



[SendGrid Support] Re: #24604770

Innen: Twilio Support (Twilio SendGrid Support) <support@twiliozendgrid.zendesk.com>

Dátum 2025. 12. 30., K, 20:37

Eddig: unified_acct_US310209ca9c9159527e27d759002ddd29 <laszlo.kovacs333@hotmail.com>

In replies all text above this line is added to the ticket

Your ticket, [#24604770](#) has been deemed solved.

To re-open this ticket or add additional comments, follow the link here support.sendgrid.com/hc/requests/24604770. You can also re-open this ticket by responding directly to this email. Please make sure to Reply All to ensure your comment is added to the ticket.

We would love to hear from you! As part of our continuous improvement process for how we better support our customers, you may receive a customer satisfaction survey by email and would love your participation.



Twilio Support (SendGrid)

Dec 30, 2025, 11:37 AM PST

Hello,

We appreciate your interest in Twilio SendGrid and your efforts in completing our account creation process. After a thorough review, we regret to inform you that we are unable to proceed with activating your account

(unified_acct_US310209ca9c9159527e27d759002ddd29 - 58463151) at this time.

Ensuring the security and integrity of our platform is our top priority, and our vetting process is designed to detect potential risks. While we understand the importance of transparency, we are not able to provide the specifics of our vetting process.

We want to emphasize that our decision is based on stringent security measures and our commitment to the safety of all our users.

Thank you for considering Twilio SendGrid.

Sincerely,

Onboarding & Compliance Operations

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[PWVZ17-POEML]