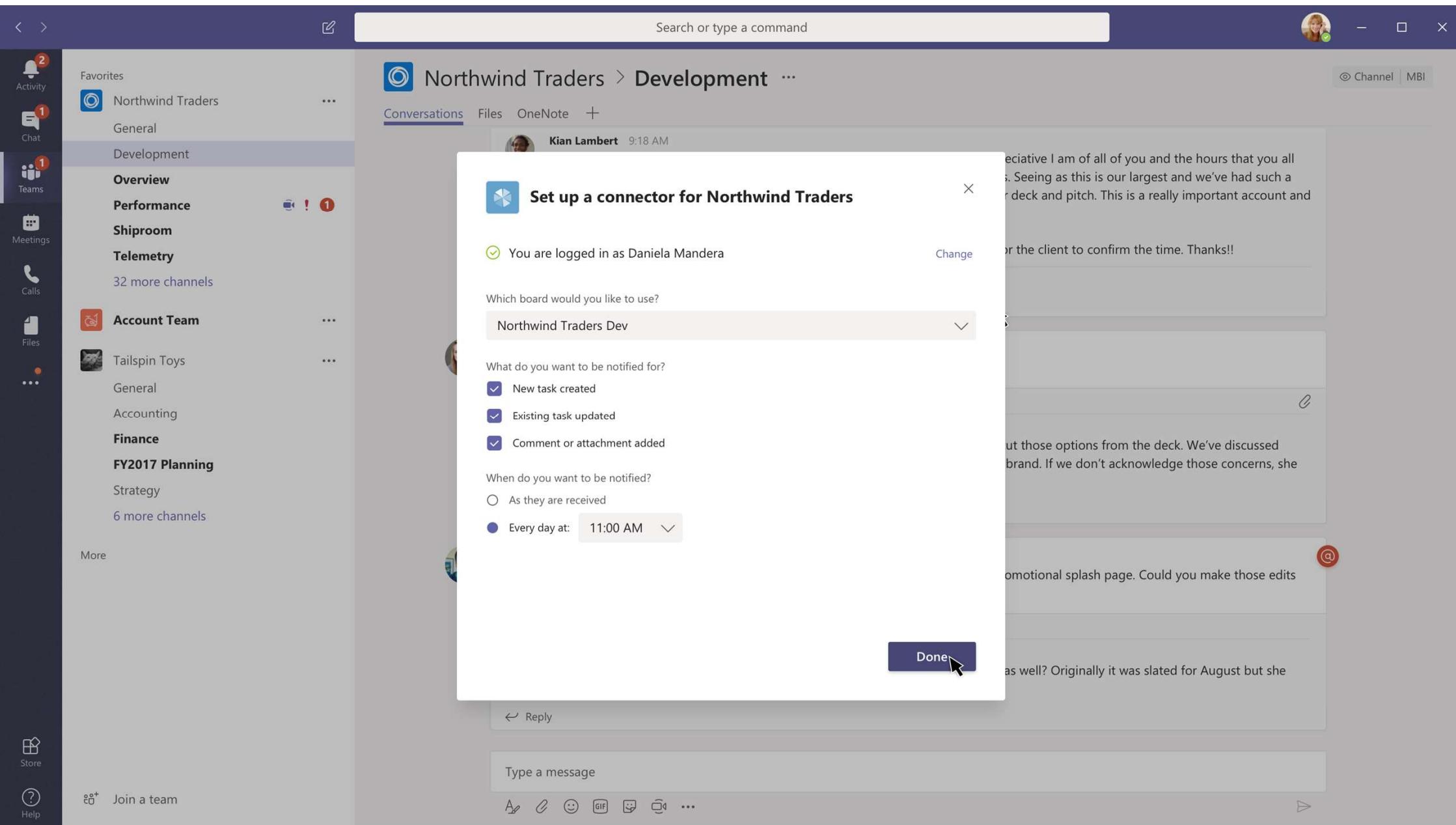
Add

Add

Add

Type a message

A / C : Gif : ...



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Reply

Contoso 11:00 AM
5 new tasks have been created.

Send out specs
Development > Contoso

Add Customizer config for background colors
Development > Contoso

Add power by Edify Hub to login page when using...
Development > Contoso

List Item Header

Type a message

A Gif ...



Command box

Use simple slash ("/") commands to invoke workflows from a central location

Contoso Search items

Northwind Traders > Development

Conversations Files OneNote +

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Jump to present research findings (TBD)

See more

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Reply

Type a message

Join a team

Activity Chat Teams Meetings Calls Files Store Help

Channel | MBI

Contoso Up|

Favorites

Northwind Traders

General

Development

Overview

Performance

Shiproom

Telemetry

32 more channels

Account Team

Tailspin Toys

General

Accounting

Finance

FY2017 Planning

Strategy

6 more channels

More

Activity

Chat

Teams

Meetings

Calls

Files

Store

Help

Upgrade Open SSL (after Jul 9)
Babak | Backlog

Info.edifyup.com, default to http instead of https.
Louisa C. | Required for Open Beta

Update login page to use new branding and styling
Daniela M. | Backlog

Categorize more of the unknown uptakes
Kayo M. | Required for Open Beta

Sticker face tracking Video Calls issue with update
Babek S. | Required for Open Beta

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Type a message

A Gif ...

Channel MBI

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firm the time. Thanks!!

Contoso Upgrade Open SSL (after Jul. 9) X

Activity 2 Chat 1 Channel MBI

Favorites

Northwind Traders General Development Overview Performance Shiproom Telemetry 32 more channels

Account Team Tailspin Toys General Accounting Finance FY2017 Planning Strategy 6 more channels

More

Contoso Upgrade Open SSL (after Jul. 9)

Contoso > Development Created by Daniela Mandera

Assigned to: Babak Shamma Due Date: 06/20/2018 Task: Upgrade to Open SSL Flagged: To do

[View details](#)

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Type a message

A Gif ...

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Favorites

Northwind Traders 

- General
- Development**
- Overview**
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- Telemetry**
- 32 more channels 

Account Team 

- Tailspin Toys 
- General
- Accounting
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More

Northwind Traders > Development

Conversations Files OneNote +



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Copy

Paste

A C S G T ...

Join a team

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Can anyone jump in on Babak's bugs while he's out?

Upgrade Open SSL (after Jul. 9)

Contoso > Development
Created by Daniela Mandera

Assigned to: Babak Shamma
Due Date: 06/20/2018
Task: Upgrade to Open SSL
Flagged: To do

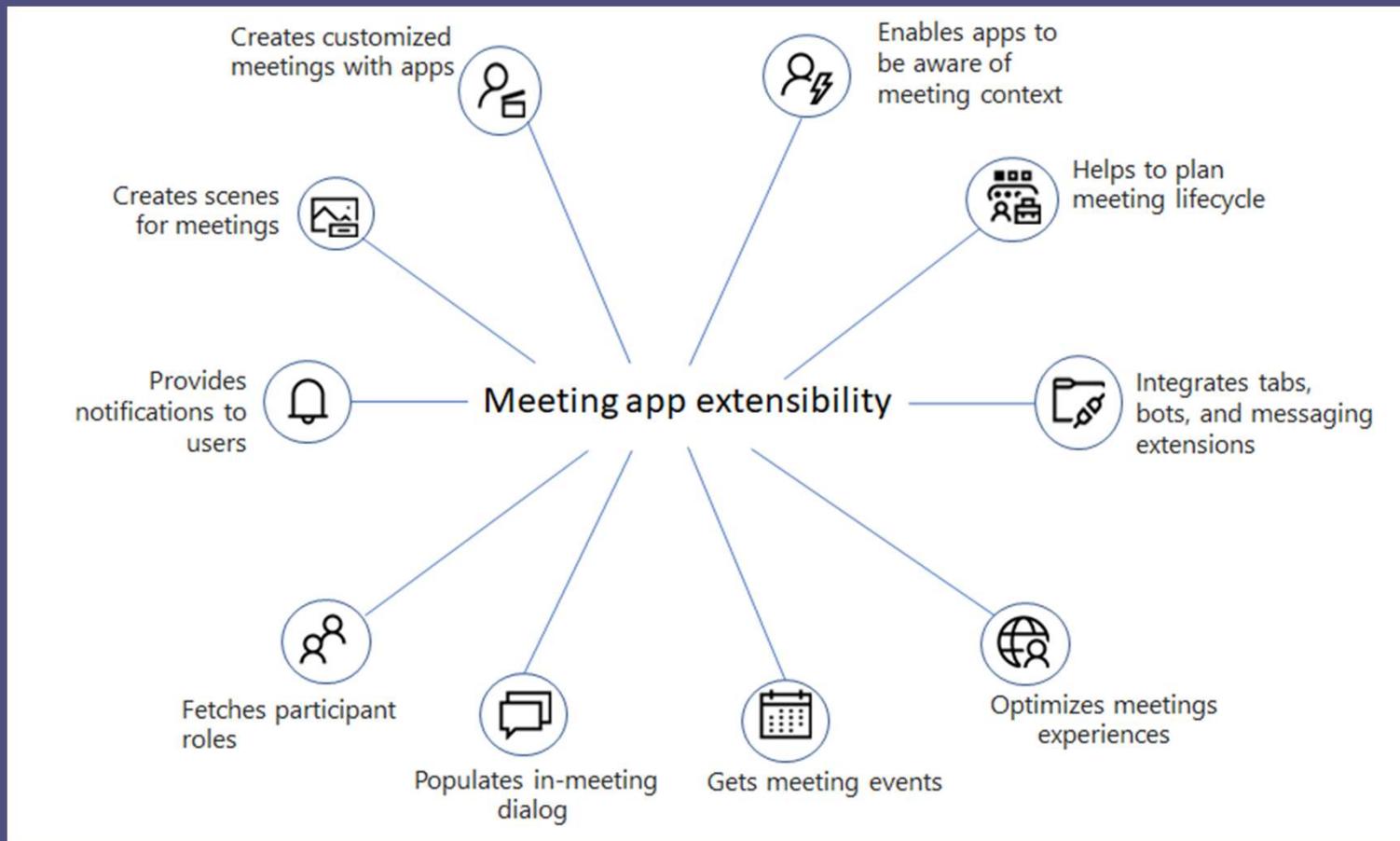
[View details](#)

A Gif ...

Join a team

Meetings Apps





Weekly planning

00:22:06



Contoso

Retrospective

Draft

Responses visible to all

What went well?

Edit

Post

Draft

Responses visible to all

What didn't go well?

Edit

Post

Draft

Responses visible to all

What did you learn?

Edit

Post



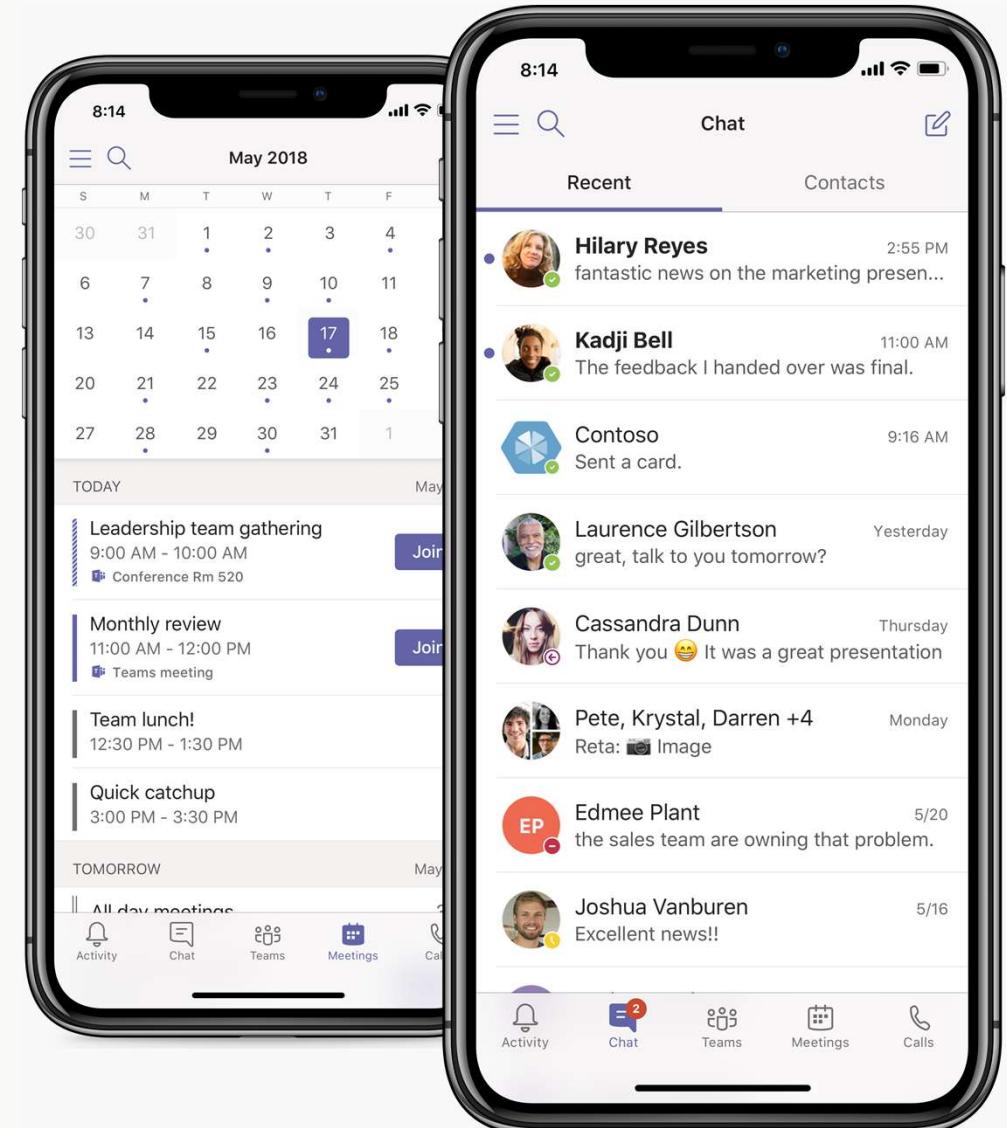


Mobile

Bots, connectors, adaptive cards, messaging extensions, and tabs all available in Teams mobile app as well

Mobile

Bot conversations, messaging extensions and cards on mobile





Teams App Policies Configuration

Teams App policies to be configured before distributing the developed app to End-Users

Create Teams app policy

Manage Apps

Org-wide app settings

- Allow Third-party apps
- Allow Custom apps

Apps settings each app

- Allow/Block
- Permissions

Permission Policies

Global app policy

Apps policy for specific groups or users

Assign specific target

Org-wide default

Specific Users

Specific Groups



Dashboard

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Manage apps

Permission policies

Setup policies

Customize store

Voice

Policy packages

Analytics & reports

Org-wide settings

Planning

Notifications & alerts

Call quality dashboard

Manage apps

Org-wide app settings

When you are managing apps for your organization, you are controlling what apps are available to users in your organization's app store. You can then use app permission and app setup policies to configure what apps will be available for specific users. [Learn more](#)

Pending approval

0

Submitted custom apps

0

Updated custom apps

[+ Upload](#) [✓ Allow](#) [🚫 Block](#) [✍ Customize](#) [>Add to team](#) | 1129 items

Search by name



Name	Certification	Publisher	Publishing status	Status	Custom app
1-on-1 Hub	--	Appfluence Inc	--	Allowed	No
10xGoals	Publisher attestation	xto10x Technologies	--	Allowed	No
15Five	--	15Five, Inc.	--	Allowed	No
365-QA	Publisher attestation	Advantive	--	Allowed	No
365Projects	Publisher attestation	365Apps	--	Allowed	No
7Geese	--	7Geese	--	Allowed	No
8x8	Publisher attestation	8x8, Inc	--	Allowed	No



Contoso Electronics Microsoft Teams admin center

Manage apps

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Pending approval

0 Submitted custom apps 0 Updated custom apps

Name	Certification	Publisher	Publishing status
1-on-1 Hub	--	Appfluence Inc	--
10xGoals	Publisher attestation	xto10x Technologies	--
15Five	--	15Five, Inc.	--
365-QA	Publisher attestation	Advantive	--
365Projects	Publisher attestation	365Apps	--
7Geese	--	7Geese	--
8x8	Publisher attestation	8x8, Inc	--

+ Upload ✓ Allow ⚡ Block 🎨 Customize Add to team | 1129 items

Save Cancel

Org-wide app settings

Third-party apps

You can control which third-party apps can be installed for your organization. [Learn more](#)

Allow third-party apps [\(i\)](#)



Allow any new third-party apps published to the store by default [\(i\)](#)



Custom apps

If your organization requires apps other than those available in the Teams app store, custom apps can be developed as app packages and uploaded. [Learn more](#)

Allow interaction with custom apps [\(i\)](#)



External access

Your Teams users can add apps when they host meetings or chats with other organizations, and they can use apps shared by external users when your users join meetings or chats hosted by other organizations. The data policies of the hosting user's organization, as well as the data

Contoso Electronics Microsoft Teams admin center ⚙️ ? TK

Dashboard

Teams

Devices

Locations

Users

Meetings

Messaging policies

Teams apps

Manage apps

Permission policies

Setup policies

Customize store

Voice

Policy packages

Analytics & reports

Org-wide settings

Planning

Notifications & alerts

Call quality dashboard

App permission policies

App permission policies control what apps you want to make available to Teams users in your organization. You can use the Global (Org-wide) default policy and customize it, or you can create one or more policies to meet the needs of your organization. [Learn more](#)

+ Add Edit Duplicate Delete Reset Global policy Manage users Search

Name ↑	Description	Custom policy
Global (Org-wide default)		No

悄

Contoso Electronics Microsoft Teams admin center

App permission policies \ Add

Add app permission policy

Description

Microsoft apps
Choose which Teams apps published by Microsoft or its partners can be installed by your users.

Allow all apps

Third-party apps
Choose which Teams apps published by a third-party that can be installed by your users.

Allow all apps

Custom apps
Choose which custom apps can be installed by your users.

Allow all apps

Save Cancel

TK

Contoso Electronics Microsoft Teams admin center

App permission policies \ Add

Employee App Policy

Limited Teams app policy for employee

Microsoft apps

Choose which Teams apps published by Microsoft or its partners can be installed by your users.

Allow all apps

Third-party apps

Choose which Teams apps published by a third-party that can be installed by your users.

Allow all apps

Allow all apps
Users can install and use any app published by third-parties in the Teams app store.

Allow specific apps and block all others
Allow specific apps you want to allow from the store and all other ones would be blocked.

Block specific apps and allow all others
Add which apps you want to block from the store and all the other ones would be allowed.

Block all apps
Users can't install apps that are published by third-parties in the Teams app store.

Contoso Electronics Microsoft Teams admin center

App permission policies \ Add

Employee App Policy

Limited Teams app policy for employee

Microsoft apps

Choose which Teams apps published by Microsoft or its partners can be installed by your users.

Allow all apps

Third-party apps

Choose which Teams apps published by a third-party that can be installed by your users.

Allow specific apps and block all others

Add apps that you want to allow.

Allow apps

Apps list can't be empty.

Custom apps

Choose which custom apps can be installed by your users.

Allow all apps

Add third-party apps

Search for apps you want to add or to see a list of apps go to [Manage apps](#).

web

Apps to add (4)

 Adobe Sign
Adobe Systems Inc. X

 Cisco Webex Meetings
Cisco Webex Meetings X

 Starbucks
Starbucks® Coffee Compa... X

 Webex Call
Cisco X

Allow Cancel

Contoso Electronics Microsoft Teams admin center

TK

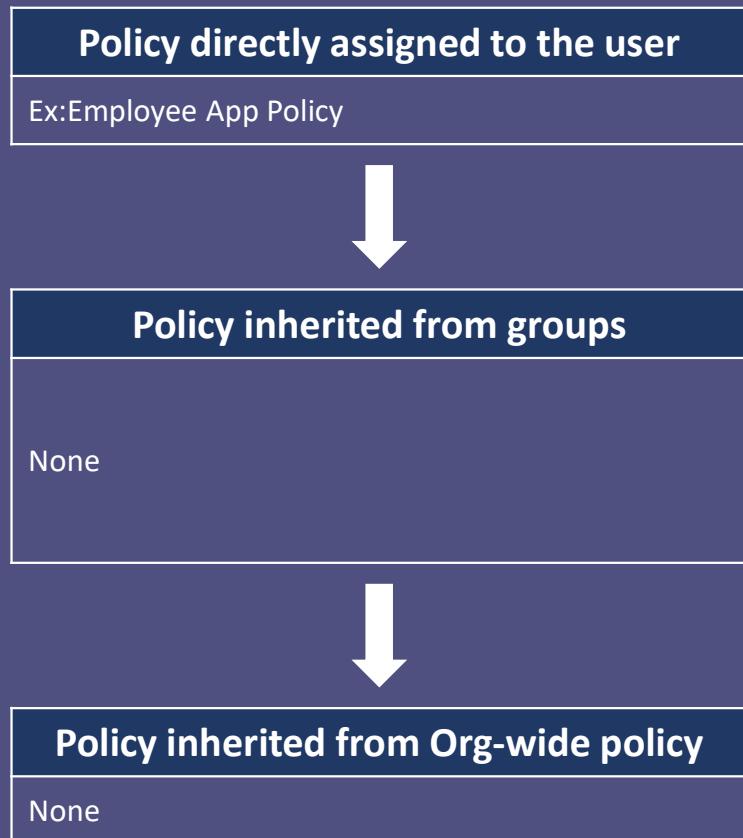
- Dashboard
- Teams
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- Locations
- Users
- Meetings
- Messaging policies
- Teams apps
- Manage apps
- Permission policies
- Setup policies
- Customize store
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Actions		
Name ↑	Description	Custom policy
Employee App Policy	Limited Teams app policy f...	Yes
Global (Org-wide default)		No

Assign policies in Teams



- All policies are prioritized by user policy > group policy > global policy.
- If the policy is applied directly to the user, the group policy and the global policy do not apply.
- In the example on the left, only user policy apply to this user.

	Dashboard
	Teams
	Manage teams
	Teams policies
	Update policies
	Team templates
	Templates policies
	Devices
	Locations
	Users
	Meetings
	Conference bridges
	Meeting policies
	Meeting settings
	Live events policies
	Live events settings
	Messaging policies
	Teams apps
	Manage apps

Meeting policies

[Customize meeting images](#)

Meeting policies are used to control what features are available to users when they join Microsoft Teams meetings. You can use the Global (Org-wide default) policy and customize it or create one or more custom meeting policies for people that host meetings in your organization. [Learn more](#)

Meeting policies summary

6

Default policies

2

Custom policies

User statistics

0

Custom policies

36

Default policies

[Manage policies](#)[Group policy assignment](#)[Add](#)[Edit](#)[Duplicate](#)[Delete](#)[Reset Global policy](#)[Manage users](#)

8 items

[Search](#)

✓ Name ↓

Custom policy

✓ Operation team policy

Yes

ICT team policy

Yes

AllOn

No

RestrictedAnonymousAccess...

No

AllOff

No

RestrictedAnonymousNoRecor

No

Contoso Electronics Microsoft Teams admin center

Dashboard

Teams

Manage teams

Teams policies

Update policies

Team templates

Templates policies

Devices

Locations

Users

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Meeting policies summary

6 Default policies 2 Custom policies

User statistics

0 Custom policies 36 Default policies

Manage policies Group policy assignment

+ Add Edit Duplicate Delete Reset Global policy Manage users 8 items

Name	Custom policy
✓ Operation team policy	Yes
ICT team policy	Yes
AllOn	No
RestrictedAnonymousAccess...	No
AllOff	No
RestrictedAnonymousNoRecor	No

Apply Cancel

Manage users

Operation team policy

You can assign policies to users.

adel

Users to add (1)

AV Adele Vance



Contoso Electronics Microsoft Teams admin center

Adele Vance

RETAIL MANAGER
Korea

Email AdeleV@taehee.org
Directory status Online

7-DAY QUALITY
Data isn't available.

7-DAY ACTIVITY
0 Meetings
0 Calls

Account Voice Meetings & calls Policies

Assigned policies Edit
Meeting policy Details
Operation team policy (Direct)

Policy package Edit
Package assigned None

Message icon

Dashboard Teams Manage teams Teams policies Update policies Team templates Templates policies Devices Locations Users Meetings Conference bridges Meeting policies Meeting settings Live events policies Live events settings Messaging policies Teams apps Manage apps

Assign policies in Teams

Policy directly assigned to the user		
None		



Policy inherited from groups		
Rank	Group	Policy
1	ICT	ICT team policy
2	Operation Team	Operation team policy



Policy inherited from Org-wide policy		
None		

- All policies are prioritized by user policy > group policy > global policy.
- If a group policy is set when a user belongs to multiple groups, the group policy is applied with the highest rank policy.
- In the example on the left, the **ICT team policy** of the ICT group, the group with the highest rank, is applied to the user.



Dashboard

Teams

Manage teams

Teams policies

Update policies

Team templates

Templates policies

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Locations

Users

Meetings

Conference bridges

Meeting policies

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Custom policies

36

Default policies

[Manage policies](#)[Group policy assignment](#)[Add](#)[Edit](#)[Duplicate](#)[Delete](#)[Reset Global policy](#)[Manage users](#) 8 items Search Name ↓

Custom policy

 Operation team policy

Yes

ICT team policy

Yes

AllOn

No

RestrictedAnonymousAccess...

No

AllOff

No

RestrictedAnonymousNoRecor...

No



Contoso Electronics Microsoft Teams admin center TK

Dashboard Teams

Manage teams

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Meeting policies

Meeting settings

Live events policies

Live events settings

Messaging policies

Teams apps

Manage apps
<https://m365x210510.sharepoint.com>

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[Customize meeting images](#)

Meeting policies summary

6 Default policies 2 Custom policies

User statistics

0 Custom policies 36 Default policies

Manage policies Group policy assignment

+ Add group Remove 2 items Search

Rank ↑	Group name i	Group email	Assigned policy
1	sg-IT		ICT team policy
2	sg-Operations		Operation team policy



- Dashboard
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- Team templates
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Meeting policies summary

6

Default policies

2

Custom policies

User statistics



0	Custom policies
36	Default policies

[Manage policies](#)[Group policy assignment](#)[+ Add group](#)[Remove](#)

2 items

[Rank ↑](#)

Group name ⓘ

Group email

Assigned policy

1

sg-IT

ICT team policy

2

sg-Operations

Operation team policy

Assign policy to group

Select a group

Search by display name

Select rank ⓘ

3

Select a policy

Policy name[Apply](#)[Cancel](#)



Dashboard

Teams

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Custom policies

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Custom policies

36

Default policies

Manage policies

Group policy assignment

+ Add group

Remove

2 items

✓ Rank ↑

Group name ⓘ

Group email

Assigned policy

1

sg-IT

ICT team policy

2

sg-Operations

Operation team policy

Assign policy to group

Select a group

D Design

X

Select rank ⓘ

3

Select a policy

Kiosk

▼

Apply

Cancel



Kiosk was assigned to Design group.



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Meeting policies summary

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Default policies

2

Custom policies

User statistics

0
Custom policies36
Default policies

Manage policies

Group policy assignment

+ Add group

Remove 3 items

Search

Rank ↑

Group name ⓘ

Group email

Assigned policy

1

sg-IT

ICT team policy

2

sg-Operations

Operation team policy

3

Design

Design@M365x210510.onmicrosoft.com

Kiosk

Dashboard

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Users

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Conference bridges

Meeting policies

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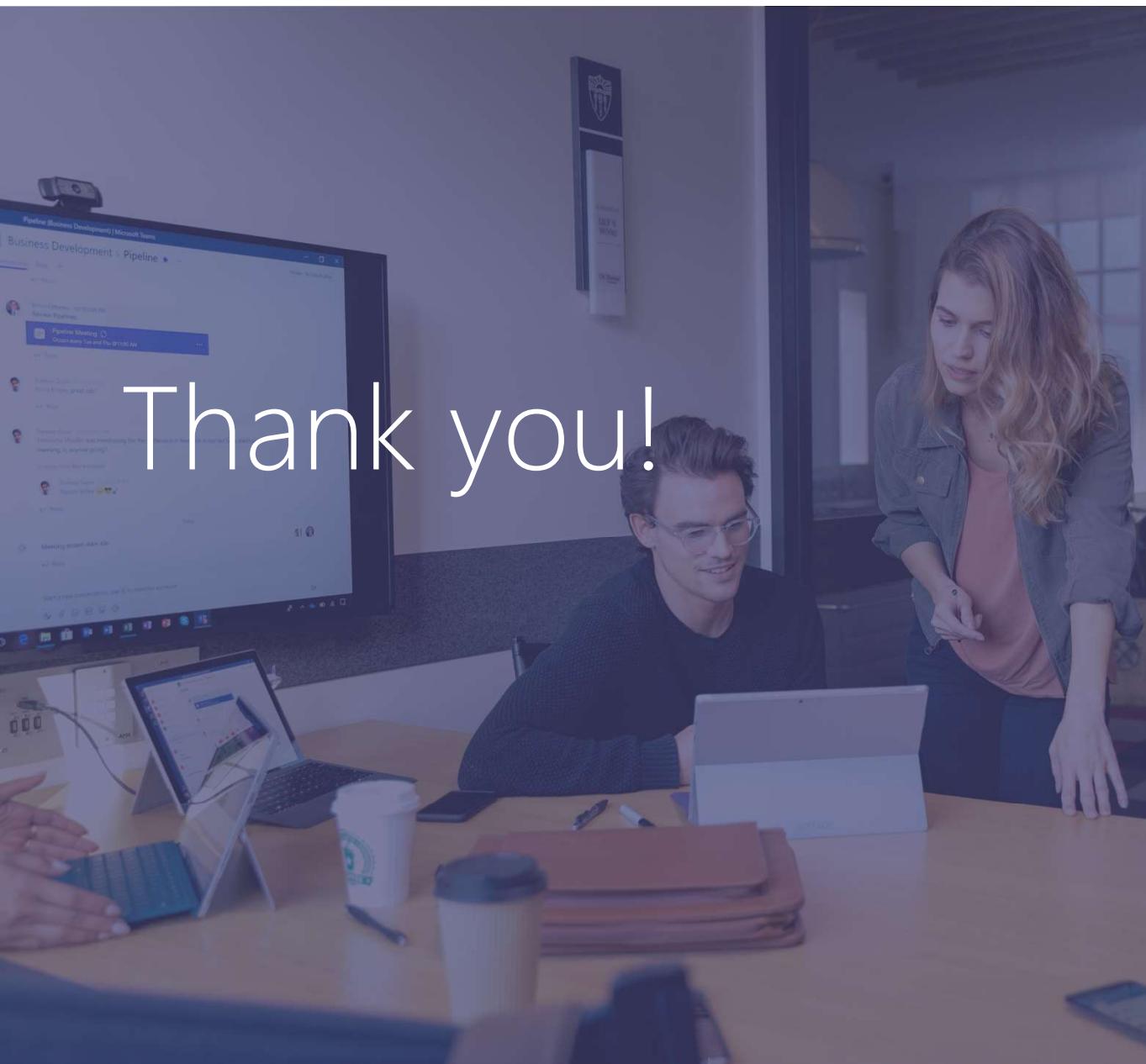
Live events settings

Messaging policies

Teams apps

Manage apps





Start exploring

- Check out existing integrations already live in the App Gallery (in-app store)
- Play around with [Teams App Studio](#), [Node.js](#), and [c#/.NET](#)
- Understand capabilities of the Teams extensible platform
- Brainstorm and finalize scenarios for integrations as a Teams app (tab, bot, messaging extensions, personal apps et al)

Get started developing

- [Teams Developer Documentation](#)
- Teams Sample Code on GitHub

Leverage Teams in-house experts

- Discuss scenarios, best practices, and workarounds
- Send Microsoft extensibility feature asks