To Whom It May Concern,

I am writing to wholeheartedly recommend **Lathika Vivekanandan**, who has served as a **Senior DevOps Engineer** in the Automation Chapter, Optimise Domain at Computer Concepts Limited. As Lathika prepares to explore new career opportunities, I feel it is important to share the positive impact she has had on our team and the whole CCL organization. I had the pleasure of working closely with Lathika in the Automation Chapter as her Manager.

Her exceptional automation / DevOps skills and dedication have been instrumental in driving the success of our team and delivering tangible business value to CCL. Lathika is a highly skilled DevOps Engineer with a proven ability to deliver innovative solutions through agile methodologies. She has a proven track record of automating complex processes, including:

- **Infrastructure as Code:** Successfully implemented Azure DevOps pipelines, for managing infrastructure with Terraform ensuring consistency and efficiency.

- **Containerization:** Leveraged Docker to containerize applications, promoting portability and scalability.

- **Continuous Integration/Continuous Deployment (CI/CD):** Created Azure DevOps pipelines to automate the build, test, and deployment of applications, improving software delivery speed and quality.

- **Agent Management:** Automated the setup and installation of various security agents (Tenable Nessus, Trend Micro Deep Security) across different operating systems using Ansible, PowerShell, Python, and Bash scripting.

- **Network Monitoring:** Automated SolarWinds SNMP configuration to enable monitoring, integrating with various networking protocols like SNMP and syslog.

- **Security Best Practices:** Implemented Git commit signing and Docker Content Trust to ensure the integrity and authenticity of software artifacts.

Her expertise in infrastructure automation, containerization, orchestration, and DevOps pipeline development has made her an invaluable asset to CCL. Lathika has consistently demonstrated her ability to optimise and implement robust IT solutions using her strong scripting skills.

Her deep understanding of Linux and Microsoft systems, coupled with her proficiency in automation tools like Ansible, Terraform, with containerisation skills has significantly enhanced our infrastructure efficiency and reliability. Lathika's full-stack experience, from hardware to applications, consuming API microservices and her strong problem-solving skills make her a versatile and adaptable engineer. I am very confident that Lathika will be a valuable addition to any team and wholeheartedly endorse her candidacy.

Sincerely,

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