

# 7PAM2002-0509-2024 - Data Science Project

## CONTEXT-AWARE SENTIMENT ANALYSIS USING LARGE LANGUAGE MODELS (LLMS)

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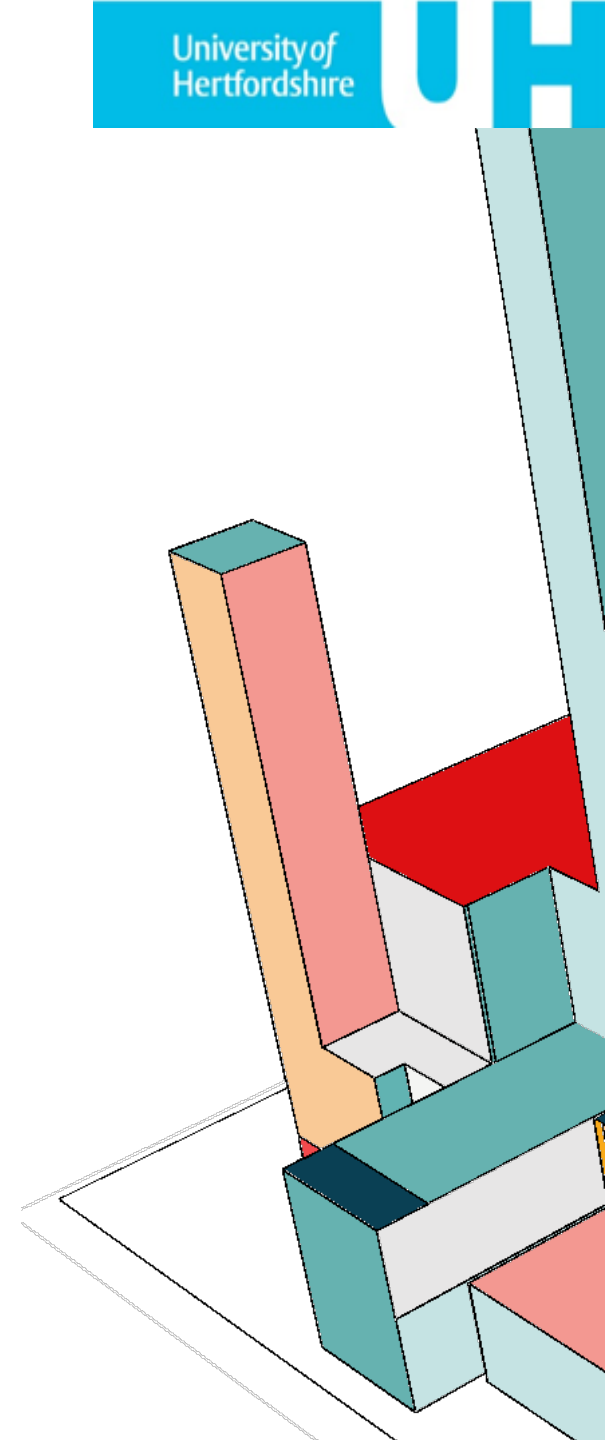
**MSc Data Science**

**GitHub : [lata1207/Master\\_Project](https://github.com/lata1207/Master_Project)**

**SCHOOL OF ENGINEERING AND COMPUTER SCIENCE  
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# AGENDA

- Goal: Improve sentiment classification using dialogue context.
- Why it matters: Traditional models misclassify context-sensitive or multi-turn sentiment.
- Research Question: The traditional sentiment analysis often fails when context is subtle or multi turn like in conversations. Why this analysis failed to understand the deeper meaning of input texts. Can pre-trained language models improve sentiment classification by effectively incorporating conversational context?
- Objectives:
  1. Use DailyDialog dataset (context-response pairs)
  2. Compare transformer models (RoBERTa and DistilBERT)
  3. Analyze impact of context on sentiment prediction



# LITERATURE REVIEW

- ✓ Traditional models (SVM, LSTM) struggle with multi-turn dialogues.
- ✓ BERT (Devlin et al., 2019) revolutionized contextual NLP
- ✓ RoBERTa optimized transformer performance (Liu et al., 2019)
- ✓ CardiffNLP models fine-tuned for social media text (Barbieri et al., 2020)
- ✓ DailyDialog created for multi-turn emotion and dialogue act analysis (Li et al., 2017)



# DATASET DESCRIPTION

Dataset: frankdarkluo/dailydialog (variant of DailyDialog)

Format:

73,554 samples with context and response fields

Why suitable:

Multi-turn structure with real-world dialogue style

Ideal for evaluating context-aware models

Dataset Ethics & GDPR Compliance:

License: CC BY-NC-SA 4.0

→ Permits academic use with attribution (non-commercial)

Privacy & Anonymity:

→ No personal data or identifiers included

GDPR Alignment:

→ No personally identifiable information (PII)

The image shows a dark blue background with a network of white lines and circular icons. The icons represent various concepts: a document, a lightbulb, a cube, a mail envelope, a star, a brain, a bar chart, a speech bubble, a stack of books, and a server rack. In the center, the letters 'LLM' are displayed in a large, bold, white font.

An abstract 3D bar chart graphic on the left side of the slide. It features several vertical bars of varying heights and colors (red, orange, teal, and white) arranged in a perspective view. The bars are set against a light blue background with a white grid-like structure. The overall style is modern and geometric.

## PROBLEM WITH TRADITIONAL MODELS

- ✓ Sentence-level models ignore context
- ✓ Fail to detect sarcasm, emotion buildup, or indirect cues
- ✓ Real-world misclassification examples show model limitations

# INPUT DESIGN & PREPROCESSING

- Input format: context + [SEP] + response
- Goal: Analyze how context shifts sentiment prediction
- Tokenization using respective model tokenizer
- Zero-shot inference only, pipeline-based inference
- Sentiment labels generated using Hugging Face pipelines
- Label normalization: mapped model labels to common Positive/Neutral/Negative classes (3-class standardization)



# METHODOLOGY OVERVIEW (PIPELINE)

Dataset → Preprocessing → Context/Response Formatting → Model Inference  
→ Sentiment Analysis → Visualization/Evaluation

(Fine Tuning in Progress)

Step 1: Load Dataset frankdarkluo/dailydialog  
→ Context–Response dialogues Multi-turn →  
ideal for context-based sentiment

Step 2: Choose Models RoBERTa (3-class,  
trained on tweets) DistilBERT (2-class, trained  
on reviews)

Step 3: Format Inputs Without context →  
response only With context → context [SEP]  
response

Step 4: Predict Sentiment (Zero-shot), Use Hugging Face  
pipelines (no training), Label each sample twice (with vs.  
without context)

Step 5: Normalize Labels Standardize: Positive, Neutral,  
Negative. Enable fair model comparison

Step 6: Compare Predictions%, changed sentiment with  
context, which model was more robust?

Step 7: Visualize Results, Horizontal bar plots, Pie chart  
(context impact), Confusion matrix

# MODEL 1 – ROBERTA TWITTER SENTIMENT

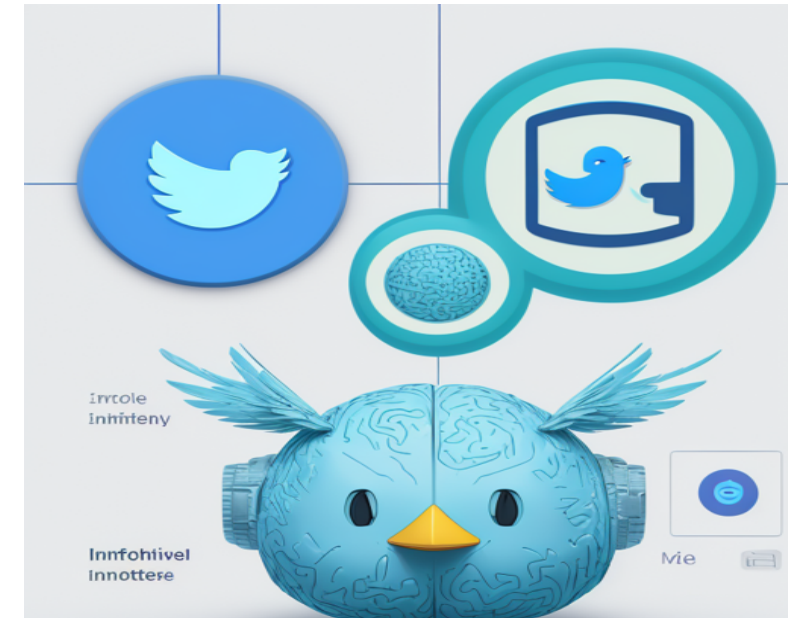
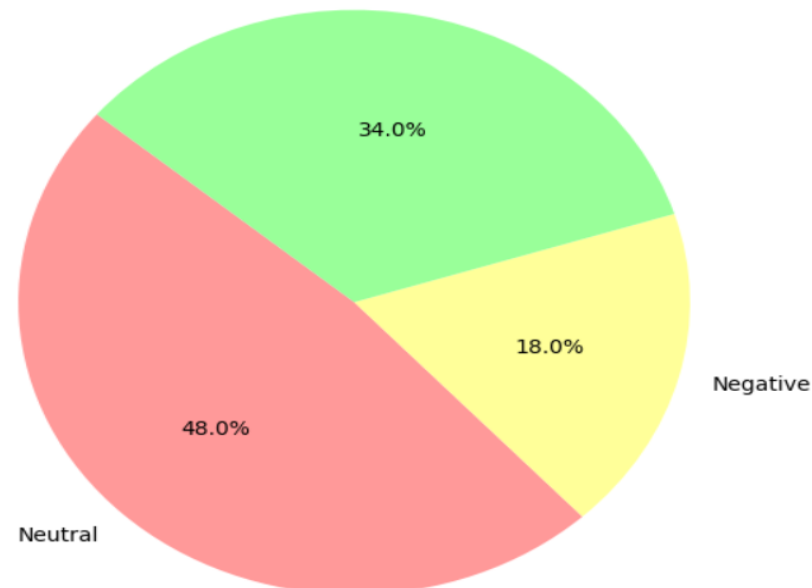
Model: cardiffnlp/twitter-roberta-base-sentiment

Pretrained on Twitter data

Outputs: Positive, Neutral, Negative

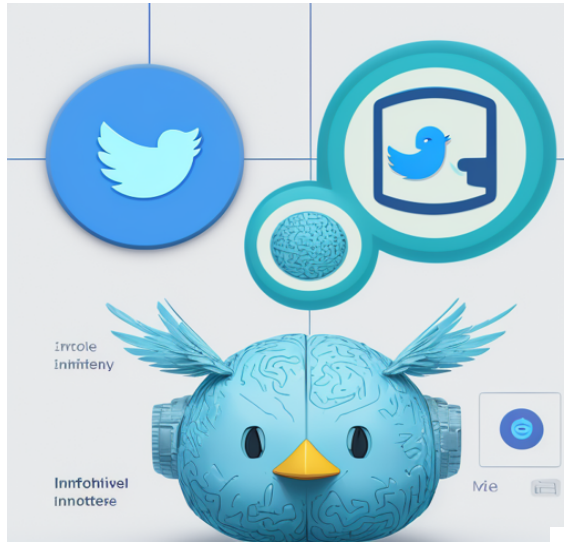
Strength: Good with informal, social-language data

Sentiment Distribution (RoBERTa with Context)





## MODEL 2 – DISTILBERT SST-2



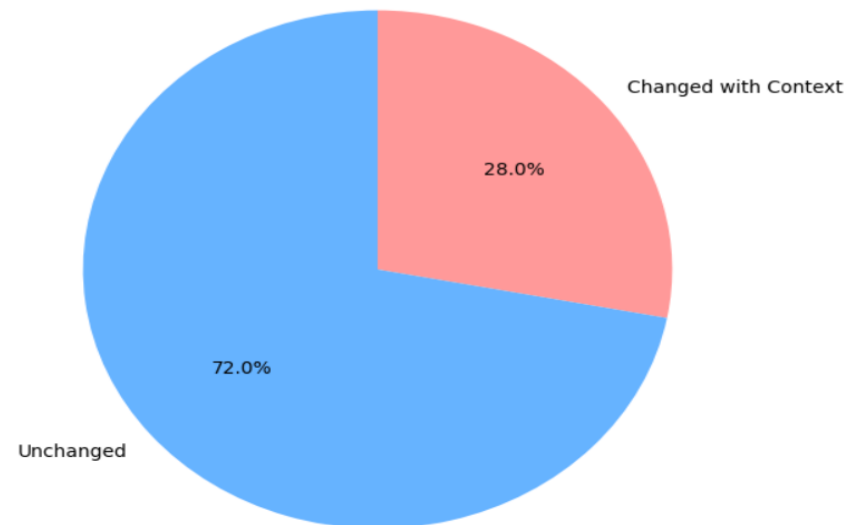
Model: distilbert-base-uncased-finetuned-sst-2-english

Pretrained on Stanford SST-2 movie review data (Stanford Sentiment Treebank (movie reviews))

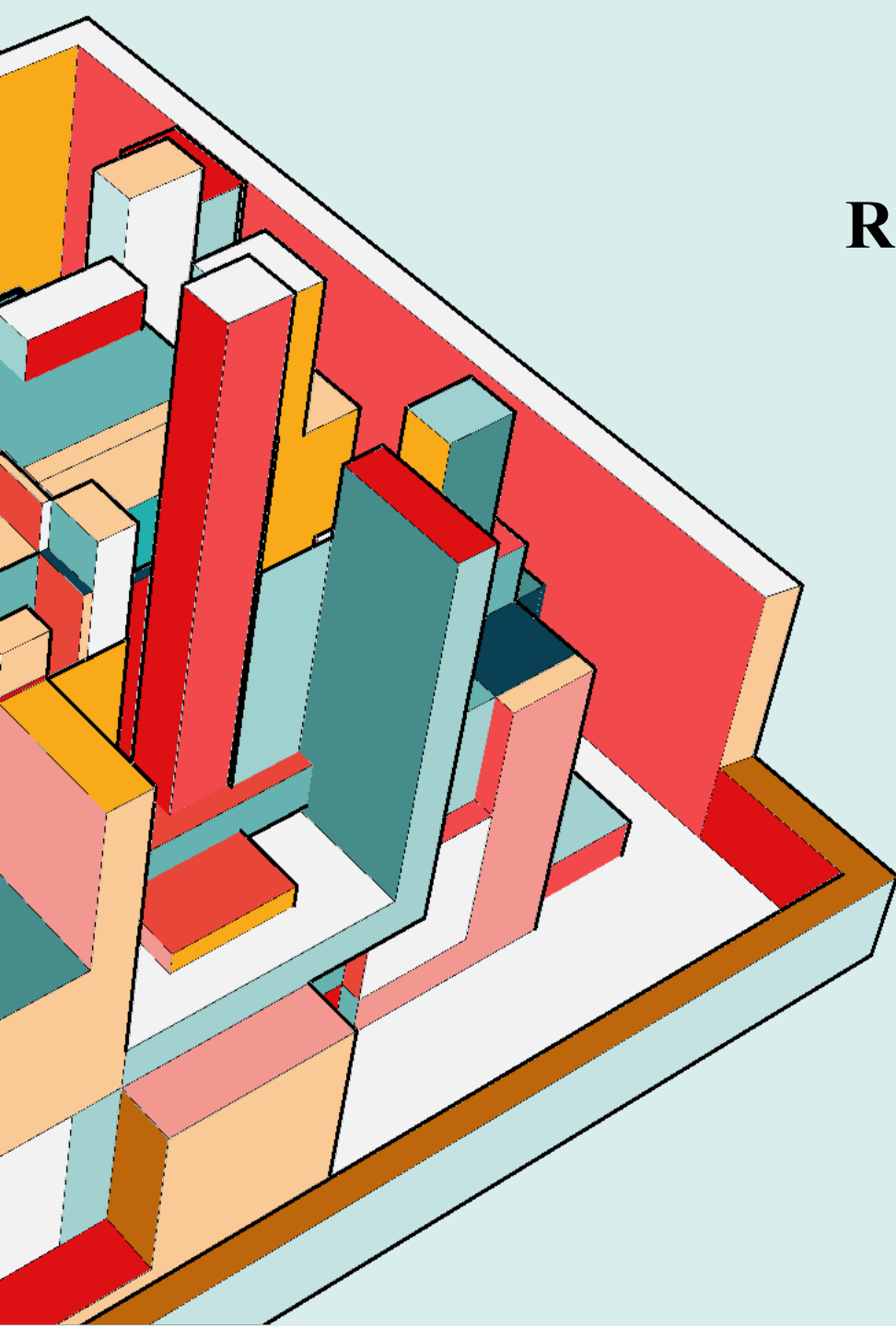
Binary sentiment classification: Positive or Negative

Lightweight & fast inference

Impact of Context on Sentiment Predictions (SST-2)

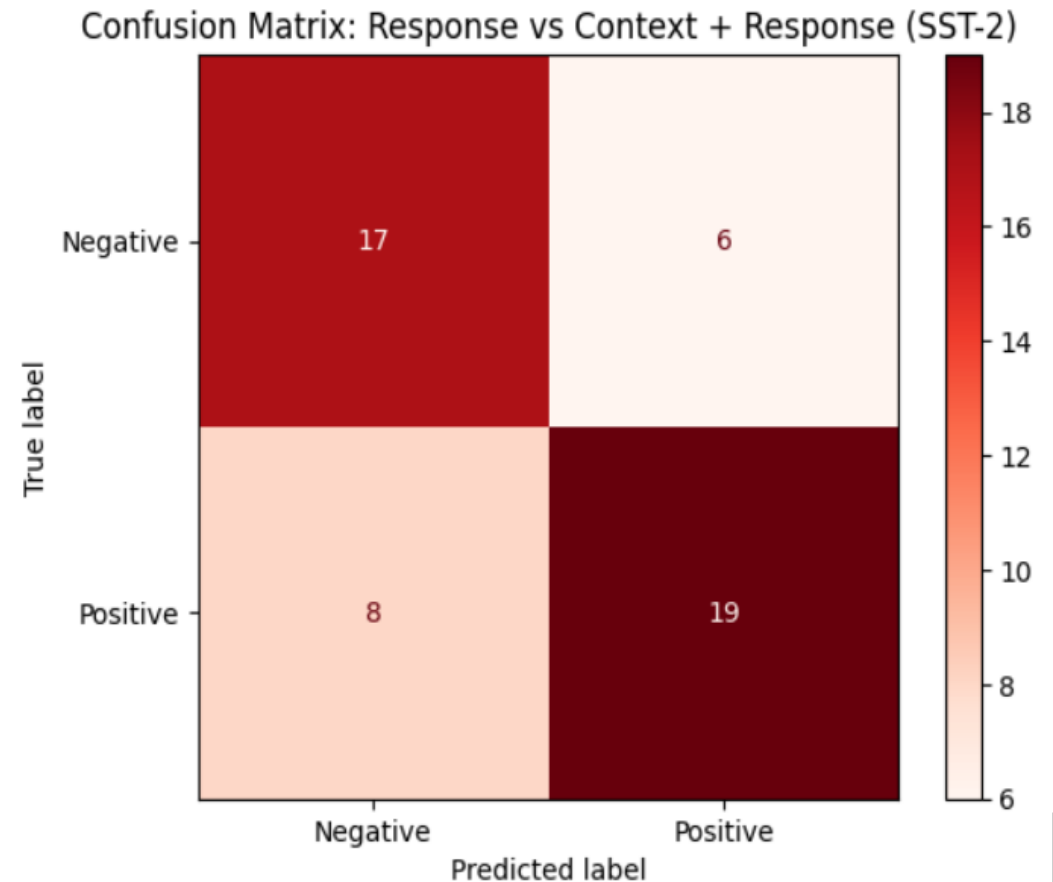


## RESULTS – SENTIMENT DISTRIBUTION

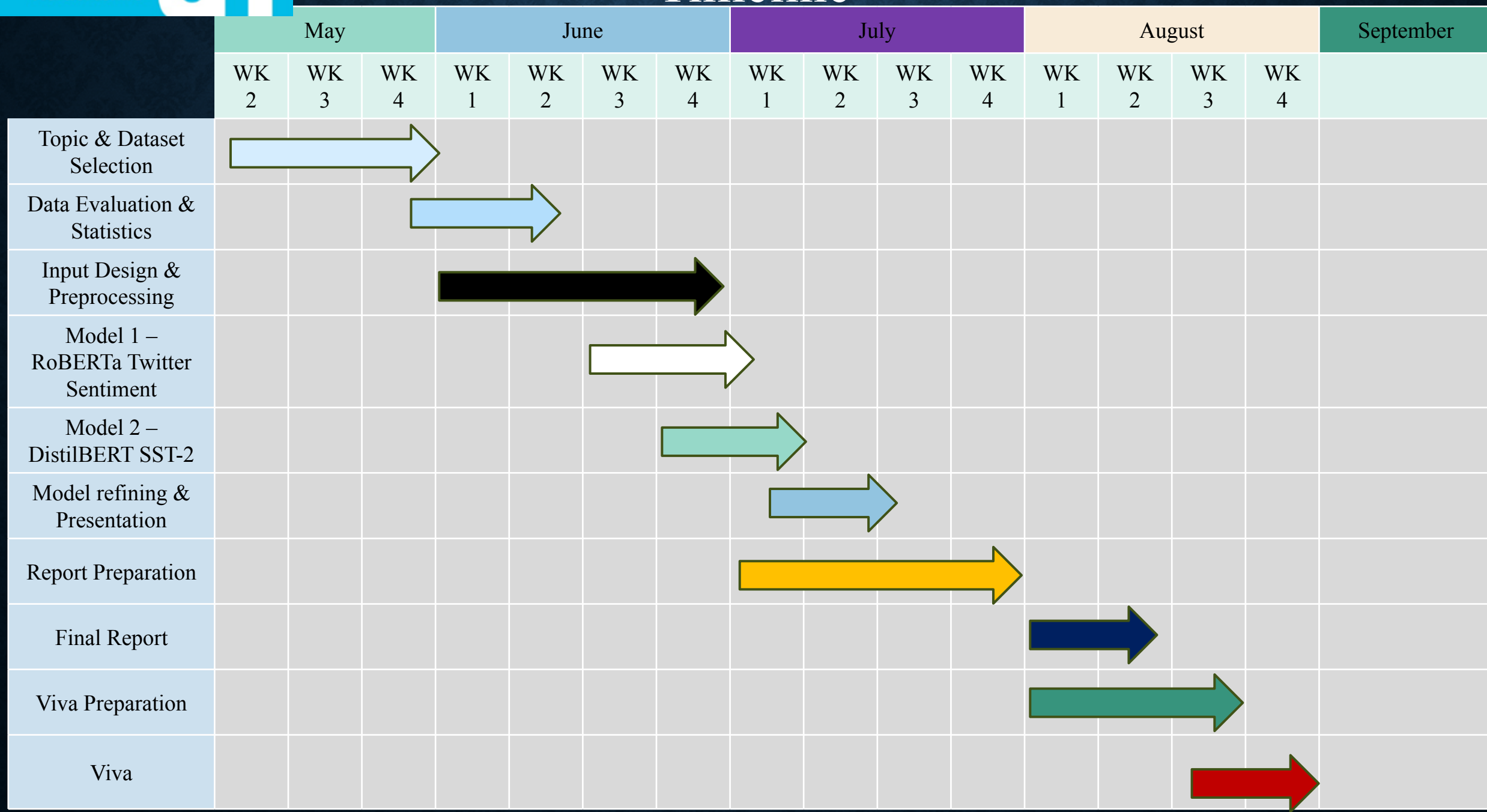
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- Sentiment changed in ~22% of samples when context was included.
  - RoBERTa captured nuanced sentiment better than DistilBERT
  - Example: “Fine, I guess” → Positive alone, Neutral with context
  - Context helps distinguish subtle emotional shifts
  - RoBERTa: higher sensitivity to polite disagreement or sarcasm
  - DistilBERT: strong but less adaptable in multi-turn scenarios
  - Zero-shot generalization used for both models

# ANALYSIS & INTERPRETATION

- Context improves accuracy in multi-turn dialogue
- DistilBERT misses emotional nuance without prior utterances
- Highlights need for dialogue-aware sentiment modeling



## Timeline



# REFERENCES

- Barbieri, F., Camacho-Collados, J., Espinosa Anke, L. and Neves, L., 2020. Tweeteval: Unified benchmark and comparative evaluation for tweet classification. *arXiv preprint arXiv:2010.12421*.
- Devlin, J., Chang, M.W., Lee, K. and Toutanova, K., 2019. BERT: Pre-training of deep bidirectional transformers for language understanding. *NAACL-HLT*.
- Li, Y., Su, H., Shen, X., Li, W., Cao, Z. and Niu, S., 2017. DailyDialog: A manually labelled multi-turn dialogue dataset. In *Proceedings of IJCNLP*.
- Liu, Y., Ott, M., Goyal, N., Du, J., Joshi, M., Chen, D., ... and Stoyanov, V., 2019. RoBERTa: A robustly optimized BERT pretraining approach. *arXiv preprint arXiv:1907.11692*.



**THANK YOU !**

