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US Digital Weekly Business Review go/digitalwbrs

<u>WBR Master Folder</u> (with all past decks)

Symphony resources Summary **US Promotions: Business summary** go/pixelpromotions **US Traffic Dashboards:** go/pixel-online-us **Pixel Compliance Review Pixel & Competition Marketing Insights US Promo Trackers:** go/pixelpromotracker 5 Brand Prominence (iOS, Android, Desktop) + Traffic Trends **US Exec Dashboard: Promo Gaps and Changes** go/pixelperformance

Historical Digital WBRs





Evaluation Warning : The document was create	luation Warning : The decument was created with Execution Opportunities / Gaps				
Call out	Detail	First Reported on			
VZN: P7 Pro misses out on power of combined promo messaging while competition continues to leverage (Ref)	 i14 Pro combines offers to market as 'On Us when you switch' P7 Pro has a stronger no TI offer, can revise messaging by combining \$720 Unique Discount + \$200 Switcher = 'P7 Pro On Us' when you switch, no TI needed 				
Call out	Detail	Suggested Action			
	 On VZN, P7 Pro's flash sale 'For Free' clashed with i14 Plus, both having strong visibility. P7 Pro saw \$\dagger\$40% sales, however 				

VZN P7 Pro sale clashing with i14 Plus resulting in loss of placements and potentially sales	 On VZN, P7 Pro's flash sale 'For Free' clashed with i14 Plus, both having strong visibility. P7 Pro saw \$\frac{1}{40\%}\$ sales, however absolute demand was low at 3.5K visits. i14 Plus saw 44K weekly desktop visits and \$\frac{1}{80\%}\$ in traffic Third instance of clashing flash sale (previously on 8 May & 17 Apr) 	Investigate and address through stronger planning and competitive intelligence
	 Best Buy continued to show strong responsiveness to visibility and promo changes; as Apple replaced Pixel on Phone Deals 	

dropped

BBY sales + traffic continue to strongly correlate

with placements + promos

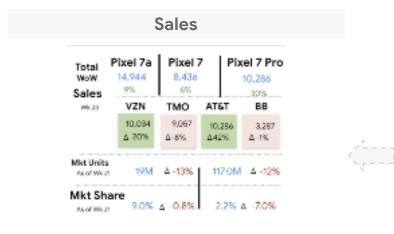
Top Fold & P7 and P7a promotions fell LW, Pixel's desktop SoT

Sustain strong placements and promos on BBY Unlocked for competitive advantage

Updated as of 12 Jun Refreshed Mondays

Sales Drivers

- Overall P7 Series shows strong WoW sales growth, with ATT's P7a promo performing well @ \$2/mo (no TI needed) and special Father's Day highlight
- BBY Unlckd sales continue to positively correlate with promos; with P7 Pro sales showing strong uplift LW → response to Unique discount increase
 \$200 LW (Ref). However cannibalizing P7 and P7a sales (35% and 21% fall respectively), overall Pixel traffic dipped leading to fall in SoT



Traffic								
	VZN	тмо	AT&T	ВВ				
Total Partner	13.7M	49,7M	40.4M	22.3M				
Traffic	Δ 2.1%	Δ +0.0%	Δ -2.8%	& -4.2%				
Google PDP	35.0K	30.3K	14.4K	47.3K				
Traffic	4 17.1%	Δ -5.0%	Δ-10.6%	△ -17.0%				
Google Share of Traffic	11.0%	13.1%	8.9%	22.5%				
	Δ -2.7%	Δ -4.4%	Δ-8.2%	Δ -13.8%				

Sales data taken from go/hwp-tableau refreshed in case of updates through the week

Overall P7 / Pro / 7a displayed strong growth

ATT P7a sales grew 80%, from 3.7K \rightarrow 6.8K units WoW. P7 Pro

registered growth on VZN, TMO & BBY; growing >2.3K units

WoW

Total Google PDP traffic **fell** slightly. While VZN showed strong PDP traffic growth, SoT fell possibly due to Apple gaining stronger share (i14 Plus gained strong prominence)

^{*}ATT Sales adjusted per FBI Deployment, to represent B2C sales

Strong decline in visibility on TMO as P7a banners are completely taken off Homepage and Deals page. On VZN as well Pixel banners see drop in the LW

Verizon



VZN: Pixel 7 Pro 4F banner replaced Pixel 7a 3F banner, moreover. P7a banner moved beyond 3F from last week

Gunlatest offers for you updated with bundle offers.

Moreover, P7a promo not

T-Mobile

T-Mo: P7a is completely removed from the Home page and Deals page on T-Mobile.









AT&T



AT&T: Pixel 7a banners are still at the top across all the pages on AT&T.



Home page

Deals page

VZN Missed Pixel opportunity: Combining existing offers for stronger messaging

Opportunity:

i14 Pro Max combines its TI offer (\$1000 off) + Switcher (\$200) to market the device as

'On Us' when you switch

All systems Pro.
iPhone 14 Pro Max.
Get it on us.
Limited time only. When you owitch.
With general trade-in and Unimited Plus
plan.



P7 Pro has a stronger offer with \$720 off (no Trade-in needed)

Opportunity to revise marketing by combining the \$720 off + \$200 Switcher

'P7 Pro On Us' when you switch, no TI needed

Get Google Pixel 7 Pro for \$5/mo.

Online only, With Unlimited Plus plan, plus \$200 when you witch.

Buy



Competitor i14 Plus flash sale clashed with P7 Pro LW, resulting in loss of placements, demand and sales



Recurring clashing competitor promos especially P7 Pro v/s i14 Plus on Verizon

Unfortunately, this results in the loss of our placement advantage, P7 Pro saw \$\frac{1}{40\%}\$ sales, however absolute demand was low at 3.5K visits. i14 Plus saw 44K weekly desktop visits and \$\frac{1}{80\%}\$ in traffic



Apple i14 Plus "\$5/mo" promo changed to "i14 Plus on us" promo

7 JUNE 12 JUNE

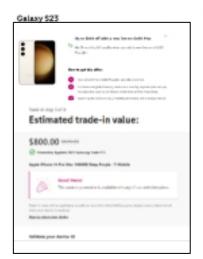
Lower Promo Value advertised than actual for Pixel on <u>T-Mobile</u> (competition models have accurate promo messaging)

Pixel 7 Pro and Pixel 7 TMO Deals specify Save \$500 upon trade-in

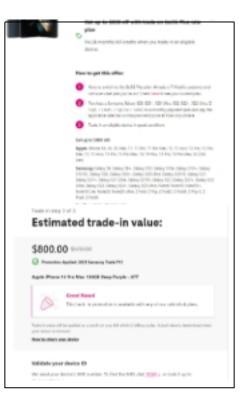
But Actual savings on clicking upon 'Check Tl value' go as high as \$620, (select models such as i14 Pro Max) thus resulting in a missed opportunity for stronger promo messaging for Pixel



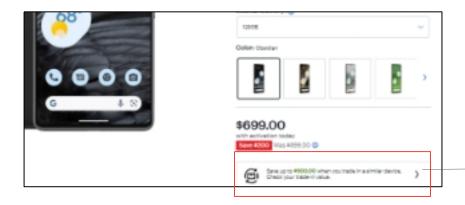




However this is not the case for competitor models (\$23) and (Z series) where advertised TI value is equal to actual



Lower Promo Value advertised than actual for Pixel 7 Pro on Best Buy Unlocked



Pixel 7 Pro Unlocked PDPs specify max TI savings of \$500

Actual savings on clicking upon 'Check Tl value' go as high as \$750, thus resulting in a missed opportunity for stronger promo messaging for Pixel

