

Thomas Webb

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Systems Engineer / Help Desk / Print Operations

- 0365, MS Office, Adobe Suite, Azure
- Workstation/Server Troubleshooting and Repair
- Customer Service Excellence
- Ticket Triage and Dispatch
- Networking - Firewall Management, VLAN Management
- Hyper-V, VMWare
- Programming/Scripting - Visual Basic, PowerShell, Python
- Database Experience - SQL, VB/Access
- Print Shop Experience - Layout, Design, Screen Print, Digital Press, Large Format, Four Color Press
- XData – Order/Inventory Control
- Digital Press Operation

Business Admin / Management

- Lead Diverse Workforce of 30+ Team Members
- Responsible for Consistent Yield and Quality Standards

Metal Fab / Welding / Maintenance

- Robot Welder Certification
- Special Projects
- Weld Jig Design and Fab
- Equipment Operation – CNC Bender, CNC Plasma, Press Break, End Mill, Lathe
- GCAP - Ammonia Refrigeration

Training

- Part of a Team that Maintained an Excellence in Training Award
- Forklift Training Director
- Knife Room Technician
- Staff Training – Orientation, Bid, Monthly and Annual, Safety Training

Work Experience

Systems Engineer II

Jan 2019-Present

General Maintenance, Engine Room (GCAP), Welding

April 2017-Jan 2019

Operations Clerk, Graphic Design, Print Operations

November 2009-January 2014

Trainer, Lead, Safety Rep, Production Floor Supervisor

2005 - 2007

RBS IT Solutions

Emporia, KS

Tyson Foods, Collins Bus, Seat King

Emporia, KS

KCI Print Shop

Hutchinson, KS

Tyson Foods

Emporia, KS

Education

Bachelor in the Science of Business

Emporia State University – Emporia, KS

Administration

August 2002-May 2007

Licenses & Certifications

Comptia - A+, Network+, Security+, CysA+, Azure Fundamentals
CISSP - In Progress
Crossfit Level 1 Trainer
GCAP - Operator 1