



Partner Portal Signup Guide

Go to <https://frontiercommunications.force.com/PartnerPortal/login> and click the Sign Up Link



To access this page, you have to log in to Frontier Partner Portal.

Username

Password

Log In to Sandbox

☐ Remember me

[Forgot Your Password?](#)

[Sign Up](#)



Fill out the Frontier Partner Sign Up Form and click the Sign Up button.



First Name

Last Name

Nickname

Username

Email

Password

Confirm Password


Mobile Number

United States (+1) ▼

Sign Up



An email will be sent to your email address to verify your email address/identity.



Verify Your Identity

To verify your new account, enter the verification code we sent to BradleySWiseman@mailinator.com.

Verification Code

[Cancel](#) [Verify](#)

[Resend Code](#)

Subject: **Sandbox: Verify your new account in Frontier Partner Portal**
To: **bradleyswiseman**
From: **kevin.tullos@ftr.com**
Received: **Fri Jul 31 2020 11:18:16 GMT-0500 (Central Daylight Time)**
Sending IP: **13.108.238.143**
Parts: [text](#)
Attachments: [\[Subscribe to receive Attachments\]](#)

Hello Bradley Wiseman,

You recently attempted to register a new Frontier Partner Portal account.


Browser: Chrome
Operating System: Windows 10

To confirm your account, let's verify your identity. Enter the following code where prompted.

Verification Code: 50471

If you did not receive the email, you can click the Resend Code Link to resend the email.

Once Receiving the email, put the Verification Code into the Verification Code box on the "Verify Your Identity" Screen and Click Verify.



Verify Your Identity

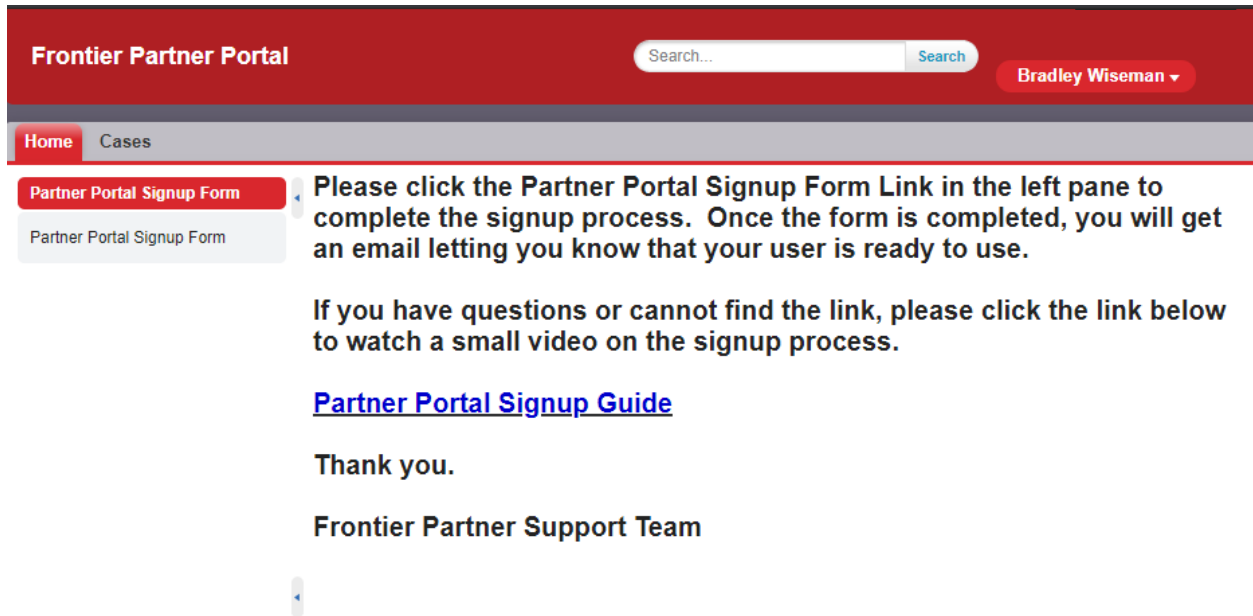
To verify your new account, enter the verification code we sent to BradleySWiseman@mailinator.com.

Verification Code

[Cancel](#) [Verify](#)

[Resend Code](#)

Once you verify your email address, you have restricted access to the Frontier Partner Portal. To gain full access, you must fill out the Partner Portal Signup Form and it must be approved by the Partner Support Team. In case you cannot find the instructions in the future, they are available when you click the blue link - “Partner Portal Signup Guide”.



The screenshot displays the Frontier Partner Portal interface. At the top, a red header bar contains the text "Frontier Partner Portal" on the left, a search bar with the placeholder "Search..." and a "Search" button in the center, and a user profile "Bradley Wiseman" with a dropdown arrow on the right. Below the header is a grey navigation bar with "Home" (highlighted) and "Cases". The main content area has a left sidebar with a red button labeled "Partner Portal Signup Form" and a grey button below it with the same text. The main content area contains the following text:

Please click the Partner Portal Signup Form Link in the left pane to complete the signup process. Once the form is completed, you will get an email letting you know that your user is ready to use.

If you have questions or cannot find the link, please click the link below to watch a small video on the signup process.

[Partner Portal Signup Guide](#)

Thank you.

Frontier Partner Support Team

Fill out the Partner Portal Signup Form and Click Next.

Partner Portal Signup Form

*

Master Agent

---Select---

▼

Sub Agent

Title

Street Address

City

*

State

Alabama

▼

Zip/Postal Code

*

Timezone

Eastern Daylight Time

▼

Then Click Finish.

Partner Portal Signup Form

Thank you for your interest in using the Frontier Partner Portal. We will be back to you soon with an email confirming your license has been activated.

Finish

Approval Email



Hello:

Your Partner Account has been approved and it is ready for you to use.

Username: bradleyswiseman@partner.ftr.com

Master Agent: Total Communications

Sub Agent : Dayrep.com

Approval Date/Time: 7/31/2020 1:25 PM

Thank you.

Frontier Partner Support

Once you have received your approval email, you have full access to the partner portal

Rejection Email



Hello:

Your Partner Account has been rejected.

Reason For Rejection: 1) Only sales agents are allowed access to the portal

Please resubmit when the issues above has been resolved.

Username: bradleywiseman@partner.ftr.com

Master Agent: TCI

Sub Agent: Dayrep.com

Rejection Date/Time: 7/31/2020 1:25 PM

Thank you.


Frontier Partner Support


If you are rejected, review the reasons that were you were rejected and you can attempt to signup again after the corrections are made.


Reset Password


Go to My Settings


My Settings ✕

**Location Settings**
Date, time, and language

**Email Settings**
Personal and group notifications

**Security Settings**
User name, password and security

**Activity Reminders**
Reminders and alerts for events and tasks

**Approved Connections**
Apps authorized to access this account

Close


Click Security Settings and fill out the form.

Security Settings ✕

User Name
Current Password
New Password
Verify New Password

bradleyswiseman@partner.ftr.com [Change User Name](#)

☐




Your password was last changed or reset on 7/31/2020 12:25 PM


SaveCancel


Change Username


Click Security Settings and Click Security Settings and Click “Change User Name”


My Settings ✕

**Location Settings**
Date, time, and language

**Email Settings**
Personal and group notifications

**Security Settings**
User name, password and security

**Activity Reminders**
Reminders and alerts for events and tasks

**Approved Connections**
Apps authorized to access this account

Close

Security Settings ✕

User Name
Current Password
New Password
Verify New Password

bradleyswiseman@partner.ftr.com

Change User Name

Your password was last changed or reset on 7/31/2020 12:25 PM

Update your username and put in your current password.

Security Settings ✕


User Name
Current Password


bradleyswiseman@partner


Change Language


Click Security Settings and Click Location Settings.


My Settings ✕

**Location Settings**
Date, time, and language

**Email Settings**
Personal and group notifications

**Security Settings**
User name, password and security

**Activity Reminders**
Reminders and alerts for events and tasks

**Approved Connections**
Apps authorized to access this account

Close

Click Location Settings and Change your language to your desired language. You may also change your time zone, and your locale.

Location Settings

Language

English ▼

Locale

English (United States) ▼

Time Zone

(GMT-04:00) Eastern Daylight Time (America/New_York) ▼

Save Cancel

Change your email settings and Activity Reminders

Activity Reminders ✕

Salesforce displays reminders in a small window called the "reminder window." When you log in to Salesforce, if any event or task reminders were triggered since you last logged in, the reminder window appears and a sound plays.

Reminder Settings

- ☐ Show reminders
- ☒ Play reminder sounds
- ☐ Set default event reminders to: 15 minutes ▼
- ☐ Set default task and all-day event reminders to: 8:00 AM ▼
- ☐ Sort reminders by due date
- ☒ Email me when someone assigns me a task

Does Your Browser Block Reminders?

If you use Salesforce in other browsers, open a test reminder in each browser.

Open a test reminder. If the reminder doesn't open, check your browser popup blocker settings, and then test again. [Open a Test Reminder](#)

[Save](#)[Cancel](#)

Email Settings ✕

Choose to receive Frontier Partner Portal emails so you don't miss important updates.

- ☒ Enable email notifications

Follows

- ☒ Follows me

Posts or Likes

- ☒ Posts on my profile
- ☒ Shares a post I made (Salesforce Classic only)
- ☐ Likes or upvotes my post or comment

Mentions, Messages, or Endorsements

- ☒ Mentions me in a post
- ☒ Mentions me in a comment



Comments

- ☒ Comments on my posts
- ☒ Comments on a post on my profile
- ☒ Comments after me
- ☒ Comments on an item I bookmarked
- ☒ Comments on an item I like

[Save](#)[Cancel](#)

Forgot Your Password / Reset Link

Click the “Forgot Your Password Link” and put your username in the Forgot your Password Page



Username

Password

Log In to Sandbox

☐ Remember me

[Forgot Your Password?](#)

[Sign Up](#)

Forgot Your Password

To reset your password, enter your username.

Username

Cancel

Continue

You will be sent an email with a link to reset your password. Click the link and then fill out the change your password form. See the example below.

Subject: **Sandbox: Your new Frontier Partner Portal password**
To: **bradleyswiseman**
From: **kevin.tullos@ftr.com**
Received: **Fri Jul 31 2020 13:07:19 GMT-0500 (Central Daylight Time)**
Sending IP: **13.108.238.133**
Parts: [text](#)
Attachments: [\[Subscribe to receive Attachments\]](#)


[Back To Inbox](#)

Hi Bradley,

Your password has been reset for Frontier Partner Portal. Go to:

https://test02-frontiercommunications.cs67.force.com/PartnerPortal/secur/forgotpa r=00D0n00000093pR0050n000003B36hCjwKMwoPMDBEMG4w\FKV74aDN4Bo0czrSNNvNbaAyI5pKaVtrf-RVv14lGfoZ3exgwqyR-A4OMMGnwFlzM_8n_ghP8_CULypIS4rp6SgkDTARM-BbpHMuK&display=page&fpot=b299183d-2b9e-43de-a072-348b0c93bd6176fae427-9f48-41b6-94ab-f3df951d10f4

Thanks,
Frontier Communications



Change Your Password

Enter a new password for **bradleyswiseman@partner.ftr.com**. Make sure to include at least:

☐ 8 characters
☐ 1 letter
☐ 1 number

* New Password

* Confirm New Password

Change Password

Password was last changed on 7/31/2020 2:08 PM.