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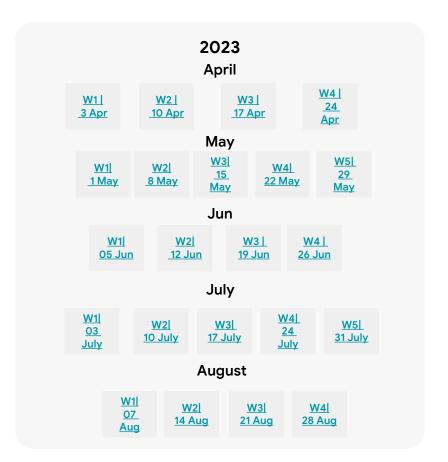
US Digital Weekly Business Review go/digitalwbrs

WBR Master Folder (with all past decks)

Summary	Symphony resources
1 Business summary	US Promotions: go/pixelpromotions
2 Execution Gaps Pixel Compliance Review	US Traffic Dashboards: go/pixelonlineus
4 Pixel & Competition Marketing Insights	US Promo Trackers: go/pixelpromotracker
Brand Prominence (iOS, Android, Desktop) + Traffic Trends Promo Gaps and Changes	US Exec Dashboard: go/pixelperformance

Historical Digital WBRs





Execution Opportunities

Detail

Missed opportunities to promote ongoing promo;

First Reported on

Action Owner

Closely monitor Fold TAM for promo

elasticity

Investigate low consumer interest &

Call out

Samsung Flip / Fold see high demand

VZN: Pixel Fold struggles to sustain

elasticity to bundle offers

VZN: GWP Watch and PWP Buds promo missing on PDPs	 VZN shop page banner highlights Pixel Watch GWP, promo missing on Watch and Phone PDPs.(ref) While Pixel Buds PDPs are highlighting a PWP promo, banner missing on device PDPs. (ref) 	28 Aug	VZN: Dallas (CSA), Justyna (PM)
BBY T-Mo: Lower Pixel promo value advertised v/s actual (Ref)	 Phone Deals Page highlights TI up to \$900, however PDP has lower TI of \$440 highlighted 	28 Aug	BBY: Diane (CSA)
	Competitive Insights		
Call out	Detail		Suggested Action
	ans; TMO launched Go5G Next charging \$20/mo > Go5G Plus, while dropping QoQ earnings for both carriers. Potentially to boost device		
	 Flip/Fold 5 saw drop in bundle offer on VZN LW (\$430 S9 T 	ab bundle offer taken	

off on 21 Aug) and corresponding dip in desktop traffic WoW; Bundle relaunched

On TMO, Flip/Fold 5 NLA \$1000 Discount eligibility dropped from Magenta Max,

Pixel Fold saw 11k desktop visits growth WoW in Wk of 20 Aug, led by Display Ads

on 28 Aug with S7 FE Tab. Impact of bundle relaunch to follow next week

launched on TMO's new Go5G Next Plan (28 Aug)

Updated as of 28 Aug Refreshed Mondays

Sales Drivers

- Total Sales continue to decline across carriers. Overall, P7/Pro/7a demand softened, with significant drop observed on VZN and AT&T (ref)
- Z Flip5/Fold 5 demand weakened across all partners aligning with fall in visibility
- i14 launched new banners on VZN leading to slight growth in traffic; while rest of i14 Series continued to see drop across carriers (i14 Plus esp.)

Sales Pixel 7a Pixel 7 Pixel 7 Pro Total 5,224 8.214 4.348 WoW Sales -13% VZN AT&T BB TMO Wk 34 3.520 6.617 3,769 3,880 Δ-12% Δ-15.5% Δ-6% Pixel 7 Pro Pixel 7 Mkt Units As of Wk 31 1.1M & 0% 170K A 0% Mkt Share 2.4% A -0.5% 15.0% A -0.7% As of Wk 31

VZN TMO AT&T BB Total Partner 43.5M 13.9M 48.4M 22.2M Traffic $\Delta - 2.3\%$ Δ -4.6% $\Delta = 4.9\%$ Δ 0.4% 32.3K 16.5K 7.1K Google PDP 36.1K Traffic A 18.3% Δ -14.5% $\Delta = 45.8\%$ $\Delta = 13.2\%$ 8.7% 10.5% 5.5% 19.0% Google Share

 $\Delta - 0.8\%$

△ 2.1%

of Traffic

Traffic

Sales data taken from go/hwp-tableau refreshed in case of updates through the week

Total P7 series sales fell by 10%, while Pixel Watch sales grew across carriers.

VZN saw strong growth in PDP traffic driven by Pixel

Δ-2.1%

 $\Delta 1.5\%$

Fold, however Google's SoT saw modest boost

- 301 00/20 Jarning: The document was created with Spire Presentation for Python
 - On Verizon Pixel Fold continues to be on 2F on home page, while on deals Pixel Visibility reduce to 3F.
 - On TMO, Pixel devices continue to remain absent on Homepage page and on deals page.
 - Z5 series supersedes Pixel Devices in terms of visibility on AT&T Home Page and Deals page.

Verizon

VZN: Pixel Fold banner is placed on 2F on Home page, while 3F on deals page.



Moreover, Pixel Fold promo not updated with bundle offers.

T-Mobile

TMo: Pixel devices have no presence on Home





5 banners dominate landing pages, scope to improve Pixel placements







Home page

Deals page

Lower Promo Value advertised than actual for Pixel on <u>T-Mobile</u> (competition models have accurate promo messaging)

Pixel 7 Pro and Pixel 7 TMO Deals specify Save \$500 upon trade-in

But Actual savings on clicking upon 'Check Tl value' go as high as \$600, (select models such as i14 Pro Max) thus resulting in a missed opportunity for stronger promo messaging for Pixel



Estimated trade-in value

\$600,00*

**Mode data

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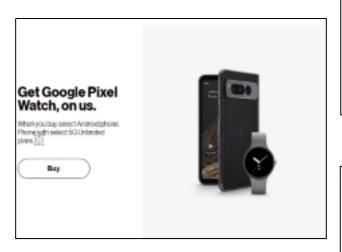
However this is not the case for competitor models (\$23) where advertised TI value is competitive with the case for competitor models (\$23) where advertised TI value is competitive with the case for competitor models (\$23) where advertised TI value is



Missed opportunities on VZN: GWP Watch Offer missing on PDPs

Opportunity:

While VZN shop page banner is highlighting a Pixel Watch GWP offer, offer is missing on watch and phone PDPs.



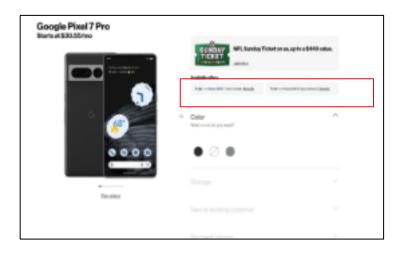




Missed opportunities on VZN: PWP Buds Offer missing on P7 Pro PDP

Opportunity:

While Pixel Buds PDPs are highlighting a PWP offer, offer is missing on device PDPs.







Missing opportunities on BBY VZN

Although the <u>Phone Deals Page</u> indicates a significant TI discount of up to \$900, the PDP states that the TI discount is limited to a maximum of \$440, while the actual Trade-in goes upto \$900

