

Privacy Policy Q Tracking

Learn more about Privacy at Q Tracking

Q Tracking and its affiliates and subsidiaries (collectively, "Q Tracking" or "we" or "us") are committed to protecting the privacy of your personal data. This Privacy Policy applies to those who visit any website owned and operated by Q Tracking, download any downloadable software, install any mobile application, and/or use the Company's products and services offered on Q Tracking (collectively) also called "Q Tracking Service".

This Privacy Policy explains how Q Tracking collects, uses, shares and secures personal data of Q Tracking Service users ("Users" or "you" or "your", as applicable). It also describes your choices regarding the use, access and correction of your personal data. If you have any questions or complaints regarding our Privacy Policy or practices, please contact us at support@jtindonesia.net. Our Privacy Policy may be changed from time to time. We will remind you that changes have been made by indicating in our Privacy Policy the date it was last updated. If we make any material changes, we will notify you by email or via a notice on this website before the changes become effective. We encourage you to periodically review this page for the latest information on our privacy practices.

1. What is Personal Information?

Personal Information is personally identifiable information such as your name, telephone number, email address, and other non-public information about you that is linked to or linked to any of the above information. Personal information does not include aggregated information, which is the general user data we collect about your use of Q Tracking. Our Privacy Policy does not limit or limit the collection and use of our aggregated information.

2. What Personal Information Does Q Tracking Collect?

2.1 Information you provide for the use of technology

- **Registration and Profile Information.** When you create an account, we may collect your personal information such as your username, first and last name, date of birth, email address, mobile number and photo, if you choose to associate a photo with your account. If you want to add the name of a child or Family/Group member to your account, we collect the name, email address and mobile number of the child or Family/Group member. We may collect billing information when you sign up for a Premium service. We may collect additional information from parents to obtain verifiable parental consent to allow a child to use the Family/Group Locator Service. When you register in our application with social media, such as Facebook, we receive information from social networks such as your profile information, profile picture, gender, username, user ID associated with your social media account, age range, language, country and any other information that you allow the social network to

share with third parties. The data we receive depends on your privacy settings with the social network.

- **Geolocation.** We collect unique user identifiers (*unique user identifiers*) You and your location via GPS, WiFi, or wireless network triangulation to obtain your location for the purpose of providing Locator Services. We collect Location Alert locations that you specify to provide notifications when you arrive and leave certain Places. If you turn off location sharing, we will not share your location with your family/group members; however, when you are logged in to your account, we will continue to collect your location information in order to provide Family/Group Locator Services (for example, to provide Family/Group Locator Services or to share your location with members with whom you have permission to view locations). We retain location information only for as long as it is reasonable to provide the Service and then delete the location data.
- **Messages and User Content.** We collect information when you message other members of your Family/Group through the use of the service. We may also store any messages you send us.

Q Tracking only collects "sensitive" personal information when you voluntarily provide this information to us or where the information is required or permitted to be collected by law or professional standards. Sensitive information includes personal information regarding race, ethnicity, politics, religious philosophical or similar beliefs. Please use your discretion when providing sensitive information to the Company, and under no circumstances provide us with sensitive information, unless you consent to our use of the information for legitimate business purposes and consent to the transfer and storage of such information to and in our databases. .

2.2 Information collected automatically through the use of technology:

When you use the Q Tracking Service, we and our business partners may collect certain information about your computer or device through technologies such as cookies, web beacons, log files, or other tracking/recording tools. The information we collect through the use of tracking technology includes, but is not limited to, IP address, browser information, referring/exit pages and URLs, click flow data and how you interact with links on websites, mobile applications, Q Tracking Services, domain names , landing pages, page views, cookie data that allows us to uniquely identify your browser, browsing behavior on our site, mobile device type, mobile device ID or other persistent identifier, and location data collected from your mobile device.

We use this information to:

- Remembers information so you don't have to re-enter it during your visit or the next time you use the app
- Monitor the effectiveness of our Services and our marketing campaigns
- Monitor aggregated metrics such as total number of visitors, users, traffic and demographic patterns
- Diagnose or fix technology problems reported by Users or our technicians associated with specific IP addresses or User IDs
- Automatically update our mobile app on your system and related devices

2.3 Driving and Movement Event Data:

We collect, and may use third party partners to collect, sensory and motion data from your smartphone or mobile device, including information from gyroscope, accelerometer, compass and bluetooth, to calculate and detect driving and movement events. We may also share this information with third party partners for marketing and research purposes. If you do not want data to be collected, please adjust the settings on your mobile device to restrict the app's access to your sensory and motion data.

2.4 Child Privacy:

Q Tracking allows parents to track the location of their children on mobile devices that parents have added to their account. This service is intended for use by children under 13 years of age only with parental consent. If a parent wishes to add a User under 13 years of age to a Family/Group account, the parent must send Family/Group Locator Parental Consent by email. The child's personal information will be shared with other members of the Family/Group account. Q Tracking may then use the child's personal information as described in this Privacy Policy. However, we do not use or share personal information collected from the accounts of children under 13 for marketing or advertising purposes,

Please contact us at support@jtindonesia.net if you have any questions about your child's account. If you believe that we may inadvertently collect information from a child under the age of 13 without parental consent, please contact us.

2.5 Usage And Log Information.

We collect information about your activity on our Services, such as service-related, diagnostic and performance information. This includes information about your activities (including how you use our Services, your Service settings, how you interact with others using our Services (including when you interact with businesses), and the time, frequency and duration of your activities and interactions), files logs, and diagnostics, crashes, websites, and performance logs and reports. It also includes information about when you signed up to use our Services; features you use such as messaging, calling, groups (including group name, group image, group description), payments or our business features; profile photo, information "about"; are you online,

3. How Does Q Tracking Use Personal Information?

Generally, Q Tracking collects, stores, uses and discloses information to enable us to:

- provide Q Tracking services;
- create your account;
- identify you as a user;
- respond to your inquiries and emails;
- improve applications;
- send you communications regarding administration and services;

- send you newsletters, surveys, offers and other promotional materials;
- monitor the effectiveness of our Services and our marketing campaigns.

3.1 Third Party Analysis

We may also collect analytical data, or use third party analytical tools, to help us measure traffic and usage trends for the Q Tracking Service. Tools like Firebase collect information sent by your browser or mobile device, including the pages you visit, your use of third-party applications, and other information that helps us analyze and improve the Service. Anonymous statistics that do not personally identify Users will be stored and used by us for various purposes including analysis and reporting of usage patterns.

When you access the Q Tracking Service by or via a mobile device, we may receive or collect and store a unique identification number associated with your device or our mobile application (including, for example, UDID, Unique ID for Advertisers, Google Advertising ID or other identifiers).), mobile carrier, device type, make and manufacturer, mobile device operating system make and model, phone number and, depending on your mobile device settings, your geographic location data, including GPS coordinates (e.g. latitude and/or longitude), location WiFi or similar information regarding the location of your mobile device.

3.2 Third Party Ad Network

We may share, or allow third party ad networks, social media companies, and other third party services to collect information about your use of the Q Tracking Service from time to time, so that they can play or display advertisements that may be relevant to your interests on the Service. Q Tracking as well as on other websites, apps or services, or on other devices you may use. We may also show you targeted ads through social media platforms, such as Facebook, Twitter, Google+ and others. These third-party advertising partners may collect information such as click-flow information, timestamps, email addresses, device IDs, and information about your use of third-party applications.

4. How Does Q Tracking Share Your Personal Information?

We share your personal information, including your name, email, location, and driving and movement data, with other people within your Q Tracking Application Scope.

We may share your personal information, including your location data, driving sensor data, unique identifiers and other data with third parties for their marketing and business purposes, including without limitation, to inform and improve third party advertising. These third party partners may use this information in accordance with their own privacy policies.

Any information or content that you voluntarily post to our App Store and Google Play Store, or our social media pages will be made publicly available automatically. We may publicly post your reviews and comments online.

From time to time, we may employ third parties to help us provide or improve the Family/Group Locator Service. These third parties, such as our analytics or hosting providers, may have limited access to databases of user information or registered member information solely for the purpose of helping us provide or improve the Services and they will not be able to use information about our members or visitors for any other purpose. . We may disclose

Personal Information in some other limited circumstances, but we will specifically explain it to you when we collect the information, such as in the terms of use for new services or by revising this Privacy Policy.

We may, and you hereby authorize us to, disclose your Personal Information (including messages) to third parties without your consent: if we have reason to believe that disclosure of this information is necessary to identify, contact, or take legal action against a person who may cause injury or harm to (whether intentionally or unintentionally) our rights or property, other website users, or anyone (including the rights or property of others) who may be harmed by such activity, in connection with any legal investigation, when we believe in the good faith belief that such disclosure is required by and in accordance with law or in response to subpoenas or warrants provided in Q Tracking, to any third party with your prior consent to do so.

Except as provided in this Privacy Policy, your personal information will not be used for any other purpose without notifying you in advance by updating this Privacy Policy. Except for the limited disclosures described in this Privacy Policy, we do not sell customer lists or any personal information to third parties, and we will take all possible measures to keep your email address confidential and to keep your email address private.

5. How Does Q Tracking Protect Your Personal Information?

The security of your Personal Information is important to us. We use all commercially reasonable efforts to store and maintain your Personal Information and location information in a secure environment and have implemented reasonable procedures designed to limit unauthorized access, use or disclosure of your Personal Information. We encrypt your location-based data transmission using secure technologies to maintain the integrity and security of all information we collect. Apart from these steps, you should know that Q Tracking cannot completely eliminate the security risks associated with Personal Information. If any information under our control is compromised as a result of a security breach, we will take reasonable steps to investigate the situation and if necessary, notify individuals whose information may have been compromised and take other steps, in accordance with applicable laws and regulations. Please also keep in mind, that to protect communications that occur in the app, never give out your password.

6. How Long We Keep Your Personal Information:

We will retain your Personal Information for as long as necessary to fulfill the purposes described in this Privacy Policy, unless a longer retention period is required or permitted by law (such as tax, accounting, or other legal requirements). When we do not have a legitimate business need to process your personal information, we will delete or anonymize it, or, if this is not possible (for example, because your personal information has been stored in backup archives), then we will securely store your personal information and isolate it from further processing until deletion can be performed. For personal information that we process on behalf of our Users, we will store such personal information in accordance with the terms of our agreement with them,

7. How Can I Update User Access or Deactivate My Account?

If your personal information changes, or if you no longer want the Family/Group Locator Service, you can email us at support@jtindonesia.net to deactivate your account. You can also correct, update or change your personal information in your profile settings within the Q Tracking application or by emailing us. Deleting Q Tracking from your mobile device will not delete any personal information that has been stored about you. If you leave the Q Tracking Scope of Application, we will retain your user content should you wish to access it in the future. Your user content can be permanently deleted by sending a request email to support@jtindonesia.net.

8. How Can I Manage Communications with Q Tracking?

You can opt out of receiving marketing or promotional emails from us by following the instructions in those emails or by emailing us at support@jtindonesia.net. We may still send you non-promotional emails, such as emails about your account or our ongoing business relationship. To opt out of push notifications, please edit the in-app settings or change your settings at the device level.

9. What Laws Does Q Tracking Rule?

Q Tracking is an Indonesia based company. If you are a user accessing Q Tracking from any other region with laws or regulations governing the collection, use and disclosure of personal data that differ from Indonesian laws, please note that through your continued use of Q Tracking, governed by Indonesian law, the Family/Group Locator Privacy Policy, and the Terms of Service, you transfer your personal information to Indonesia and you consent to the transfer.

10. Privacy Rights

We will not share any Personal Data with third parties for their direct marketing purposes to the extent prohibited by Indonesian law. If our practices change, we will do so in accordance with applicable law and will notify you in advance.

11. Questions?

Please contact us at support@jtindonesia.net if you have any questions about our Privacy Policy.

