

Interactive Prompts for Discerning a Marketing Manager's AI'able Tasks

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Description

Definition

Interactive prompts: A prompt construction strategy for LLM-based systems that enables contextual guidance, multi-step instructions, and an iterative learning process with continuous feedback.

Attributes of interactive prompts

- Relevant Context: The background information or setting specific to the user, situation, task, or domain
- Multi-step Guidance: The structure of interactive prompts that breaks down a task, dialogue, or process into manageable steps, facilitating the AI in understanding and responding to each part effectively
- Feedback Facilitation: The deliberate design of prompts to encourage user feedback on the AI's performance
- Feedback Mechanisms: These are tools or methods, like A/B testing, user ratings, or questionnaires, used by interactive prompts to effectively collect feedback from users.
- Abstraction for Scalability: The process of transforming complex and diverse raw user feedback into a generalized format that the AI can learn from effectively
- Iterative Process: A cyclical process where prompts and interactions generate feedback, leading to updates and improvements in the AI's responses through multiple rounds.

Interactive prompt (v.4)

This prompt will be updated by July 13.

[Interactive Prompt]

Title: Exploring AI's Impact on Marketing Manager Tasks

Introduction: Welcome to this interactive prompt focused on understanding how generative AI may impact the tasks you perform as a Marketing Manager. Your insights and feedback are invaluable in assessing and refining AI's initial categorizations of each task into five sets:

- 1) AI-Automated Tasks: Very likely to be automated by AI
- 2) AI-Augmented Tasks: Very likely to be augmented by AI
- 3) Not Impacted Tasks: Not likely to be impacted by AI

- 4) Master Tasks: Require mastery and specialist knowledge
- 5) Genius Tasks: Require unique human abilities exceeding AI

Instructions:

AI: Review the list of detailed work activities and the list of tasks performed by a Marketing Manager provided below.

Eliminate redundant items and integrate all items to produce a synthesized list.

Focus on the synthesized list. Categorize items as: 1) Tasks that are very likely to be automated by generative AI, 2) Tasks that are very likely to be augmented by generative AI, 3) Tasks that are not likely to be impacted by AI, 4) Tasks that require mastery and a significant degree of specialist knowledge or expertise, 5) Tasks that require genius and involve unique human abilities that currently exceed AI capabilities.

Ask the user to validate, refine, and provide your feedback on AI's categorizations.

Provide a clear, actionable way to the user to suggest adjustments, provide alternative categorizations if needed, or highlight any challenges or opportunities. The user's insights and context is crucial in improving AI's assessments.

As the user reviews and provides feedback, consider the five sets: AI-Automated Tasks, AI-Augmented Tasks, Not Impacted Tasks, Master Tasks, and Genius Tasks. If the user believes a task falls into a different set than initially categorized by AI, ask the user to explain their reasoning.

Additionally, please consider that the prompt may need to set more constraints or provide additional examples to ensure clarity on how user feedback will translate into model knowledge. Feel free to suggest constraints, provide examples, or propose templates as starting points for the feedback process. These suggestions can help address potential inference leaps and improve the nuance of the feedback process over time.

Here is the list of detailed work activities:

Develop marketing plans or strategies.

Evaluate program effectiveness.

Direct sales, marketing, or customer service activities.

Analyze data to inform operational decisions or activities.

Estimate cost or material requirements. Determine pricing or monetary policies.

Compile operational data.

Supervise employees.

Confer with organizational members to accomplish work activities.

Analyze market research data.

Analyze forecasting data to improve business decisions.

Monitor external affairs or events affecting business operations.

Negotiate contracts for transportation, distribution, or logistics services.

Coordinate special events or programs.

Conduct opinion surveys or needs assessments.

Develop sustainable organizational policies or practices.

Recommend organizational process or policy changes.

Advise others on business or operational matters.
Develop marketing plans or strategies for environmental initiatives.

Here is the list of tasks:

Identify, develop, or evaluate marketing strategy, based on knowledge of establishment objectives, market characteristics, and cost and markup factors.
Formulate, direct, or coordinate marketing activities or policies to promote products or services, working with advertising or promotion managers.
Evaluate the financial aspects of product development, such as budgets, expenditures, research and development appropriations, or return-on-investment and profit-loss projections.
Develop pricing strategies, balancing firm objectives and customer satisfaction.
Compile lists describing product or service offerings.
Direct the hiring, training, or performance evaluations of marketing or sales staff and oversee their daily activities.
Consult with product development personnel on product specifications, such as design, color, or packaging.
Use sales forecasting or strategic planning to ensure the sale and profitability of products, lines, or services, analyzing business developments and monitoring market trends.
Negotiate contracts with vendors or distributors to manage product distribution, establishing distribution networks or developing distribution strategies.
Coordinate or participate in promotional activities or trade shows, working with developers, advertisers, or production managers, to market products or services.
Initiate market research studies, or analyze their findings.
Confer with legal staff to resolve problems, such as copyright infringement or royalty sharing with outside producers or distributors.
Consult with buying personnel to gain advice regarding the types of products or services expected to be in demand.
Consult with buying personnel to gain advice regarding environmentally sound or sustainable products.
Conduct economic or commercial surveys to identify potential markets for products or services.
Recommend modifications to products, packaging, production processes, or other characteristics to improve the environmental soundness or sustainability of products.
Advise business or other groups on local, national, or international factors affecting the buying or selling of products or services.
Select products or accessories to be displayed at trade or special production shows.
Develop business cases for environmental marketing strategies.
Integrate environmental information into product or company marketing strategies, policies, or activities.

Prompt for generating five sets of tasks (v.3)

The purpose of this session is to identify five sets of activities: 1) Tasks that are very likely to be automated by generative AI, 2) Tasks that are very likely to be augmented by generative AI, 3) Tasks that are not likely to be impacted by AI, 4) Tasks that require mastery and a significant degree of specialist knowledge or expertise, 5) Tasks that require genius and involve unique human abilities that currently exceed AI capabilities.

Focus on one occupation: Marketing Manager.

A Marketing Manager performs these detailed work activities:

Develop marketing plans or strategies.

Evaluate program effectiveness.

Direct sales, marketing, or customer service activities.

Analyze data to inform operational decisions or activities.

Estimate cost or material requirements. Determine pricing or monetary policies.

Compile operational data.

Supervise employees.

Confer with organizational members to accomplish work activities.

Analyze market research data.

Analyze forecasting data to improve business decisions.

Monitor external affairs or events affecting business operations.

Negotiate contracts for transportation, distribution, or logistics services.

Coordinate special events or programs.

Conduct opinion surveys or needs assessments.

Develop sustainable organizational policies or practices.

Recommend organizational process or policy changes.

Advise others on business or operational matters.

Develop marketing plans or strategies for environmental initiatives.

A Marketing Manager performs these tasks:

Identify, develop, or evaluate marketing strategy, based on knowledge of establishment objectives, market characteristics, and cost and markup factors.

Formulate, direct, or coordinate marketing activities or policies to promote products or services, working with advertising or promotion managers.

Evaluate the financial aspects of product development, such as budgets, expenditures, research and development appropriations, or return-on-investment and profit-loss projections.

Develop pricing strategies, balancing firm objectives and customer satisfaction.

Compile lists describing product or service offerings.

Direct the hiring, training, or performance evaluations of marketing or sales staff and oversee their daily activities.

Consult with product development personnel on product specifications, such as design, color, or packaging.

Use sales forecasting or strategic planning to ensure the sale and profitability of products, lines, or services, analyzing business developments and monitoring market trends.

Negotiate contracts with vendors or distributors to manage product distribution, establishing distribution networks or developing distribution strategies.

Coordinate or participate in promotional activities or trade shows, working with developers,

advertisers, or production managers, to market products or services.
 Initiate market research studies, or analyze their findings.
 Confer with legal staff to resolve problems, such as copyright infringement or royalty sharing with outside producers or distributors.
 Consult with buying personnel to gain advice regarding the types of products or services expected to be in demand.
 Consult with buying personnel to gain advice regarding environmentally sound or sustainable products.
 Conduct economic or commercial surveys to identify potential markets for products or services.
 Recommend modifications to products, packaging, production processes, or other characteristics to improve the environmental soundness or sustainability of products.
 Advise business or other groups on local, national, or international factors affecting the buying or selling of products or services.
 Select products or accessories to be displayed at trade or special production shows.
 Develop business cases for environmental marketing strategies.
 Integrate environmental information into product or company marketing strategies, policies, or activities.

AI, focus on the information about the detailed work activities and tasks.

AI, create five lists:

1) AI-Automated Tasks: Tasks that are very likely to be automated by generative AI, 2) AI-Augmented Tasks: Tasks that are very likely to be augmented by generative AI, 3) Not impacted Tasks: Tasks that are not likely to be impacted by AI, 4) Master Tasks: Tasks that require mastery and a significant degree of specialist knowledge or expertise, 5) Genius Tasks: Tasks that require genius and involve unique human abilities that currently exceed AI capabilities.

AI, use the following information to produce the five lists.

AI-Automated Tasks

AI-Automated Tasks are tasks that AI systems can fully perform independently, once they've been configured with the appropriate parameters and inputs.

Characteristics of tasks that are very likely to be automated by generative AI:

Repetitiveness: If an activity involves repeated processes that follow the same pattern or rules, it's likely it can be automated. Examples could be data entry, data analysis or producing standard reports.

Quantitative vs Qualitative: Tasks that are quantitative and rely on structured, numerical data are typically easier to automate than those requiring qualitative judgment. An AI can analyze large amounts of numerical data, identify patterns, and make predictions or decisions based on algorithms.

Limited Context: Activities that don't require a deep understanding of broad context or nuanced interpretation are prime candidates for automation. This might include activities like compiling operational data or determining pricing based on specific rules.

No Physical Interaction: If a task doesn't require physical action or manipulation of objects in the real world, it's easier to automate. For example, analyzing market research data or forecasting data for business decisions can be done by AI without physical interaction.

AI-Augmented Tasks

AI-Augmented Tasks are performed more efficiently or effectively with the help of AI, but still necessitate human participation for completion or decision-making.

Characteristics of tasks that are very likely to be augmented by generative AI:

Complex Decision Making: AI can help humans make better decisions by processing vast amounts of data to provide insights and recommendations. But if the decisions involve complexity, ethical considerations, or unpredictable variables, human judgment is still crucial. In these cases, AI can augment human decision-making rather than replacing it.

Interpersonal Interaction: Any task that involves interpersonal interaction, empathy, or persuasion is likely to be augmented, rather than replaced, by AI. This includes activities like negotiating contracts or advising others on business matters.

Unstructured Tasks: Tasks that involve dealing with unstructured information, creativity, or require a high degree of adaptability are hard to fully automate. For example, developing marketing strategies for environmental initiatives would involve understanding complex and unstructured data, understanding societal trends, and crafting creative strategies, all of which are areas where AI can assist but not fully replace human input.

Constantly Evolving Tasks: Tasks that change frequently or require continuous learning in an unpredictable manner are hard to fully automate. They can, however, be augmented by AI. For instance, monitoring external affairs or events affecting business operations is a task that could greatly benefit from AI assistance, but due to its dynamic nature, would still require human oversight.

Not impacted Tasks

Not impacted Tasks are tasks that can't be significantly enhanced or replaced by AI due to their inherent complexity, the necessity for nuanced human judgment, or the need for human empathy and emotion.

Characteristics of tasks that are not impacted by AI:

Human-centric: These tasks need a high level of human interaction, empathy, or care. AI doesn't have the capability to replace the unique human touch or understand and mimic the vast array of human emotions accurately.

Unpredictability: Tasks that do not have a set pattern or process and are contingent on real-time changes or decisions can't be significantly enhanced or replaced by AI.

Creative Thought: Tasks that demand unique, inventive or out-of-the-box thinking, where no two instances are alike, are usually impervious to AI automation. AI may assist by providing data or suggestions, but it can't replicate human creativity.

Critical Decision-Making: Tasks that involve complex, nuanced decision-making, ethical considerations, or unique understanding of complex scenarios cannot be replaced by AI.

Master Tasks

Master Tasks are tasks that require a significant degree of specialist knowledge or expertise. While AI may support these tasks, they predominantly require advanced human decision-making and skill.

Characteristics of master tasks:

Domain Expertise: These tasks often require significant domain knowledge or expertise that can't be fully automated and requires a high level of human decision-making and skill.

Strategic Thinking: They often involve planning, management or decision-making at a strategic level, requiring an understanding of the broader business landscape and long-term implications.

Deep Analysis: Master tasks often require a deep understanding of complex data, or the ability to make nuanced interpretations that AI can't fully replicate.

Managing People: Tasks that involve managing or leading people, understanding their motivations and needs, providing feedback, or developing their skills, cannot be fully replaced by AI.

Genius Tasks

Genius Tasks are tasks involving unique human abilities that currently exceed AI capabilities. This includes tasks that require exceptional creativity, high-level strategic thinking, or profound interpersonal skills.

Characteristics of genius tasks:

Exceptional Creativity: These tasks demand a high level of original thought, artistic skill, or innovation that is currently beyond the capabilities of AI.

Strategic Insight: Genius tasks often require the ability to draw insights from a range of disparate sources, and use these to develop high-level strategic plans or make crucial business decisions.

Empathy and Interpersonal Skills: Tasks that require a deep understanding of human emotions, or the ability to empathize and connect with others on an emotional level, are currently beyond the reach of AI.

Unparalleled Expertise: These tasks are usually performed by individuals who are the top experts in their field. Their knowledge and experience often encompass intuitive understanding and decision-making that can't be replicated by AI.

GPT-4 output, 7-9-2023

Marketing Manager:
<p>Here are five sets of activities for a Marketing Manager:</p> <p>AI-Automated Tasks:</p> <ol style="list-style-type: none"> 1. Data analysis to inform operational decisions or activities. 2. Compiling operational data. 3. Analyzing market research data. 4. Analyzing forecasting data to improve business decisions. <p>AI-Augmented Tasks:</p> <ol style="list-style-type: none"> 1. Developing marketing plans or strategies. 2. Evaluating program effectiveness. 3. Coordinating special events or programs. 4. Negotiating contracts for transportation, distribution, or logistics services. 5. Conducting opinion surveys or needs assessments. 6. Recommending organizational process or policy changes. 7. Advising others on business or operational matters.

8. Integrating environmental information into product or company marketing strategies, policies, or activities.

Not Impacted Tasks:

1. Directing sales, marketing, or customer service activities.
2. Supervising employees.
3. Conferring with organizational members to accomplish work activities.
4. Monitoring external affairs or events affecting business operations.
5. Developing sustainable organizational policies or practices.
6. Conducting economic or commercial surveys to identify potential markets for products or services.
7. Developing business cases for environmental marketing strategies.

Master Tasks:

1. Identifying, developing, or evaluating marketing strategy, based on knowledge of establishment objectives, market characteristics, and cost and markup factors.
2. Formulating, directing, or coordinating marketing activities or policies to promote products or services, working with advertising or promotion managers.
3. Evaluating the financial aspects of product development, such as budgets, expenditures, research and development appropriations, or return-on-investment and profit-loss projections.
4. Developing pricing strategies, balancing firm objectives and customer satisfaction.
5. Directing the hiring, training, or performance evaluations of marketing or sales staff and overseeing their daily activities.
6. Consulting with product development personnel on product specifications, such as design, color, or packaging.
7. Using sales forecasting or strategic planning to ensure the sale and profitability of products, lines, or services, analyzing business developments and monitoring market trends.
8. Negotiating contracts with vendors or distributors to manage product distribution, establishing distribution networks or developing distribution strategies.
9. Initiating market research studies, or analyzing their findings.
10. Consulting with legal staff to resolve problems, such as copyright infringement or royalty sharing with outside producers or distributors.
11. Consulting with buying personnel to gain advice regarding the types of products or services expected to be in demand.
12. Selecting products or accessories to be displayed at trade or special production shows.

Genius Tasks:

1. Developing marketing plans or strategies for environmental initiatives.
2. Recommending modifications to products, packaging, production processes, or other characteristics to improve the environmental soundness or sustainability of products.
3. Consulting with buying personnel to gain advice regarding environmentally sound or sustainable products.

4. Advising business or other groups on local, national, or international factors affecting the buying or selling of products or services.

chat-bison@001, 7-9-2023

AI-Automated Tasks:

1. Compile operational data
2. Determine pricing or monetary policies
3. Estimate cost or material requirements
4. Analyze data to inform operational decisions or activities

AI-Augmented Tasks:

1. Develop marketing plans or strategies
2. Evaluate program effectiveness
3. Direct sales, marketing, or customer service activities
4. Analyze market research data
5. Analyze forecasting data to improve business decisions
6. Monitor external affairs or events affecting business operations
7. Negotiate contracts for transportation, distribution, or logistics services
8. Coordinate special events or programs
9. Conduct opinion surveys or needs assessments
10. Develop sustainable organizational policies or practices
11. Recommend organizational process or policy changes
12. Advise others on business or operational matters
13. Develop marketing plans or strategies for environmental initiatives

Not impacted Tasks:

1. Develop pricing strategies, balancing firm objectives and customer satisfaction
2. Compile lists describing product or service offerings
3. Direct the hiring, training, or performance evaluations of marketing or sales staff and oversee their daily activities
4. Consult with product development personnel on product specifications, such as design, color, or packaging
5. Use sales forecasting or strategic planning to ensure the sale and profitability of products, lines, or services, analyzing business developments and monitoring market trends
6. Negotiate contracts with vendors or distributors to manage product distribution, establishing distribution networks or developing distribution strategies
7. Coordinate or participate in promotional activities or trade shows, working with developers, advertisers, or production managers, to market products or services
8. Initiate market research studies, or analyze their findings
9. Confer with legal staff to resolve problems, such as copyright infringement or royalty sharing with outside producers or distributors
10. Consult with buying personnel to gain advice regarding the types of products or services expected to be in demand
11. Consult with buying personnel to gain advice regarding environmentally sound or

sustainable products

12. Conduct economic or commercial surveys to identify potential markets for products or services
13. Recommend modifications to products, packaging, production processes, or other characteristics to improve the environmental soundness or sustainability of products
14. Advise business or other groups on local, national, or international factors affecting the buying or selling of products or services
15. Select products or accessories to be displayed at trade or special production shows
16. Develop business cases for environmental marketing strategies
17. Integrate environmental information into product or company marketing strategies, policies, or activities

Master Tasks:

1. Identify, develop, or evaluate marketing strategy, based on knowledge of establishment objectives, market characteristics, and cost and markup factors
2. Formulate, direct, or coordinate marketing activities or policies to promote products or services, working with advertising or promotion managers
3. Evaluate the financial aspects of product development, such as budgets, expenditures, research and development appropriations, or return-on-investment and profit-loss projections
4. Develop pricing strategies, balancing firm objectives and customer satisfaction
5. Direct the hiring, training, or performance evaluations of marketing or sales staff and oversee their daily activities
6. Consult with product development personnel on product specifications, such as design, color, or packaging
7. Use sales forecasting or strategic planning to ensure the sale and profitability of products, lines, or services, analyzing business developments and monitoring market trends
8. Negotiate contracts with vendors or distributors to manage product distribution, establishing distribution networks or developing distribution strategies
9. Coordinate or participate in promotional activities or trade shows, working with developers, advertisers, or production managers, to market products or services
10. Initiate market research studies, or analyze their findings
11. Confer with legal staff to resolve problems, such as copyright infringement or royalty sharing with outside producers or distributors
12. Consult with buying personnel to gain advice regarding the types of products or services expected to be in demand
13. Consult with buying personnel to gain advice regarding environmentally sound or sustainable products
14. Conduct economic or commercial surveys to identify potential markets for products or services
15. Recommend modifications to products, packaging, production processes, or other characteristics to improve the environmental soundness or sustainability of products
16. Advise business or other groups on local, national, or international factors affecting the buying or selling of products or services
17. Select products or accessories to be displayed at trade or special production shows
18. Develop business cases for environmental marketing strategies
19. Integrate environmental information into product or company marketing strategies, policies, or activities

Genius Tasks:

1. Develop marketing plans or strategies for environmental initiatives

Inputs

Prompt to identify AI'able tasks performed by a Marketing Manager

Purpose: The purpose of this session is to identify two sets of activities: 1) Activities that are very likely to be automated by generative AI, 2) Activities that are very likely to be augmented by generative AI.	
The occupation is a Marketing Manager.	
Definition: Detailed work activities are broad and more specific types of job behaviors and tasks that may be performed within an occupation.	<p>Here is a list of detailed work activities for a Marketing Manager:</p> <ul style="list-style-type: none">Develop marketing plans or strategies.Evaluate program effectiveness.Direct sales, marketing, or customer service activities.Analyze data to inform operational decisions or activities.Estimate cost or material requirements.Determine pricing or monetary policies.Compile operational data.Supervise employees.Confer with organizational members to accomplish work activities.Analyze market research data.Analyze forecasting data to improve business decisions.Monitor external affairs or events affecting business operations.Negotiate contracts for transportation, distribution, or logistics services.Coordinate special events or programs.Conduct opinion surveys or needs assessments.Develop sustainable organizational policies or practices.Recommend organizational process or policy

	changes. Advise others on business or operational matters. Develop marketing plans or strategies for environmental initiatives.
Instruction:	AI, focus on the information about the detailed work activities.
Instruction:	AI, create two lists: 1) Activities that are very likely to be automated by generative AI, 2) Activities that are very likely to be augmented by generative AI.

(Generic) Prompt to produce five sets of tasks for a Marketing Manager (v. 2)

This is the genericized prompt.
The aim of this exercise is to scrutinize the role of a _____, using data from ONET related to Detailed Work Activities and Tasks.
<p>This exploration will identify tasks that fall into five distinct categories:</p> <p>AI-Automated Tasks: These are tasks that AI systems can fully perform independently, once they've been configured with the appropriate parameters and inputs.</p> <p>AI-Augmented Tasks: These tasks are performed more efficiently or effectively with the help of AI, but still necessitate human participation for completion or decision-making.</p> <p>Non-AI'able Tasks: These are tasks that can't be significantly enhanced or replaced by AI due to their inherent complexity, the necessity for nuanced human judgment, or the need for human empathy and emotion.</p> <p>Master Tasks: These tasks require a significant degree of specialist knowledge or expertise. While AI may support these tasks, they predominantly require advanced human decision-making and skill.</p> <p>Genius Tasks: These tasks involve unique human abilities that currently exceed AI capabilities. This includes tasks that require exceptional creativity, high-level strategic thinking, or profound interpersonal skills.</p>
<p>Here is the O*NET data to identify the five distinct categories of tasks.</p> <p>Detailed Work Activities:</p>

Tasks:

AI: Please carefully evaluate the Detailed Work Activities and the Tasks.

Produce five sets:

- AI-Automated Tasks
- AI-Augmented Tasks
- Non-AI'able Tasks
- Master Tasks
- Genius Tasks

Definitions, Characteristics

Determining which activities could be automated or augmented by AI involves understanding the nature and complexity of the tasks, the degree of human involvement required, and the current capabilities of AI technology.

AI-Automated Tasks

AI-Automated Tasks are tasks that AI systems can fully perform independently, once they've been configured with the appropriate parameters and inputs.

Characteristics of tasks that are very likely to be automated by generative AI:

Repetitiveness: If an activity involves repeated processes that follow the same pattern or rules, it's likely it can be automated. Examples could be data entry, data analysis or producing standard reports.

Quantitative vs Qualitative: Tasks that are quantitative and rely on structured, numerical data are typically easier to automate than those requiring qualitative judgment. An AI can analyze large amounts of numerical data, identify patterns, and make predictions or decisions based on algorithms.

Limited Context: Activities that don't require a deep understanding of broad context or nuanced interpretation are prime candidates for automation. This might include activities like compiling operational data or determining pricing based on specific rules.

No Physical Interaction: If a task doesn't require physical action or manipulation of objects in the real world, it's easier to automate. For example, analyzing market research data or forecasting data for business decisions can be done by AI without physical interaction.

AI-Augmented Tasks

AI-Augmented Tasks are performed more efficiently or effectively with the help of AI, but still necessitate human participation for completion or decision-making.

Characteristics of tasks that are very likely to be augmented by generative AI:

Complex Decision Making: AI can help humans make better decisions by processing vast amounts of data to provide insights and recommendations. But if the decisions involve complexity, ethical considerations, or unpredictable variables, human judgment is still crucial. In these cases, AI can augment human decision-making rather than replacing it.

Interpersonal Interaction: Any task that involves interpersonal interaction, empathy, or persuasion is likely to be augmented, rather than replaced, by AI. This includes activities like negotiating contracts or advising others on business matters.

Unstructured Tasks: Tasks that involve dealing with unstructured information, creativity, or require a high degree of adaptability are hard to fully automate. For example, developing marketing strategies for environmental initiatives would involve understanding complex and unstructured data, understanding societal trends, and crafting creative strategies, all of which are areas where AI can assist but not fully replace human input.

Constantly Evolving Tasks: Tasks that change frequently or require continuous learning in an unpredictable manner are hard to fully automate. They can, however, be augmented by AI. For instance, monitoring external affairs or events affecting business operations is a task that could greatly benefit from AI assistance, but due to its dynamic nature, would still require human oversight.

Not impacted Tasks

Not impacted Tasks are tasks that can't be significantly enhanced or replaced by AI due to their inherent complexity, the necessity for nuanced human judgment, or the need for human empathy and emotion.

Characteristics of tasks that are not impacted by AI:

Human-centric: These tasks need a high level of human interaction, empathy, or care. AI doesn't have the capability to replace the unique human touch or understand and mimic the vast array of human emotions accurately.

Unpredictability: Tasks that do not have a set pattern or process and are contingent on real-time changes or decisions can't be significantly enhanced or replaced by AI.

Creative Thought: Tasks that demand unique, inventive or out-of-the-box thinking, where no two instances are alike, are usually impervious to AI automation. AI may assist by providing data or suggestions, but it can't replicate human creativity.

Critical Decision-Making: Tasks that involve complex, nuanced decision-making, ethical considerations, or unique understanding of complex scenarios cannot be replaced by AI.

Master Tasks

Master Tasks are tasks that require a significant degree of specialist knowledge or expertise. While AI may support these tasks, they predominantly require advanced human decision-making and skill.

Characteristics of master tasks:

Domain Expertise: These tasks often require significant domain knowledge or expertise that can't be fully automated and requires a high level of human decision-making and skill.

Strategic Thinking: They often involve planning, management or decision-making at a strategic level, requiring an understanding of the broader business landscape and long-term implications.

Deep Analysis: Master tasks often require a deep understanding of complex data, or the ability to make nuanced interpretations that AI can't fully replicate.

Managing People: Tasks that involve managing or leading people, understanding their motivations and needs, providing feedback, or developing their skills, cannot be fully replaced by AI.

Genius Tasks

Genius Tasks are tasks involving unique human abilities that currently exceed AI capabilities. This includes tasks that require exceptional creativity, high-level strategic thinking, or profound interpersonal skills.

Characteristics of genius tasks:

Exceptional Creativity: These tasks demand a high level of original thought, artistic skill, or innovation that is currently beyond the capabilities of AI.

Strategic Insight: Genius tasks often require the ability to draw insights from a range of disparate sources, and use these to develop high-level strategic plans or make crucial business decisions.

Empathy and Interpersonal Skills: Tasks that require a deep understanding of human emotions, or the ability to empathize and connect with others on an emotional level, are currently beyond the reach of AI.

Unparalleled Expertise: These tasks are usually performed by individuals who are the top experts in their field. Their knowledge and experience often encompass intuitive understanding and decision-making that can't be replicated by AI.