

Admin Portal – Final Scope (Developer Version)

1. Users & Accounts

1.1 Family / Parent Accounts

View + Export + API Accessible

- Account ID
- Parent / guardian name
- Email (verified / unverified)
- Phone number (verified / unverified)
- Account state
 - 30-Day Starter
 - Free
 - Paid Starter
 - Paid Elite
- Signup date
- Subscription start date
- Subscription end date
- Payment status (none on file / active / expired)
- Linked player profiles (count + Player IDs)

Admin Actions

- Suspend account
 - Delete account
 - Trigger compliance data deletion
 - Blacklist email (email can no longer be used to create accounts)
 - Blacklist phone number (phone can no longer be used to create accounts)
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1.2 Player Profiles

View + Export + API Accessible

- Player ID
- First name
- Last name (stored regardless of public visibility)

- Birth year
- Position(s)
- Parent account ID
- Team
- Level
- Profile photo
- Coach verification status
- Social links

Admin Actions

- Delete player profile (without deleting parent account)
 - Remove player reviews
 - Remove profile photo (moderation)
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1.3 Coach Accounts

View + Export + API Accessible

- Coach ID
- Full name
- Email (verified / unverified)
- Phone number (verified / unverified)
- Team(s)
- Level(s)
- Birth year(s)
- CEP number
- CEP level
- Head coach uniqueness hash
(*Birth Year + Team + Level*)
- Dispute count
- Revocation history
- Account status (active / revoked)

Admin Actions

- Delete team from coach account
- Suspend account
- Delete account
- Trigger compliance data deletion
- Blacklist email
- Blacklist phone number

2. Subscriptions & Billing

View + Export + API Accessible

- Total user count by:
 - Plan type (Individual / Family)
 - Tier (Free / Starter / Elite)
 - Billing cycle (Monthly / Annual)
- Payment method on file (yes / no)
- Trial expiration date (Day 30)
- Downgrade reason:
 - Non-payment
 - Cancellation

Admin Actions

- Force cancel subscription
 - View billing history (read-only)
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3. Coach Verification

3.1 Verification Requests

View + Export + API Accessible

- Player ID
- Coach ID
- Team
- Level
- Birth year
- Request timestamp
- Status:
 - Pending
 - Approved
 - Rejected
- Badge state (green / yellow / red)

Admin Actions

- Override verification outcome (if incorrect selection was made)

4. Facilities

4.1 Facility Submissions

View + Export + API Accessible

- Business name
- Location
- Amenities / services offered
- External website
- Submission date
- Status (pending / approved / rejected)

Admin Actions

- Approve facility (publishes to site and adds to master list)
 - Reject facility
 - Edit facility information before publish
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4.2 Facility Reviews

View + Export + API Accessible

- Review ID
- Facility ID
- Reviewer ID
- Star rating
- Submission date

Admin Actions

- Remove review
 - Restore review
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5. Ratings & Evaluations

5.1 Coach Ratings

View + Export + API Accessible

- Coach ID
- Aggregated rating values
- Rating count

Admin Actions

- Remove abusive ratings
 - Reset rating aggregation (edge cases only)
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5.2 Coach Evaluations of Players

View + Export + API Accessible

- Player ID
- Coach ID
- Request date

Admin Actions

- Remove evaluation
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6. Events

View + Export + API Accessible

- Event ID
- Created by (Coach ID)
- Event title
- Event type
- Date & time
- Location
- External links
- Image (optional)

Admin Actions

- Remove event
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7. Contact & Support Inbox

View + Export + API Accessible

- Message ID
 - Name
 - Email
 - Message body
 - Category:
 - Billing
 - Verification
 - Bug
 - General
 - Status (open / resolved)
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8. Compliance & Audit Logs

8.1 Data Compliance

View + Export + API Accessible

- Account deletion requests (GDPR / CCPA)
 - Deletion timestamps
 - Retention countdown (1 year)
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8.2 Activity Logs (Read-Only)

View + Export + API Accessible

- Logins
 - Verification actions
 - Subscription changes
 - Admin actions
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9. System Configuration (Backend-Managed Lists)

View + Edit + API Accessible

Admins manage dropdown/reference data used across the platform.

No free-text entry on the frontend.

Editable Reference Lists

- Teams
- Leagues
- Levels
- Birth years
- Positions
- Event types
- Facility amenities / services
- Rating category text

Rules

- Deactivated items remain attached to historical records
 - Items cannot be deleted if currently in use (soft disable only)
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Notes for Development

- All **View + Export + API Accessible** sections must support:
 - Visibility in the portal
 - CSV export
 - Authenticated admin API endpoints
- Admin deletes are destructive only when explicitly triggered
- Blacklists must be enforced at signup and account update
- Dropdown lists must be ID-based (no string dependencies)