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Larissa Guilherme

Professional Summary

Self-motivated Developer with two years of experience in financial services, leveraging a strong work ethic and problem-solving skills to transition to a career in web development. Committed to continuous learning and recently completed a rigorous Full Stack Web Development Bootcamp to gain hands-on experience in HTML, CSS, JavaScript, and other web development technologies. Excited to contribute to dynamic teams, collaborate with colleagues, and deliver high-quality web applications that meet client needs.

Work History

G Squared Funding, LLC - CSR Analyst

Sandy Springs, GA

01/2023 - Current

- Leveraged extensive knowledge of company's Fintech online banking platform to effectively communicate with clients.
- Utilized strong communication skills to deliver clear and compelling messaging and highlight key features and benefits of online banking platform.
- Investigated and resolved accounting, service, and delivery issues, utilizing analytical skills and strong attention to detail to identify root causes and develop effective solutions.
- Managed over 100 customer email inquiries per day responding with minimal wait times and utilizing strong communication skills to address client needs effectively.
- Proactively resolved issues and concerns, utilizing problem-solving skills and customer-centric approach.

G Squared Funding, LLC - Underwriter

Sandy Springs, GA

01/2022 - Current

- Performed thorough reviews and analyses of 10-20 applicant data per week, to evaluate risk in accordance with company underwriting standards.
- Established acceptance, modification, or rejection of applications upon meticulous examination of all required documents.

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☎ 404-858-0957

📍 Sandy Spring, GA 30350

🔗 [Bold Profile](#)

Skills

- Agile Software Development
- Development tools: Git, GitHub, and VS Code
- Web development: HTML, CSS, and JavaScript
- Back-end Development: Node.js
- Database: MySQL, MongoDB
- Frameworks: React, Express.js, Sequelize, and Mongoose
- Templating language: Handlebars
- Learning and adaptability
- MVC Architecture
- Problem-solving and attention to detail
- Project Management
- Written and Oral Communications

Education

2023

Georgia Institute of Technology

Atlanta, GA

Professional Certificate: Full Stack Web Development

2019

Universidade Federal De Pernambuco Brazil

Bachelor of Science: Clinical Nutrition

- **Thesis:** Nutritional therapy in cancer patients: reality of a referral hospital in

- Managed processing of clients' termination agreements and contract changes.
- Filed 5-15 Uniform Commercial Code (UCC) statements with Secretary of State offices weekly.
- Efficiently completed client setups in company's software and maintained accurate and up-to-date information.

G Squared Funding, LLC - Client Relationship Manager

Sandy Springs, GA

06/2021 - 01/2023

- Established and cultivated enduring client relationships to foster long-term business growth.
- Successfully resolved issues with over 200 brokerage companies, fostering strong relationships.
- Proactively addressed customer complaints and issues to boost satisfaction and loyalty.
- Collaborated with upper management to implement continuous improvements and exceed team goals.
- Provided comprehensive training on factoring software to enhance client's funding process, ensuring prompt processing and approval of funding requests.
- Maintained over 100 client accounts, optimizing cash flow and minimizing bad debt by closely monitoring and maintaining accurate records in accounts receivable and payable software.
- Implemented innovative collection strategies resulting in sustained chargeback rate of less than 0.7% by proactively identifying and addressing potential issues to prevent chargebacks before occurrence.
- Devised and implemented customized reimbursement plans, meticulously tailored to clients' budget constraints.

Languages

English



Native or Bilingual

Portuguese



Native or Bilingual

Spanish



Limited Working

Pernambuco.

- **Extracurricular Activities:** Laboratory Intern - Assisting on the study of Cortical Spreading Depression.

Certifications

Certified Associate in Project Management (CAPM)

Project Management Institute

Issued Mar 2022 · Expires Mar 2025

Websites

- LinkedIn:
<https://www.linkedin.com/in/lari-gui/>
- Portfolio:
<https://larigens.github.io/reactfolio/>

Honors & Awards

Rookie Rockstar - G Squared Funding, LLC Dec 2021. *Recognition Award in sincere appreciation for dedicated service.*

Most Helpful - G Squared Funding, LLC Dec 2022. *Recognition Award in sincere appreciation for dedicated service.*