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new user email template

owner-moc-kaizen-l@bu.edu on behalf of Kamfonik, La...

To: moc-kaizen-l@bu.edu

Tuesday, January 26, 2016 5:25 PM

Hi [NAME],

A user account and project have been created for you on MOC Production (Kaizen). You can log in at:
<https://controller-0.kaizen.massopencloud.org>

Your username is [EMAIL], and your project is [PROJECT]. A temporary password will follow separately. Your temporary password will expire after 24 hours, so please log in and change it right away.

Some information on getting started with OpenStack can be found here:
[Getting Started](#)

Some important things to note:

1. I've listed our default quotas/limitations for the projects below this email. If any of these will cause problems for your work, let us know what your needs are and we will try to accommodate if possible.
2. For security, our base OS images do not have a default login password. We strongly suggest you create one immediately after creating a VM in case you need to access the console via the Openstack web dashboard. Please choose a secure password.
3. VM images are stored in Ceph, which is a reliable, replicated storage solution. However, we do not currently maintain any backups outside of our Ceph cluster. We recommend that you make separate backups of any critical data in your VMS.

If you encounter any issues with your account or project, please send an email to:
moc-kaizen-l@bu.edu

Best,
Laura Kamfonik

LIMITATIONS:
non-admin access only
only CentOS and Ubuntu images can be uploaded

PROJECT QUOTAS:
Metadata Items: 128
VCPUs: 20
Instances: 10
Injected Files: 5
Injected File Content (Bytes):10240
Volumes: 10
Volume Snapshots: 10
Total Size of Volumes and Snapshots (GB):1000
RAM (MB): 51200
Security Groups: -1
Security Group Rules: -1
Floating IPs: 3
Networks: 5