



Calls Resolved

3646

Not Resolved

1354

Call Answered

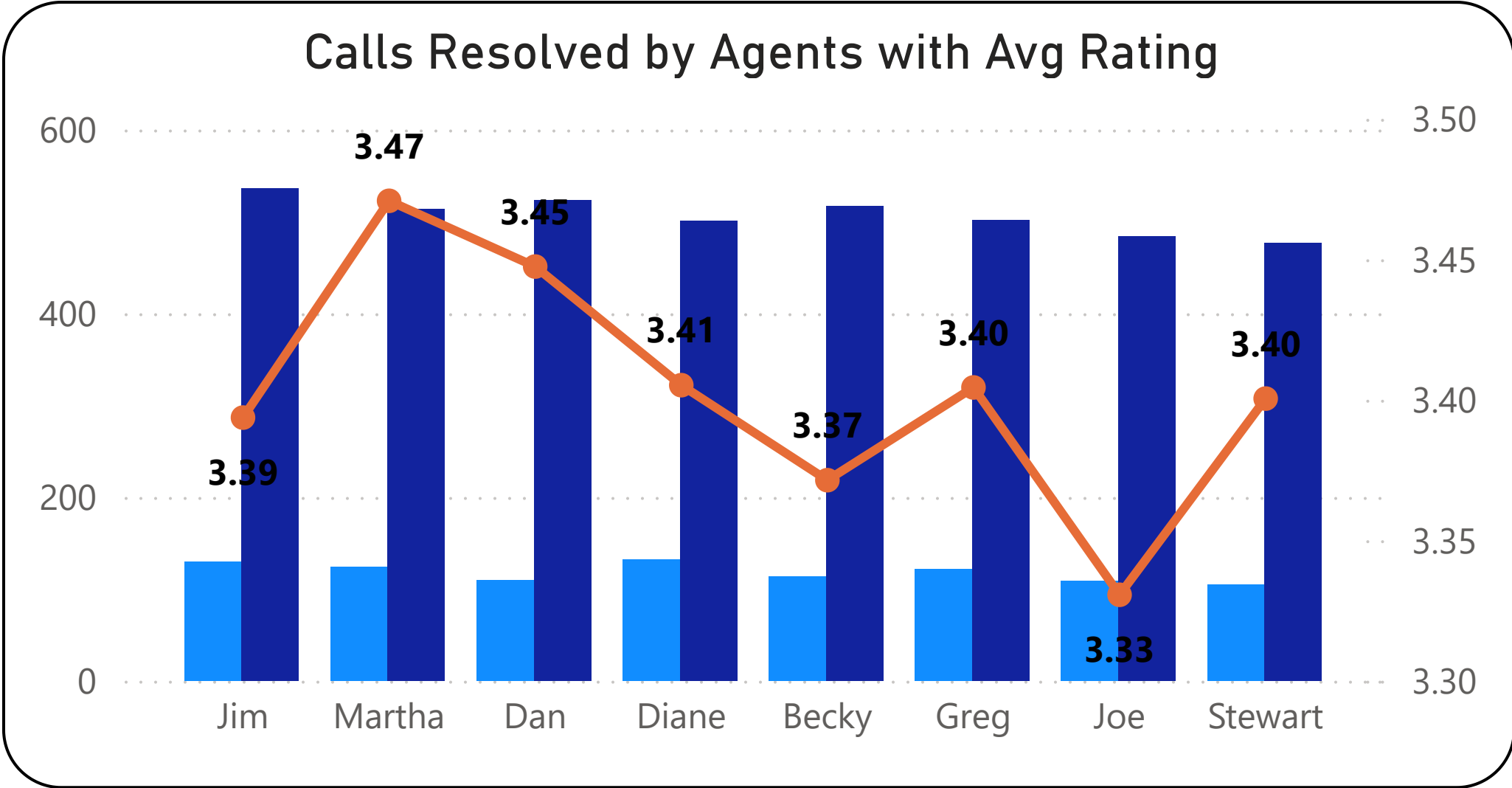
4054

Call Declined

946

Avg Satisfaction Rating

3.40



Agents answers calls in seconds

Agent	Answered Calls	Count of Resolved	Answered in seconds	Satisfaction Rating
Stewart	424	424	66.66	3.38
Joe	436	436	71.19	3.34
Diane	452	452	65.33	3.39
Greg	455	455	69.15	3.40
Martha	461	461	69.98	3.50
Becky	462	462	65.44	3.36
Dan	471	471	67.11	3.44
Jim	485	485	66.11	3.40
Total	3646	3646	67.60	3.40

