Index

US Digital Weekly Business Review go/digitalwbrs

<u>go/pixeloffers-WBR</u> (all historical decks)

Summary **Business summary KPI Deep Dive (Site Traffic)** Weekly Promo Audit Weekly Promo Comparisons (Updated by Tues and Friday) 5 **US Carrier Data Plans** (Ongoing) Online Channel Inventory (Stockouts)

Symphony Resources

US Promotions: go/pixelpromotions

US Traffic Dashboards: go/pixelonlineus

US Promo Trackers: go/pixelpromotracker

US Exec Dashboard: go/pixelperformance

Historical Digital WBRs





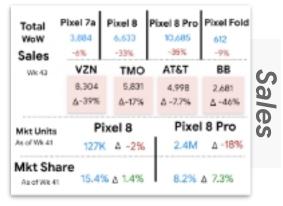
Business Summary

Pixel / Competitive Insights

Call out	Detail	Suggested Action	
S23 Series garners strong traffic post S23 FE launch	 Google SoT declines post launch hype across carriers and as Galaxy S23 FE launches S23 series made substantial gains across carriers, especially VZN and T-Mo, with high WoW uplift in traffic volumes (52% and 66% respectively) 	[INFORM]	
Both VZ & TMO give high SOV to iPhone 'Get 4 on US' promos	 VZ: Get iP14 Plus 'four on us' + \$120 for Unlimited Welcome. Banner strip on homepage / PDPs TMO: iP15 'get 4 on us' + \$25/line Promotes N-2 'iP13 on US' online only. iP15 Pro and iP14 also featured 'ON US' on homepage 		
P8 series saw a dip in sales and traffic across carriers	 Overall, Pixel traffic dipped significantly across all carriers, with the highest dip observed on BBY (50%) VZN now leads with P8 series traffic (91K visits) 		

Sales Drivers

- Google SoT declines across carriers in response to Galaxy S23 FE launch with the S23 series receiving high traffic volumes
 across all carriers (ref)
- Demand for Pixel 8 series continues to dip, resulting in a drop in Google SoT. Pixel sales continue to diminish WoW. VZN now holds highest P8 series traffic, which is reflected in sales, as VZN is generating highest P8 series sales WoW.







Sales data taken from go/hwp-tableau refreshed in case of updates through the week

Overall, Pixel sales continue to dip across all product lines esp. P8 series sales diminished WoW across all carriers.

Samsung posed threat to Pixel with the launch of the new \$23 FE.

Pixel traffic dipped significantly across all carriers, with the highest dip observed on BBY (\$\bigselow{150\%})



US Carrier - Total Traffic (22 Oct -28 Oct)



Carrier and OEM level insights:

- Overall, P8 and P8 Pro demand dipped WoW (\$\pm\$25% and \$\pm\$50% respectively).
- S23 series experienced notable traffic surge across carriers particularly with T-Mo generating high traffic volumes (S23 up by 93K visits WoW).
- VZ traffic is significantly down via AT&T and TMO.

Model level insights:

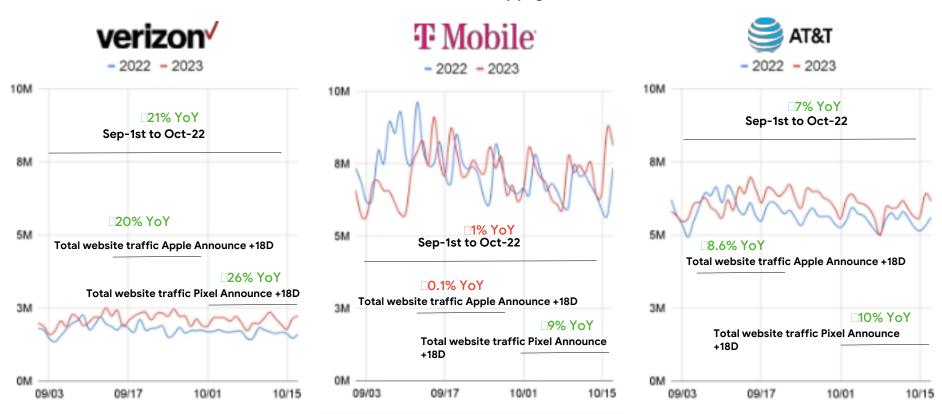
- O Overall, Pixel 8 series traffic continued to dip WoW however, P8 grew slightly on VZN (\$_9\%\$ WoW). BBY Traffic dipped significantly for P8/Pro (\$_63\%\$ and \$_65\%\$ resp). VZN now leads in driving highest P8 series traffic with 91K visits TW followed by T-Mo (89K) and AT&T(62K).
- O iP15 Plus made significant gains across carriers except VZW, where the iP15 series collectively dipped WoW (iP15 Pro: \$\\$\\$77K visits; iP15 Plus: \$\\$\\$60K visits)
- O S23 series made substantial gains across carriers, **especially VZW and T-Mo**, which experienced high WoW uplift in traffic volumes for the S23 series (†52% and †66% respectively)

	TOTAL			Bi	EST BUY			AT&T		T	- MOBILE		,	VERIZON	
Category	This Week	WoW	YoY	This Week	WoW	YoY	This Week	WoW	YoY	This Week	WoW	YoY	This Week	WoW	YoY
Website	121,948,210	-4,205,115	8.7% 1	19,388,182	-619,912	-21.0%	42,255,304	47,872 t	16.9% t	47,068,388	-2,666,996	15.3% 1	13,236,336	-966,079	24.3% 1
Pixel	363,334	-33.5% 4	-39.8% 4	72,925	-50.2% 4	-70.6%	79,101	-31.7%	40.8% 1	110,039.13	-32.7%	11.3% 1	101,269	-16,3% #	-49.7%
Samsung	909,163	19.4% t	-6.3%	135,411	-5.5% 4	-43.0%	229,392	12.2% †	60.9% t	352,079.72	45.8% 1	40.7% 1	192,281	11,8% t	-43.4%
iPhone	1,632,087	-12.0%	24.7% 1	136,160	5.6% 1	-14,9%	409,198	-1.6%	26.3% 1	448,386.66	-2.9%	49.0% 1	638,342	-24,8%	21.8% 1

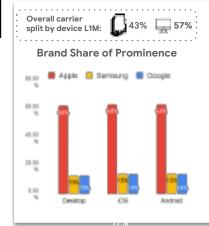
	OEM logo by	order of appearance	e Pixel Risk	k ↓ WoW Drop in promo
Partner	Pixel offer	Home Page	Deal Page	Listings Page
verizon√	Pixel Fold: Starts at \$49.99/mo (Listings Page) P8 Pro Get it for free (Homepage) P8 Starts at \$22.22/mo (Homepage to Listings Page) P7a \$15.27/mo (Listings Page)	€ G S	€ S G	€ G S
€ AT&T	Pixel Fold: \$30/mo (Listing Page) P8 Pro free (Home Page) P8 \$15/mo(Deals Page) Pixel 7a at \$5/mo (Listings Page)	€ G	€ G S	€ S G
T Mobile	Pixel Fold: Monthly Up to \$1000 OFF with new line on Go5G Next or Go5G Plus (Deals page) Pixel 8 Pro: \$199.99 (Deals page) Pixel 8: P8 for free (Homepage) Pixel 7a: Free w trade on Go5G Plus(Listing Page)	₫ G	€ G S	€ GS
BEST BUY_	Pixel Fold:\$1799 (Listing Page) P8 Pro: \$1049 (Phone Deals Page) P8: \$759 (Phone Deals Page) P7a: \$499 (Phone Deals Page)		G & S (Phone Deals page)	G S 🛎
amazon	P8/Pro: PwP Get 50% off on Buds with Pixel Phone (Listings Page) Pixel Fold: From \$1799 (<u>Listings Page)</u> P7a: \$ \$499 (<u>Listings Page)</u>		SG	€ S G



Total online traffic volumes (any page) for 2022 v/s 2023



Pixel visibility falls on BBY, AT&T. SS prominence boosts on VZ with S23 FE launch. Apple gives tough competition to Pixel on BBY.

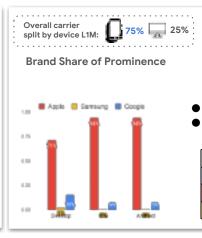


verizon/

Samsung visibility increases

- S23 FE 5G on Phone Deals page.
- i15. i14 Pro moves lower in Phone Deals.

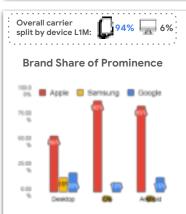
WoW △	Desktop	ios	Android
O	†1%	↓0.2%	†0.2%
a.	↓8%	\$8%	↓8%
SAMSING	†4.4%	†6%	†5%





- Pixel 8 ad removed from Deals page. i14 ad from Deals page replaced by S23 FE.

WoW △	Desktop	iOS	Android
G	10.5%	↓0.9%	↓1%
4	10.5%	†0.5%	†0.5%
SAMSING	10.8%	0%	0%

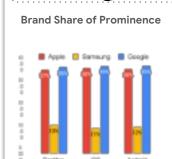


T Mobile

SS prominence rises on Desktop

- Pixel 8 moves to second fold on Homepage.
- ZFlip 5 replaces iPhone 13 on Deals.

WoW △	Desktop	ios	Android
G	†1.79%	↓1.4%	†2.7%
ď	\$3%	†1 %	‡3%
SAMSING	†2%	0%	0%



split by device L1M: 46% 64%



Apple prominence rises

- i15/ Pro Visibility on Home carousel.
- Samsung devices replaces Pixel 8 Pro on Unlocked Phones Carousel.

WoW △	Desktop	iOS	Android
G	↓3.6%	↓4%	↓3%
É	†3%	†3%	†2%
SAMSING	†1%	†2%	†2%

