

LARISSA GUILHERME

Junior Web Developer

Roswell, GA

Phone: 404-858-0957 | **Email:** larigens@gmail.com

LinkedIn: [linkedin.com/in/larigens/](https://www.linkedin.com/in/larigens/) | **GitHub:** github.com/larigens | **Portfolio:** larigens.github.io/laricodes/

SUMMARY

Junior Software Developer with 2 years of experience in financial services. Received 2 awards and 3 promotions in less than 2 years due to exceptional work ethic. Holds professional certification in Full Stack Web Development and Project Management. Enthusiastic about code development and maintaining high-quality standards. Recognized among peers for strong attention to detail, fast learning, teamwork, and commitment to continuous learning.

TECHNICAL SKILLS

ReactJS, JavaScript (CommonJS and ES6+), Node.js, Express.js, jQuery, CSS3, Bootstrap, ChakraUI, HTML5, Handlebars.js, SQL, MySQL, Sequelize, NoSQL, MongoDB, Mongoose, GraphQL, Apollo, RESTful API, Passport.js, JSON Web Token, PWAs, JSON, npm, Git, GitHub, Heroku.

PROJECTS

FinWiz | **Repository:** github.com/larigens/finwiz | **App:** finwiz.herokuapp.com/

Factoring software designed to simplify the management of accounts receivable and payable.

Role: Back-end and Team Lead. | **Tools:** JavaScript, Node.js, React, Express.js, MongoDB, GraphQL, and JWT.

Bugs Diaries | **Repository:** github.com/larigens/bugs-diaries | **App:** bugs-diaries.herokuapp.com/

Blog that allows writers to publish, edit, and manage their articles.

Role: Sole Author. | **Tools:** JavaScript, Node.js, Express.js, Sequelize, Handlebars.js, MySQL, SQL, and bcrypt.

EXPERIENCE

CSR ANALYST

JAN, 2023-PRESENT

G Squared Funding, LLC

Sandy Springs, GA

Pioneering team member responsible for implementing a new Fintech software. Collaborated with the team to identify software implementation issues through testing. Possess a deep understanding of software operation from both the administrative and client perspectives.

Key Accomplishments:

- Demonstrate analytical skills and strong attention to detail to investigate and resolve 20+ accounting, service, and delivery issues, daily, ensuring seamless customer experience and a 90% resolution rate.
- Developed a user manual to improve user satisfaction and enhance the overall user experience.

UNDERWRITER

JAN, 2022-PRESENT

G Squared Funding, LLC

Sandy Springs, GA

Conduct thorough reviews of applicant data and accurately assess risk. Demonstrate exceptional attention to detail in managing 10-20 contracts weekly and maintaining accurate client records, ensuring seamless onboarding and ongoing satisfaction.

Key Accomplishments:

- Reduce the wait time for client sign-up to less than 24 hours, making prompt decisions on whether to accept, modify, or reject applications. Recognized as an efficient underwriter with the lowest processing time.
- Streamline underwriting processes by developing an Excel spreadsheet that tracks UCC search renewal dates, leveraging strong analytical skills to optimize information management and minimize risk.
- Nurtured satisfaction of 70+ clients while excelling in my role as an underwriter, showcasing exceptional multitasking and time management skills.
- Within a year and a half, received the "Most Helpful" award for reputation as the go-to person in the office. The exceptional expertise led to an offer for the position of CRS Analyst, with responsibilities including the implementation of a FinTech software.

CLIENT RELATIONS MANAGER

JUN, 2021-JAN, 2023

G Squared Funding, LLC

Sandy Springs, GA

Developed strong relationships with 200+ brokerage companies and 100+ carriers, delivering exceptional customer satisfaction by proactively addressing complaints and issues. Trained clients on factoring software and leveraged analytical skills to manage financial transactions. Provided flexible reimbursement plans tailored to clients' needs.

Key Accomplishments:

- Improved accounts receivables with an innovative Excel spreadsheet, efficiently helping accounting to identify and allocate payments for unfactored loads.
- Developed and implemented innovative collection strategies, demonstrating problem-solving skills to prevent potential issues and maintain a sustained charge-back rate of less than 0.7%.
- Within six months, earned promotion to Underwriter, and received the "Rookie Rockstar" award for exceeding expectations as one of the newest employees. Within a year and a half, assumed a leadership role and effectively trained and mentored a colleague to improve their work performance and client's satisfaction.

EDUCATION

CERTIFICATE, FULL STACK WEB DEVELOPMENT

OCT, 2022- APR, 2023

Georgia Institute of Technology

Atlanta, GA

BACHELOR OF SCIENCE, CLINICAL NUTRITION

AUG, 2015-DEC, 2019

Universidade Federal De Pernambuco

Recife, Brazil

CERTIFICATION

CERTIFIED ASSOCIATE IN PROJECT MANAGEMENT (CAPM)

MAR, 2022-MAR, 2025

Project Management Institute

Atlanta, GA

Credential: CAPM by PMI