

LARISSA GUILHERME

JUNIOR DEVELOPER

CONTACT

ADDRESS

Sandy Springs, GA

PHONE

404-858-0957

EMAIL

larigens@gmail.com

LINKS

[Linkedin](#)

[GitHub](#)

[Portfolio](#)

SKILLS

Proficiency in HTML, CSS, JavaScript, and jQuery

Familiarity with responsive design and cross-browser compatibility

Knowledge of web development frameworks like React and Express.js

Understanding of server-side language like Node.js

Knowledge of database management systems like MySQL and MongoDB

Experience with version control tools like Git

Familiarity with Agile methodologies for software development

Understanding of RESTful web services

CERTIFICATIONS

Certified Associate in Project Management (CAPM)

Mar, 2022 - Mar, 2025

SUMMARY

Self-motivated Developer with two years of experience in financial services, leveraging a strong work ethic and problem-solving skills to transition to a career in web development. Recognized for exceptional work with 2 recognition awards and 3 promotions in under 2 years. Possess a professional certificate in web development and certification in project management. Capable of thriving in a diverse and fast-paced team environment, I am a quick learner, innovative, and collaborative coder, committed to delivering solutions that exceed expectations.

PROJECTS

FinWiz

Factoring software designed to simplify the management of accounts receivables and payables.

Node.js, React, Express.js, MongoDB, GraphQL, and JSON Web Token.

[GitHub Repository](#)

[Deployed Application](#)

Bugs Diaries

Blog that allows writers to publish, edit, and manage their articles.

Node.js, Express.js, Sequelize, Handlebars.js, MySQL, and bcrypt.

[GitHub Repository](#)

[Deployed Application](#)

Paw Pals

Website that helps animals in need to find loving homes.

Node.js, Express.js, Passport.js, Handlebars.js, MySQL, and bcrypt.

[GitHub Repository](#)

[Deployed Application](#)

EXPERIENCE

CSR Analyst , G Squared Funding, LLC

Sandy Springs / GA

Jan 2023 — Present

- Leveraged extensive knowledge of company's Fintech online banking platform to effectively communicate with clients.
- Utilized strong communication skills to deliver clear and compelling messaging and highlight key features and benefits of online banking platform.
- Investigated and resolved accounting, service, and delivery issues, utilizing analytical skills and strong attention to detail to identify root causes and develop effective solutions.
- Managed over 100 customer email inquiries per day responding with minimal wait times and utilizing strong communication skills to address client needs effectively.
- Proactively resolved issues and concerns, utilizing problem-solving skills and customer-centric approach.

Underwriter, G Squared Funding, LLC

Sandy Springs / GA

Jan 2022 — Present

- Performed thorough reviews and analyses of 10-20 applicant data per week, to evaluate risk in accordance with company underwriting standards.
- Established acceptance, modification, or rejection of applications upon meticulous examination of all required documents.
- Managed processing of clients' termination agreements and contract changes.
- Filed 5-15 Uniform Commercial Code (UCC) statements with Secretary of State offices weekly.
- Efficiently completed client setups in company's software and maintained accurate and up-to-date information.

Client Relationship Manager, G Squared Funding, LLC

Sandy Springs / GA

Jun 2021 — Jan 2023

- Successfully resolved issues with over 200 brokerage companies, fostering strong relationships.
- Proactively addressed customer complaints and issues to boost satisfaction and loyalty.
- Collaborated with upper management to implement continuous improvements and exceed team goals.
- Provided comprehensive training on factoring software to enhance client's funding process, ensuring prompt processing and approval of funding requests.
- Maintained over 100 client accounts, optimizing cash flow and minimizing bad debt by closely monitoring and maintaining accurate records in accounts receivable and payable software.
- Implemented innovative collection strategies resulting in sustained chargeback rate of less than 0.7% by proactively identifying and addressing potential issues to prevent chargebacks before occurrence.
- Devised and implemented customized reimbursement plans, meticulously tailored to clients' budget constraints.

EDUCATION

Professional Certificate: Full Stack Web Development, Georgia Institute of Technology

Atlanta, GA

Oct 2022 — Apr 2023

Bachelor of Science: Clinical Nutrition, Universidade Federal De Pernambuco

Recife, PE - Brazil

Aug 2015 — Dec 2019

- **Thesis:** Nutritional therapy in cancer patients: reality of a referral hospital in Pernambuco.