LASBON RODRIGUES

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PROFILE

IT professional with expertise in technical support, system administration, and infrastructure management. Skilled in networking and developing innovative technology solutions. Seeking to leverage my experience to enhance efficiency and drive innovation in a dynamic IT role.

TECHNICAL SKILLS

Tools and Technologies
- MS Excel
- MS Office
- Networking
- Cisco Packet Tracer / CCNA

Programming Languages
- SQL

Operating Systems
- UNIX/LINUX
- Windows

Other Skills
- Technical Support
- Networking
- IT Infrastructure Management

EXPERIENCE

IT Coordinator | KayImpex (https://www.kayimpex.com) | January 2023-Present

- Resolved technical issues within SLA, ensuring smooth IT operations for users.
- Provide technical support to clients on computer software, networking, and hardware issues, ensuring prompt resolution.
- Maintain detailed client data and performance records in Excel for accurate tracking and reporting.
- Streamlined vendor communication, improving procurement and client satisfaction.
- Occasionally perform on-site support and troubleshooting to ensure seamless operations.

INTERNSHIP

Assembly Technician|IWAI Electronics | 2013
- Speaker Assembly
- Quality Control

PROJECT

IOT Based Smart Mirror | 2020

- Designed and developed an IoT-based smart mirror solution using Python and various hardware components.
- The IOT Smart Mirror displayed time, weather update and news feeds.

ZIGBEE Based Humidity and Temperature Monitoring Sensor | 2016

- Designed a monitoring system using Zigbee technology to measure and display environmental data.

EDUCATION

Bachelor of Technology in Electronics and Communication Engineering Xavier Institute Of Engineering	2021
Diploma In Electronics and Communication Engineering ST Xavier's Technical Institute	2017
SSC / 10th Standard Holy Cross Convent High School	2011

CERTIFICATION

CCNA (Cisco Certified Network Associate) –
Verification Number- [3e68dfead361479dae8b93ce127213e5]

- Completed CCNA certification, covering networking fundamentals, routing and switching, network security, and troubleshooting techniques.

LINUX [UC-440bcf45-955e-4503-98d2-0962ad5a66d6.jpg (1600×1190) (udemy-certificate.s3.amazonaws.com)]

- learned fundamentals of Linux on Education Platform Udemy

ITIL 4 –[UC-d9e7bb5f-605e-4ad0-8f30-46e6a779d6ce.jpg (1600×1190) (udemy-certificate.s3.amazonaws.com)]

- learned fundamentals of ITIL4 on Education Platform Udemy

PAPER PUBLICATION

- **IOT Based Smart Mirror (IRJET)**
- Link: [https://www.irjet.net/archives/V8/i3/IRJET-V8I3567.pdf]

EXTRA CURRICULAR ACTIVITIES

- Dance Competition, College Manthan Fest - 2nd place
- Singing Competition, College Fest Spandan – Participant

LANGUAGE KNOWN

- Read ,Write and Spoken: English, Hindi and Marathi

DECLARATION:

I affirm the accuracy of the provided information and possess required documentation. I seek an opportunity to contribute my skills and dedication to your organization.

LASBON RODRIGUES