Larissa Guilherme

Junior developer

Sandy Springs, GA

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**LinkedIn**: [linkedin.com/in/larigens/](https://www.linkedin.com/in/larigens/) **| GitHub:** [github.com/larigens](https://github.com/larigens) **|** **Portfolio:** [larigens.github.io/reactfolio/](https://larigens.github.io/reactfolio/)

# summary

Self-motivated Full Stack Web Developer with two years of experience in financial services. The drive to improve workplace software and a passion for technology prompted a career transition to computer sciences. Possessing an exceptional work ethic, recognition came in the form of two awards and three promotions in under two years. Holds a professional certification in Full Stack Web Development and Project Management. An innovative problem-solver with an enthusiasm for developing mobile-first design apps, emphasizing back-end development. Known among staff for strong attention to detail, ability to learn quickly, work effectively in a team, commitment to continuous learning, and delivering solutions that consistently exceed expectations.

# TECHNICAL SKILLS

ReactJS, JavaScript (CommonJS and ES6+), Node.js, Express.js, jQuery, CSS3, Bootstrap, ChakraUI, HTML5, Handlebars.js, SQL, MySQL, Sequelize, NoSQL, MongoDB, Mongoose, GraphQL, Apollo, RESTful API, Passport.js, JSON Web Token, PWAs, JSON, npm, Git, GitHub, Heroku.

# PROJECTS

**FinWiz** | **Repository:** [github.com/larigens/finwiz](http://github.com/larigens/finwiz) | **App:** [finwiz.herokuapp.com/](http://finwiz.herokuapp.com/)

* **Summary:** Factoring software designed to simplify the management of accounts receivable and payable.
* **Role:** Back-end and Team Lead.
* **Tools:** JavaScript, Node.js, React, Express.js, MongoDB, GraphQL, and JSON Web Token.

**Bugs Diaries** | **Repository**: [github.com/larigens/bugs-diaries](http://github.com/larigens/bugs-diaries) | **App**: [bugs-diaries.herokuapp.com/](http://bugs-diaries.herokuapp.com/)

* **Summary:** Blog that allows writers to publish, edit, and manage their articles.
* **Role:** Sole Author.
* **Tools:** JavaScript**,** Node.js, Express.js, Sequelize, Handlebars.js, MySQL, and bcrypt.

# EXPERIENCE

CSR analyst 2023-present

**G Squared Funding, LLC**  S**andy Springs, GA**

Critical member of the pioneering team for the company's new Fintech software implementation, responsible for running and administering the department. Demonstrates exceptional adaptability and quick learning, with the ability to master the platform on both admin and client ends. Proactively identifies potential issues to deliver efficient and effective customer service, driving successful adoption and revenue growth.

**Key Accomplishments:**

* Championed the successful implementation of the company's Fintech software resulting in a 15% increase in customer sign-ups.
* Effectively communicate the platform's key features and benefits to 10+ customers per day, leveraging strong communication skills to drive adoption and increase engagement.
* Demonstrate analytical skills and strong attention to detail to investigate and resolve 20+ accounting, service, and delivery issues, ensuring seamless customer experience and a 90% resolution rate.
* Proactively identify and track 5+ issues, leveraging a proactive approach to deliver an exceptional client experience and drive long-term success.

Underwriter 2022-present

**G Squared Funding, LLC**  S**andy Springs, GA**

Leverage strong communication and critical thinking skills to conduct thorough reviews of applicant data and accurately assess risk. Demonstrate exceptional attention to detail in managing 10-20 contracts weekly and maintaining accurate client records, ensuring seamless onboarding and ongoing satisfaction.

**Key Accomplishments:**

* Reduce the wait time for client sign-up to less than 24 hours, making prompt decisions on whether to accept, modify, or reject applications. Recognized as the most efficient underwriter with the lowest processing time.
* Streamline underwriting processes by creating an Excel spreadsheet that tracks UCC search renewal dates, leveraging strong analytical skills to optimize information management and minimize risk.
* Nurtured satisfaction of 70+ clients while excelling in my role as an underwriter, showcasing exceptional multitasking and time management skills.

Client Relations Manager 2021-2023

**G Squared Funding, LLC**  S**andy Springs, GA**

Developed strong relationships with 200+ brokerage companies and 100+ carriers, delivering exceptional customer satisfaction by proactively addressing complaints and issues. Trained clients on factoring software and leveraged analytical skills to manage financial transactions. Provided flexible reimbursement plans tailored to clients' needs.

**Key Accomplishments:**

* Improved accounts receivables with an innovative Excel spreadsheet, efficiently helping accounting to identify and allocate payments for unrecorded loads. Resulted in a 50% reduction in wait time for clients to receive their funds, elevating customer satisfaction and improving cash flow management.
* Developed and implemented innovative collection strategies, demonstrating proactive problem-solving skills to prevent potential issues and maintain a sustained charge-back rate of less than 0.7%.
* Within six months, earned promotion to Underwriter, followed by a leadership role within a year and a half. Successfully trained and mentored an employee to improve work performance and ensure a seamless transition into the new position.

# EDUCATION

Certificate, Full Stack Web Development 2022-2023

**Georgia Institute of Technology**   **Atlanta, GA**

Bachelor of Science, Clinical Nutrition 2015-2019

**Universidade Federal De Pernambuco**  **Recife, Brazil**

**Thesis:** [Nutritional therapy in cancer patients: reality of a referral hospital in Pernambuco.](https://revista.nutricion.org/PDF/GENS.pdf)

# CERTIFICATION

Certified associate in project management (CAPM)® 2022-2025

**Project Management Institute**  **Atlanta, GA**

**Credential:** [CAPM by PMI](https://www.credly.com/badges/b2f607b2-981e-4806-a7ac-d5a034042550?source=linked_in_profile)

# Awards

Most helpful 2022

**Issued by G Squared Funding, LLC** **Sandy Springs, GA**

Recognition Award in sincere appreciation for dedicated service.

Rookie Rockstar. 2021

**Issued by G Squared Funding, LLC** **Sandy Springs, GA**

Recognition Award in sincere appreciation for dedicated service.