

# LASZLO SOMOGYI

Phone: +44 771188 9483 | Email: laszlo.somogyi@protonmail.com  
LinkedIn: [/in/laszlo-somogyi/](https://in.linkedin.com/company/laszlo-somogyi/) | GitHub: [/laszlosomogyimusic/](https://github.com/laszlosomogyimusic/)  
Portfolio: <https://laszlosomogyimusic.com/>

## SUMMARY

Front end web developer with creative skills and strong analytical knowledge. 10 years of consulting experience, to help customers gather business requirements and deliver projects accordingly. 18 years of Avaya contact centre field engineering knowledge, designed, delivered, and installed self-service projects.

## TECHNICAL SKILLS

**Technical Languages:** React.js, Node.js, HTML5, CSS3, JavaScript, ES6, Document Object Model, Bootstrap, jQuery, Moment.js, Java, SQL

**Applications:** Shopify, Visual Studio Code, GitHub, MS SQL Server, Avaya Orchestration Designer, Avaya Communication Manager, Twilio, Amazon Connect, Nuance Text To Speech, Nuance Speech Recognition

## PROJECTS

**Click Studio** | <https://github.com/milla56/Click-Studio> | <https://milla56.github.io/Click-Studio/>

- First group project of the Skills Bootcamp. We designed and developed a website which using Shutterstock image and video search API calls
- Responsible for the JavaScript programming, jQuery DOM manipulation and API calls
- Tools: HTML5, CSS3, JavaScript, jQuery

## EXPERIENCE

### Freelance Web Developer

02/2023 –

### Laszlo Somogyi Music

Redditch, UK

- Supported a client to create a Shopify business. - <https://www.ourcraftnook.com>
- Experience in developing the front end of a website based on the design requirements

### Applications Consultant

07/2018 – 02/2023

### Maintel

Birmingham, UK

- Completed pre-sales tasks, provided technical details for sales.
- Wrote High Level Design for business and Low Level Design with technical details
- Designed and developed a multilingual, database driven dynamic self-service project for a mobile provider with a lot of RESTful API integration.
- Delivered a multilingual self-service project for a large European customer. Designed and developed non-factory text to speech grammars for Eastern European and North European languages.
- Designed and developed a self-service application for a customer in the UK public sector using SMS and web chat APIs.

**Technical Consultant****Cyara**

11/2016 – 06/2018

Birmingham, UK

- Collaborated closely with the sales, pre-sales and marketing team.
- Assisted customers to design test scenarios using Cyara products.
- Collected test results, analysed data, and provided detailed feedback to the customer.
- Delivered an automated, multichannel contact centre monitoring framework for a mobile provider.
- Delivered training for a large bank's testing department including managers and executives.

**Consultant****Geomant UK**

08/2012 – 10/2016

Alcester, UK

- Completed pre-sales tasks, provided technical details for sales.
- Wrote High Level Design for business and Low Level Design with technical details
- Lead Avaya self-service deployment and development projects with a small team.
- Transitioned a City Council's old contact centre to Avaya platform.
- Designed and developed a complex multilingual self-service application using speech recognition and text to speech.

**Senior System Engineer****Geomant Hungary**

04/2004 – 05/2012

Budapest, Hungary

- Wrote Low Level Design with technical details.
- Delivered Avaya training for colleagues and customers.
- Designed and developed a full database driven self-service IVR project.
- Developed text to speech grammars for Eastern European customers.

**Web Developer****Pixelpark Hungary**

09/2000 – 12/2003

Budapest, Hungary

- Developing web applications.
- Travelled to the UK and Austria to be part of an international developer team.
- Developed a horizontal web portal for a large UK customer.
- Did various web projects for Austrian customers.

**Software Developer****Prompt 92 Hungary**

09/1998 – 08/2000

Budapest, Hungary

- Developed Windows based multimedia applications
- Travelled to Germany to a customer site

**EDUCATION****Certificate, Skills Bootcamp in Front-end Web Development & UX:** University of Birmingham

A 16-week intensive program focused on gaining technical programming skills in HTML5, CSS3, JavaScript, ES6, jQuery, Bootstrap, DOM, Node.js, React.js, Moment.js