



RICARDO GARCIA

IT ENGINEER

ABOUT

Computer engineer with more than 6 years of experience in the computing and telecommunications area as a telecommunications analyst and IT Engineer.

WORK EXPERIENCE

IT ENGINEER

Soletanche Bachy | Santiago | 2019 - Current

- Currently reinforcing knowledge of JavaScript, React.js, in the creation of a ServiceDesk, using Google Firebase as a backend (Under construction)
- Use of React Hooks, useState, useEffect, useContext, useReducer

IT ADMINISTRATOR

Soletanche Bachy | 2018 - 2019

- Administration of all IT management of the department
- Management of suppliers, Entel, Movistar, Claro, Wom, Canon, Microsoft, among others.
- Network Administrator, Fortinet, Aruba Switches, Cisco, Central
- Telefonica Denwa
- Server Administrator Windows Server, Linux, VMware,
- QNAP File Servers
- O365 Administrator, User Creation, Permissions, SharePoint, etc.
- Remote Technical Support, and On Site through TeamViewer, Anydesk
- Trainer in the use of O365 Applications, OneDrive, Microsoft Teams.
- Creation of Audiovisual content, Tutorials, Tool Guides
- Microsoft
- Implementation of new technologies and digitization of information with tools such as PowerBI and O365.

NETWORKING ENGINEER

Metro Maracaibo | Venezuela | 2015 - 2017

IT SUPPORT

Metro Maracaibo | Venezuela | 2013 - 2015

EDUCATION

COMPUTER ENGINEER: COMPUTACIÓN | 2008 - 2012

University Dr. Rafael Bellosillo Chacín | Venezuela

BACHILLER EN CIENCIAS | 2007

Unidad Educativa "Juan Bosco" | Venezuela

PROFESSIONAL SKILLS

Programming: JavaScript, Typescript, React.js, CSS, HTML.
Knowledge of Docker, Kubernetes, OpenShift,
Experience with methodologies, Git
Knowledge of Google Firebase, Cloud Firestore, Cloud Functions.
Experience in SaaS, Azure
Knowledge of Telecommunications Networks, switch configuration
Aruba, Cisco, Fortinet, Hp3com.
Structured cabling, implementation of Communications Rack, Denwa Telephone Center.
Knowledge of Servers, Domain Server, AD, File Server, SMB Protocols. Linux, VMware QNAP servers.
Knowledge of Audiovisual Design, Sony Vegas, Photoshop, Premier.
Communication Skills, Training, Webinar Writer, Audiovisual Contents, Tutorials, Guides.

PERSONAL SKILLS

Sense of responsibility
Ability to work in a team
Ability to update knowledge
Initiative
Creativity
Analysis capacity

CONTACT

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SOCIAL

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