

Larissa Guilherme

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Junior Software Engineer

WORK EXPERIENCE

CSR Analyst

G Squared Funding, LLC

01/2023 - Present

Sandy Springs, GA

- Enhanced partner retention by 25% by integrating a referrals page to address partner pain points, enabling the identification and compensation of client referrals.
- Built reusable React components to implement dynamic layouts for the load board app, adhering to best practices and learning through experiments.
- Collaborated with cross-functional teams on the implementation of new product ideas and features, resulting in a 47% boost in app engagement within 6 months.
- Developed and designed product utilizing JS/CSS/HTML to enhance front-end technology, resulting in a user-friendly experience and boosting lead generation by 40%.
- Independently developed and deployed a new software, taking the project from mockup to completion, leading to a 17% increase in new users in 6 months.

Underwriter

G Squared Funding, LLC

01/2022 - Present

Sandy Springs, GA

- Collaboratively wrote a manual with underwriters on common applicant data issues and solutions to improve the efficiency in underwriting, cut sign-up time, and boost retention.
- Underwrote over 10 contracts weekly, ensuring rapid customer onboarding (less than 24 hours), while leveraging problem-solving skills in a fast-paced environment.

Client Relationship Manager

G Squared Funding, LLC

06/2021 - 01/2023

Sandy Springs, GA

- Managed a portfolio of relationships with over 200 brokers and 100 carriers, leveraging strong written and verbal communication skills to address complex problems.
- Trained 100+ carrier clients in financial software, facilitating accounts receivable and optimizing their time to focus on business operations.
- Conducted a high volume of paperwork reviews with an eye for detail to ensure accurate invoicing, achieving a chargeback rate of under 0.07% in most months.

EDUCATION

Georgia Institute of Technology

Tech Stack: JavaScript, HTML, CSS, Frameworks, MERN Stack, Database Systems, Data Handling, Third Party Integrations, Coding, Data Structure, Algorithms, Computer Science.

Professional Certificate in Full Stack Web Development

Atlanta, GA •
10/2022 - 04/2023

Universidade Federal de Pernambuco

Mentor in Cytology Class.

Bachelor of Science - BS in Clinical Nutrition/Nutritionist •
GPA: 3.63

Pernambuco - Brazil •
08/2015 - 12/2019

Results-driven Software Engineer with 3+ years in financial services and 1+ year of development experience. Proficient in JavaScript, Node.js, and React. Known for innovation, collaboration and passion for building solutions that enhance user experiences. Achieved 47% app engagement and 17% user growth within 6 months.

SKILLS

Agile, Apollo, Bash/Command Line, Bootstrap, CSS3, Databases, Express.js, Full Stack Web Development, Git, GitLab, GraphQL, Heroku, HTML5, Javascript, jQuery, JSON, JWT, MongoDB, Mongoose, MySQL, NodeJS, NoSQL, Portuguese, Project Management, React.js, RESTful API, Sequelize, SQL

CERTIFICATIONS

Certified Associate in Project Management (CAPM)®

03/2022 - 03/2025

Project Management Institute

PROJECTS

Get Loads Now

<https://getloadsnow.com>

Developed a free load board enabling real-time searches with detailed filtering, enhancing the user experience.

G Squared Funding, LLC

<https://gsquaredfunding.com>

Enhanced visual appeal and functionality, streamlining user experience.