

# First Last

Software Engineer

## WORK EXPERIENCE

**Resume Worded**, London, United Kingdom

*Education technology startup with 50+ employees and \$100m+ annual revenue*

Software Engineer

08/2021 – Present

- Created an innovative feature in the company's flagship product that enabled 50+ HNIs to purchase licenses simultaneously, increasing 2021 Q1 earnings by 71%.
- Designed new applications by studying users' needs and converting them into 20+ software programs.
- Invented a RESTful API with Flask/Python in addition to an SQLAlchemy ORM layer, enabling 2800+ developers to access data without exposing passwords.
- Developed applets for Resume Search Engine that provides 13K users with the information on the search results page.

**Polyhire**, London, United Kingdom

*NYSE-listed recruitment and employer branding company*

Test Engineer

10/2019 – 07/2021

- Promoted continuous iteration of development and testing throughout the SDLC in collaboration with 20+ cross-functional team members.
- Provided technical support in installing Cold Fusion, NetWare® Workstation Client-Server Edition (WSCSE), and 20+ other database components.
- Brainstormed with 10+ management and 30+ project team members to coordinate QA per project schedules and business goals.
- Detected and reported a flaw in the mobile application of 90+ banks that prevented an \$850K loss; received an early promotion from executive management.

**Growths**i, London, United Kingdom & Barcelona, Spain

*Career training and membership SaaS with 150,000 users*

Technical Support Engineer

11/2018 – 09/2019

- Identified patterns in customer complaints by keeping accurate records of technical support issues, helping to generate 50+ solutions for future improvements.
- Developed a Standard Operating Procedure (SOP) for PC repair in the IT department, reducing downtime by 84%.
- Assisted 450+ clients in solving computer hardware, software, and network-related issues in the first month of employment.
- Fixed a networking problem by utilizing 20+ built-in diagnostic tools for port diagnostics and analyzing fragmented signals via an oscilloscope.

## PREVIOUS EXPERIENCE

**Sales Engineer**, ABC Company, London, UK

06/2017 – 10/2018

**Security Analyst**, XYZ Company, New York, USA

01/2016 – 05/2017

**Technical Writer (Internship)**, ABC, New York, USA

07/2014 – 12/2015

## CONTACT

- Bristol, United Kingdom
- +44 1234567890
- first.last@gmail.com

## SKILLS

*Hard Skills:*

- Computer Programming
- Software Testing
- Debugging.
- Computer Networking
- Optimizing Code
- Integration and Unit testing

*Techniques:*

- Web Development
- IT Automation
- Software Development Life Cycle

*Tools and Software:*

- .NET Framework
- AngularJS
- C++
- Node.js

*Languages:*

- English (Native)
- Romanian (Native)
- Spanish (Conversational)

## EDUCATION

**University of New York**

Associate of Science  
Computer Programming  
New York City, New York  
10/2011 - 06/2014

## OTHER

- Certified Software Engineer
- Certified Secure Software Lifecycle Professional