

PDB Access

Endpoint: ximeapdbdev.mysql.database.azure.com:3306

User: ai_lean_dev

Pwd: 8CXhkZqU5FxyKT

CRM SQL Server Access (Emails)

Endpoint: 192.168.11.28

User: ai.lean

Password: UjBb02PfkjQZecVToQMN

Target Database: PROD_MSCRM

Emails are in the 'Email' view

Example Query:

-- Gets all emails related to CASE-0036517

```
select top(100) * from Email where RegardingObjectId = '9934CA0B-5F86-EC11-9701-00155D0B2A0B' order by CreatedOn desc
```

Deskpro (Support Tickets)

[Using the DeskPRO API — Developer Manual 1.0 documentation](#)

API Browser: <https://desk.ximea.com/api/api.html>

Camera Manuals:

https://www.ximea.com/downloads/cb/manuals/xix_technical_manual.pdf

https://www.ximea.com/downloads/usb2/manuals/ximu_technical_manual.pdf

https://www.ximea.com/downloads/usb3/manuals/xiq_technical_manual.pdf