

PEDRO HENRIQUE LARANJEIRA MAGALHÃES

♦ Toronto, ON ♦ 647-640-7182 (c) ♦ pedrohl.m@hotmail.com ♦ <https://www.linkedin.com/in/pedroh-laranjeira/>

CAREER OBJECTIVE/SUMMARY

Proactive and results-oriented professional with more than 10 years of progressive success in leadership in logistics and foreign trade in career transition to the technology area with experience in Frontend and Software Development. A forward-thinking change agent, implementing new policies, improving processes, maximizing efficiency, strengthening corporate cultures, reducing costs and optimizing time. Detail-oriented technologist, team player, and reliable, low-key professional who remains aware of emerging issues and industry trends. Adaptable Team Leader demonstrating strong management, problem solving, communication, analysis and presentation skills.

SKILLS

- | | |
|--------------------------|-------------------------------|
| ♦ Process improvement | ♦ Communicative |
| ♦ Staff management | ♦ Problem resolution |
| ♦ Proactive | ♦ Client & Employee Relations |
| ♦ Change management | ♦ Teamwork |
| ♦ Organized | ♦ Financial reporting |
| ♦ Self-management | ♦ Project management |
| ♦ Performance management | ♦ Creativity |

EDUCATION

- | | |
|---|---|
| ♦ Computer Programming - Diploma
Georgian College at Ilac, Toronto, ON | January 2023 – Expected Graduation Date August 2024 |
| ♦ Bachelor in International Relations
UNI-BH, Minas Gerais, Brazil | February 2007 – December 2011 |

WORK EXPERIENCE

Dollarama ♦ Toronto, ON March 2023 – Present

Assistant Team Leader

- ♦ Provide support to the Management team.
- ♦ Acts as the Manager on Duty (MOD), in the absence of the management team.
- ♦ Ensures that assigned tasks are completed, and store opening/closing procedures are followed.
- ♦ Performs all general operations duties.
- ♦ Supports the merchandise-receiving process by merchandising products according to Company standards.
- ♦ Operate cash registers, cash out customer orders.
- ♦ Provide quality customer service, helping to maintain a safe work environment and ensuring the cleanliness of the store.
- ♦ Stock merchandise and assist in opening or closing job duties.

Dollarama ♦ Toronto, ON
2023

January 2023 – March

Store Associate

- ♦ Performs all general operations duties.

- ◆ Supports the merchandise-receiving process by merchandising products according to Company standards.
- ◆ Operate cash registers, cash out customer orders.
- ◆ Provide quality customer service, helping to maintain a safe work environment and ensuring the cleanliness of the store.
- ◆ Stock merchandise and assist in opening or closing job duties.

OCTA – CRMALL ◆ Brazil

November 2022 – Current

Analyst / Auditor Freelance

- ◆ Transcribe data from Invoices, for system validation.
- ◆ Audit of data entered by other employees.
- ◆ Certify the accuracy of the information and credibility of the data.
- ◆ Review data for deficiencies or errors, correct any incompatibilities.
- ◆ Keep information confidential.

STELLANTIS South America ◆ Brazil

June 2012 – October 2022

Analyst

- ◆ Vehicle, material, and parts Logistic (outbound and inbound)
- ◆ Optimize time and costs.
- ◆ Vehicle Fleet Management
- ◆ Global Projects Management
- ◆ Customer Feedback

INTERCOMEX ◆ Brazil

March 2011 – May 2012

Export Assistant

- ◆ Administrative routine
- ◆ Export documents
- ◆ Customer Feedback

CERTIFICATES

- ◆ Introduction to Python Language – issued by ByLearn May 2021, no expire
- ◆ Introduction to Data Science with Python – issued by Data Science Academy May 2021, no expire
- ◆ Introduction to Python Language – issued by Udemy May 2021, no expire
- ◆ Bootcamp for Fullstack Developers and Ecommerce (VTEX IO) – issued by VTEX \ Gama Academy August 2020, no expire
- ◆ Problem Solving, Python Programming, and Video Games – issued by University of Alberta January 2022, no expire