# Optimize KPI reporting using Power BI Metrics

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# Fellowaind





















## Agenda

- Power BI Metrics what and how?
- Creating Scorecards
- Creating Metrics
- Organize, View and Follow up on Metrics
- Metrics and Integrations
- Metrics and licensing requirements

# Power BI Metrics – what and how?



#### What is Power BI Metrics?

Metrics is a data-driven, collaborative, and adaptable way to measure key business metrics and goals



Driven by data



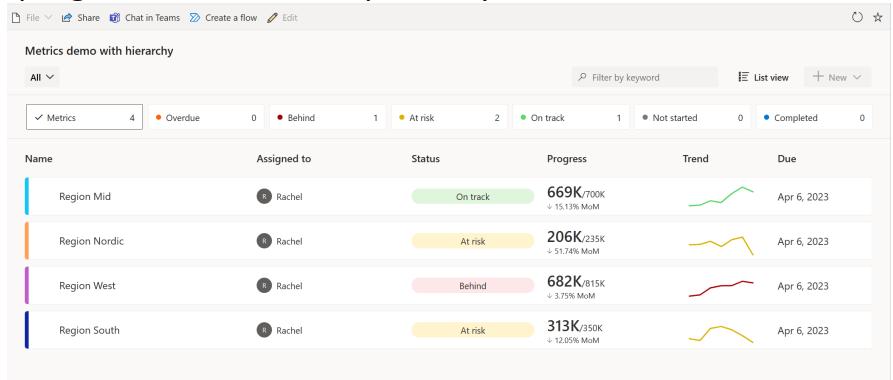
Built for teams



Automated action

### What is Power BI Metrics?

- Easy to create scorecards for KPIs
- Utilize data that already exist in Power BI reports
- Track progress for KPIs and optionally add check-in comments



#### How to use Power BI Metrics?

- Create Scorecard
- Create metrics
- Check-ins/Status/Update
- Automate

### How to use Power BI Metrics?



#### **Define Metrics**

Draft

Review

**Publish** 



#### Check-in

Collect notes

Review

Improve, adjust

ROB (Rhythm of Business)
MBR (Monthly Business Review)
WSR (Weekly Service Review)

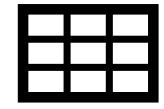
## Methodologies

#### Measurable Achievable Deadline

A methodology defines an approach to goal setting, tracking, initiatives, review and improvements

- MBO: Management by Objectives
- MAD: Measurable, Attainable, and have a Deadline
- SMART: Specific, Measurable, Achievable, Relevant, Time bound
- FAST: Frequently discussed, Ambitious, Specific, and Transparent
- OKR: Objectives and Key Results

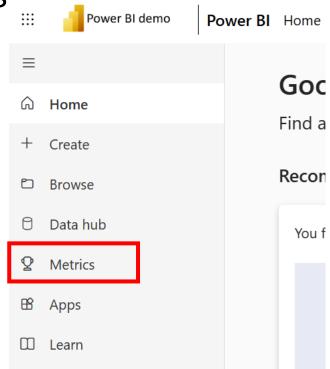
## Demo



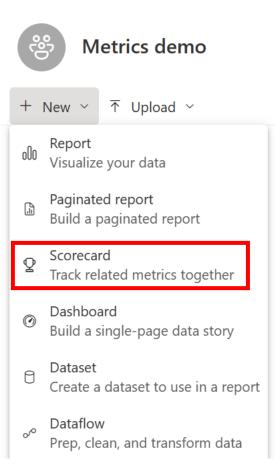
## Creating Scorecards

Always created in Power BI Service (or using Metrics Visual)

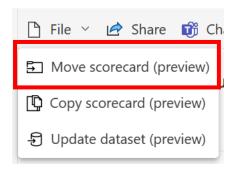
• Use the left navigation menu (saves the scorecard in My Workspace and it can be moved)

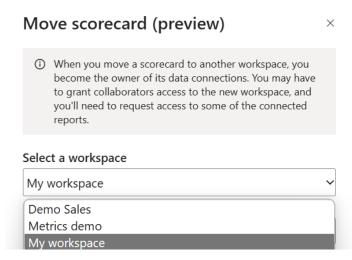


- Always created in Power BI Service
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- "New" in a Workspace (saves the scorecard in the Workspace)

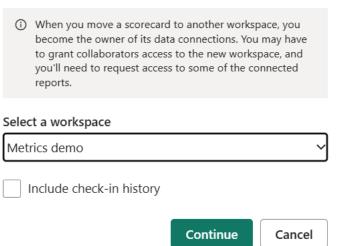


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- Scorecard can be moved to another Workspace in File menu





- Always created in Power BI Service
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- "New" in a Workspace (saves the scorecard in the Wor
- Scorecard can be move
- Scorecard can be copie



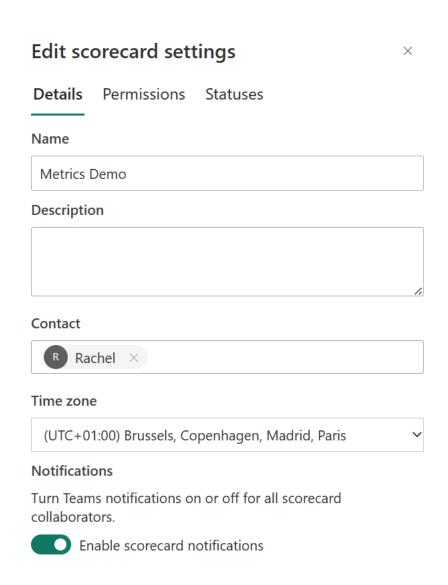
Copy scorecard (preview)

e in File menu Workspace

- Always created in Power BI Service
- Use the left navigation menu (saves the scorecard in My Workspace and it can be moved)
- "New" in a Workspace (saves the scorecard in the Workspace)
- Scorecard can be moved to another Workspace in File menu
- Scorecard can be copied to existing or another Workspace
- Each Scorecard has a dataset with details about the scorecard
   The dataset includes details about KPIs including values, targets,
   check-in notes and more

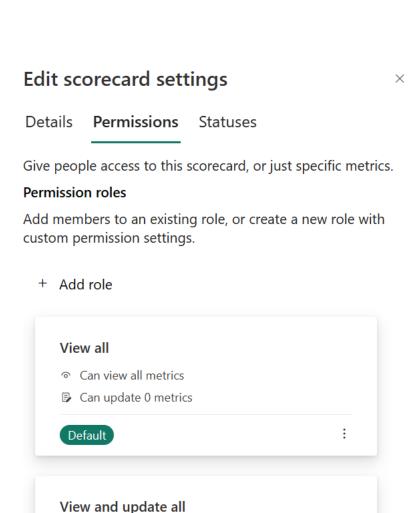
## Settings for scorecard

 Details, e.g., name, description, contact and time zone



## Settings for scorecard

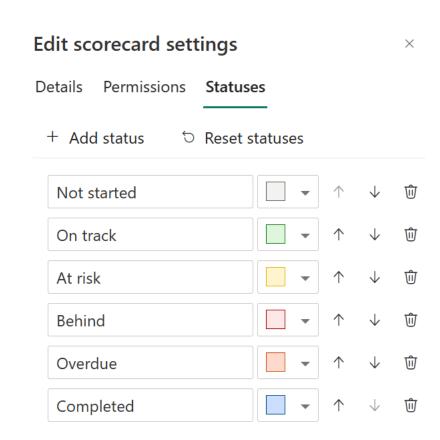
- Details, e.g., name, description, contact and time zone
- Permissions, configure access to metrics
  - more about this later



Can view all metricsCan update all metrics

## Settings for scorecard

- Details, e.g., name, description, contact and time zone
- Permissions, configure access to metrics
  - more about this later
- Statuses
  - more about this later



## Sharing Scorecard

Similar to sharing other content in Power BI

- Admin, Member and Contributors on Workspace can edit Scorecards
- Viewers on Workspace will see all Scorecards in Workspace
- Scorecards can also be shared using *Share* function

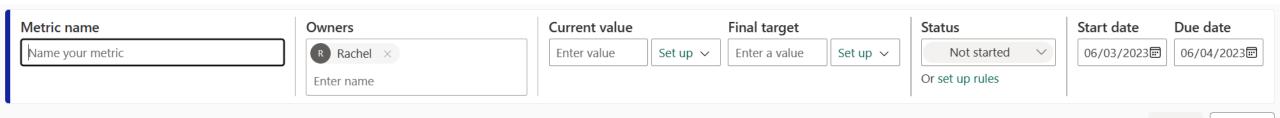
## Demo



# Creating Metrics

## Creating Metrics

- Each metric has
  - A name
  - One or more owners (optional, but recommended)
  - Value
  - Target (optional)
  - Status
  - Start date
  - End date



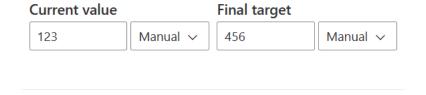
Cancel

## Creating Metrics

- Different types of metrics
  - Manual metrics
  - Connected metrics
  - Submetrics
  - Linked metrics

#### Manual metrics

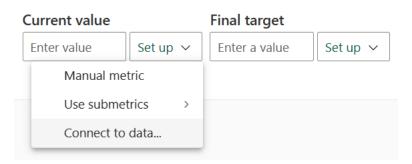
- Current value and Target are manually entered
- History is automatically created based on entered values



• Create scorecards and manual metrics - Power BI

#### Connected metrics

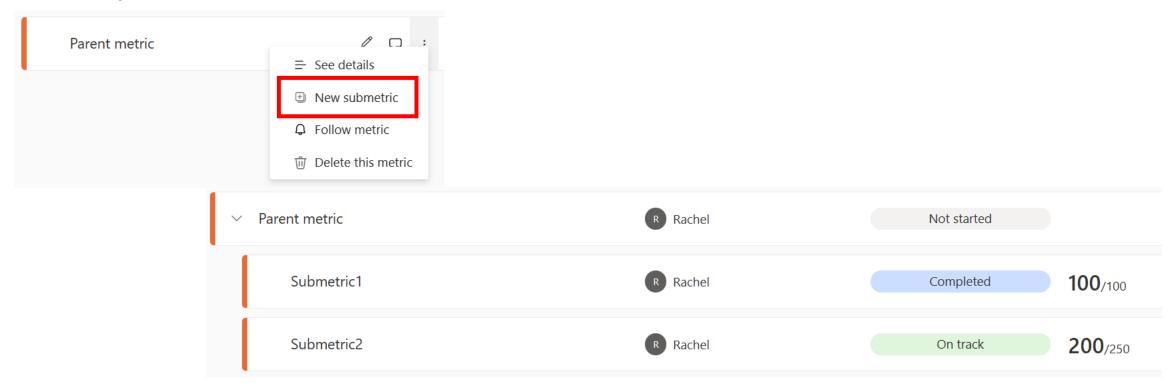
- Values are connected to data in a report
- Not all values must be connected you can connect to Current value and manually enter Target or vice versa
- Values are automatically updated when datasets are refreshed
- If applicable, history is automatically created



Create connected metrics in Power BI

#### Submetrics

- Require a parent metric
- Each parent metric can have none or more submetrics



#### Submetrics

- Require a parent metric
- Each parent metric can have none or more submetrics
- A submetric can be either connected or manual
- Submetrics can rollup to parent metric, based on SUM, AVG, MAX or MIN



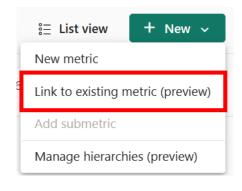
#### Submetrics

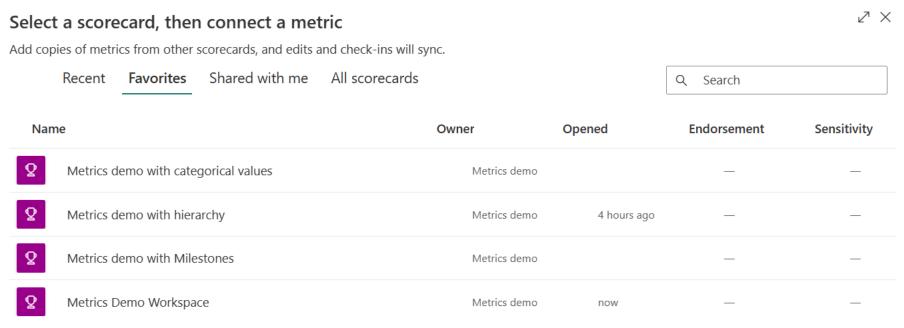
- Require a parent metric
- Each parent metric can have none or more submetrics
- A submetric can be either connected or manual
- Submetrics can rollup to parent metric, based on SUM, AVG, MAX or MIN
- Rollups always show the same aggregation value of all submetrics, regardless of metric level permissions
- Support up to 5 levels

Create submetrics in the Power BI service

## Linked metrics (preview)

Use same metric on multiple scorecards



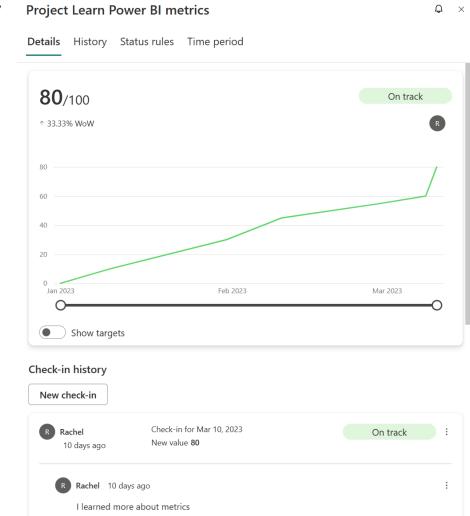


## Linked metrics (preview)

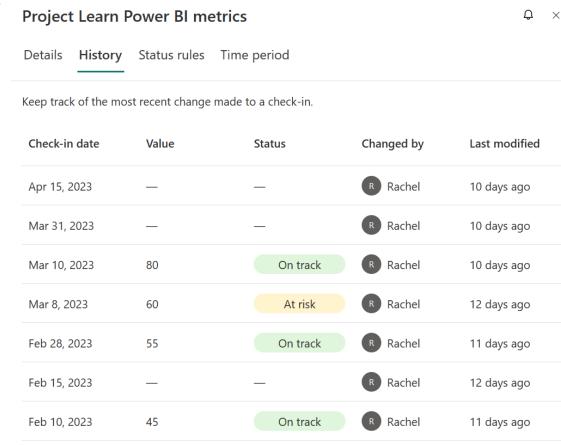
- Use same metric on multiple scorecards
- Check-ins are reflected in all scorecards
- Only users who have view access to the source metric can see the linked metric
- Metric can only be edited in source scorecard
- Check-in can happen in all scorecards, if user has permission
- Linked metrics are not filtered by hierarchies
- Rollups are based on source scorecard

Create linked metrics in the Power BI service

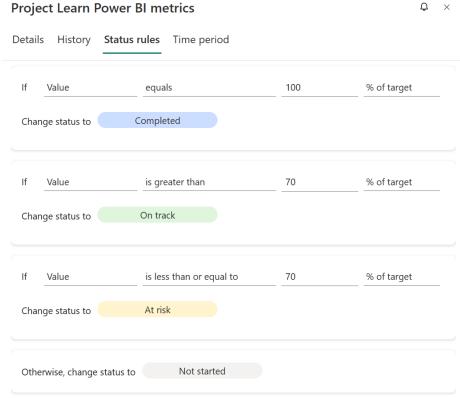
• Details: including check-in option and history



- Details: including check-in option and history
- History: check-in date, value, status etc.



- Details: including check-in option and history
- History: check-in date, value, status etc.
- Status rules: configure automated status rules Project Learn Power BI metrics



- Details: including check-in option and history
- History: check-in date, value, status etc.
- Status rules: configure automated status rules
- Time period: configure change in percentage c

Set tracking preferences for this metric

Display change on this metric

On

Cycle over cycle
Show the change every set number of days, like Month over Month.

Cycle to date
Show Month to Date, Year to Date, or any date to present.

No cycle
Just show the change between this metric's last 2 data points.

Label

Label

Display as

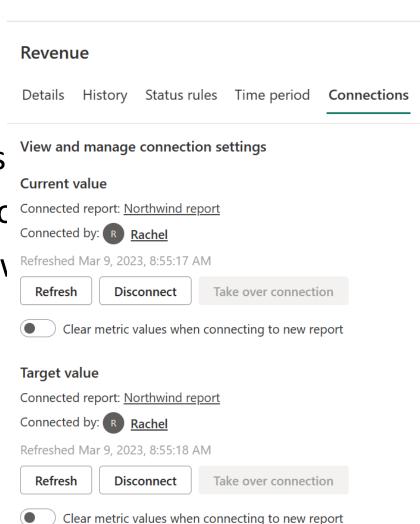
Percentage Absolute value

 $\Omega$   $\times$ 

**Project Learn Power BI metrics** 

Details History Status rules **Time period** 

- Details: including check-in option and history
- History: check-in date, value, status etc.
- Status rules: configure automated status rules
- Time period: configure change in percentage c
- Connections: exist for connected metrics, show

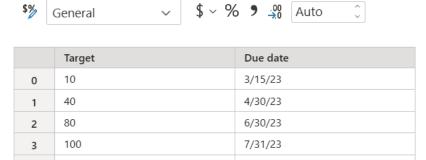


#### Milestone on metrics

- Relevant for metrics where targets change over time
- Setup target and due date manually

#### Add or edit multiple milestones (preview)

Add (or copy and paste) the metrics and due dates you'd like to set as milestones.

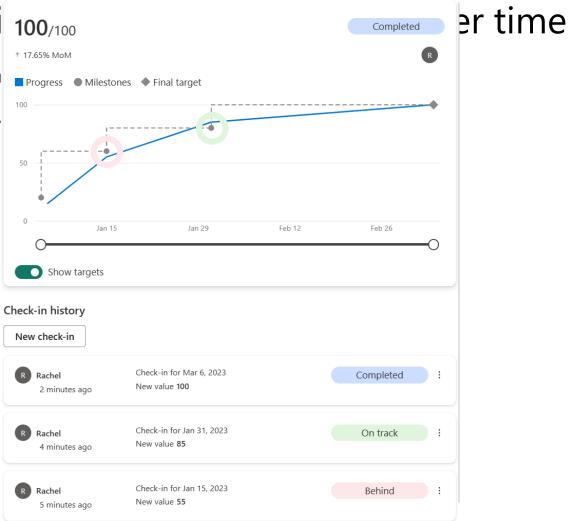


#### Milestone on metrics

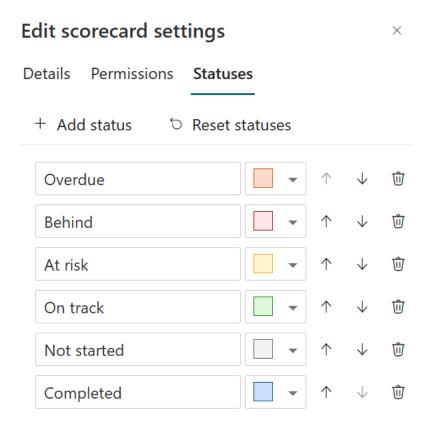
• Relevant for metri 100/100

Setup target and

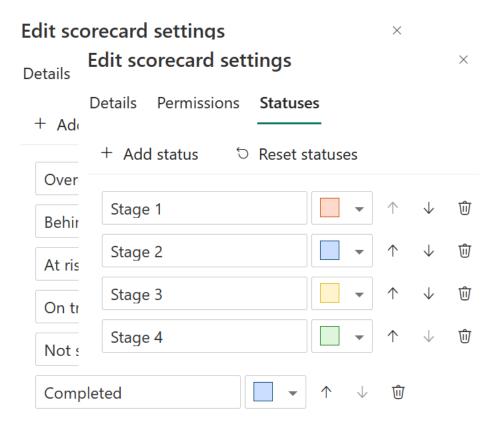
Track developmer



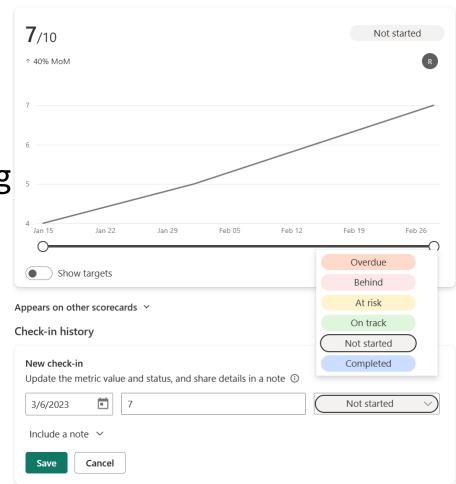
- Easy way to see status on individual metrics
- Each scorecard can have different statuses
  - Configured under Settings for scorecard



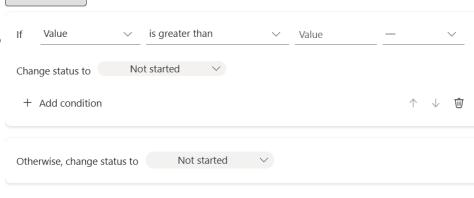
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- Easy way to see status on individual metrics
- Each scorecard can have different statuses
  - Configured under Settings for scorecard
- Status can be adjusted manually when creating metrics and performing check-in



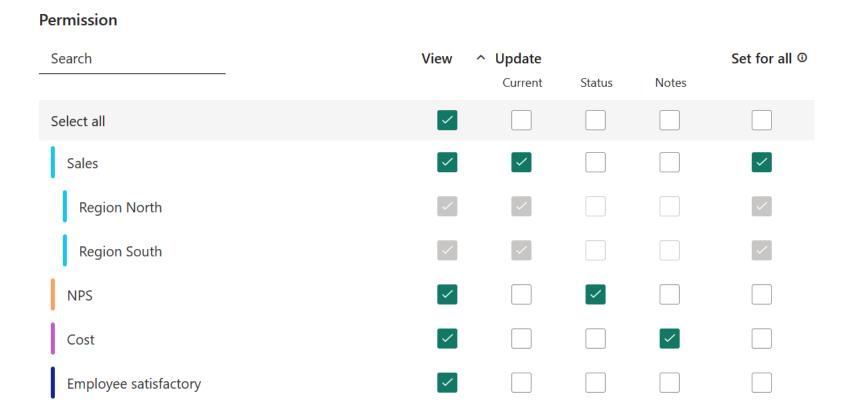
- Easy way to see status on individual metrics
- Each scorecard can have different statuses
  - Configured under Settings for scorecard
- Status can be adjusted manually when creating time period metrics and performing check-in
- Status can be automated by configuring rules



- <u>Customize statuses on your scorecard</u>
- Create automated status rules for metrics in the Power BI service

#### Permission on Metrics

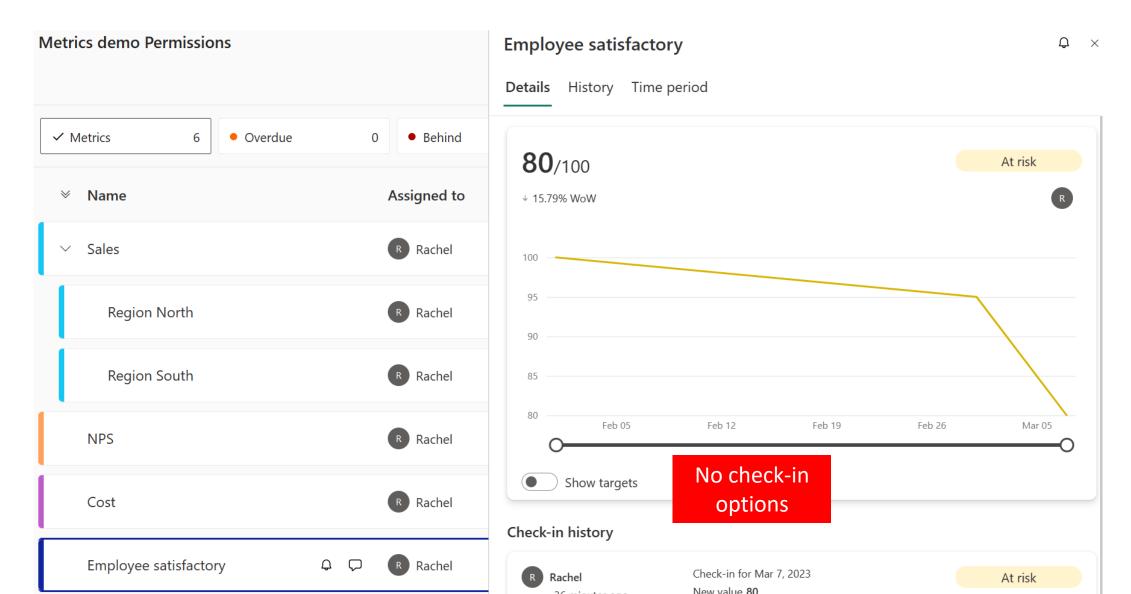
Scorecard setting, you can configure roles with permission on metric level



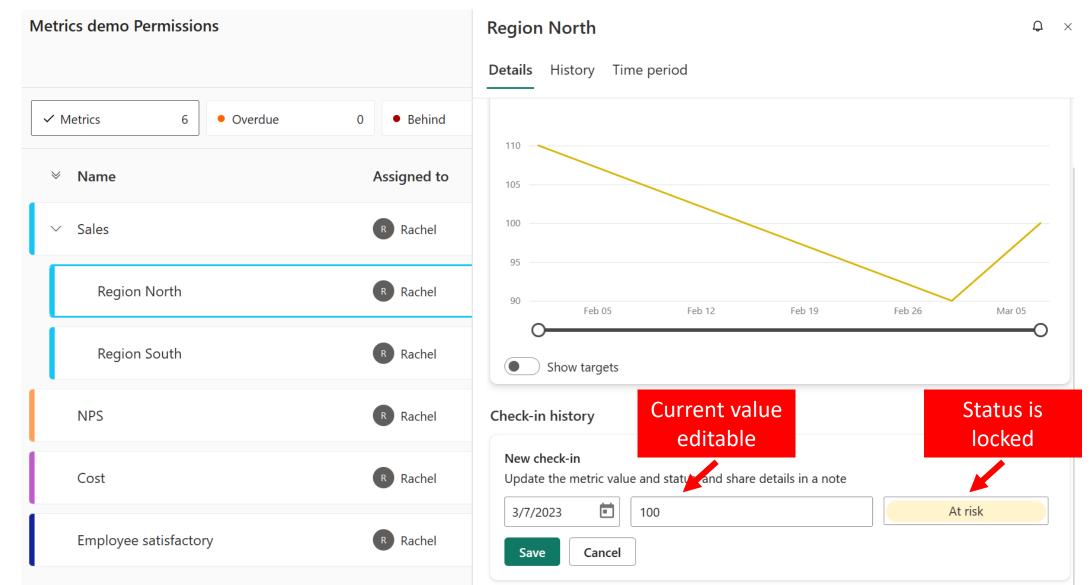
#### Permission on Metrics

- Scorecard setting, you can configure roles with permission on metric level
- View permission: user can view metric
- Update permission: allow users to update & check-in, control on
  - **Note**: permission to add notes
  - Status: permission to update status
  - Current: permission to update current value
- Set for all permission: all submetrics will inherit configured permissions
- **Default** permission: applicable if no other roles are assigned

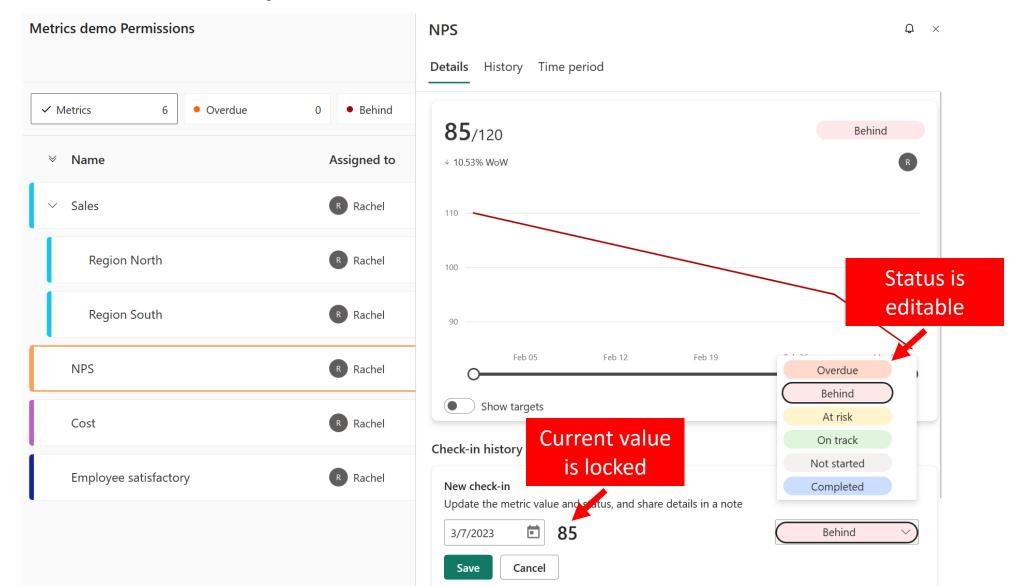
#### Permission: View



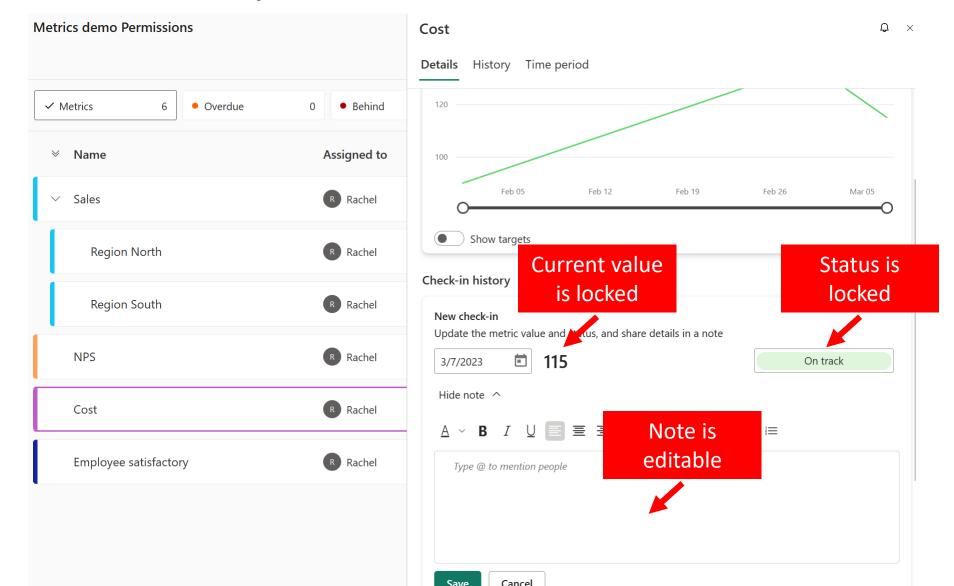
#### Permission: Update, Current



#### Permission: Update, Status



#### Permission: Update, Notes



#### Permission on Metrics

- Permissions apply to underlying dataset for scorecard, except default role
- Admin, Member or Contributor will always see all metrics in scorecards

Protect your scorecards with metric-level permissions

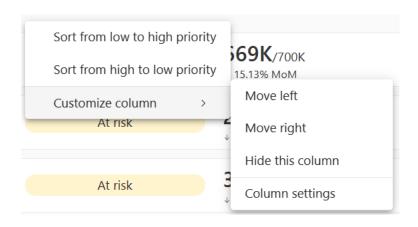
# Demo

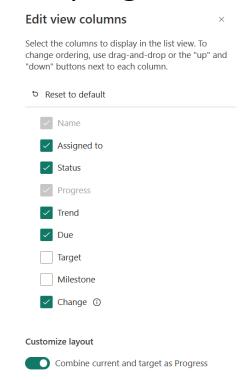
# Organize, View and Follow up on Metrics



#### Organizing content in scorecard

- You can reorder metrics, including creating/removing submetrics
- Rearrange order of columns
- Hide/unhide columns, name and progress/current cannot be hidden



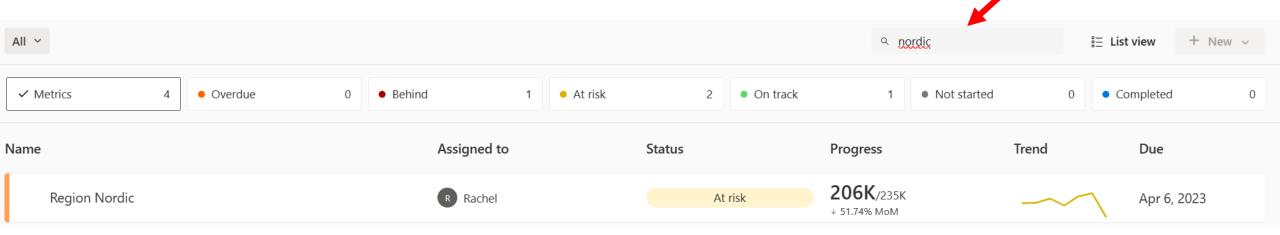


#### Organizing content in scorecard

- You can reorder metrics, including creating/removing submetrics
- Rearrange order of columns
- Hide/unhide columns, name and progress/current cannot be hidden
- Move scorecard to another workspace
- Copy scorecard this can be used to create scorecard templates

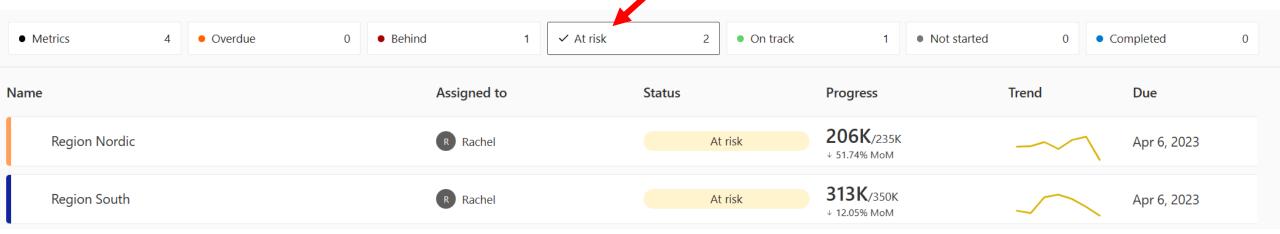
#### Viewing Metrics

- On a scorecard, you can see all metrics
- You can filter on
  - Name of metric



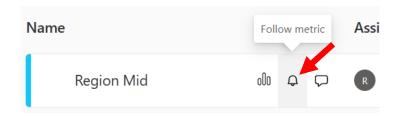
#### Viewing Metrics

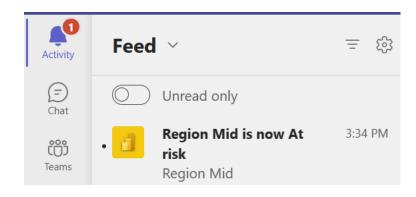
- On a scorecard, you can see all metrics
- You can filter on
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  - Status



#### Viewing Metrics

- On a scorecard, you can see all metrics
- You can filter on
  - Name of metric
  - Status
- It is possible to *follow* individual metrics and be notified in Teams when a metric is updated



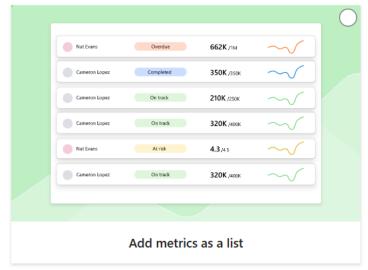


Add scorecards or individual metrics directly in your report

#### Add a metric to this report

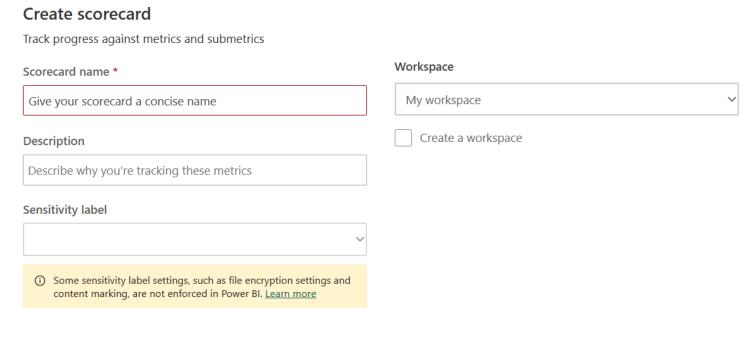
Choose from (or add to) existing scorecards, or create a brand new metric and scorecard. What's a scorecard?



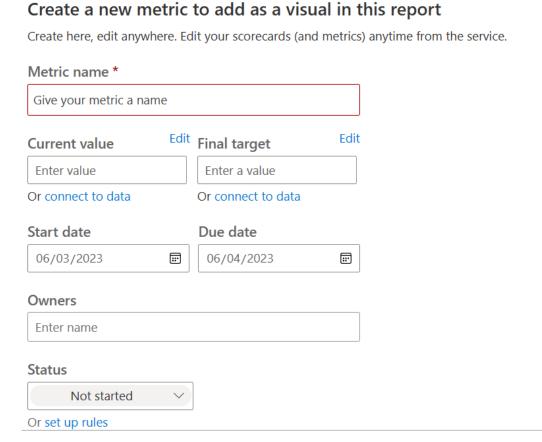




- Add scorecards or individual metrics directly in your report
- Create scorecards



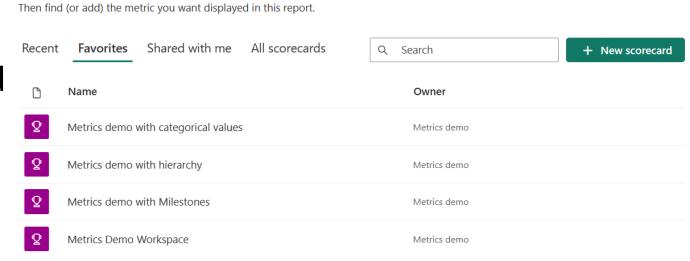
- Add scorecards or individual metrics directly in your report
- Create scorecards
- Create metrics



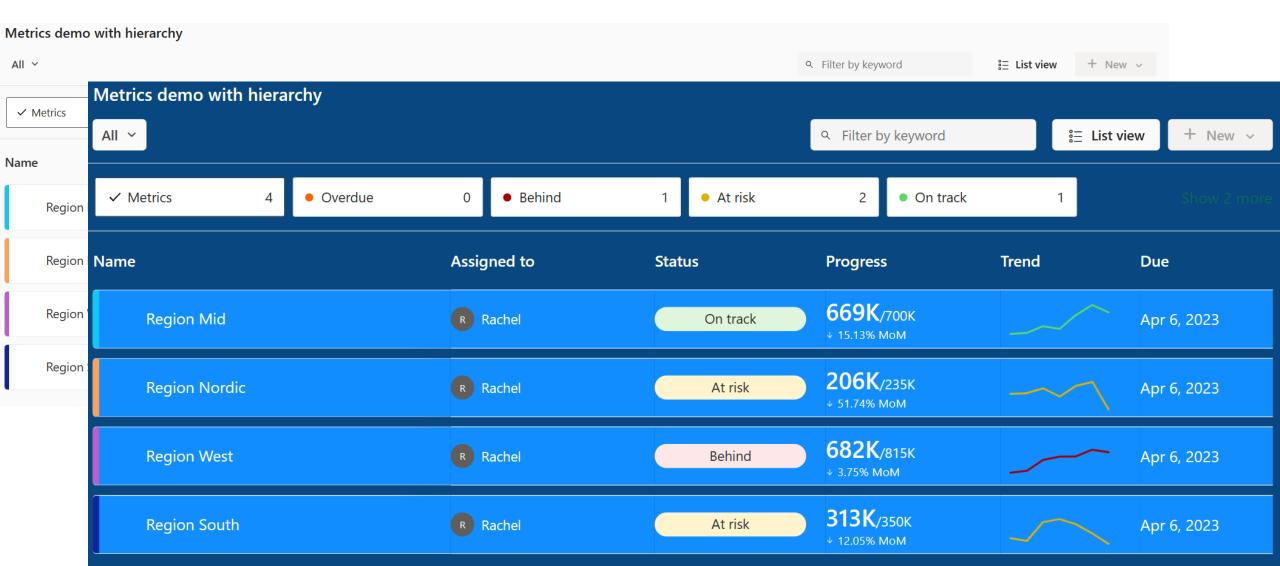
Add scorecards or individual metrics directly in your report

Choose from one of your existing scorecards

- Create scorecards
- Create metrics
- Connect to existing scorecard



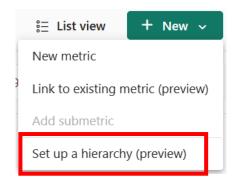
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- Connect to existing scorecard
- Format scorecards and metrics, e.g., font, colors, and backgrounds



- Add scorecards or individual metrics directly in your report
- Create scorecards
- Create metrics
- Connect to existing scorecard
- Format scorecards and metrics, e.g., font, colors, and backgrounds
- Cross-filtering or highlighting are not supported

Create a metrics visual in a Power BI report

- Feature to automatically roll up metrics
- Require Premium Per User or Capacity
- Created at scorecard level based on datasets using in connected metric(s)





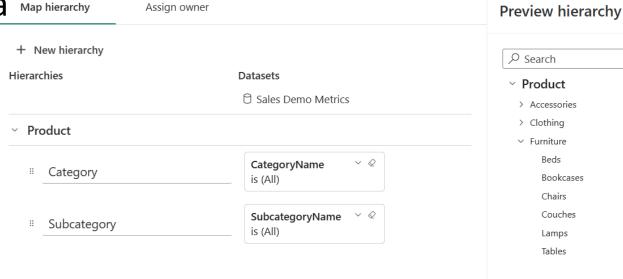
- Feature to automatically roll up metrics
- Require Premium Per User or Capacity
- Created at scorecard level based on datasets using in connected metric(s)
- A hierarchy belong to one scorecard
- Metric must be connected to data Map hierarchy Assian owner



Set up your first hierarchy

Once you build your hierarchy, slice your scorecard to compare progress across your data.

New hierarchy



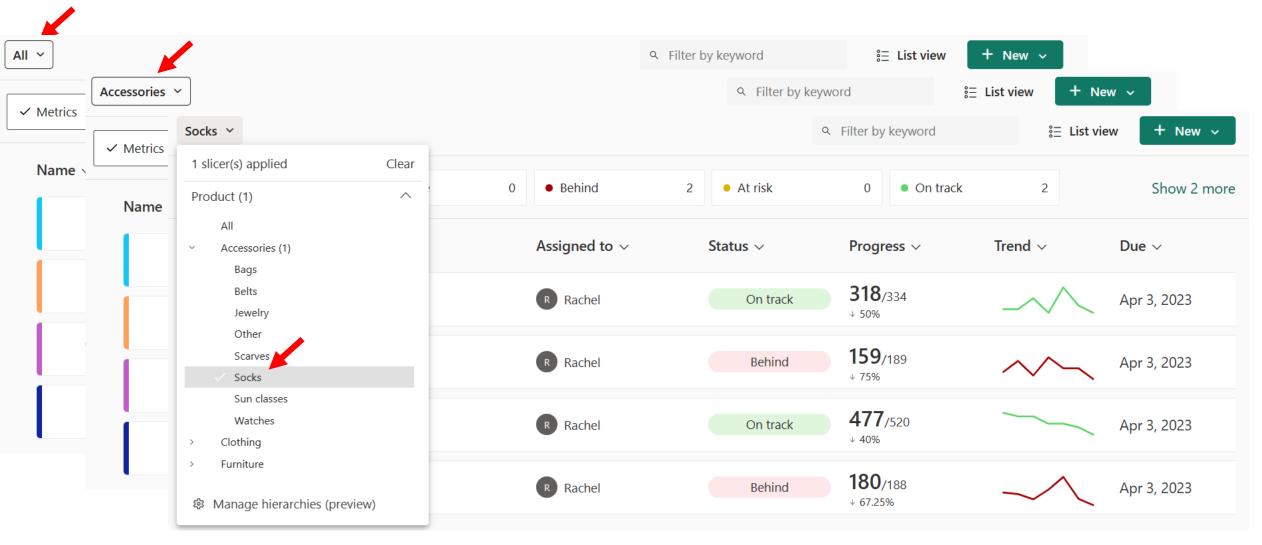
Bookcases

Chairs

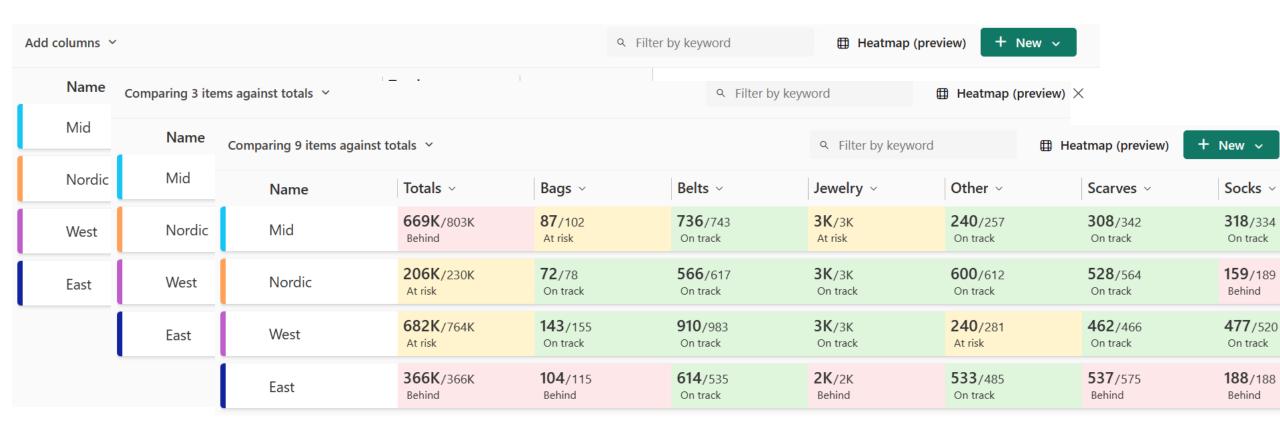
Couches

Lamps Tables

- Feature to automatically roll up metrics
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- A hierarchy belong to one scorecard
- Metric must be connected to data
- Scorecard list view: slice metrics by one or more hierarchy level



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- Scorecard list view: slice metrics by one or more hierarchy level
- Heatmap view: side by side comparison of different hierarchy levels

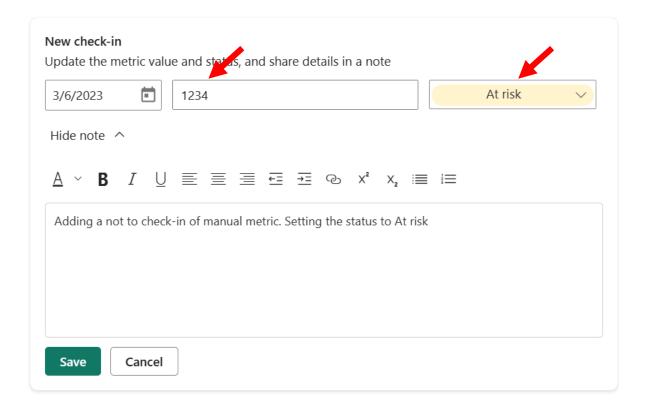


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Get started with hierarchies in Power BI metrics

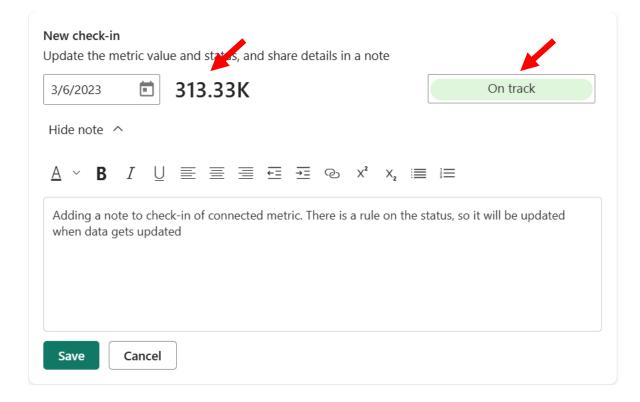
#### Follow up on Metrics

Manual metrics must always be updated manually with new values



#### Follow up on Metrics

- Manual metrics must always be updated manually with new values
- Connected metrics will automatically get values updated



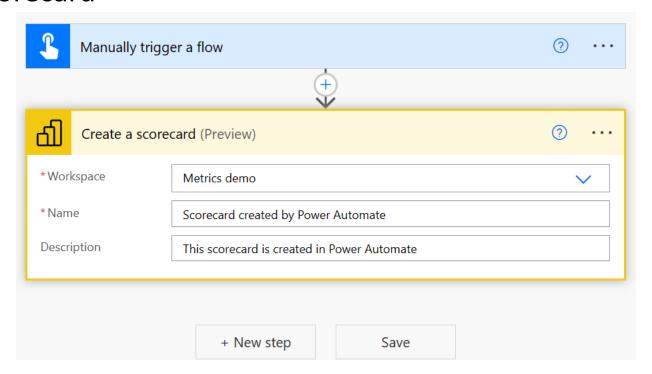
## Follow up on Metrics

- Manual metrics must always be updated manually with new values
- Connected metrics will automatically get values updated
- In summary with Check-in you can
  - Add a note
  - Update value (for manual metrics)
  - Set status, if status rules have not been configured

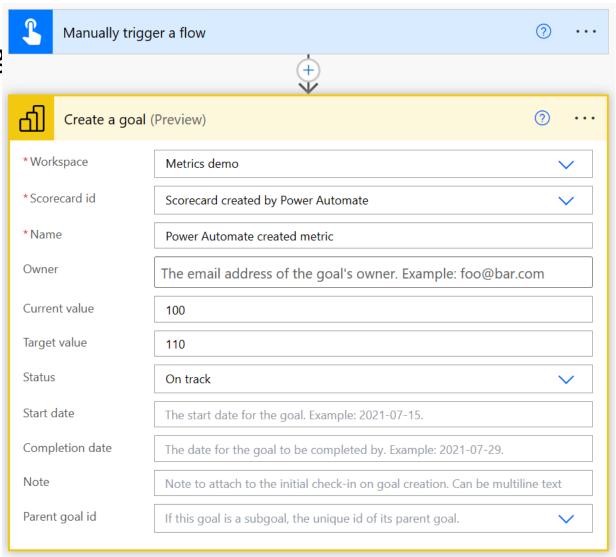


## Metrics and Integrations

- Automate monitoring and creation of scorecard/metrics
- Actions:
  - Create a scorecard



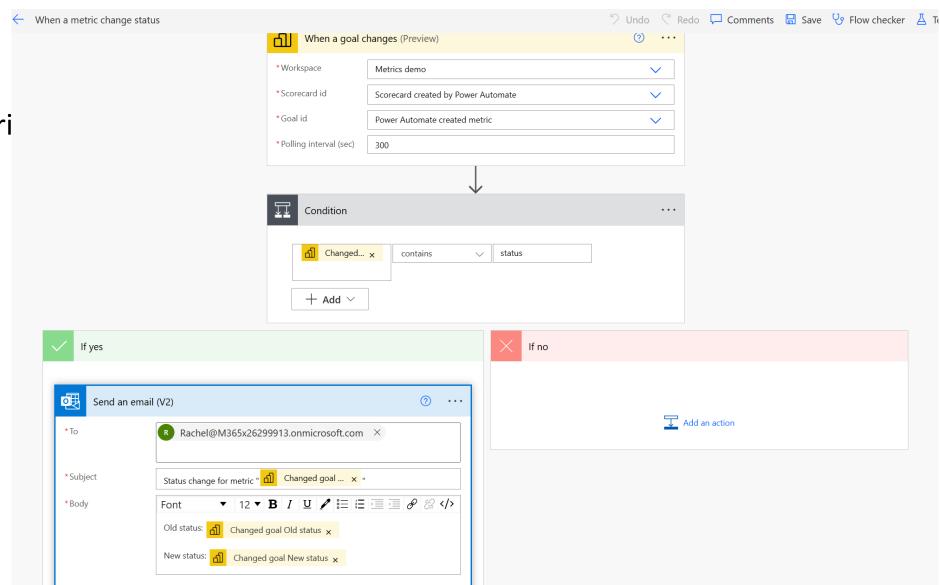
- Automate monitoring
- Actions:
  - Create a scorecard
  - Create a metric



- Automate monitoring and creation of scorecard/metrics
- Actions:
  - Create a scorecard
  - Create a metric
  - Create a check-in
  - Add a note to a check-in
  - Update a check-in
  - Update a metric
  - Get metric(s)
  - Get metric check-in(s)

• Triggers:

When a metri



#### • Triggers:

- When a metric changes, for example, status, owner, and so on
- When someone adds or edits a check-in
- When an owner is assigned to a metric
- When a data refresh for a metric fails

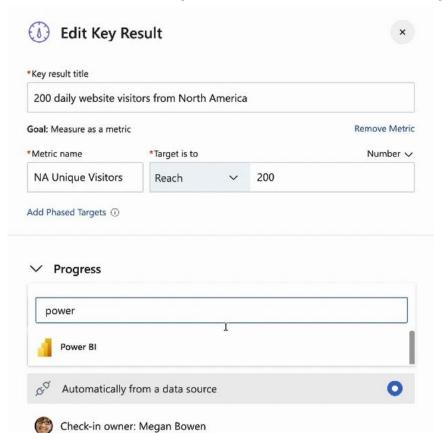
- <u>Use Power Automate to update metrics automatically</u>
- Power Bl metrics Connectors

## Metrics REST APIs (preview)

- Add/update/delete notes
  - GoalNotes (Preview) REST API (Power BI Power BI REST APIs)
- Add/update/delete/get values
  - GoalValues (Preview) REST API (Power BI Power BI REST APIs)
- Scorecard actions, like add/get/update/delete metric
  - Goals (Preview) REST API (Power BI Power BI REST APIs)
- Create/update/get/remove status rules
  - GoalsStatusRules (Preview) REST API (Power BI Power BI REST APIs)

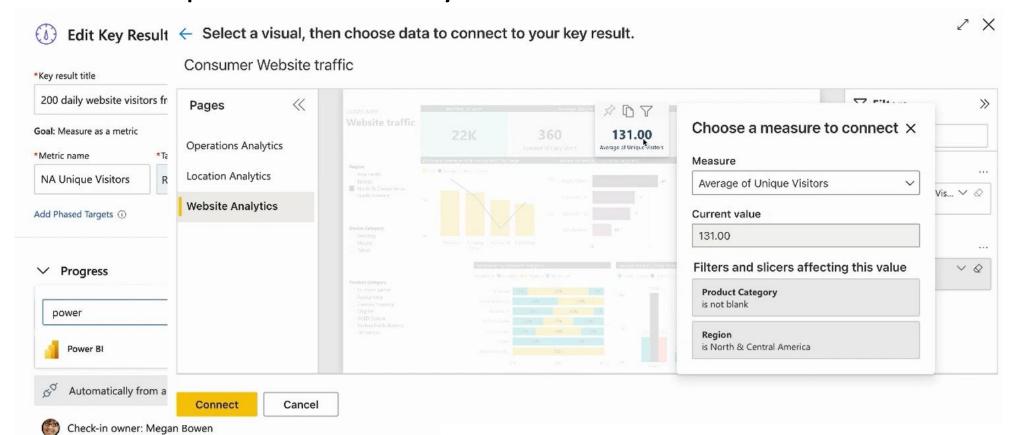
## Power Bl and Viva Goals

- In Viva Goals you can point a Key Result (KR) to a data in Power BI
- Similar experience to how you connect data to metrics in Power BI



## Power Bl and Viva Goals

- In Viva Goals you can point a Key Result (KR) to a data in Power BI
- Similar experience to how you connect data to metrics in Power BI



# Metrics and licensing requirements



## Metrics and licensing requirements

- Metrics is a Pro feature\*
- Pro or Premium Per User is required to
  - Author/share scorecards/metrics
  - Perform check-ins, including updating manual metrics
- Free users can view scorecards/metrics when hosted on Premium Per Capacity

• Get started with metrics in Power BI – licensing requirements



# Thank you