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**Full Stack Developer**  
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Full-Stack Developer currently available for Front-End, Back-End, and Full Stack roles. Long tenure in Hospitality, where I learned the true relationship between passion, professionalism, and execution. Analytical, fast learner, capable multi-tasker, entrepreneurial, and highly adaptable.

### **Technologies:**

Languages:	HTML/CSS JavaScript Python	Databases:	SQL PostgreSQL Mongoose/MongoDB	Others:	React Node.js/Express Flask
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### **Development:**

#### **Forget-fills(<https://forgetfills-client.herokuapp.com>):**

- A MERN Stack project created to remember items, actions, and events for the user they would regularly forget, track the due dates for each respective list item, and sort them into urgency tabs.
- React-Moment effectively handles the dates entered by the user and produces an appropriate response with relatable phrasing.
- Hooks within the Function components allow for dynamic population upon creation and modification of list items, adding to a streamlined user experience.
- Technologies used: JavaScript, MongoDB, Express, React.js, Node.js, Axios, Bcrypt, JWT Authentication, React-Moment, Material-UI, HTML, CSS.

#### **Peer-2-Here(<https://peer2here.herokuapp.com>):**

- A mentor/mentee resource, in which a user can declare themselves as either a mentor or mentee for a particular topic and then search for and message prospective counterparts. MERN Stack.
- Partial searching enabled through RegEx, and search results complied with array intersection.
- Strong focus on sleek, responsive UX design with Material-UI being a principal player.
- Technologies used: JavaScript, MongoDB, Express, React.js, Node.js, Axios, Bcrypt, JWT Authentication, Material-UI, HTML, CSS.

#### **Whose Wine Is It(<https://whose-wine-is-it.herokuapp.com>):**

- A wine curating application, where the user can search a database of over 33000 wine ratings and add them to their own list, with the ability to mark them as wines already had or wish to have one day.
- API used(Global Wine Score) was an extensive and flexible resource, able to provide a composite score and data from 17 expert rating sources(350,000 ratings) tasting from 13 countries and hundreds of regions and appellations.
- DOM-manipulation is prevalent, providing optimal User Experience and dynamic database updating.
- Technologies used: JavaScript, Sequelize, Express, EJS, Node.js, Axios, jQuery, Bcrypt, Passport, Bootstrap, HTML, CSS.

### **Education:**

General Assembly--Seattle	Certificate of Completion—Oct 2019	Software Engineering Immersive (480 hours)
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Oklahoma City University	Master of Music(M.M.)	Opera Performance
Edinboro University of Pennsylvania	Bachelor of Arts(B.A.)	Music-Vocal Performance, <i>summa cum laude</i>
Pennsylvania State University	Bachelor of Science(B.S.)	Astronomy and Astrophysics

## **Past Experience:**

15+ years in Hospitality Management and Independent Consulting with progressive advancement and increased responsibilities; primary transferrable skills being Customer Experience, Project Management, Continual Improvement, Staff Management, and Training.

### **Amazon**

Kent, WA

Nov 2017-Dec 2018

#### **Operations - Process Assistant, AFE(Amazon Fulfillment Engine)**

- Led an Outbound team of 90 associates to achieve shift benchmarks. Analyzed productivity metrics to inform dynamic staffing, and re-prioritized resources to ensure critical shipment deliverables were met.
- Performed root cause analysis highlighted risks of missed CPTs, resulting in process improvements.
- Acted as intermediary to Associates and the Leadership team.
- Ensured the safety of Amazon employees as well as equipment.
- Recognized Critical Role Team member during Prime Week 2017, 2018 and Peak Season '17 and '18.
- Promoted from Associate after exceeding expectations in productivity metrics and critical roles.

### **Star Haven Corporation**

New York, NY

2016-2017

*Holding company for independent consulting efforts. Relevant independent consulting engagements:*

#### **Biometric Security Company—Customer Relations Manager**

- Analyzed call center data to identify customer frustrations, catalogued new complaints and escalations.
- Developed new training and onboarding materials for customer service to address top customer complaints.

#### **Multiple NYC-Based Restaurants**

- Implemented scalable private event management and training solutions. Responsible for designing custom private event programs for clients to attract more corporate guests and increasing revenue opportunities.
- Created and deployed Service and Sales modules, empowering associates to provide executive-level service to their customers.

### **Belmond Ltd.** (formerly Orient-Express Hotels Ltd.), [www.belmond.com](http://www.belmond.com)

2005-2015

<b>Director of Operations—Private Events</b>	'21' Club	New York, NY	2015
<b>Maître d'/Restaurant Manager</b>	'21' Club	New York, NY	2013-2014
<b>Manager</b>	The Dining Room, El Encanto	Santa Barbara, CA	Spring/Summer 2014
<b>Manager</b>	Sherwood's Landing, Inn at Perry Cabin	St. Michaels, MD	Spring/Summer 2013
<b>Manager</b>	Upstairs at '21', '21' Club	New York, NY	2005-2013

*During a 10-year tenure, promoted multiple times in-House through outstanding achievement and performance. Some job details and highlights during tenure include:*

- Promoted to Director to revitalize an integral facet of the restaurant, a 10-room Private Events department with a 75+ member staff generating over \$10M in yearly revenue. In addition to continued responsibilities of public venues, principal duties included Private Event Planning, Team Management, Site Operations, and Capital Expenditure Projects.
- Selected by Regional Managing Director to turn around two struggling sister properties' restaurants during their busy seasons.
- Co-led internal IT duties in partnership with corporate IT, including a complete overhaul and re-design of POS systems to streamline ordering operations and overall maintenance of back-end databases.
- Quadrupled guest occupation and revenue within the first year, providing \$1M annual revenue from a room seating 20-30 guests in an evening. Fluidly transitioned between multiple roles as Manager, Maître d', Sommelier, and Captain.