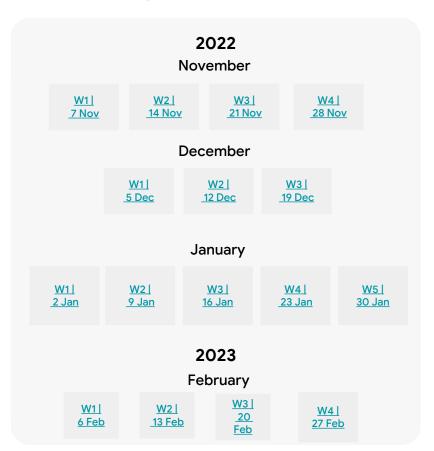
Index

US Digital Weekly Business Review go/digitalwbrs

<u>WBR Master Folder</u> (with all past decks)

Symphony resources Summary **US Promotions:** go/pixelpromotions **Execution Gaps US Traffic Dashboards:** go/pixelonlineus **Pixel Compliance Review** Pixel & Competition Marketing Insights **US Promo Trackers:** <u>qo/pixelpromotracker</u> 5 Brand Prominence (iOS, Android, Desktop) + Traffic Trends **US Exec Dashboard:** Promo Gaps and Changes go/pixelperformance

Historical Digital WBRs





Execution Opportunities

Call out	Detail	First Reported on	Action Owner
Lower Pixel promo value advertised v/s actual on T-Mo (Ref) & BBY Unlocked (Ref)	On T-Mo, P7 deals market \$500 savings on TI, but actual <u>values</u> >\$600 (OEM + Carrier TI) Comp models push <u>full TI value</u> On BBY Unlocked, PDP → \$500 but actual value >\$750	1 May [T-Mo], 5 Jun [BBY]	TMO: Gary (CSA) Brittany (PM) BBY: Diane (CSA) [Under Review / Actioning]
Other Insights			
Call out	Detail		Suggested Action
Pixel BBY growth during 'Black Friday' / Prime Day Event outpaces Samsung and Apple	 Pixel sees strongest growth amongst SS & Apple in 'Black Friday in July' event; 92% Desktop Traffic & 66% Sales growth. i14 & i14 Plus also performed well P7 especially sees strong interest generated by \$100 IR + \$200 off w/activation promos, however conversion remains limited 		Investigate BBY consumer journey to improve conversion
Ahead of Galaxy Unpacked , Samsung (1P) & TMO push Z4 series promos to potentially clear inventory (<u>ref</u>)	 In Wk 29, Samsung (1P) launches \$200 Disc + \$500 Appliance category PWP On TMO, Z4 discount deepens from \$400 → \$600; Fold4 has already seen 57% WoW traffic growth on the carrier, promo could further boost demand 		Address strong Fold competition from upcoming and Z4 SS devices
Extended Sale Events: Cross-partner trend of extended sale events (VZN, SS 1P) (Ref) Competing OEMs like Apple indulge in scarcity marketing	 Amazon's Prime Day upto Jul 12. BBY launched a competitive sale event in same period Samsung.com 1P followed suit, pushes sale across multiple categories until Jul 26 (Ref) Verizon extends sale event to Jul 26 creating a sense of urgency with 'limited time deals' O Previously, on VZN i14 + extended 'limited time' offers thrice (Ref) 		Align Pixel promos to extended sale timelines to capitalize on increased traffic + capitalize on scarcity marketing
Pixel future opportunities on VZN: Combined	Samsung combines offers to promote Watch5 as 'Free' \$180 Trade-in + \$150 NLA PWP		Potential to employ similar

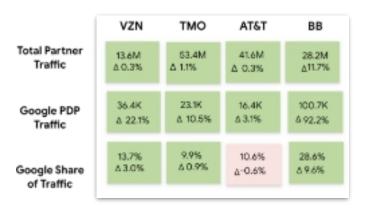
Updated as of 17 Jul Refreshed Mondays

Sales Drivers

- BBY: Pixel sees strongest growth amongst SS & Apple in 'Black Friday in July' event; 92% Desktop Traffic & 66% Sales growth. i14 & i14 Plus also performed well
 - O P7 especially sees strong interest generated by \$100 IR + \$200 off w/activation promos, however conversion remains limited
 - O P7: 56K visits → Sellout 2.5K units | P6a: 34K visits → Sellout 2.2K units
- Pixel Fold demand halves on VZN, but grows on AT&T († 20%) even w/o key landing page placements

Sales Pixel 7a Pixel 7 Pixel 7 Pro Total 8,912 9,723 WoW 6.517 5% 13% -10% Sales VZN AT&T BB TMO VA 26 8,101 5.038 5.589 4.824 Δ 7% Δ-17% Δ-23% 466% Pixel 7 Pro Pixel 7 Mkt Units As of Wk 25 202K A -5% 1.3M A 9% Mkt Share 17.9% A -2.0% 2.2% A -0.7% As of Wk 25

Traffic



Sales data taken from go/hwp-tableau refreshed in case of updates through the week

Overall Pixel portfolio sales saw limited growth

P7a sold highest units on ATT (3.5K SO) followed by VZN (2.7K

SO)

BBY smartphone category grows >50% over 2 Wks

Pixel sees strongest PDP & SoT growth across competitors,

reaching >100K weekly desktop visits

As of 07/17 Pixel Devices continue to have highest visibility on AT&T Home Page and Deals page. However, Pixel banner on Deals page does not feature Pixel Fold.

- On Verizon Pixel Fold continues to be on 2F on home page, while on deals Pixel Visibility reduce to 3F
- On TMO, Pixel devices continue to remain absent on Homepage page

Verizon



VZN: Pixel Fold banner is placed on 2F on Home page, while on 3F on deals page.

Moreover, Pixel Fold promo not updated with bundle offers.

T-Mobile

TMo: Pixel devices have no presence on Home



Home page

Deals page

AT&T



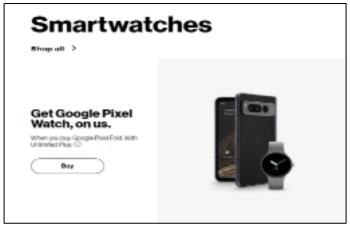
AT&T: Pixel **Device** banners continue to dominate landing pages, however scope to include Pixel Fold

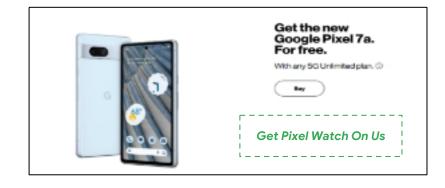


Pixel opportunities on VZN: Marketing PWP (bundle)

Opportunity:

Potential to highlight Pixel Watch GWP with all Pixel devices across Deals page and Shop Page banners, and not limited to Pixel Fold banner (Shop Page)





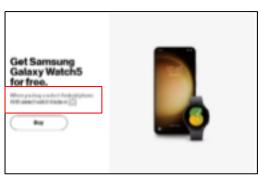
Pixel <u>future</u> opportunities on VZN: Combined Watch Promo Messaging Samsung displays value post TI + Disc promos combined on VZN

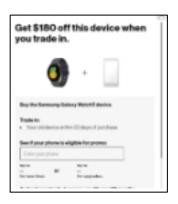
Samsung combines offers to promote Watch5 as 'Free'

\$180 Trade-in + \$150 NLA PWP smartphone = \$330 Watch MSRP

These offer conditions / details are only listed in the fine text of the informational popup

6G phone only: Up to \$1,010.00 device payment purchase w/new or upgrade smartphone line on service plan req'd first. Watch: \$320.00 (40mm only) device payment purchase w/new line on service plan req'd. Less \$180 trade-in/promo oredit + \$150 promo oredit applied over 36 mos; promo oredit ends if eligibility req's are no longer met; 0% APR. Trade-in conditions apply.







Lower Promo Value advertised than actual for Pixel 7 Pro on Best Buy Unlocked



Pixel 7 Pro Unlocked PDPs specify max TI savings of \$500

Actual savings on clicking upon 'Check Tl value' go as high as \$750, thus resulting in a missed opportunity for stronger promo messaging for Pixel



Lower Promo Value advertised than actual for Pixel on <u>T-Mobile</u> (competition models have accurate promo messaging)

Pixel 7 Pro and Pixel 7 TMO Deals specify Save \$500 upon trade-in

But Actual savings on clicking upon 'Check Tl value' go as high as \$610, (select models such as i14 Pro Max) thus resulting in a missed opportunity for stronger promo messaging for Pixel







However this is not the case for competitor models (S23) and (Z series) where advertised TI value is equal to actual

